



AGENDA

Ordinary Council Meeting Tuesday, 30 July 2024

Date Tuesday, 30 July 2024

Time 10am

Location Council Chamber
District Council Building
King George Place
Timaru

File Reference 1688551

Timaru District Council

Notice is hereby given that a meeting of the Ordinary Council will be held in the Council Chamber, District Council Building, King George Place, Timaru, on Tuesday 30 July 2024, at 10am.

Council Members

Mayor Nigel Bowen (Chairperson), Clrs Allan Booth, Peter Burt, Gavin Oliver, Sally Parker, Stu Piddington, Stacey Scott, Scott Shannon, Michelle Pye and Owen Jackson

Quorum – no less than 5 members

Local Authorities (Members' Interests) Act 1968

Councillors are reminded that if they have a pecuniary interest in any item on the agenda, then they must declare this interest and refrain from discussing or voting on this item and are advised to withdraw from the meeting table.

Nigel Trainor

Chief Executive

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- 1 Opening Prayer and Waiata**
- 2 Apologies**
- 3 Public Forum**
- 4 Identification of Urgent Business**
- 5 Identification of Matters of a Minor Nature**
- 6 Declaration of Conflicts of Interest**

7 Confirmation of Minutes

7.1 Minutes of the Council Meeting held on 1 July 2024

Author: Rachel Scarlett, Governance Advisor

Recommendation

That the Minutes of the Council Meeting held on 1 July 2024 be confirmed as a true and correct record of that meeting and that the Chairperson's electronic signature be attached.

Attachments

- 1. Minutes of the Council Meeting held on 1 July 2024**



MINUTES

Ordinary Council Meeting Monday, 1 July 2024

Ref: 1688551

**Minutes of Timaru District Council
Ordinary Council Meeting
Held in the Council Chamber, District Council Building, King George Place, Timaru
on Monday, 1 July 2024 at 1pm**

Present: Mayor Nigel Bowen (Chairperson), Cirs Allan Booth, Peter Burt, Gavin Oliver, Sally Parker, Stu Piddington, Stacey Scott, Scott Shannon, Michelle Pye, Owen Jackson

In Attendance: **Community Board Members:** Jan Finlayson (Geraldine Community Board)

Officers: Nigel Trainor (Chief Executive), Andrew Dixon (Group Manager Infrastructure), Beth Stewart (Group Manager Community Services), Paul Cooper (Group Manager Environmental Services), Stephen Doran (Group Manager Corporate and Communications), Andrea Rankin (Chief Financial Officer), Nicole Timney (Group Manager Property), Justin Bagust (Chief Information Officer), Andrew Lester (Drainage and Water Manager), Suzy Ratahi (Land Transport Manager), Andrea McAlister (Acting Group Manager Engagement & Culture), Steph Forde (LTP Project Officer), Brendan Madley (Senior Policy Advisor), Jacky Clarke (Programme Delivery Manager), Amrita Singh (Finance Support Officer), Meghan Taylor (Executive Operations Coordinator), Rhys Taylor (Climate Change Advisor), Maddison Gourlay (Marketing and Communications Advisor), Rachel Scarlett (Governance Advisor).

CCO's: Frazer Munro (Timaru District Holdings Ltd General Manager), Mark Rogers (Timaru District Holdings Ltd Chairperson), Nigel Davenport (Venture Timaru), Tony Brien (Chairperson Venture Timaru)

Public: John Mackey (Audit NZ)

Public Forum: Stephen Drew (Submission on Long Term Plan)

1 Opening Prayer

Ben Randall (St Mary's Anglican Church) conducted the opening prayer.

Clr Sally Parker led the waiata.

2 Apologies

No apologies were received.

3 Public Forum

3.1 Long Term Plan Presentation

Stephen Drew spoke to Council regarding his long term plan submission presentation. Mr Drew spoke to his concern of New Zealand Governments approach towards environmental issues, and made comparisons to the progressive steps the United Kingdom is taking in this space.

Mr Drew discussed the benefits of having a 10 year energy plan in the District and spoke to the importance of electricity resistance, which includes thermal storage, bio gas, hydropower and solar.

Attachments

1 Presentation - We need a re-think TDC

4 Identification of Urgent Business

No items of urgent business were received.

5 Identification of Matters of a Minor Nature

No matters of a minor nature were raised.

6 Declaration of Conflicts of Interest

- Mayor Nigel Bowen declared a conflict of interest in item 13.4 (Extension of the Office of the Commissioner for the District Licensing Committees) & 13.5 (Extension of the term of office and the nomination of Timaru District Licensing Committee members) and will remove himself for these items. Deputy Mayor Scott Shannon will chair these items.

7.1 Minutes of the Council Meeting held on 7 May 2024

An error with the figures in 9.8 (Representation Review 2024 - Adoption of Initial Proposal) was noted. Figures contained in the table to be amended to 5,430 under 'Population per councillor'.

Resolution 2024/24

Moved: Clr Scott Shannon

Seconded: Clr Owen Jackson

That the Minutes of the Council Meeting held on 7 May 2024 be confirmed as a true and correct record of that meeting and that the Chairperson's electronic signature be attached.

Carried

7.2 Minutes of the Council Meeting held on 27 May 2024

Resolution 2024/25

Moved: Clr Sally Parker

Seconded: Clr Michelle Pye

That the Minutes of the Council Meeting held on 27 May 2024 be confirmed as a true and correct record of that meeting and that the Chairperson's electronic signature be attached.

Carried

7 Schedules of Functions Attended

8.1 Schedule of Functions Attended by the Mayor, Deputy Mayor and Councillors

Resolution 2024/26

Moved: Mayor Nigel Bowen

Seconded: Clr Owen Jackson

That the Schedule of Functions Attended by the Mayor, Deputy Mayor and Councillors be received and noted.

Carried

8.2 Schedule of Functions Attended by the Chief Executive

Resolution 2024/27

Moved: Clr Allan Booth

Seconded: Clr Peter Burt

That the Schedule of Functions Attended by the Chief Executive be received and noted.

Carried

8 Reports

9.1 Affixing of the Common Seal

Council considered the report noting the affixing of the Common Seal to an Approval of Warrants of which names have been redacted to protect the privacy of employees.

Resolution 2024/28

Moved: Mayor Nigel Bowen

Seconded: Clr Peter Burt

That the following warrants have been approved by the Chief Executive and are being reported to the Council for noting:

07 May 2024 – Approval of Warrants

19 June 2024 – Approval of Warrants

Carried

9.2 Independent Auditors Report

The Group Manager Corporate and Communications spoke to this report for Council to receive and note the verbal update from Audit New Zealand Audit Director John Mackey regarding their work on the Timaru District Council 2024-34 Long Term Plan.

Discussion included queries of if Audit NZ reviewed the current Long Term Plan. Audit NZ responded that they didn't audit the consultation document as they don't offer opinions of this

process. Concern of the unbalanced budgets over previous years not containing opinions from Audit. Explained was Audits review of the financial strategy was also discussed.

Resolution 2024/29

Moved: Clr Sally Parker

Seconded: Clr Allan Booth

That Council receives and notes the verbal update from Audit New Zealand Audit Director John Mackey regarding the Long Term Plan 2024-2034

Carried

Attachments

1 Presentation - 2024-34 LTP Standard Opinion - Audit NZ

9.3 Adoption of the Timaru District Council Long Term Plan 2024-34

The Group Manager Corporate and Communications, Chief Financial Officer, Senior Policy Advisor and LTP Project Officer spoke to this report to present the final Long Term Plan (LTP) 2024-34, including the Financial Strategy 2024-34 and the Infrastructure Strategy 2024-54, for adoption. The report also presents the Fees and Charges for the period 1 July 2024 to 30 June 2025 for adoption.

Discussion included, the Councillors comfortability that the reinstatement of funds and existing budgets can be achieved.

Definitions in the Treasury Management Policy was questioned. It was suggested that the debt cap using total revenue is per Councils borrowing contracts and can be reported to Council as a debt cap cash inflows under a governance measure. Vested assets not being a liability, as they create value to the rate payer.

Noted for the next update in the Treasury Management policy 19.3 'Acquisition of New Investments' as statements regarding the purchase of properties are not in alignment with Council actions. In the Treasury Management Policy point 5.7, definition of 'liquid assets' was suggested to be changed to on demand loans to subsidiaries depending on what arrangement Council has with the loan.

Queries were asked of the change to Fees and Charges mainly Facility costings as there is now no bonds charged, bonds has been taken out due to administrative restraints. Query was also asked of the funding change for the stadium, an error in the funding amount was noted, and incorrect funding amounts will be investigated.

Water metering and monetised benefits was discussed, along with clarity regarding depreciation and funding.

Clarity of the change of the UAGC and how the calculation model works was also discussed, along with the pull back of costing for Aorangi Stadium.

Noted is Clr Piddington's concern of the 3 million dollars missing from the Stadium budget.

Resolution 2024/30

Moved: Clr Scott Shannon

Seconded: Clr Sally Parker

That Council:

- 1 Adopts the Treasury Management Policy.
- 2 Agrees to the stated amendments to the following capital projects in the Long Term Plan as per council deliberations:
 - Timaru CityTown Programme: Additional \$2 million in year 4 and \$2.5 million in year 5.
 - Water Metering: \$2 million per year in years 3, 4 and 5.
 - Community Board Funding: \$70,000 funding per year, as opposed to \$200,000 per three years.
- 3 Agrees to the stated amendments to the operational budgets in the Long Term Plan as per the council deliberations:
 - Climate Change and Sustainability: Budget reinstated to \$360,000.
 - Biodiversity Fund: Budget reinstated to \$100,000.
- 4 Sets the fees and charges for 2024-25.
- 5 Adopts the Financial Strategy for 2024-34.
- 6 Adopts the Infrastructure Strategy 2024-2054.
- 7 Resolves to permit an unbalanced budget in accordance with Section 100 of the Local Government Act 2002 for years 2 and 3 (2025-26 and 2026-27).
- 8 Adopts the Long Term Plan 2024-34.
- 9 Authorises the Chief Executive to make any non-material changes to the Long Term Plan 2024-34 prior to publication to improve the quality and readability

Carried

9.4 Resolution to Set Rates 2024/25

Mayor Nigel Bowen spoke to Council to set the rates, due dates, and penalties regime for the 2024/25 financial year.

Resolution 2024/31

Moved: Mayor Nigel Bowen

Seconded: Clr Allan Booth

That following adoption of the Long Term Plan 2024-34 and the Funding Impact Statement (FIS) for 2024-25, Council sets the rates in the following resolution.

Carried

9.5 Venture Timaru Quarterly Report (01 January 2024 to 31 March 2024)

The Chairperson Venture Timaru & Chief Executive Venture Timaru spoke to Council, for information and as a requirement of the Statement of Intent (Sol), the quarterly performance report of Venture Timaru (VT) for the period 01 January 2024 to 31 March 2024.

Discussion included, the Statement of Intent and strategic plan, and goals to attract business into Timaru. Receipts and pay marks of receipts from Cruise ships is currently being worked on by Venture Timaru, the data collected will be available in September 2024.

Venture Timaru 2050 aspirations were also discussed, along with activators including campaigns, print media and brochures to bring people into Timaru for business and to live, and key strengths Timaru has to offer.

Solutions to attract people to live in Timaru was also discussed, including, diversity in housing stock and work streams.

Surveys taken connected to Growth Management Strategy and Growth Management Plan was queried. Venture Timaru will be collecting more data on population estimates of residents and residents that are new to the district. The 2018 Census showing low results connected to the future Timaru development areas was discussed.

The growth financial strategy was discussed, along with current issues regarding industrial land and lack of roles.

Data collected on freedom camping was discussed, with Venture Timaru observing substantial use of car parks at Caroline Bay. The Chairperson Venture Timaru and Chief Executive Venture Timaru shared ideas of collecting data through swipe in and swipe out technology at this site.

Resolution 2024/32

Moved: Clr Stu Piddington

Seconded: Clr Gavin Oliver

That Council receives and notes the Venture Timaru Quarterly Report (01 January to 31 March 2024).

Carried

9.6 Presentation of Venture Timaru Limited Statement of Intent for 2024/25

Chairperson Venture Timaru & Chief Executive Venture Timaru presented to Council to receive and note the Statement of Intent (SoI) for Venture Timaru (VT) for 2024/25.

Discussion included, reporting inclusion of indicators, and a request for KPI's to be Venture Timaru specific.

Resolution 2024/33

Moved: Clr Michelle Pye

Seconded: Mayor Nigel Bowen

That Council receives and notes Venture Timaru Limited's Statement of Intent for 2024/25.

Carried

9.7 Timaru District Holdings Limited Quarterly Report (01 January 2024 to 31 March 2024)

The General Manager and Chairperson of Timaru District Holdings Limited presented to Council, for information and as a requirement of the Statement of Intent (Sol), the quarterly performance report of Timaru District Holdings Ltd (TDHL) for the period 01 January 2024 to 31 March 2024.

Discussion included, an update of the Showgrounds resource consent currently underway. Requested was a forecast column going forward.

Resolution 2024/34

Moved: Mayor Nigel Bowen

Seconded: Clr Gavin Oliver

That Council receives and notes the Timaru District Holdings Limited Quarterly Report (01 January 2024 to 31 March 2024).

Carried

9.8 Final Modified 2023/24 Timaru District Holdings Limited Statement of Intent

The General Manager and Chairperson of Timaru District Holdings Limited presented to Council, To receive and note the Modified Statement of Intent (Sol) for Timaru District Holdings Limited (TDHL) for 2023/24.

Discussion included to change 'CCO' to 'CCTO' on the 'Final updates 2023/2023 TDHL Statement of Intent.

Resolution 2024/35

Moved: Mayor Nigel Bowen

Seconded: Clr Peter Burt

That Council receives and notes Timaru District Holdings Limited (TDHL) Modified Statement of Intent (Sol) 2023/24.

Carried

9.9 Presentation of Timaru District Holdings Limited Statement of Intent for 2024/25

The General Manager and Chairperson of Timaru District Holdings Limited presented to Council to receive and note the Statement of Intent (Sol) for Timaru District Holdings Limited (TDHL) for 204/25.

Discussion included, further information and context around the current position and consequences of Alpine Energy's over charging issue.

Resolution 2024/36

Moved: Clr Peter Burt

Seconded: Clr Stacey Scott

That Council received and notes Timaru District Holdings Limited Statement of Intent for 2024/25.

Carried

9.10 Council Controlled Organisations - Company Constitutions

Mayor Nigel Bowen spoke to Council for the adoption of the Constitutions for Timaru District Holdings Limited (TDHL) and Venture Timaru Limited (VT) following discussion at the Council Meeting, 28 November 2023.

Resolution 2024/37

Moved: Mayor Nigel Bowen

Seconded: Clr Michelle Pye

That Council

1. Receives the report "Council Controlled Organisations - Company Constitutions"; and
2. Accepts and adopts the updated Company Constitutions for Timaru District Holdings Limited and Venture Timaru.

Carried

9.11 Actions Register Update

The Mayor spoke to this report to provide the Council with an update on the status of the action requests raised by councillors at previous Council meetings.

Discussion included, the 'Investigate Payment Option for Freedom Campers' action. A paper will be coming back to Council. Councillors discussed, identifying freedom camping areas and changing use of them or taking them away, charging freedom campers in certain locations, investigation of bylaws and business cases to be gathered.

The Budget Reallocation Trial will be continued.

The Land Transport Manager spoke to Council regarding the 'Investigate Traffic Management' action, discussion included Council requirements with the code of practice for Temporary Traffic Management and WorkSafe's guidelines. Moving forward there can be inclusion of line items for tenders and invoicing. Discussion also included opportunities for contracts to being itemized, which would include a value of contract traffic management over a six month period.

Discussion included the action 'Investigate Subcontracting Across Council' and opportunities to reduce requirements for facilities to allow student employment to reduce overall cost.

Underutilised Assets was discussed, noted is the request for a clearer process moving forward, which includes, information regarding advertising the assets, and assets put back on the table for discussion.

The 'Workshop on Water Standards' will be spoken at 27 August Workshop.

At 3.06pm, Clr Allan Booth left the meeting.

At 3.08pm, Clr Allan Booth returned to the meeting.

The following actions to be taken offline:

- Investigate Payment Option for Freedom Campers

- Budget Reallocation Trial
- Underutilised Assets
- List of Council Owned Properties
- Investigate Subcontracting Across Council

The following actions are to be closed

- Cbay full budget breakdown

Resolution 2024/38

Moved: Mayor Nigel Bowen

Seconded: Clr Sally Parker

That the Council receives and notes the updates to the Actions Register.

Carried

9.12 Patiti Point Coastal Erosion Update

The Parks & Recreation Manager and Climate Change Advisor spoke to this report to provide Council with an update on the on-going coastal erosion at Patiti Point.

Discussion included the location change of the Pistol Club, Councils responsibility for coastal erosion and time delays due to change of policy and or legislation from Central Government which carries a flow on effect to policies within Council.

The Parks & Recreation Manager and Climate Change Advisor also discussed the difference between an organised retreat and a chaotic retreat.

The importance for Council to have a strategy and plan for Coastal erosion was also discussed, along with and an organised retreat for the anchor and whale pot at Patiti Point.

At 3.17pm, Clr Stu Piddington left the meeting.

At 3.19pm, Clr Stu Piddington returned to the meeting.

Resolution 2024/39

Moved: Clr Owen Jackson

Seconded: Clr Stacey Scott

1. That the Patiti Point Coastal Erosion Update be received and noted,
2. That it is noted that monitoring of this coast will continue at five yearly intervals unless significant erosion occurs from a natural event.

Carried

9.13 Adoption of Waste Management and Minimisation Plan

The Waste Operations Manager spoke to this report to consider and adopt the Waste Management and Minimisation Plan (WMMP) and to provide comment and options on matters raised by Council in the meeting of 7 May 2024.

Discussion included zero waste event bins policy being under review and event organisers being advised that rubbish disposal from an event is the event organisers responsibility.

Confusion of the new kerbside bin collection was also discussed, with contamination levels remaining the same. Next year's waste levy increase was also discussed along with funding to support a communications campaign to help publicise kerbside changes.

Further details were asked to be provided to Councillors regarding waste levy amounts and where the amounts are allocated.

Brochures are now available at service centres and bin stickers will be made available at customer services for community collection. Suggestion was made to allocate bin stickers to local schools and encourage to take home.

Discussion also included an initiative that is currently underway called the 'white bin lid policy', this policy will be used to reduce repeat offenders that are causing contamination in bins.

Glass waste procedures and proactive solutions with soft plastics was discussed, along with the notification process and communications with event organisers.

Resolution 2024/40

Moved: Clr Scott Shannon

Seconded: Clr Peter Burt

1. That Council adopts the 2024-2030 Waste Management and Minimisation Plan.
2. That Council continues to provide Zero Waste Bins for Events, but responsibility for disposal of refuse and recycling and the associated costs is covered by the event organisers.
3. That a specific refresher campaign is conducted to communicate the recent kerbside collection changes using social media, TDC website, radio, electronic screen on Stafford Street, print advertising and media releases.

Carried

9 Consideration of Urgent Business Items

No items of urgent business were received.

10 Consideration of Minor Nature Matters

No matters of a minor nature were raised.

11 Public Forum Items Requiring Consideration

There were no public forum items.

12 Resolution to Exclude the Public

Resolution 2024/41

Moved: Mayor Nigel Bowen

Seconded: Clr Gavin Oliver

That the public be excluded from—

- *(a)the whole of the proceedings of this meeting; or
- *(b)the following parts of the proceedings of this meeting, namely,—

13.1 Public Excluded Minutes of the Council Meeting held on 26 March 2024

13.2 Public Excluded Minutes of the Council Meeting held on 7 May 2024

13.3 Meadows Road Land

13.4 Extension of the Office of the Commissioner for the District Licensing Committees

13.5 Extension of the term of office and the nomination of Timaru District Licensing Committee members

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows at 3.37pm:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Plain English Reason
<p>13.1 - Public Excluded Minutes of the Council Meeting held on 26 March 2024</p> <p>Matters dealt with in these minutes:</p> <p>13.1 - Public Excluded Minutes of the Council Meeting held on 13 February 2024</p> <p>13.2 - Parks and Greenspaces s17a Review Options</p>	<p>Section 48(1) of the Local Government Official Information and Meetings Act 1987.</p>	<p>The public excluded minutes of the meeting held on 26 March 2024 are considered confidential pursuant to the provisions of the LGOIMA Act of 1987.</p> <p>The specific provisions of the Act that relate to these minutes can be found in the open minutes of the meeting held on 26 March 2024.</p>
<p>13.2 - Public Excluded Minutes of the Council Meeting held on 7 May 2024</p> <p>Matters dealt with in these minutes:</p> <p>13.1 - Review of Venture Timaru Major Events Funding</p> <p>13.2 - Land Acquisition - Temuka Water Supply</p> <p>13.3 - Council Under Utilised Assets for Divestment</p>	<p>Section 48(1) of the Local Government Official Information and Meetings Act 1987.</p>	<p>The public excluded minutes of the meeting held on 7 May 2024 are considered confidential pursuant to the provisions of the LGOIMA Act of 1987.</p> <p>The specific provisions of the Act that relate to these minutes can be found in the open minutes of the meeting held on 7 May 2024.</p>

13.4 - Venture Timaru Limited: Appointment of Deputy Chairperson		
13.3 - Meadows Road Land	s7(2)(h) - The withholding of the information is necessary to enable any local authority holding the information to carry out, without prejudice or disadvantage, commercial activities	To enable Council to carry out commercial activities
13.4 - Extension of the Office of the Commissioner for the District Licensing Committees	s7(2)(a) - The withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons	To protect a person’s privacy, including the privacy of deceased persons
13.5 - Extension of the term of office and the nomination of Timaru District Licensing Committee members	s7(2)(a) - The withholding of the information is necessary to protect the privacy of natural persons, including that of deceased natural persons	To protect a person’s privacy, including the privacy of deceased persons

Carried

Note

Section 48(4) of the Local Government Official Information and Meetings Act 1987 provides as follows:

- “(4)Every resolution to exclude the public shall be put at a time when the meeting is open to the public, and the text of that resolution (or copies thereof)—
 - (a)shall be available to any member of the public who is present; and
 - (b)shall form part of the minutes of the local authority.”

13 Public Excluded Reports

13.1 Public Excluded Minutes of the Council Meeting held on 26 March 2024

13.1 Public Excluded Minutes of the Council Meeting held on 13 February 2024

13.2 Parks and Greenspaces s17a Review Options

13.2 Public Excluded Minutes of the Council Meeting held on 7 May 2024

13.1 Review of Venture Timaru Major Events Funding

13.2 Land Acquisition - Temuka Water Supply

13.3 Council Under Utilised Assets for Divestment

13.4 Venture Timaru Limited: Appointment of Deputy Chairperson

13.3 Meadows Road Land

13.4 Extension of the Office of the Commissioner for the District Licensing Committees

13.5 Extension of the term of office and the nomination of Timaru District Licensing Committee members

14 Readmittance of the Public

Resolution 2024/42

Moved: Mayor Nigel Bowen

Seconded: Clr Peter Burt

That the meeting moves out of Closed Meeting into Open Meeting at 4.22pm.

Carried

The meeting closed at 4.22pm.

.....
Mayor Nigel Bowen
Chairperson

7.2 Minutes of the Extraordinary Council Meeting held on 16 July 2024

Author: Rachel Scarlett, Governance Advisor

Recommendation

That the Minutes of the Extraordinary Council Meeting held on 16 July 2024 be confirmed as a true and correct record of that meeting and that the Chairperson's electronic signature be attached.

Attachments

- 1. Minutes of the Extraordinary Council Meeting held on 16 July 2024**



MINUTES

Extraordinary Council Meeting Tuesday, 16 July 2024

Ref: 1688551

**Minutes of Timaru District Council
Extraordinary Council Meeting
Held in the Council Chamber, District Council Building, King George Place, Timaru
on Tuesday, 16 July 2024 at 10.01am**

Present: Deputy Mayor Scott Shannon, Cirs Allan Booth, Peter Burt, Gavin Oliver, Sally Parker, Stu Piddington, Stacey Scott, Michelle Pye, Owen Jackson

In Attendance: Nigel Trainor (Chief Executive), Mayor Nigel Bowen, Paul Cooper (Group Manager Environmental Services), Beth Stewart (Group Manager Community Services), Nicole Timney (Group Manager Property), Andrew Dixon (Group Manager Infrastructure), Justin Bagust (Chief Information Officer), Andrea McAlister (Acting Group Manager Engagement & Culture), Philip Howe (Museum Director), Elliot Higbee (Legal Services Manager), Alesia Cahill (Executive Support Manager), Rosie Oliver (Development Manager), Steph Forde (LTP Project Officer), Samantha Molyneux (Operations Coordinator Community Services), Sam Esterhuyse (Continuous Improvement Business Partner), Meghan Taylor (Executive Operations Coordinator), Maddison Gourlay (Marketing and Communications Advisor), Alana Hobbs (Executive Support Coordinator), Troy Titheridge (Development Liaison Officer), Rhys Taylor (Climate Change Advisor), Brendan Madley (Senior Policy Advisor), Selina Kunac (Transport Strategy Advisor), Rachel Scarlett (Governance Advisor)

Public: Leonard Pagan (Rawlinson), Jessica Kibblewhite (RDT Pacific)

1 Apologies

No apologies were received.

2 Declaration of Conflicts of Interest

- Mayor Nigel Bowen declared a potential conflict of interest due to business interest near location of Theatre Royal, in item 4.1 (Theatre Royal and Heritage Facility Decision) and 6.1 (Theatre Royal and Heritage Facility Decision) and will remove himself for the entirety of the meeting. Deputy Mayor Scott Shannon will chair this meeting.
- Sally Parker declared her directorship for Timaru District Holdings Limited (TDHL) which owns properties in the vicinity of the Theatre Royal, however is acting in capacity as Timaru District Councillor for the purposes of this meeting.

3 Reports

4.1 Theatre Royal and Heritage Facility Decision

The Group Manager Property presented this report to update Council on potential options to be considered for the Theatre Royal and Heritage Facility project.

Two presentations of the proposed potential concept design options for 'Option 1' and 'Option 2' referred to as "Plan B" were presented as well as an overview of each proposed option.

The Chief Executive noted that the public report does not have full analysis of the financials, provided an overview of the options within the report including pros and cons for each and background information on the current Museum, Library and Theatre sites and buildings..

It was noted by the Chief Executive that for Option One the budget is set at \$57.1 million, the project is ready to proceed, the balance of the Ministry of Business Innovation and Employment (MBIE) funding, being \$6.8 million, would be retained, retention of an historic building would be maintained, division within the community in favour of, and against the project, and the increased projected operational costs.

The Chief Executive provided an overview of Option Two which arose from two public submissions that included combining the Theatre, Museum, Library and a Council Chamber or meeting room in a new building on the current Timaru Library site. It was noted that the current Library site will need work done in the future and the Museum and Theatre buildings are earthquake prone. It is anticipated that the capital cost associated with this option will be similar to Option One however that has not yet been tested. There is likely to be operational cost savings for this option however it would be an increase on what the current capital costs are and it frees up land in the Barnard/ Stafford Street south area for other potential growth for commercial or residential activity.

An overview was also provided by the Chief Executive on Option Three which includes a reduction in capital costs, retention of a Heritage Listed building, potential reduction in operating costs by looking at the operating model, possibility to combine Museum and Library in the future, divestment of other properties around the area and debt funding would decrease.

It was noted by the Chief Executive that the Theatre, Library and Museum are currently valued lower than they should be, which means the depreciation we are putting through our profit and loss is lower than it should be. When the upgrades are progressed, no matter which option it is chosen, the depreciation and interest costs will be two of the main drivers for the increase in rates.

The Chief Executive also gave operating cost estimates for Option One.

Deputy Mayor Shannon advised that the meeting would move to Public Excluded to discuss the financial detail in the Public Excluded Report with the intent to then move back into Public to communicate any decisions. The decision to move this information back into Public must be made in Public Excluded.

Clr Booth and Clr Piddington expressed desire to have all discussions and decisions in public.

The Chief Executive advised that some of the numbers are yet to be negotiated with Option One and the advice is to discuss this in Public Excluded, then return to Public.

Clr Scott noted that historically it has been communicated that the increase to the ratepayer would not be significant, however estimates provided today are significant and do not align with initial figures that were promoted to the community, which was reiterated by Clr Piddington.

Further discussion included projected impact on rates increases, scope of Option Two, and confirmation of inclusion of items within the Option One 'fly-through' video.

Group Manager Property advised funds spent to date, and possible loss of the MBIE funding to date due to the contractual break meaning it is unlikely the remaining funds could be transferred to a different option.

Resolution 2024/41

Moved: Clr Peter Burt
 Seconded: Clr Michelle Pye

That Council receives and notes this public update on the Theatre Royal and Heritage Facility project.

Carried

4 Resolution to Exclude the Public

Resolution 2024/42

Moved: Clr Stacey Scott
 Seconded: Clr Michelle Pye

That the public be excluded from—

- the following parts of the proceedings of this meeting, namely,—

6.1 Theatre Royal and Heritage Facility Decision

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows at 10.53am:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Plain English Reason
<p>6.1 - Theatre Royal and Heritage Facility Decision</p>	<p>s7(2)(h) - The withholding of the information is necessary to enable any local authority holding the information to carry out, without prejudice or disadvantage, commercial activities</p> <p>s7(2)(i) - The withholding of the information is necessary to enable the Council to carry out, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations)</p>	<p>To enable Council to carry out commercial activities</p> <p>To enable Council to carry out commercial or industrial negotiations</p>

Carried

Note

Section 48(4) of the Local Government Official Information and Meetings Act 1987 provides as follows:

- “(4)Every resolution to exclude the public shall be put at a time when the meeting is open to the public, and the text of that resolution (or copies thereof)—
 - (a)shall be available to any member of the public who is present; and
 - (b)shall form part of the minutes of the local authority.”

5 Public Excluded Reports**6.1 Theatre Royal and Heritage Facility Decision****6 Readmittance of the Public****Resolution 2024/43**

Moved: Clr Stacey Scott

Seconded: Clr Owen Jackson

That the meeting moves out of Closed Meeting into Open Meeting at 11.53am.

Carried

4.1.1 Theatre Royal and Heritage Facility Decision

Following Public Excluded discussions, the floor opened back up to the public and the various discussions around Option One included: Total cost of the including historic and strategic land and building purchases, Museum fit-out, artefact storage, fittings, fixtures and equipment; MBIE funding; deferred works; functionality of the Theatre component; and contingency provision included associated risk.

Discussions on all options included: potential land and building options for ‘Plan B’ including associated earthquake rating and remaining life; operational and strategic risk; benefits of combining various activities onto one site; and impact on rates.

Suggestion was made to alter the resolution for Option C from ‘Decline the Southbase Construction offer and pursue public consultation on the three alternate options, a Plan B, a reduced scope of works for the Theatre Royal or stop the project and reconsider the future of Council owned community facilities’ to ‘Decline the Southbase Construction offer and pursue public consultation on alternate options.’

This proposed resolution change was accepted by Council majority.

Councillors expressed their opinion for the proposed options as follows:

Clr Booth: In support of the motion, expressed concern that alternative options were not presented in prior years, and combining the sites will be the catalyst in rejuvenation of the CBD.

Clr Jackson: In favour of Option One as it stands. Clr Jackson expressed that the project aligns with the City Town strategic vision to revitalise the South end of Stafford Street, expressed that Option 2's (Plan B) proposed plan feels rushed, believes Plan B won't stay at the quoted equivalent price, and retention of the MBIE funding.

Clr Parker: In support of the motion. Clr Parker expressed that there is more economic value in Plan B, and that 'Plan B' better suits Timaru City, City Town and the community, and that it would create an inviting space.

Clr Burt: In favour of Option One, as believes that it enable progress and expressed concern 'Plan B' will not move with haste and costs of the project will increase. Clr Burt noted his support for any option that Council decides to progress.

Clr Scott: In support of the motion.

Clr Oliver: In support of the motion, and moving the proposed project at haste.

Clr Pye: In support of the motion, but requires additional information of Councils full property portfolio and what repairs and replacements are needed. Clr Pye expressed that Council needs to think outside the box when it comes to the revitalisation strategy with the South end of Stafford Street.

Clr Piddington: In support of the motion. Clr Piddington expressed concern with Option One as it would increase debt levels, and the current Theatre having structural issues. Clr Piddington has received feedback from the community not to go ahead with Option One.

Deputy Mayor Scott Shannon: In support of the motion, wants best value for the ratepayers, and believes 'Plan B' of combining sites and activities will reduce operational costs. Deputy Mayor Shannon is wanting to deliver this plan to the community quickly and wants a timeline.

The Chief Executive is to come back to Council with a timeline in one week.

Resolution 2024/44

Moved: Clr Allan Booth

Seconded: Clr Michelle Pye

That Council:

1. Receives and notes the Southbase Construction Fixed Sum Report June 2024 for Construction and Fit Out of the Theatre Royal and Heritage Facility Buildings.
2. Receives and notes the RDT Pacific Design Stage Close Out Cost Report June 2024.
3. Receives and notes the Rawlinsons Design Stage Close Out Cost Report June 2024.
4. Considers options presented and choses to decline the Southbase Construction offer and pursue public consultation on alternate options.
5. That the outcome of the meeting be publicly released; and
6. Council delegates authority to the Chief Executive to review the report and recommendations in 6 months to consider its release to the public; and to come back to Council with a time line in one week.

In Favour: Clrs Allan Booth, Gavin Oliver, Sally Parker, Stu Piddington, Stacey Scott, Scott Shannon and Michelle Pye

Against: Clrs Peter Burt and Owen Jackson

Carried 7/2

The meeting closed at 1.00pm

.....

Deputy Mayor Scott Shannon

Chairperson

8 Reports

8.1 Representation Review: Receipt of Submissions and Hearing

Author: Brendan Madley, Policy Advisor

Authoriser: Stephen Doran, Group Manager Corporate and Communications

Recommendation

That Council:

- 1) Notes all written submissions (including those containing petitions) received during the consultation period; and
- 2) Acknowledges submitters who have spoken to their submission; and
- 3) Notes that all feedback will be considered as part of the deliberations on the Representation Review Final Proposal.

Purpose of Report

- 1 The purpose of this report is to present Council with the written submissions and feedback received on the Representation Review Initial Proposal, and to also provide, in accordance with s 83(d) of the Local Government Act 2002, an opportunity for persons to make oral submissions.

Assessment of Significance

- 2 The Representation Review, overall, is considered to be of high significance when assessed against Council's Significance and Engagement Policy. However, this report is considered to be of low significance in respect to the policy because no decisions are being made by Council.

Background

- 3 Council resolved an Initial Proposal on 7th May 2024. The Initial Proposal was publicly notified on 23rd May 2024, and consultation occurred between 27th May and 7th July 2024.
- 4 Council promoted the opportunity to make a submission via:
 - 4.1 A Public Notice published in *The Timaru Courier* on 23rd May 2024, and weekly reminders in the Noticeboard section of *The Timaru Courier* each week thereafter.
 - 4.2 The Council website, and dedicated Representation Review sub-page.
 - 4.3 A targeted letter dated 10 June 2024 mailed to the postal address on file for the properties identified to, under the Initial Proposal, move wards.¹
 - 4.4 A drop-in session organised by Clr Oliver, held at the Geraldine Service Centre on Tuesday 25 June.
- 5 This does not include any awareness raising initiatives undertaken prior to the adoption of the Initial Proposal, or by other Council entities such as the Geraldine Community Board.

¹ The letter was sent to 237 addresses. 30 of these postal addresses (12.65%) appear to be outside the Timaru District.

Additionally, *The Timaru Herald* and *Geraldine News* each ran an article about the consultation, which undoubtedly enhanced public awareness of the proposal.

- 6 The Hearing is an opportunity for elected members to hear from and ask questions of submitters, and to request that officers prepare any additional information for consideration as part of the Final Proposal adoption.

Submissions

- 7 48 submissions were received and considered valid.
- 8 One additional submission was received but rejected on the basis that the comments were not relevant to the Representation Review, and therefore the submission could not reasonably be considered to have been made seriously. The rejected submission supported the Initial Proposal.
- 9 No late submissions were received.
- 10 29 submissions were received from persons residing at properties in the areas proposed to move wards (referred to as the “affected” areas). 19 submissions were received from persons residing outside the so-called “affected” areas.
- 11 All submitters were asked whether they supported the Initial Proposal. The responses are outlined below.

	<i># of responses</i>	<i>%</i>
Do you support the Initial Proposal?		
Yes	3	6.25%
No	45	93.75%
No response	0	0%
Total	48	100%

- 12 Submitters residing in so-called “affected” areas were asked an additional question to assist Council in understanding how they would wish to be represented, and how the Initial Proposal might impact their ability to be effectively represented. The responses are outlined below.

	<i># of responses</i>	<i>%</i>
Who do you believe could effectively represent you at the Council table?		
Only a representative elected from the current Geraldine Ward	26	89.65%
Only a representative elected from the current Pleasant Point-Temuka Ward	0	0%
Either could represent me effectively	1	3.45%
No response	2	6.90%
Total	29	100%

- 13 A more detailed submission analysis, including proposed alternatives to the Initial Proposal and officer comment, will be included as part of the Final Proposal Adoption report. It is not included in this report because it will include material from this Hearing.
- 14 Two submissions, by Bob Pringle and Helen Malkin, included petitions.
 - 14.1 Bob Pringle’s submission included two petitions; one signed by 105 individuals stating, “we the residents of Orari... wish to remain with the Status Quo”, and one signed by 55 individuals stating, “the undersigned object to be moved to the Pleasant Point-Temuka Ward”.
 - 14.2 Helen Malkin’s submission included one petition signed by 18 individuals (one via email) stating, “we, the residents of the Kakahu district, wish to oppose the... proposal”.
- 15 The petitions have not been checked for duplicate signatories. Some signatories made submissions on the Initial Proposal.

Hearing

- 16 At the time of writing, 12 people have requested to speak to Council in support of their submission.
- 17 The Hearing timetable is inserted below. It may change prior to the Hearing, for example if a submitter withdraws.

Time	Name	Organisation	Submission page # (see # top right of page)
10:10	Jan Finlayson	Geraldine Community Board	36
10:20	Margaret Chapman	Geraldine Historical Society	73
10:30	Rosie Morten		86
10:35	Russell Brodie		89
10:40	John Bray		49
10:45	Bob Pringle		4
10:50	Helen Malkin		31
10:55	K Griffiths		61
11:00	Roger Payne		83
11:05	Peter McAuley		26
11:10	Bronwyn and Warren Pagan		18
11:15	Peter Lyttle		79

- 18 All submitters are attending the Hearing in person.

Relevant Legislation, Council Policy and Plans

- 19 Local Electoral Act 2001

Financial and Funding Implications

- 20 The costs of undertaking the Representation Review, including the consultation, have been met from existing budgets.

Other Considerations

- 21 It is currently intended to bring the Adoption of Final Proposal report to Council on 13th August 2024.
- 22 Council has the ability to make a decision to resolve a Final Proposal on 13th August 2024, or defer the decision to a date within, approximately, the following fortnight. The Final Proposal must be resolved by Council by the end of August because, by law, the Public Notice of the Final Proposal is required by 1st September 2024, being eight weeks from the close of submissions (s 19N (1) of the Local Electoral Act 2001).

Attachments

1. **Submissions received on Initial Proposal** [↓](#) 

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Name	Organisation (if applicable)	Page # <i>Refer top right corner</i>
Aaron McCullough		1
Benjamin Williams		3
Bob Pringle	Orari Ratepayers	4
Bronwyn and Warren Pagan	Pagan family	18
Carla Pinn		19
Carolyn Skinner		21
Colin Pinn		23
Courtney Cunningham		25
Ernest Peter McAuley		26
Fergus Gregory		28
Gerald and Sue Hargreaves		29
Helen Malkin		31
Jack and Merle Ellery		35
Jan Finlayson	Geraldine Community Board	36
Jenna and Phil Chapman		45
Jessica Scott		47
Jocelyn Allen		48
John Bray		49
John Hands		52
John Shirtcliff		53
Josh Lester		58
Justine Paulin		60
K Griffiths		61
Karen Tilley		62
Katherine Lester		63
Konrad Scott		65
Lee Burdon		67
Lyn Scott		70
Madeline Inkson		71

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Malcolm McCallum		72
Margaret Chapman	Geraldine Historical Society	73
Margaret Chapman		76
Margaret Scott		78
Peter Lyttle		79
Rodney Coles		81
Roger and Maxine Grooby		82
Roger Payne		83
Rosie Morten		86
Russell Brodie		89
Sandra Mulvihill		90
Sarah Gorrie		91
Sarah Johnston		93
Sarah Macdonald	Farmer	95
Sarah Sullivan		96
Sue Clay and John Guile		98
Susan McGregor Roberts		99
Tanya Gant		100
Vincent Morrish and Birgitt Preissler		102

001

Representation Review 2024 Submission Form

First Name *

Last Name *

Organisation (if applicable)

Phone (landline or mobile)

Email *

Postal address *

Do you want to speak to your submission at a Council Hearing? *

- Yes
- No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes
- No

Provide any comments to support your view

If the geraldine ward is growing and projected to grow why are we diverting people to other wards to tick a box?

If you go back to the strathallen county council days I am assuming reason places like geraldine are well resourced and designed is due to the robust discussions and effective execution of this group.

As I drive around and look at communities like mid canterbury vs south canterbury why are all the resources pooled too ashburton vs south canterbury where you have thriving communities like geraldine that are very desirable to live in hence the growth.

If the growth is projected for 10 000 why not give this ward 2 representatives to ensure we design things well for the future.

I know ministry of education is currently putting prssure on pleasant point to send there children to Temuka and go back on there promise to enable that disttict to send there children where they prefer once there school was closed. Currently lots of Temuka based kids leave to Timaru daily for there education yet ministry want to have pleasant point send kids to Temuka.

Up to us at present to plan well and ensure rural communities thrive, are enabled and well resourced for the future. To ensure we don't waste money on poor planning and execution like the ministry of education currently do.

Geraldine I believe is one of the more desirable places to live in South Canterbury. If we want to hold attract and retain great people to this district we need thriving buinesses and well resourced communities.

I think we should be setting Geraldine up to be the central hub for these great people to live. Drop a mountain bike park like Rotorua Redwoods into Blakley pacific forest up Temona road and this district will hold and retain visitors along with improving the recreational viability for locals not forgetting the amount of money that would pour into this community if you did this.

What changes, if any, would you like to see to the proposal?

Think Big and long.
Do you want Geraldine to be the queens town of Southcantetbury or do we want to keep it small and quaint.

People love Geraldine and this disyctit it's up to us too think long term vs box ticking.

002

Is there anything else you would like to add to your submission?

Think being Greatest of all time(GOAT) and how we dedign and resoucre that to enable that to happen for our beautiful district and how the local people interact with in that district and form great meaningful relationships because that's what life is about. If we want children to come back and work and play in this district ensure its GOAT.

Filled this out on my phone cant go back and check everything hopefully it make sense and adds some value.

Regards Aaron

Upload files here

 [Browse](#)

Please only upload .pdf, .doc or .docx files. 5MB max per file.

Privacy Statement

All submissions are public information and will be included on Council's website or in public documents located at Council offices and Libraries/Service Centres. This will include your name and, if applicable, the organisation you represent.

The contact information (phone number and/or email address and/or postal address) that you provide via the submission form will not be made publicly available. Your contact information will be accessible to and used by Council staff only for submission administration purposes. The content of any attachment/s that you include in your submission, including private details and contact information, may not be redacted.

All information is held by Council in accordance with the Privacy Act 2020. You have the right to access and correct personal information.

003

Representation Review 2024 Submission Form

First Name *

Benjamin

Last Name *

Williams

Organisation (if applicable)

Phone (landline or mobile)

Email *

Postal address *

Do you want to speak to your submission at a Council Hearing? *

Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

This is ridiculous, parts of our community such as Kakahu and Orari are now split from us. Most teens in these areas attend Geraldine High School and feel Geraldine is their closest town where they go to do their shopping etc.

What changes, if any, would you like to see to the proposal?

Just give Geraldine another councillor instead

Is there anything else you would like to add to your submission?

Upload files here

[Browse](#)

Please only upload .pdf, .doc or .docx files. 5MB max per file.

Privacy Statement

004

2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: BOB (ROBERT TURTON)
 Last name*: PRINGLE
 Organisation (if applicable): ORARI RATEPAYERS
 Phone (landline or mobile): [REDACTED]
 Email*: [REDACTED]
 Physical address: [REDACTED]

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to

FreePost Authority Number 95136
 Representation Review Consultation
 Timaru District Council
 PO Box 522
 TIMARU 7940

or
 2) Scanning this form and emailing it to submission@timdc.govt.nz

All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

*We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:**

**If you do not complete, we will assume you do not wish to speak.

Yes No

Do you support the Initial Proposal?

Yes No

Make any comments about why you do or do not support the proposal:

Refuse my Submission dated 29 June 2024.
Explained fully.

What changes, if any, would you like to see to what is proposed?

Refuse my Submission - supported by Ratepayers
representatives.

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward

Only a representative elected from the current Pleasant Point-Temuka Ward

Either could represent me effectively

Tell us why

Our Ward Councillor has a reported history of
representing on Geraldine Ward. This been in our (old)
unlike if our view was discussed by an additional
two Ward Councillor instead Eg Temuka instead
Point.

Need more room?

Please use extra paper if required and attach with your submission.

Refuse my Submission.

Privacy Statement

All submissions are public information and will be included on Council's website or in public documents located at Council offices and Libraries/Service Centres. This will include your name and, if applicable, the organisation you represent. The contact information (phone number and/or email address and/or postal address) that you provide via the submission form will not be made publicly available. Your contact information will be accessible to and used by Council staff only for submission administration purposes. The content of any attachment/s that you include in your submission, including private details and contact information, may not be redacted. All information is held by Council in accordance with the Privacy Act 2020. You have the right to access and correct personal information.

005

SUBMISSION TO T.D.C.
AGAINST THE PROPOSED WARD BOUNDARY CHANGES
FROM RATEPAYERS GERALDINE WARD

We, the undersigned ratepayers of the Geraldine Ward, represented by Councillor Gavin Oliver, emphatically state that we wish for the "Status Quo" to be retained for the next 6 year cycle of local government.

We favour the retention of the current boundaries for our Geraldine Ward for the following reasons;

- The Opihi, Kakahu, Te Moana, Waihi, Orari and Rangitata are our awa, Mt Peel is our Maunga and the Geraldine Ward is our Turangawaewae.
- This is where we belong.
- Rangitata, Orari, Kakahu, Hilton, and Rangitata Huts are siblings of Peel Forest, Arundel, Woodbury and their respective hinterlands and as such are Whanau.
- Our Geraldine Ward is distinctive in character just as are the people who live within it!
- Our extended whanau, just like any whanau, does not need any imposed determination as to its historical nor current structure.
- We welcome all new whanau who chose to come to live in our beautiful towns and the Geraldine Ward. They have the freedom to arrive and settle just as all whanau have the right to remain or leave of their own accord but not be forcibly removed by political dictate and numerical expedience.
- We believe what is required is a positive, proactive and futuristic approach to the Ward Challenge as the T.D.C. sees things.
- We don't see realigning boundaries as the way forward. Better mathematical brains than mine might suggest that portions be transferred from Timaru into Pleasant Point & Temuka Wards to obtain the result of a better balance that you are seeking. However that said, we are sure that Timaruvians would also voice their disapproval of being re-aligned in similar protest to ours.
- Among other things we see this proposal as a reactive, inappropriate number crunching exercise which counters our historically earned, respected and

006

valued inclusiveness as a positive & proactive sub region of Canterbury - the Geraldine Ward.

- According to the T.D.C. website the 2018 Census of our Geraldine Ward had a population increase of 9.52% on the 2012 Census and has increased further, by another 5.16% to 14.68% in 2023. Given this rate of population increase we believe that the T.D.C. needs to review its thinking and give priority to establishing a second councillor.
- This very significant upwards trending of the Geraldine Ward population needs to be celebrated, affirmed and reviewed in a rewarding manner and not "resolved" in a punitive one.
- We, of the Geraldine Ward, seriously question whether the Local Government Act of 2001 is still fit for purpose given the substantial progress in all aspects of life and development during the subsequent 23 years.
- We question whether this Act, designed 23 years ago, is still relevant today in respect of the criteria it used for defining Ward Boundaries back then given the IT growth in communications of txt, email, zoom meetings and tele conferences along with the smart phones.
- The service as given by our Geraldine Ward Councillor, Gavin Oliver, is obviously respected as illustrated by his re-election at the last local body elections.
- His role (and others) has been made much easier by the advances in those Information Technology advances.
- Thus geography and number of constituents are no longer the issue of yesteryear.

In our view your individual and collective responsibilities are not to dislocate the Wards, Towns and Peoples who voted you into office but to consult with us and hear our views.

We thank you for doing just that.

So, we, the undersigned, ask the T.D.C. to retain the Status Quo and reassess in readiness for after the next 6 year cycle. We do not favour any change to the local Wards as proposed by you at this time and especially given the extremely slender majority in establishing your preferred option.

2

007

Many of our Families have histories in excess of 100 years of farming and living within these confines of the Geraldine Ward.

In my own case both my Paternal & Maternal grandparents worked and resided in the Peel Forest. Grandfather Pringle worked on Mt Peel Station before Managing it from 1919 - 1933.

My father also spent time as a shepherd on Mt Peel.

My maternal grandparents (Turtons) both worked in Peel Forest. Grandma ran Turton's General Store and Grandfather on Peel Forest Estate. He also managed Peel Forest Estate when Capt. Dennistoun returned to the Home Country.

My family lived on a small farm on Templer Street and only left town when careers took them elsewhere. They all identify with Geraldine as their home town/area.

In my case I returned "home" to live in the satellite suburb of Geraldine in Orari and retired some 16 years ago.

The hugely respected Pioneer Macdonald Family still have family living in the Geraldine Ward on the North side of the Orari River in the Geraldine Ward. This is their home territory of 150+ years Descendent Rosie Morton spoke passionately of her family history and rejection of this "preferred option" of Ward Boundary changes.

The Payne Family off Muff Road is another with well over 100 years of calling Geraldine home.

Geraldine is their service town - always has been and always will be regardless of the outcome of this issue.

Descendent and Patriarch Roger Payne not only spoke passionately of his families identity with Geraldine and why we should continue to "belong" in the Geraldine Ward but he also has proposed an alternative option to the C.E.O. of the T.D.C.

This option seems to me to have greater geographical and mathematical merit to balance the population stats in the addressing of this issue by the T.D.C.

Yet another historic family within Orari is the Pratt Family who had foundation association to the Thoroughbred Industry here in Orari. (It should be noted that the Macdonald family gifted the land where the Orari Racing Reserve is today).

008

Mrs Noeline Dobbs (Nee Pratt) still owns the Pratt Family home here on Station Road. She was extremely outraged and hugely disappointed to learn what was being proposed by the T.D.C.

The above 4 Historic Families will no doubt just be a small percentage of those who have descendants with historic roots to our beautiful town and district still living within the Geraldine Ward who will be similarly outraged with this current Ward Change proposal.

In the best interest in retaining our history and therefore our future along with our sense of belonging and identity we remain strongly committed to retaining the Geraldine Ward as it is!

On behalf of the undersigned, I respectfully forward our submission to the T.D.C. in respect of your proposed changes to the Geraldine Ward Boundaries.

Again, we, the attached signatories to this petition, state that " your option is NOT our option "!

Regards



Robert (Bob) Turton Pringle



2nd July 2024

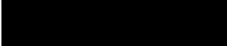
009

REPRESENTATION REVIEW

We the residents of Orari wish to petition the Timaru District council with regards to the changes proposed in the Representation Review for the Orari district. We wish to remain with the Status Quo.

The petitioners therefore wish to remain being represented in the Geraldine Ward.

The contact for this petition is:
Mr Bob Pringle



	NAME	ADDRESS	SIGNATURE
1	Carla May Pinn		
2	Colin Pinn		
3	Bob Pringle		
4	Rosemary Wallis		
5	Anthony J. Gregan		
6	Freddie M Gregan		
7	J.C. HEDSON		
8	Ann Roberts		
9	Ed SNAPE		
10	Leeanne Spain		
11	Jeffery Merratt		
12	Courtenay Hanson		
13	Sue Clay		
14	John Guile		
15	Shawn Greer		

Privacy Notice: Petitions received by the Council are public documents and along with the name of the petitioner will be released to persons who may request a copy. The contact details of the signatories will be withheld unless the Principal Petitioner indicates that they do not object to those contact details being released.

NB. 105 signatories
not 120 as 1 page is
missing

010

REPRESENTATION REVIEW

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The contact for this petition is:
Mr Bob Pringle



	NAME	ADDRESS	SIGNATURE
16	Shane Skinner	[Redacted]	[Signature]
17	Carolyn Skinner		[Signature]
18	Melanie Tocher		[Signature]
19	Dale Lilley		[Signature]
20	Sharon Bauer		[Signature]
21	Ron Page		[Signature]
22	E.A. Williams		[Signature]
23	P L Stewart		[Signature]
24	R. L Stewart		[Signature]
25	Bos Tomhuin		[Signature]
26	Viv Tomlinson		[Signature]
27	George Lancaster		[Signature]
28	Kathy Lancaster		[Signature]
29	Jess Scott		[Signature]
30	Lynley Macleod	[Signature]	

x

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011

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The contact for this petition is:
Mr Bob Pringle



	NAME	ADDRESS	SIGNATURE
31	GAVIN COWIE		G. N. bowie
32	Anne Cowie		A. Cowie
33	Brian Stone		B. Stone
34	Vanessa Stone		V. Stone
35	Andrew McEllan		A. McEllan
36	Claire Haugh		C. Haugh
37	Yvonne Haugh		Y. W. Haugh
38	BERNIE HANSEN		B. Hansen
39	GOLIGH HARVEISS		G. Harveiss
40	Amanda Harveiss		A. Harveiss
41	Rajana Shrestha		R. Shrestha
42	OWEN ADAMS		O. Adams
43	Nathan Frahm		N. Frahm
44	KEVIN COFFEY		K. Coffey
45	LYNDA COFFEY		L. Coffey

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012

REPRESENTATION REVIEW PETITION

We the residents of Orari wish to petition the Timaru District council with regards to the changes proposed in the Representation Review for the Orari district. We wish to remain with the Status Quo.

The petitioners therefore wish to remain being represented in the Geraldine Ward.

The contact for this petition is:
Mr Bob Pringle



	NAME	ADDRESS	SIGNATURE
46	Tui Baylis		
47	Ro Pottle		
48	m Whiteblock		
49	Tanya Grant		
50	Warwick Grant		
51	Pamela Long		
52	Jay Knox		
53	Brian O'Donnell		
54	Sandra O'Donnell		
55	Wayne Roe		
56	Rose Robertson		
57	Alan Vanoy		
58	Jordyn Allen		
59	Jill Thoin		
60	Phil Thoin		

Privacy Notice: Petitions received by the Council are public documents and along with the name of the petitioner will be released to persons who may request a copy. The contact details of the signatories will be withheld unless the Principal Petitioner indicates that they do not object to those contact details being released.

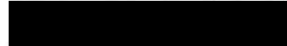
013

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The contact for this petition is:
Mr Bob Pringle



	NAME	ADDRESS	SIGNATURE
61	Kristan Miles		K. Miles
62	DAVE Templeton		[Signature]
63	SHIRLEY ANNE TEMPLETON		[Signature]
64	Eli Palmer		[Signature]
65	Zoe Max		[Signature]
66	Robert J Road		[Signature]
67	Owen Feehan		[Signature]
68	Madeline Inkson		[Signature]
69	Stacey Smith		[Signature]
70	John Hickey		[Signature]
71	Catherine Hickey		[Signature]
72	John Parsloe		[Signature]
73	Lindsay Sheed		[Signature]
74	Billy Nelson		[Signature]
75	Noeline Dobbs		[Signature]

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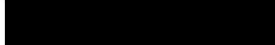
014

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The petitioners therefore wish to remain being represented in the Geraldine Ward.

The contact for this petition is:
Mr Bob Pringle



	NAME	ADDRESS	SIGNATURE
91	Mark Hewitt		
92	Trish Cameron		
93	Taras Wray		
94	Mervin Wray		
95	Nik Hansen		
96	Rik Hughes		
97	C-F Sullivan		
98	N-R Jack		
99	Li Foster		
100	Paige Renant		
101	Lewis Sutton		
102	Helen Wayne		
103	Walt Loxton		
104	Neville Page		
105	Pam Page		

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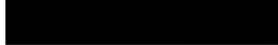
015

REPRESENTATION REVIEW PETITION

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The petitioners therefore wish to remain being represented in the Geraldine Ward.

The contact for this petition is:
Mr Bob Pringle



	NAME	ADDRESS	SIGNATURE
106	ROGER PAYNE	[Redacted]	R.G. Payne
107	Graham Pullman		Graham Pullman
108	Lynda Pullman		Lynda Pullman
109	Gene Hewson		Gene Hewson
110	Michelle Scoles		Michelle Scoles
111	marly Reil		marly Reil
112	Bex Cookson		Bex Cookson
113	MURRAY FOLEY		Murray Foley
114	Helen Melton		Helen Melton
115	Ashley Young		Ashley Young
116	Chris Nelson		Chris Nelson
117	Garm Wsight		Garm Wsight
118	DAVID SMUNDERS	David Smunders	
119	Glenys Pellow	Glenys Pellow	
120	Corleean Kebble	Corleean Kebble	

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The undersigned object to being moved to the Pleasant Point -⁰¹⁶
 Temuka Ward

Name	Address	Signature	Contact Details
John Bray		J Bray	
Yvonne Tufe		Y Tufe	
Dasia McDonald		Dasia McDonald	
Maree Stewart		Maree Stewart	
Bron Turner		Bron Turner	
Matt Turner		Matt Turner	
Diane Bendell		Diane Bendell	
Michelle		Michelle	
Cayron Hamilton		Cayron Hamilton	
Brad Simpson		Brad Simpson	
Carolyn More		Carolyn More	
Adele Tomsett		Adele Tomsett	
Hannah Cavard		Hannah Cavard	
Tracey Everett		Tracey Everett	
Seal Spence		Seal Spence	
Sally Spence		Sally Spence	
Simon Sweeney		Simon Sweeney	
Susan Roberts		Susan Roberts	
Jacobs Davidson		Jacobs Davidson	
Urindy Beady		Urindy Beady	
Dore Weir		Dore Weir	
Christine		Christine	
Jeanne Young		Jeanne Young	
Lionel Dobbis		Lionel Dobbis	
Donna Cunniff		Donna Cunniff	
Danny O'Keefe		Danny O'Keefe	
Paula Hyde		Paula Hyde	
Shawn Greer		Shawn Greer	
Nichy Simpson		Nichy Simpson	
Jane Frost		Jane Frost	
Sarah Page		Sarah Page	
Colin Evans		Colin Evans	
Mary Wheatth		Mary Wheatth	
Peter Lytle		Peter Lytle	
Bryce Pierce		Bryce Pierce	

018

2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: *Bronwyn + Warren*
 Last name*: *Pagan*
 Organisation (if applicable): *Pagan family*
 Phone (landline or mobile): [Redacted]
 Email*: [Redacted]
 Physical address*: [Redacted]

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to

FreePost Authority Number 95136
 Representation Review Consultation
 Timaru District Council
 PO Box 522
 TIMARU 7940

or

2) Scanning this form and emailing it to submission@timdc.govt.nz

All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

*We require your physical address to verify that you are affected by the proposed changes

Our Pagan family has owned and farmed at [Redacted] Geraldine - Yairlie Hwy since 1948 and now our son + family live at this address

Your feedback

Do you want to speak about your submission at a Hearing?:**

Yes No

**If you do not complete, we will assume you do not wish to speak.

Do you support the Initial Proposal?

Yes No

Make any comments about why you do or do not support the proposal:

No - do not support proposal as our farm is on Hwy 79 Beautiful Valley - This proposal would split our small neighbour hood and the majority of our services have connections with Geraldine.

What changes, if any, would you like to see to what is proposed?

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward

Only a representative elected from the current Pleasant Point-Temuka Ward

Either could represent me effectively

Tell us why *Services ie schooling, emergency, cultural, sport, communication consumer needs, health welfare, are all Geraldine based. This is our community - not appropriate to attend meetings in Pleasant Point or Temuka*

Need more room?

Please use extra paper if required and attach with your submission.

- shingle roads - no community affiliation with these areas.

Privacy Statement

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019

Representation Review 2024 Submission Form

This specific submission form is to only be completed by people living at a property affected by the proposed boundary changes.

First Name *

Last Name *

Phone (landline or mobile)

Email *

Physical address *

Must provide your address to verify that you are affected by the proposed Ward boundary movement.

Do you want to speak to your submission at a Council Hearing? *

- Yes
- No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes
- No

Provide any comments to support your view

Orari has been my home for the past 31 years. We have a very strong association with Geraldine and the thought of our community being represented by the Temuka/Pleasant Point ward makes no sense. My 4 children went to Geraldine High School, I use Geraldine as my main shopping center. I have family living in Geraldine and also have family buried in the Geraldine cemetery. We have all played sport for Geraldine. My sense of belonging is with Geraldine and it's outlying areas. I think more thought needs to be given to the historical value of Orari to Geraldine.

What changes, if any, would you like to see to the proposal?

This proposed change is very short sighted. The population growth of Geraldine will continue and what will be your plan in 6 years time when the numbers have grown. Will you then break up the area more? I think future proofing needs to be the top priority here. Employing another councilor would be the obvious solution. Yes this may be an extra cost, but to destroy our community and sense of belonging is not the answer.

Another option would be to update the numbers that can be represented in each ward. Since these numbers were established, technology has improved 10 fold, thus making communication more effective and the ability to do the job much more efficient. Maybe it's time to update old policies that are no longer suitable for the population growth that has occurred since their induction. Time to look into the future, rather than trying to manipulate numbers that are going to destroy our community.

Who do you believe could effectively represent you at the Council table?

- Only a representative elected from the current Geraldine Ward
- Only a representative elected from the current Pleasant Point-Temuka Ward
- Either could represent me effectively

Provide any comments to support your view

Orari is a township not a suburb or an area of Geraldine and we are will represented by Gavin Oliver. I feel we would not be fairly represented in the Temuka/Pleasant Point Ward. What vested interest does the Temuka/Pleasant point councilors have with Orari? What understanding of the area and its people do they have? my thought is very little. Do they really want to represent us when they have their own towns that they are vested in?

Is there anything else you would like to add to your submission?

020

I have a real concern as to how these new boundaries have been decided upon. I live on Reilly Road and the start of this Road (which is closer to Temuka than I am) remains in the Geraldine Ward. So not only am I too lose my sense of belonging to Geraldine, the road I live on is also being divided. I feel we have not been given enough information as to how this will affect us in the future. The legal description of my property is Geraldine, will this have to be changed? and what will this mean to my property value, my rates, schooling areas etc.

Upload files here

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Please only upload .pdf, .doc or .docx files. 5MB max per file.

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021

Representation Review 2024 Submission Form

This specific submission form is to only be completed by people living at a property affected by the proposed boundary changes.

First Name *

Last Name *

Phone (landline or mobile)

Email *

Physical address *

Must provide your address to verify that you are affected by the proposed Ward boundary movement.

Do you want to speak to your submission at a Council Hearing? *

- Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes No

Provide any comments to support your view

The boundary change makes no sense. We are closer to Geraldine than Temuka. Not sure why the state highway is not the boundary. Makes it easier and cleaner to understand what ward we are in.

What changes, if any, would you like to see to the proposal?

Leave it how it is.

Who do you believe could effectively represent you at the Council table?

- Only a representative elected from the current Geraldine Ward
 Only a representative elected from the current Pleasant Point-Temuka Ward
 Either could represent me effectively

Provide any comments to support your view

Is there anything else you would like to add to your submission?

022

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023

Representation Review 2024 Submission Form

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First Name *

Last Name *

Phone (landline or mobile)

Email *

Physical address *

Must provide your address to verify that you are affected by the proposed Ward boundary movement.

Do you want to speak to your submission at a Council Hearing? *

- Yes
- No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes
- No

Provide any comments to support your view

I have lived for the past 31 years in Orari. I attended both Geraldine Primary and High Schools. My connection with the district spans over 50 years. I played multiple sports for Geraldine. I have business interests in Geraldine and use Geraldine as my main business center. I have family members living in Geraldine. I associate Geraldine as my district (NOT TEMUKA). I feel a connection and a sense of belonging to this district. To be removed from this ward and plonked in Temuka is unsettling and I feel there has been no real regard given to histories, family connections and community belonging.

What changes, if any, would you like to see to the proposal?

Ideally I would like to see the status quo. The council needs to be pro active rather than re active and address the issue here of population growth. Shifting ward boundaries will not stop the growth of the area. A second councillor for the area would be a more permanent solution and then this situation would not need to be revisited in the near future.

Who do you believe could effectively represent you at the Council table?

- Only a representative elected from the current Geraldine Ward
- Only a representative elected from the current Pleasant Point-Temuka Ward
- Either could represent me effectively

Provide any comments to support your view

I feel we are currently well represented by Gavin Oliver. I feel the Temuka and Pleasant Point councillors would not be interested in representing Orari, not having had long established ties with the area.

Is there anything else you would like to add to your submission?

Orari is a small community with vast connections to Geraldine. The race course in Orari is the Geraldine Trotting Club. My understanding is Orari comes under the Geraldine Licensing Trust. The legal description of my property is Geraldine. I can find no connections to Temuka or Pleasant Point. To disestablish Orari from the Geraldine Ward would be connections and histories lost for ever. My sense of belonging to this area is engrained and I would struggle to feel valued or supported by the other Wards.

Upload files here

024

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Please only upload .pdf, .doc or .docx files. 5MB max per file.

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025

Representation Review 2024 Submission Form

First Name *

Last Name *

Organisation (if applicable)

Phone (landline or mobile)

Email *

Postal address *

Do you want to speak to your submission at a Council Hearing? *

- Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes No

Provide any comments to support your view

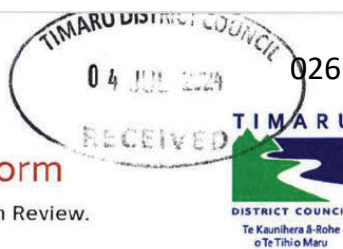
What changes, if any, would you like to see to the proposal?

Is there anything else you would like to add to your submission?

Upload files here

Please only upload .pdf, .doc or .docx files. 5MB max per file.

Privacy Statement



Representation Review Submission Form

Complete this form to make a submission on the Representation Review.

First name*: Ernest Peter
 Last name*: McAuley
 Organisation (if applicable):
 Phone* (landline or mobile):
 Email*:
 Postal address*:

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to
 FreePost Authority Number 95136
 Representation Review Consultation
 Timaru District Council
 PO Box 522
 TIMARU 7940

or

2) Scanning this form and emailing it to submission@timdc.govt.nz

All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

*we require you to provide your name and at least one way of contacting you.

Your feedback

Do you want to speak about your submission at a Hearing? (tick a circle)**: Yes No

**must complete. If you do not complete, we will assume you do not wish to speak.

Do you support the Initial Proposal? (tick a box): Yes No

Make any comments about why you do or do not support the Initial Proposal.....

What changes, if any, would you like to see to what is proposed?

Need more room? Please use extra paper if required and attach with your submission.

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027

Submission to Representation Review

There is a lot of time, effort and money spent electing a Mayor and Councillors and altering ward boundaries in the name of democracy my concern is access to an elected Councillor(s)

Not everybody is able or prepared to navigate a TDC Facebook or Website where a lot of contact detail is.

Mayor and Councillors all have cell phone numbers and email addresses no street numbers just suburbs. Even with hearing aids I have problems with a cell phone even with the volume turned to max

In the white page phone book the only names that stand out are Councillors Pye, Scott and Piddington. Councillors Pye and Scott with First names, phone number, street and house number

In your weekly Courier Noticeboard there is plenty of detail about council meetings nothing about councillor contact detail? Is it possible to go to a meeting and talk one on one with a councillor or have a rostered councillor at the meeting where members of the public can discuss problems and ask questions

There is no obvious sign in the TDC main office to make an appointment to talk to a councillor. I made an enquiry and this is what you do How many people are aware of this?

In the TDC Code of Conduct members should be accountable to the public and Objectivity. Elected members should also note that once elected their primary duty is to the interests of the entire district and not the ward that elected them.

The Member of Parliament for Rangitata James Meager has an office at 30 Canon Street Timaru. office hours displayed on glass door. Mon 1-4 Tue-Fri 10-4 Sat by appointment. Landline phone number and e-mail address on his calling card

The Member of Parliament for Waitake Miles Anderson has an advertisement in the June 20th Courier welcomes all enquiries landline number and e-mail address

028

Representation Review 2024 Submission Form

First Name *

Last Name *

Organisation (if applicable)

Phone (landline or mobile)

Email *

Postal address *

Do you want to speak to your submission at a Council Hearing? *

- Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes No

Provide any comments to support your view

What changes, if any, would you like to see to the proposal?

Is there anything else you would like to add to your submission?

Upload files here

Please only upload .pdf, .doc or .docx files. 5MB max per file.

Privacy Statement

029

Representation Review 2024 Submission Form

This specific submission form is to only be completed by people living at a property affected by the proposed boundary changes.

First Name *

Last Name *

Phone (landline or mobile)

Email *

Physical address *

Must provide your address to verify that you are affected by the proposed Ward boundary movement.

Do you want to speak to your submission at a Council Hearing? *

- Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes No

Provide any comments to support your view

What changes, if any, would you like to see to the proposal?

Who do you believe could effectively represent you at the Council table?

- Only a representative elected from the current Geraldine Ward
 Only a representative elected from the current Pleasant Point-Temuka Ward
 Either could represent me effectively

Provide any comments to support your view

Is there anything else you would like to add to your submission?

Upload files here

030

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031

2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: HELEN

Last name*: MALKIN

Organisation (if applicable):

Phone (landline or mobile): [REDACTED]

Email*: [REDACTED]

Physical address*: [REDACTED]

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to

FreePost Authority Number 95136
 Representation Review Consultation
 Timaru District Council
 PO Box 522
 TIMARU 7940

or

2) Scanning this form and emailing it to submission@timdc.govt.nz

All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

*We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:**

**If you do not complete, we will assume you do not wish to speak.

Yes No

Do you support the Initial Proposal?

Yes No

Make any comments about why you do or do not support the proposal:

WE ARE GEOGRAPHICALLY CLOSER TO GERALDINE THAN THE OTHER WARD. WE ARE HAPPY WITH REPRESENTATION BY CURRENT CLUR. WE HAVE NOT REACHED THE THRESHOLD SET BY LOCAL ELECTORAL ACT 2001

What changes, if any, would you like to see to what is proposed?

LEAVE KAKAHU AREA IN GERALDINE WARD.

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward

Only a representative elected from the current Pleasant Point-Temuka Ward

Either could represent me effectively

Tell us why LOCAL & COMMUNITY KNOWLEDGE IS IMPERATIVE. WE WOULD NOT GET THE SAME COMMITTED REPRESENTATION FROM CLUR FROM PP-TEMUKA WARD

Need more room?

Please use extra paper if required and attach with your submission.

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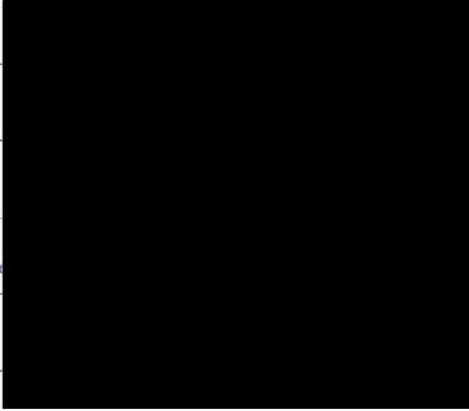
032

We, the residents of the KAKAHU district wish to oppose the Timaru District Council proposal to move the representation for the area from GERALDINE ward to PLEASANT POINT – TEMUKA ward. Our objection to the proposal is in the basis that:-

- a) we are geographically closer to Geraldine
- b) we are satisfied with the representation we receive from our Councillor and
- c) we are not yet at the threshold of 5973 dictated by the Local Electoral Act 2001

NAME	ADDRESS
HELEN MALKIN <i>H. Malkin</i>	
<i>Stev Buhall</i>	
<i>Keri Johnston</i>	
<i>Samara Johnston</i>	
<i>Shaun Calvert</i>	
<i>Evan Chapman</i>	
<i>Phil Chapman</i>	
<i>Sarah Hydes</i>	
<i>Geoff Hydes</i>	
<i>Rhys Hydes</i>	
<i>Anne Hagleaves</i>	
<i>Tom Hagleaves</i>	

033

Heather Brown	
KEVIN BOWEN	
JUDITH BOWEN	
BEREND FOLLERT	
Mike Brown	

034

Helen Malkin

From: Bernadete van der wielen <[REDACTED]>
Sent: 29 June 2024 17:08
To: Helen Malkin
Subject: Re: Proposed council changes to the Geraldine ward

Hi Helen,

I totally agree with everything you say and I endorse it. Please add my name and Christopher's to the list.

- We are geographically closer to Geraldine
- We do our business in Geraldine
- We are actively part of its community
- We support our local Councillor Gavin Oliver
- Kakahu must remain in the Geraldine ward.
- We oppose this proposal.

Thank you Helen for putting this forward.

Kind regards,
Bernadete van der Wielen
C&B van der Wielen Limited

Sent from my iPhone

035

Representation Review 2024 Submission Form

First Name *

Last Name *

Organisation (if applicable)

Phone (landline or mobile)

Email *

Postal address *

Do you want to speak to your submission at a Council Hearing? *

- Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes No

Provide any comments to support your view

What changes, if any, would you like to see to the proposal?

Is there anything else you would like to add to your submission?

Upload files here

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Yes No

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Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

What changes, if any, would you like to see to the proposal?

Is there anything else you would like to add to your submission?

Upload files here

Please only upload .pdf, .doc or .docx files. 5MB max per file.

Other attached files: GCB advice on 2024 TDC rep review.pdf

Privacy Statement

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Geraldine Community Board
C/- [REDACTED]

Mayor Nigel Bowen;
and Councillors
Timaru District Council

6 July 2024

Kia ora Mayor and Councillors,

Timaru district representation review 2024

The Board wishes to be heard in support of its submission

Summary

The Geraldine Community Board values its involvement in recent discussion about the Timaru district's future representation settings.

The Board supports representativeness at ward level based not only on numeric parameters but also on community-of-interest parameters.

Use of the sole parameter of ward population numbers to determine representativeness, as in this representation review, would satisfy only the numeric aspect of the Local Government Commission's representativeness guidelines, not their community-of-interest aspect.

If ward boundary adjustment determined solely numerically is accepted and implemented, and given that long-time Geraldine ward population growth outstrips the district's, it is logical to extrapolate further ward boundary cuts over time. This exposes the inappropriateness of dependence only on a numeric parameter in this representation review.

Based on feedback from Geraldine ward citizens, the Board strenuously opposes ward boundary changes proposed in the Timaru District Council's initial proposal for representation arrangements for the 2025 local elections.

The Board therefore asks that in the first instance the Council seek temporary exemption from representation changes on grounds that: if implemented, the proposed changes would artificially divide Geraldine's cohesive ward, creating community cultural harm greater than any downsides of the present representation imbalance; and current population trends suggest population data available at the next representation review will support decision-making on representation that best accords with Geraldine citizens' sense of community.

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The Board supports, in principle, other aspects of the proposal. They are: nine district councillors, including one Geraldine ward councillor, in the present ward configuration; and provision for a Geraldine Community Board comprising six members.

This submission gives background, addresses procedural and substantive matters, provides supporting testimony from prominent actively-involved community members, and makes recommendations on options.

Background

After early discussion in the review process, the Board wrote to the Council (10 December 2023) including the following points:

- Despite geographic diversity and spread, including along nearly the full length of the Rangitata River's south bank, the Geraldine ward is a strong, coherent community of interest especially focussed on agriculture, conservation and recreation, tourism, sport, and the arts.
- The recently-adopted *Geraldine, Woodbury, Peel Forest, Orari, and Surrounds Community Strategic Framework 2023-2033* was widely consulted and sets goals for the Geraldine ward as it is presently formed.
- Other organisations' planning is relevant; this includes planning by the Department of Conservation and the work of the multi-agency/organisation Braided Rivers Action Group.
- The Board did not accept that Geraldine ward exceedance of the +/-10% representation threshold should necessarily lead to reduction of the ward's area/population.
- In the context of suggested removal from Geraldine ward of the areas now formally proposed for removal, the Board advised that residents in the affected areas were strongly oriented toward Geraldine practically and culturally.
- The Board suggested the Council consider increasing Geraldine ward's footprint to warrant an additional Geraldine councillor (noting that the Rangitata Huts community, a likely area of relevant focus, is oriented towards both Geraldine and Temuka).
- The Board stated that it was actively engaged in the Geraldine ward, was not overburdened, and that it considered itself effective as an interface between the Geraldine ward community and the Council.
- The Board encouraged the Council to ensure the representation review would address all relevant matters and that communication with the public would be robust.

Follow-up advice given to the Council by the Board at the 17 April Geraldine Community Board meeting included:

- affirmation of earlier advice that the affected areas align largely with the Geraldine ward, with schooling and retail services noteworthy influences.
- re-statement of the Orari community's participation in development of, and representation in, the ward's strategic framework.

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- questions over Geraldine ward councillor and community board member numbers' appropriateness for their representation roles.
- suggestion of application for exemption from the Local Government Commission for the Geraldine ward to function temporarily outside the +/-10% representation threshold.

Procedural issues

The way a public process is executed influences citizen engagement. In the case of this review, the Board wishes to raise three procedural matters potentially negatively affecting public engagement.

Geraldine ward citizens all affected

All ratepayers and residents in Geraldine ward, not just ratepayers whose ward would change, would be affected variously by the changes if enacted. This would include loss of contributions to Geraldine ward affairs by respected Geraldine community members whose properties would become parts of the Pleasant Point-Temuka ward, related unwanted cultural change in Geraldine ward, reduction in the Geraldine Community Board's discretionary fund, and others (substantive matters are addressed later in this submission). While the consultation doesn't explicitly exclude citizens not receiving proposal notification by mail and whose ward wouldn't change, their equal right to submit is not immediately clear. (Relevantly, the TDC website statement: "If the proposed change occurs and you are enrolled to vote at a non-affected address (that does not move wards); there is no direct impact on you" is partially correct only.)

Lee Burdon, Geraldine citizen and former Geraldine councillor comments:

We are all affected. Orari, Rangitata Island, and Kakahu are part of our community and always have been. It's the future I look at. We will lose the ability to get another councillor.

Map readability

Readability of provided mapping is low. Even the 'detailed map' does not easily allow exact understanding of what is being proposed, in large part because it has few named features. This is particularly salient for people interested in land close to relevant boundaries. Inclusion of a large scale topographic map would have helped citizens' understanding of changes proposed.

All submissions valid

Completion of the Council-provided form is not the only way for citizens to have input on Council activity, including this review. The consultation should have been plain that any district citizen's submission on the topic, whether on the Council-provided form or not, would be valid; regrettably, it was not clear. People who wished to express themselves outside the frame of the form should have been as strongly encouraged to submit as those using the form.

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Substantive matters**History**

Timaru district was formed in 1989 through amalgamation of four districts including Geraldine district. As stated above, this submission includes testimony from respected and involved community members in the Kakahu, Orari, and Rangitata Island areas, including Rosie Morten, a Geraldine Community Board member from 1995-2013. She relates (below) how, a short time into the new local democratic setting, citizens identifying with the Geraldine area, but not in the ward, petitioned for inclusion in Geraldine. The present Board's korero with citizens in those areas indicates that that general identification with Geraldine, not Pleasant Point-Temuka, lives on. Ms Morten concludes that grouping communities of interest is the optimal way to create wards. The Board agrees, noting *Representation Review Guidelines 2023's* reference to s14 of the Local Government Act 2002 (**Principles relating to local authorities**) with respect to the need for a local authority to take account of communities' present and future diversity and interests, and the Board's advice given to the Council on two previous occasions and referenced above in this submission.

Geography and culture

Over a long period, functional and cultural influences have, together, established and reinforced connection of Kakahu, Orari, and Rangitata Island with Geraldine, and so, with each other.

One significant such influence, strongly multi-generational, has long been schooling. It remains strongly influential because the Ministry of Education's transport entitlement zoning is based on mid-points between schools. Ward citizens have related to the Board that, over time, families and neighbourhoods have aligned their sports, cultural and social activities, retail and health and other professional needs, and so on, with schooling, to the end that their lives, prior to, during, and following school years, are anchored deeply in Geraldine.

The Board has, additionally, heard Geraldine citizens' concern that the ward boundary change proposal does not consider potential disjuncts between local democracy and other aspects of civic life, for example: representation of Kakahu, Orari, and Rangitata Island at Geraldine Museum (this is addressed in testimony later in this submission), utilities connections, Returned Services functions, charitable organisations' current jurisdictional boundaries, and civil defence.

An issue that should give pause, but which to date has, to the Board's knowledge, received little Council attention, is the undermining effect the boundary changes would have on the recently-adopted *Geraldine, Woodbury, Peel Forest, Orari, and Surrounds Community Strategic Framework 2023-2033*, and on public participation in Timaru District Council processes generally. Development of the framework garnered more than 1,400 engagements with citizens in good faith (none of whom challenged the then-accepted Geraldine ward boundary). To change the ward boundary so soon after this process would not only undermine the framework as a map for the ward's future; it would undermine public faith in the integrity of Council processes more widely.

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Longer-term challenges if proposal adopted

If the proposed ward boundary changes were implemented, former Geraldine ward citizens becoming Pleasant Point-Temuka ward citizens would continue their day-to-day patterns of activity within Geraldine ward, while having significantly reduced voices on Council activity relating to that ward. Relatedly, the Pleasant Point-Temuka ward would contain significant numbers of former Geraldine ward citizens with little contemporaneous or likely future affinity with their new ward. It is the Board’s view that it would be challenging, if not unsustainable, in the long term, for the affected citizens, their representatives, and the wider Council, to easily maintain positive progress in local government matters in such circumstances.

Significantly, were the proposal adopted, with Geraldine ward’s boundary determined solely by a numeric parameter, it would be a precedent. In the light of that precedent and the ward’s record of faster population growth than that of the wider district, linked to some extent with the local economy, future Geraldine ward boundary cuts would be strongly signalled. This clearly unsustainable extrapolated future shines light on the need for a different approach to be taken in this representation review.

Testimony from areas proposed for removal from Geraldine ward

The Board has received feedback from citizens from across Geraldine ward conveying near-unanimous strong opposition to the ward boundary change component of the representation review proposal. The Board analyses this opposition as rejection of the representation review’s dependence on a numeric parameter in preference to focussing on communities of interest. Among responses the Board has received are the following testimonial statements from actively-involved members of the Kakahu, Orari, and Rangitata Island communities:

Kakahu

There’s no connection with Temuka at all. The children go the Geraldine Primary School; all the schooling is in Geraldine. The school bus route takes them. And everything they do is based around Geraldine. Beautiful Valley is the same.

- Chapman family (family member Margaret Chapman is the Geraldine Historical Society secretary, and from that perspective, adds: *The museum is based in Geraldine. It’s Geraldine and district history we focus on. Kakahu, Orari, and Rangitata are represented at the museum.*)

As far as we’re concerned, we’re part of the Geraldine area. We don’t feel we’re Temuka or Pleasant Point. We want to stay as we are in the Geraldine ward. Everything we do is in Geraldine: shopping, library, our services, my [Lyn’s] work, Konrad’s freight, everything comes to Geraldine township and area. We’re 10 kilometres to Geraldine, twice that to Temuka, and probably further to Pleasant Point. Konrad was born here and wants to stay in the Geraldine ward.

- Konrad and Lyn Scott

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Our health and welfare needs are Geraldine, and Geraldine Men's Club, clubs I belong to, the pharmacy, consumer needs, the supermarket, Pynes-Wrightsons, the library, communications, Geraldine News, transport to school for the kids, cultural and sports. And there are our emergency needs; we donate to the St John local branch and the fire brigade. We don't want to be put into any other grouping other than Geraldine. Transport is direct to Geraldine on a sealed road, whereas Pleasant Point is a shingle road, and to Temuka, it's remote.

- The Pagan family

The only (qualified) neutrality about the proposed boundary change came from a family in this area:

My neighbour is in favour of the status quo. But a change in ward wouldn't bother us. It's not as pertinent to us. Once upon a time, Geraldine was our mainstay because of school and family, then, after both my parents died – and they had been well-known in the community – we needed to get on, so we started going to Temuka and never looked back.

- Anne Morrison

Orari

When I first got on the [Geraldine] community board in 1995 I got complaints from Orari people that Orari was split and, then from Rangitata Island people; they wanted to be in Geraldine. In the whole area, there were just a few who wanted to be in Temuka. The council should go by communities of interest rather than by numbers.

- Rosie Morten

It would be very disappointing if Orari was shifted into Temuka, because the natural flow of people for everyday things – schooling, supermarket, if I wanted to get something quickly; the list goes on – it's always Geraldine because it's closer, and Highway 1 can be busy. And there's always been a traditional tie, for example, there was an Orari School, and when it closed, the children went to Geraldine.

- Roger Payne

The people I've talked to definitely don't want to belong to the Temuka ward. Will it affect the valuations of properties? At the moment, they get classified under the Geraldine ward. Geraldine is classed as my hometown, and my town of allegiance, and where I joined the military.

- John Bray

Rangitata Island

We do not agree with the proposal of Rangitata joining the Temuka ward. Our family has been involved with the Geraldine community for the past 20-plus years, this being school for our children, school and sports committees, and many fundraising activities for our community - most recently the new sports hub in the Geraldine domain. We consider Geraldine our hometown with family also living there.

- Marissa Grant and Grant family

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Those I've talked to say it's nuts [to move the area into the Pleasant Point-Temuka ward]. If people here want something, they go to Geraldine, not Temuka. No school buses go to Temuka. You go where the school is for shops and sports, and you get to know the people, and that tendency is there. From around the 1870s, Rangitata Island seems to have had the link with Geraldine.

- Russell Brodie

Conclusion and recommendations

At first glance, the sole 'problem' the Council must address in the present representation review is that of numeric imbalance between ward populations. With respect to communities of interest, representation settings are presently appropriate. Indeed, changing them would create community cultural negatives where none existed.

The mechanism to solve the problem must be focussed on more than numbers, to ensure communities of interest remain intact with no contrived division, and that ward numeric equivalence is achieved also.

This cannot be done easily at present. Population estimates from 2023 do not readily allow solutions that would not be Pyrrhic, such as: the solution proposed by the Council and opposed in this submission; the costly solution of greatly increasing councillor numbers while retaining current ward boundaries; or combining the 'rural' wards, which would involve loss of identity for citizens of both relevant wards and would bring potential for significant geographic distance between citizens and councillors.

In the Board's view, it is preferable to seek temporary exemption from representation changes and to function outside the +/-10% representation threshold until the subsequent representation review, when it is likely that population data will support decision-making that respects the unique fabric of the Geraldine community.

The Board notes that, in the last five years, 18 territorial authorities have been granted such exemptions due to situations broadly analogous to the circumstances addressed in this submission.

While there exists a view within Geraldine local democracy that a second Geraldine ward councillor may be desirable, as stated above (**Background**), the Board is actively engaged in the Geraldine ward but not over-burdened, and considers itself an effective interface between the Geraldine ward community and the Council. For the time being, in the Board's view, continuing with this status quo is the best available option.

Based on all the above, the Board gives the following advice:

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Recommendations:

- The Timaru District Council should seek: temporary exemption from representation changes; and temporary operation outside the +/-10% representation threshold.
- For the avoidance of doubt, the following should be retained until the subsequent representation review: nine district councillors, including one Geraldine ward councillor, in the present ward configuration; and provision for a Geraldine Community Board comprising six members.
- The Timaru District Council should, in its subsequent representation review, take community of interest matters into account.
- For the subsequent representation review, to satisfy both numeric and community-of-interest requirements, the Timaru District Council could consider: providing for a second Geraldine ward councillor while raising other councillor numbers as appropriate; and potential reduction in district councillor numbers (leaving Geraldine ward with one councillor within the present boundary) if community-of-interest considerations allow re-allocation of meshblocks in other parts of the district.

Kā mihi,

Jan Finlayson,
Chair, Geraldine Community Board.

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Representation Review 2024 Submission Form

This specific submission form is to only be completed by people living at a property affected by the proposed boundary changes.

First Name *

Jenna and Phil

Last Name *

Chapman

Phone (landline or mobile)

[Redacted]

Email *

[Redacted]

Physical address *

[Redacted]

Must provide your address to verify that you are affected by the proposed Ward boundary movement.

Do you want to speak to your submission at a Council Hearing? *

- Yes
- No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes
- No

Provide any comments to support your view

No - our local and closest town is Geraldine. Everything we do is there. The school bus comes to us from Geraldine and we have nothing to do with Temuka or Pleasant Point.

What changes, if any, would you like to see to the proposal?

That the wards stay the same particularly Kakahu stay as part of Geraldine Ward.

Who do you believe could effectively represent you at the Council table?

- Only a representative elected from the current Geraldine Ward
- Only a representative elected from the current Pleasant Point-Temuka Ward
- Either could represent me effectively

Provide any comments to support your view

We have nothing to do with Pleasant Point or Temuka community. Geraldine is much closer to us.

Is there anything else you would like to add to your submission?

[Redacted]

Upload files here

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Please only upload .pdf, .doc or .docx files. 5MB max per file.

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The contact information (phone number and/or email address and/or postal address) that you provide via the submission form will not be made publicly available. Your contact information will be accessible to and used by Council staff only for submission administration purposes. The content of any attachment/s that you include in your submission, including private details and contact information, may not be redacted.

All information is held by Council in accordance with the Privacy Act 2020. You have the right to access and correct personal information.

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Representation Review 2024 Submission Form

First Name *

Jessica

Last Name *

Scott

Organisation (if applicable)

Phone (landline or mobile)

██████████

Email *

████████████████████

Postal address *

████████████████████

Do you want to speak to your submission at a Council Hearing? *

Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

We feel that in changing the location of our Ward, we would not have representation at council. Living in Orari, our lives are in Geraldine. Our children attend Geraldine school, we are active member of the Geraldine community, including church and preschool. We have very little to do with Temuka or Pleasant point district, and as such the goings on on those districts do impact our family. If the Wards were to change, we would have not have a representative that was available for the community we live in.

What changes, if any, would you like to see to the proposal?

I would not like any changes made, as we are currently under the Geraldine Ward, we have a representative that represents the community we live in, and can voice opinions on topics that will impact our day to day lives, as such we feel that we are currently well represented.

Is there anything else you would like to add to your submission?

This change could have huge effects for families in this area, who call Geraldine home. They would not have a relevant Ward to speak for them regarding issues in the community in which they live. If this change is made, in the future this could also affect school zoning, which is huge for families as they want to send their children to school in the communities in which they invest their lives.

Upload files here

[Browse](#)

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2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: Jocelyn Allen

Last name*: Allen

Organisation (if applicable):

Phone (landline or mobile): [Redacted]

Email*: [Redacted]

Physical address: [Redacted]

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to
 FreePost Authority Number 95136
 Representation Review Consultation
 Timaru District Council
 PO Box 522
 TIMARU 7940

or

2) Scanning this form and emailing it to submission@timdc.govt.nz

All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

*We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:** Yes No

**If you do not complete, we will assume you do not wish to speak.

Do you support the Initial Proposal? Yes No

Make any comments about why you do or do not support the proposal:

Creedline is a large up and coming town. I feel if we were amalgamated with Temuka/Pleasant Point wards we would lose a lot by not having our voice heard.

What changes, if any, would you like to see to what is proposed?

I would like it kept as it is with our own council

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward Only a representative elected from the current Pleasant Point-Temuka Ward Either could represent me effectively

Tell us why We have a great councillor who looks after us and gets the job done

Need more room?
 Please use extra paper if required and attach with your submission.

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2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: John
 Last name*: Bray
 Organisation (if applicable):
 Phone (landline or mobile): [REDACTED]
 Email*: [REDACTED]
 Physical address*: [REDACTED]

Make your submission by either:

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*We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:**

**If you do not complete, we will assume you do not wish to speak.

Yes No

Do you support the Initial Proposal?

Yes No

Make any comments about why you do or do not support the proposal:

No, I don't support the Initial proposal for the following reasons, see attached paper work

What changes, if any, would you like to see to what is proposed?

Remain the Status quo IF we need more numbers for 2 councillors include the area north of the Orari River.

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward

Only a representative elected from the current Pleasant Point-Temuka Ward

Either could represent me effectively

Tell us why our representative from Geraldine knows the area and will support us far better.

Need more room?

Please use extra paper if required and attach with your submission.

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2024 Representation Review

I believe the consultation review has been done poorly, from the initial mailing out distribution. We were told that all households received the letter, it is not true. It only went to rate payers houses and not to families in rental houses. When I was out canvassing for support against the proposal the odd rate payer house hadn't received the letter as well. When I received my letter it was querying that the Muff road property I have, was going to be included in the Temuka Ward. There was no mention about my properties on Oak, Orari Station Road and Macdonald Street. It wasn't until my neighbour received a letter that it became more apparent it was going to include the Orari Township. I also had calls from some Community board members filling me in on what was happening. Mr Pringle, Pimm and myself organised a petition to gather signatures objecting to the proposal. Of all the people canvased and who signed the petition 99.5% of the people objected to the proposal. We collected over 150 signatures and the petition has been submitted.

A small map included in the initial mail out would have certainly have helped with clarification. It only became apparent to the community, about the size of the zone grab, was when it was published in the Geraldine News and then not everyone who is affected gets the Geraldine News, as it comes out included in the Ashburton Courier.

When I joined the Royal New Zealand Air Force 51 years ago, my town of Allegiance was Geraldine not Temuka, will that change affect recruits in the future who join the Military, that they joined from Temuka not Geraldine.

It was mentioned at a recent Community Board meeting in Geraldine that all the information was on the Timaru District Council web page, a number of people have trouble getting information from it, especially, if they are not computer literate. People were told you can submit the form online, not everyone has the ability to scan an item and then send it. For the online forms, it should like the Police forms online, where you fill it in in stages and then you submit it and it goes directly to the council, it would save people from having to scan an item.

There are a lot of historical reasons why Orari should remain part of the Geraldine ward which I'm sure other people from the community have mentioned. Also, geographically we are closer to Geraldine than Temuka.

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The way we are going in the Geraldine area we will never get a second councillor to represent us, if they keep taking people away into another ward. To me, it seems as though the Geraldine Ward is a thorn that the council want to get rid of.

In the future with the Education Zones, if Geraldine keeps growing the way it is and the numbers get to big for the High School, students from Orari will be zoned in the Temuka zone. I know the Education zoning is different to the Electoral zones, but it will only take a Bureaucrat in Wellington on a computer to make the change to the school zones.

Will it make a difference to rates that are charged for the ward that you are in. Would the annual rate increase vary from ward to ward depending on what infrastructure that has completed it that ward that the community needs to pay for eg, sewerage or water scheme upgrades.

It was mentioned in the paper that it could affect RSA's and boundaries, if that was the case the Geraldine RSA would loose their President and Secretary. Also, who would be responsible for running of the ANZAC Day Service at the Rangitata Airfield. The Geraldine RSA has had a close association with the Brodie family for a vast number of years and would hate to see that change.

I am a very peeved off resident and would like to see the Status quo remain for the next six years.

Regards

John

J A Bray AFM

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TIMARU DISTRICT COUNCIL

2024 Representation Review Submission Form

22 JUN 2024

GERALDINE

Complete this form to make a submission on the 2024 Representation Review.

First name*: John

Last name*: Hands

Organisation (if applicable):

Phone (landline or mobile): [REDACTED]

Email*:

Physical address*: [REDACTED]

Make your submission by either:

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*We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:**

**If you do not complete, we will assume you do not wish to speak.

Yes No

Do you support the Initial Proposal?

Yes No

Make any comments about why you do or do not support the proposal:

How can we come up with such a hair brained idea. What happens in another 5 yrs when population goes up again in Geraldine
What changes, if any, would you like to see to what is proposed?

Leave it the way it is and stop wasting money and time - Do what your employed to do - fix pot holes, sewer and foot paths

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward

Only a representative elected from the current Pleasant Point-Temuka Ward

Either could represent me effectively

Tell us why... The way its been and it worked

Need more room?

Please use extra paper if required and attach with your submission.

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053

Representation Review 2024 Submission Form

First Name *

Last Name *

Organisation (if applicable)

Phone (landline or mobile)

Email *

Postal address *

Do you want to speak to your submission at a Council Hearing? *

Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

What changes, if any, would you like to see to the proposal?

Is there anything else you would like to add to your submission?

Upload files here

Please only upload .pdf, .doc or .docx files. 5MB max per file.

Other attached files: rep review 7.24.pdf

Privacy Statement

054

Submission in respect of the “Initial proposal for representation arrangements for the 2025 local elections”

I submit in opposition to the proposed boundary adjustments as presented in the “Initial proposal for representation arrangements for the 2025 local elections” and request that the matter be reconsidered for the following reasons.

- A. The initial proposal compromises the long-established “community of interest” spatial and cultural definitions of the Geraldine Ward.
 - a. For example, the removal of the Orari or Kakahu mesh blocks from the Geraldine ward is plainly more contentious than, say, the inclusion of the Winchester mesh blocks with the Geraldine Ward might be. It is likely that a shift of the Winchester mesh blocks to the Geraldine ward would be less offensive (as many residents of Winchester and its surrounds look to Geraldine for their day-to-day needs) to the community of interest requirement than the changes that are presently proposed.
 - b. The proposed level of compromise to the Geraldine “community of interest” might well be regarded by the Local Government Commission as “a step too far” in the event of appeal or objection being lodged should the initial proposal be adopted as final.

- B. The proposal ignores the long-term pattern of population growth in the Timaru District and among the established wards. For the 2018 to 2023 intercensal period:
 - a. The entire Timaru District has grown by 2.73%
 - i. Timaru ward has grown by 2.50%
 - ii. Temuka/ Pleasant Point ward has grown by 3.22%
 - iii. Geraldine ward has grown by 4.35%
 - b. **The Geraldine ward has historically grown at almost double the rate of the Timaru District as a whole.**

- C. The necessary corollary of the initial proposal is that the present Geraldine ward will, as a direct consequence of its growth, experience reduced access to proportional and meaningful representation at a local government level. Are there alternatives that will achieve compliance with the +/- 10% requirement?
 - a. Maintaining the existing ward boundaries would, for example, require an expansion of the number of councillors to 15:
 - i. 2 for the Geraldine ward (14.3%)
 - ii. 3 for Temuka Pleasant Point ward (1.5%)
 - iii. 10 for Timaru ward (2.6%)
 - b. Alternatively, by merging Geraldine with Temuka Pleasant Point (arguably less offensive to the definition of “community interest” principle) would result in:
 - i. 6 councillors for the Timaru ward, and
 - ii. 3 councillors for the “country” wards.

055

- c. It is highly probable that there would be other ward boundary divisions available that might provide acceptable and compliant solutions, but the underlying data and attendant discussion has not been provided to enable ratepayers to appropriately and transparently consider other alternatives. This would require access to the 2023 mesh block population data and, preferably, access to a GIS mapping tool. The Council has had access to tools and data that are not available to the other stakeholders. Such an imbalance in access to the necessary underlying information is fatal to a transparent consultation process.
- D. It seems inescapable, under the logic of the initial proposal, that future significant growth, as enabled by the Proposed District Plan, will result in further reductions, at the next (2031) representation review, to the spatial definition of the Geraldine ward. Such an outcome cannot be an intended consequence of the legislation leading, via the implementation of further minor boundary adjustments, to greater compromise of the community of interest. It would be no more offensive to the community of interest principle, than that which is proposed, to remove a significant portion of the Temuka or Pleasant Point wards to create a larger and better compliant Geraldine ward.
- E. The Geraldine ward is rather different in character to the Temuka/Pleasant Point ward in that:
 - a. It is located on the heavily-travelled inland tourist route to the Mackenzie Country and Central Otago and is a recognised tourism identity as both a destination and stopping-off place
 - b. Commercial activity is focused upon and characterised by:
 - i. Agriculture
 - ii. Local services and supplies
 - iii. Rural services and supplies
 - iv. The overseas tourist and domestic visitor opportunity
 - v. Tourist accommodation
 - vi. Recreational activities
 - vii. Several large nation-wide businesses (e.g. Barkers)
 - c. Cultural considerations
 - i. Residents of the ward tend to identify strongly with, and take pride in, the town
 - ii. Long-standing and extended family ties within and closely surrounding the ward
 - iii. Sporting clubs and teams
 - iv. Thriving educational facilities
 - v. Council service centre
- F. Insufficient information and supporting data has been provided to permit a transparent and meaningful assessment, by residents and ratepayers, of either the initial proposal or possible alternatives to that proposal.

056

- a. No discussion of alternative proposals has been presented or alluded to in the publicly available information. Would it, for example, be a better result to shift the Pareora and Timaru rural area into the Pleasant Point community board area and to then adjust the Geraldine ward further to the south? We simply cannot tell as we have neither the mesh block data nor GIS tool available to permit or better facilitate our exploration of such scenarios.
 - b. 2023 mesh block data is apparently unavailable from Stats NZ website (not available until October 2024) and 2018 data, if that was used in the analysis, may well be unreliable to extrapolate from. The challenges to the 2018 census-taking have been well-publicised and officially investigated (refer to [What can we learn from the 2018 Census debacle? | RNZ News](#) and [Why getting the census count right was so important | RNZ](#)).
- G. The initial proposal appears to be more driven by maintenance of the existing numbers of councillors (and, by association, maintenance of individual councillor remuneration and budgetary considerations) than the more rigorous development of a truly representative governance model which may require a greater number of councillors to implement.
- H. It seems apparent that many of the directly affected residents have not received the personal correspondence that the consultation required (perhaps due to an incomplete mailing list?).

There are, for example, several solutions (presented below and in order of preference) that neither provide a serious insult to the “community of interest” principle required under the legislation nor increase the number of councillors required for compliance:

1. Request the Local Government Commission to retain the present representation arrangements, selecting to employ the exemption available under section 19R of the Local Electoral Act 2001 to not comply with the section 19V(2) +/- 10% fair representation requirement in respect of the Geraldine Ward as compliance would limit effective representation of communities of interest by splitting communities of interest, or
2. Move to an enlarged council of 15 as posited in paragraph C.a above.
3. Create a country ward embodying all the ward areas outside the existing Timaru ward into a “Country” ward with 3 councillors to be elected despite an inevitable dilution to the communities of interest test.

The alternative suggested in point 3 above is, in any event, the logical endpoint of a likely continuation of the currently suggested approach of “whittling away” the Geraldine ward as it grows (at a rate greater than that of the balance of the district) and is considered to be the inferior alternative. Whilst such a solution could conceivably result in the election of councillors not resident in the present Geraldine “community of interest” (but with a rural community focus and experience), it would be preferable to the “death by a thousand cuts” of the presently inclusive “community of interest” representation of the Geraldine ward.

057

There will undoubtedly be other permutations that could be arrived at but there is insufficient information made available in this consultation process to permit development of any further reasoned sets of compliant alternatives supported by accurate data.

Council should reject the "Initial proposal for representation arrangements for the 2025 local elections" and adopt an alternative solution for further consultation that neither:

- so clearly offends and compromises the "community of interest" test, nor
- sets the stage for further reductions in the future spatial definition of the Geraldine ward due to continuing commercial success and population growth.

J.L. Shirtcliff



3rd July 2024

[REDACTED]

[REDACTED]

GERALDINE

058

Representation Review 2024 Submission Form

This specific submission form is to only be completed by people living at a property affected by the proposed boundary changes.

First Name *

Last Name *

Phone (landline or mobile)

Email *

Physical address *

Must provide your address to verify that you are affected by the proposed Ward boundary movement.

Do you want to speak to your submission at a Council Hearing? *

- Yes
- No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes
- No

Provide any comments to support your view

Lacks details. Myself and my wife both work in Geraldine our kids are schooled in Geraldine they play sports in Geraldine we are part of the Geraldine community it is a rubbish idea. The fact that the idea itself has got this far show incompetence within the working group to propose it. It is s clear sign our rates are not being well spent.....again.

What changes, if any, would you like to see to the proposal?

Scrap it.

Who do you believe could effectively represent you at the Council table?

- Only a representative elected from the current Geraldine Ward
- Only a representative elected from the current Pleasant Point-Temuka Ward
- Either could represent me effectively

Provide any comments to support your view

It answers itself really.....we are not part of Pleasant Point or Temuka.

Is there anything else you would like to add to your submission?

Upload files here

059

 [Browse](#)

Please only upload .pdf, .doc or .docx files. 5MB max per file.

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All information is held by Council in accordance with the Privacy Act 2020. You have the right to access and correct personal information.

060

2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: Justine
 Last name*: Paulin
 Organisation (if applicable):
 Phone (landline or mobile): [REDACTED]
 Email: [REDACTED]
 Physical address*: [REDACTED]

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to
 FreePost Authority Number 95136
 Representation Review Consultation
 Timaru District Council
 PO Box 522
 TIMARU 7940

or

2) Scanning this form and emailing it to submission@timdc.govt.nz

All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

*We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:** Yes No

**If you do not complete, we will assume you do not wish to speak.

Do you support the Initial Proposal? Yes No

Make any comments about why you do or do not support the proposal:
Someone from Temuka/Pleasant point probably doesn't even know where Orari is.

What changes, if any, would you like to see to what is proposed?
Keep the Status Quo.

Who do you believe could effectively represent you at the Council table? (indicate your preference)

- Only a representative elected from the current Geraldine Ward
- Only a representative elected from the current Pleasant Point-Temuka Ward
- Either could represent me effectively

Tell us why
They live in the area so have a better understanding of the actual things that need support or representation

Need more room?

Please use extra paper if required and attach with your submission.

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061

Representation Review 2024 Submission Form

First Name *

Ms K

Last Name *

Griffiths

Organisation (if applicable)

Phone (landline or mobile)

Email *

Postal address *

Do you want to speak to your submission at a Council Hearing? *

Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

Keep status quo,
I would be directly impacted by the boundary change and as an inter generational family that's always been in the Geraldine ward an geographically associated with Geraldine, I oppose the proposed change in its current form.
I oppose the boundary/ ward change and do not think I'd be better represented by the proposed change.
Retain community wards

What changes, if any, would you like to see to the proposal?

Extended the time for consultation.
Place whole process on hold
Review options as already outlined with the view to revisit the proposed boundary adjustments.

Is there anything else you would like to add to your submission?

As a party directly impacted, we have received only one letter dated 10th June 2024, with no other supporting documentation around the implications of the proposed boundary changes.

Upload files here

Please only upload .pdf, .doc or .docx files. 5MB max per file.

Privacy Statement

062

Representation Review 2024 Submission Form

First Name *

Last Name *

Organisation (if applicable)

Phone (landline or mobile)

Email *

Postal address *

Do you want to speak to your submission at a Council Hearing? *

Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

As you know, Geraldine has a strong sense of identity as a community of interest. This identity includes Orari (where I used to live) and Rangitata Island. It includes Kakahu and even spreads to Winchester residents. Geraldine district is expanding with developments on the Downs, Majors Road and Strawberry Place. The figures over the past 6 years shows a significant increase in population.

What changes, if any, would you like to see to the proposal?

I would like to see the ward boundaries remain the same as they currently are, rejecting the proposal to remove Orari, Kakahu and Rangitata Island to a ward that is not their community of interest. I think, in time, a better solution may be to elect 2 councillors from the Geraldine Ward. Until then, please consider using exception 19V(3) and retain one councillor.

Is there anything else you would like to add to your submission?

As the Pleasant Point-Temuka ward is losing population, perhaps extend the boundary of this ward to include more of the rural area to the north or west of Timaru to keep the balance required for 2 councillors as representatives.

Upload files here

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Privacy Statement

063

Representation Review 2024 Submission Form

This specific submission form is to only be completed by people living at a property affected by the proposed boundary changes.

First Name *

Last Name *

Phone (landline or mobile)

Email *

Physical address *

Must provide your address to verify that you are affected by the proposed Ward boundary movement.

Do you want to speak to your submission at a Council Hearing? *

- Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes No

Provide any comments to support your view

What changes, if any, would you like to see to the proposal?

Who do you believe could effectively represent you at the Council table?

- Only a representative elected from the current Geraldine Ward
 Only a representative elected from the current Pleasant Point-Temuka Ward
 Either could represent me effectively

Provide any comments to support your view

Is there anything else you would like to add to your submission?

Upload files here

064

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065

2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: Konrad

Last name*: Scott

Organisation (if applicable):

Phone (landline or mobile): [REDACTED]

Email*: [REDACTED]

Physical address*: [REDACTED]

*We require your physical address to verify that you are affected by the proposed changes

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to
 FreePost Authority Number 95136
 Representation Review Consultation
 Timaru District Council
 PO Box 522
 TIMARU 7940

or

2) Scanning this form and emailing it to submission@timdc.govt.nz

All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

Your feedback

Do you want to speak about your submission at a Hearing?:** Yes No

**If you do not complete, we will assume you do not wish to speak.

Do you support the Initial Proposal? Yes No

Make any comments about why you do or do not support the proposal:
I do not support this proposal as I was born in Geraldine, have lived here all of my life, and wish to stay part of Geraldine.

What changes, if any, would you like to see to what is proposed?
NO CHANGE I WANT IT TO STAY AS IT IS

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward
 Only a representative elected from the current Pleasant Point-Temuka Ward
 Either could represent me effectively

Tell us why Because they live in and understand whats going on in Geraldine and will represent us properly.

Need more room?
 Please use extra paper if required and attach with your submission.

Privacy Statement
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066

After attending the Geraldine community council meeting on Wednesday night concerning the proposed ward representation review I thought I would add these comments to my submission

It was pretty obvious that everyone attending was against the proposed changes.

I was surprised that only around 200 letters were sent to affected residents. I had assumed that everyone in the Geraldine ward would have received one, had everyone received one the negative response to this proposal would have been much higher, the pathetic response from the TDC staff member that it would have cost too much to send letters to everyone doesn't cut the mustard.

The most surprising thing around this proposal is that the system is clearly broken and doesn't work and I am gob smacked that no one brought it up, TDC staff terms like "the system we have isn't great" and "the tools we have are blunt instruments" are quite frankly pathetic. To have a system where you are over the threshold for one councillor but don't have enough for two simply doesn't make sense as it leaves us in no-mans land and is a completely unworkable situation.

So my suggestion would be to change the system, reach a certain threshold and you go from one councillor to two councillors and so on.

I know there will be lots of excuses like it's too hard, it'll take too long, we will never get it changed but that's not good enough. Geraldine will not be the only community with this issue so sorting out the system will be good for the whole country, get the politicians involved, get it on national TV make everyone aware of how broken this system is and fix it.

067

Representation Review 2024 Submission Form

First Name *

Lee

Last Name *

Burdon

Organisation (if applicable)

Phone (landline or mobile)

██████████

Email *

████████████████████

Postal address *

████████████████████

Do you want to speak to your submission at a Council Hearing? *

Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

What changes, if any, would you like to see to the proposal?

Is there anything else you would like to add to your submission?

Upload files here

Please only upload .pdf, .doc or .docx files. 5MB max per file.

Other attached files: Submission in Respect of the Proposed Representation Boundaries for the Timaru District for the 1925 Local Body Elections.docx

[Privacy Statement](#)

068

Submission in Respect of the Proposed Representation Boundaries for the Timaru District for the 1925 Local Body Elections.

My submission is opposed to the proposed boundaries.

In making this submission I attempted to gain more information so I could make a more informed submission. I emailed the council asking for information on mesh block numbers for the wider rural areas and the smaller communities. I am still waiting for an acknowledgment of my email let alone any information.

Because of this I have been unable to consider any other options to achieve the required outcome. There was very little useful communication to the public and apart from a very basic advert in the Timaru Courier which gave no information apart from the review was happening the only other information was in the Geraldine News and was in the form of an article instigated by Geraldine people. I am also disappointed that the explanation given by staff and the mayor at a meeting last Wednesday that the reason they did not notify all residents was because they didn't have the addresses and because it was so expensive to contact everyone. For a council that seems hell-bent on spending \$60 million on a project in Timaru it seems another insult to the concerned communities that the council could not find the funds to do a proper consultative process and did not consider the residents of the communities concerned and that the names and addresses would have been available on the last Local Government Election and the 2023 General Election.

The statement made at the Community Board Meeting that they wanted the submissions shows that the Council does not understand the consultative process. They are meant to consult with the community before they make a recommendation – not after the decision is seen to be made. As many people from the rural community of the wider Timaru District believe is that it is a waste of time making submissions as the Council does not listen.

I believe more and more information given to Councillors in briefing papers and proposals show a complete lack of understanding of the community especially rural communities.

This is not surprising as most of the staff at more senior positions are not usually from the area and therefore have limited or no knowledge of the communities outside the major population area. An example would be like that of the Ministry of Education who suggested the children up one of the Gorges of Canterbury should be going to the Hari Hari School without taking into account the fact that they would have to cross the Southern Alps to get there.

I have heard of similar things happening in the Timaru District.

069

This proposal is another example of this occurring. People look at a map without looking at the geography of the areas concerned and certainly have not shown any consideration of the History of the areas.

The Geraldine Racecourse was recognized by an Act of Parliament in 1882 and the racecourse was sited close to the Orari Township. The railway station for Geraldine was also sited at Orari.

There has always been an acceptance of the outlying communities of Kakahu, Orari and Rangitata being part of the Geraldine Community. The history of these communities is kept at the Geraldine Museum.

This connection which has been for over 170 years surely establishes the “community of interest” for these areas to remain within the Geraldine Ward.

I hope that the Council will take on board the wishes of the areas concerned and show that on this issue at least they have listened to the people.

Lee Burdon

7th July 2024

██████████

Geraldine

070



2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: Lyn
 Last name*: Scott
 Organisation (if applicable):
 Phone (landline or mobile): [REDACTED]
 Email*: [REDACTED]
 Physical address*: [REDACTED]

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to
 FreePost Authority Number 95136
 Representation Review Consultation
 Timaru District Council
 PO Box 522
 TIMARU 7940
 or

2) Scanning this form and emailing it to submission@timdc.govt.nz

All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

*We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:** Yes No

**If you do not complete, we will assume you do not wish to speak.

I have attended meetings @ Geraldine library on Tuesday 25.6.24 & Geraldine Community Board Mtg on Wednesday 3.7.24

Do you support the Initial Proposal? Yes No

Make any comments about why you do or do not support the proposal:

I do not support this proposal as I live at a Geraldine address, also work in Geraldine shop in Geraldine, proud to support our GERALDINE community & districts NOT Pleasant Point/Temuka

What changes, if any, would you like to see to what is proposed?

I want it to stay as is with us remaining in the existing Geraldine Ward as that's where we live, work & play

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward Only a representative elected from the current Pleasant Point-Temuka Ward Either could represent me effectively

Tell us why... Because that representative lives @ Geraldine and relates to the town, the people, the Geraldine community as an active member who wants the best for our Geraldine community

Need more room?

Please use extra paper if required and attach with your submission.

Geraldine is our closest town centre & where we relate to. Temuka is double the distance from us & Pleasant Point. Rather again & we do not want to be put into either of those wards.

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071

Representation Review 2024 Submission Form

First Name *

Last Name *

Organisation (if applicable)

Phone (landline or mobile)

Email *

Postal address *

Do you want to speak to your submission at a Council Hearing? *

Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

Geraldine is our community of interest. There's no point in changing the boundary lines when it means nothing. Waste of money and time. Geraldine is growing rapidly for a reason - because it's a lovely town filled with like minded commilunity sensing individuals.

What changes, if any, would you like to see to the proposal?

Just leave the boundaries alone. Worry about something else...

Is there anything else you would like to add to your submission?

Upload files here

Please only upload .pdf, .doc or .docx files. 5MB max per file.

Privacy Statement




2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: Malcolm

Last name*: McCallum

Organisation (if applicable):

Phone (landline or mobile) 

Email*:

Physical address*:

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to

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All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

*We require your physical address to verify that you are affected by the proposed changes



Your feedback

Do you want to speak about your submission at a Hearing?:**

**If you do not complete, we will assume you do not wish to speak.

Yes No

Do you support the Initial Proposal?

Yes No

Make any comments about why you do or do not support the proposal:

.....
.....

What changes, if any, would you like to see to what is proposed?

None

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward

Only a representative elected from the current Pleasant Point-Temuka Ward

Either could represent me effectively

Tell us why

Need more room?

Please use extra paper if required and attach with your submission.

Privacy Statement

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073

Representation Review 2024 Submission Form

First Name *

Last Name *

Organisation (if applicable)

Phone (landline or mobile)

Email *

Postal address *

Do you want to speak to your submission at a Council Hearing? *

Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

What changes, if any, would you like to see to the proposal?

Is there anything else you would like to add to your submission?

Upload files here

Please only upload .pdf, .doc or .docx files. 5MB max per file.

Other attached files: TDC Submission Ward Change.docx

Privacy Statement

074



[Redacted]

Phone: [Redacted]

E-mail: [Redacted]

7/7/2024

Re: Submission in opposition to TDC Ward boundary Changes.

Like many Geraldine residents the Geraldine Historical Museum Committee is very concerned about the proposed Timaru District Council boundary changes to the Geraldine Ward.

The proposal has those living at Kakahu, Orari and Rangitata Island become part of the Temuka /Pleasant Point Ward of the Timaru District Council. A Ward they have no real affiliation with.

Kakahu, Orari and Rangitata Island has always been regarded as part the wider district of Geraldine and certainly have always been seen as such by the Geraldine Historical Museum.

The Museum has as part of its archives, all the records of Orari, Rangitata Island and Kakahu Bush schools as well as much memorabilia, written records and photos of residents, businesses, events and natural disasters. They are an integral part of the history of the Geraldine district.

A number of well-known Geraldine identities come from these areas and are proudly known as coming from Geraldine. The Museum regularly displays with pride the achievements and feats of these residents as part of our Geraldine heritage.

There is a display in the Museum depicting the unique natural landscape of Kakahu and its flora and fauna as well as a display of New Zealand's first internationally recognised woman poet, Jessie MacKay, who taught at Kakahu Bush School from 1887 -1890. The earliest hotel at Rangitata is depicted on the front cover of our 2024 calendar and Orari buildings and businesses have also been included in our calendars.

The Geraldine Museum has on display the old Geraldine manual telephone exchange which was the only free line of communication for residents of Kakahu, Orari and Rangitata Island. By changing the Ward boundaries in these areas, is it also the intention to make them all toll free areas to Temuka/ Pleasant Point and Timaru?.

Geraldine has always been the business, educational, sporting, cultural and social centre for those who live at Kakahu, Orari and Rangitata Island. Geraldine High School (formerly Geraldine District High School) has always been the closest High School for students to attend and since most of the rural primary

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schools closed in 2003 Geraldine Primary School has become the closest primary school.

The school buses transport students to Geraldine. The Geraldine rural mail runs cover the three areas.

Geraldine and its outlying areas are a unique and special part of the country, a place all its residents proudly talk of as being home.

The Geraldine Historical Museum Committee do realise the population of Geraldine is increasing and the need for equity across the whole Timaru District, but are completely opposed to changing the Geraldine Ward boundaries and putting those areas affected into a Ward they have no affiliation to and no social or business connection to. We would respectfully ask that the Timaru District Council to keep the current boundaries, with Kakahu, Orari and Rangitata Island remaining in the Geraldine Ward and look to the possibility of electing one more Councillor to help cover the Geraldine area.

Yours faithfully

Margaret Chapman ONZM

(Secretary Geraldine Historical Museum).

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Representation Review 2024 Submission Form

First Name *

Margaret

Last Name *

Chapman

Organisation (if applicable)

Phone (landline or mobile)

██████████

Email *

████████████████████

Postal address *

████████████████████

Do you want to speak to your submission at a Council Hearing? *

Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

Re: Submission in opposition to TDC Ward boundary Changes.
 As a past resident of Kakahu and still having farming interests at Kakahu we are totally opposed to this proposed Ward change for the Geraldine Ward.
 The current Chapman family are a 5th generation of Chapman's to be farming in the Kakahu area and their affiliation has always been to Geraldine. As the saying goes, 'all roads lead to Geraldine'.
 Business is done in Geraldine. Schooling has been Geraldine, with three generations having served on the Geraldine District High School and/or Geraldine High School. The Kakahu school bus currently takes the current generation of Chapman's in to the Geraldine Primary and High schools. Sporting, cultural and social activities have always centred around Geraldine. Kakahu is on the RD21 Geraldine mail run. The only free telephone calls made from Kakahu are to Geraldine. To ring Temuka, Pleasant Point or Timaru involves a toll call. Will this change if Kakahu is put into a new ward?
 We do not go to Temuka except to pass through when going to Timaru and to Pleasant Point even less.
 In other words, Geraldine is our hub.
 Please re- consider this proposal and look at the alternative of electing a second Councillor to represent the Geraldine Ward to meet its increasing population.

What changes, if any, would you like to see to the proposal?

Consider extending the boundary up as far as the Kakahu Hall on Winchester Hanging Rock Road and up Beautiful Valley to the Skipton Bridge.

Is there anything else you would like to add to your submission?

Upload files here

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 [Browse](#)

Please only upload .pdf, .doc or .docx files. 5MB max per file.

Privacy Statement

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Representation Review 2024 Submission Form

First Name *

Margaret

Last Name *

Scott

Organisation (if applicable)

Phone (landline or mobile)

██████████

Email *

████████████████████

Postal address *

██

Do you want to speak to your submission at a Council Hearing? *

Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

Would like it to stay as we are.

What changes, if any, would you like to see to the proposal?

Is there anything else you would like to add to your submission?

Upload files here

Please only upload .pdf, .doc or .docx files. 5MB max per file.

Privacy Statement

079

Representation Review 2024 Submission Form

This specific submission form is to only be completed by people living at a property affected by the proposed boundary changes.

First Name *

Last Name *

Phone (landline or mobile)

Email *

Physical address *

Must provide your address to verify that you are affected by the proposed Ward boundary movement.

Do you want to speak to your submission at a Council Hearing? *

- Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes No

Provide any comments to support your view

My wife and I have lived at this address since 1981. We have always considered Geraldine to be our local town. We are involved in Geraldine organisations, our children went to school there, we shop there, many of our friends live there, we are known in the community there. Much of our daily life centres around Geraldine. Orari is only 5 minutes from Geraldine and has historically always be part of Geraldine as Orari was the railway station which serviced Geraldine.
Our only connection with Temuka is that we pass through it on the way to Timaru. Being represented by the Pleasant Point - Temuka ward would mean that we would have no say in what happens in Geraldine which is the town in which we spend much of our daily lives. If we were part of Pleasant Point - Temuka ward, we would have no interest in having any input into what happens there because we have no involvement with these towns as all of our connections are with Geraldine.

What changes, if any, would you like to see to the proposal?

I can't see any point in shifting boundaries just to balance numbers if those effected no longer feel that they have representation and are not interested in having input into a different ward. After all the whole point of the Community Board members is to represent the residents. It would seem more logical to reduce representation in areas where the population is dropping and increase it in areas that are growing. Changing boundaries is not a sustainable solution as eventually you will have no scope to do it.

Who do you believe could effectively represent you at the Council table?

- Only a representative elected from the current Geraldine Ward
 Only a representative elected from the current Pleasant Point-Temuka Ward
 Either could represent me effectively

Provide any comments to support your view

See my previous comments.

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Is there anything else you would like to add to your submission?

Upload files here

Browse

Please only upload .pdf, .doc or .docx files. 5MB max per file.

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2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: Rodney

Last name*: Coles

Organisation (if applicable):

Phone (landline or mobile): [Redacted]

Email*: [Redacted]

Physical address*: [Redacted]

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to

FreePost Authority Number 95136
 Representation Review Consultation
 Timaru District Council
 PO Box 522
 TIMARU 7940

or

2) Scanning this form and emailing it to submission@timdc.govt.nz

All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

**We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:**

**If you do not complete, we will assume you do not wish to speak.

Maybe
 Yes ? No

Do you support the Initial Proposal?

Yes No

Make any comments about why you do or do not support the proposal:

We are right on the boarder but our address is as above. We use the library, doctor, dentist, supermarket, family in Resthome, Farm supplies + vet all from Geraldine!!

What changes, if any, would you like to see to what is proposed?

Leave us in Geraldine Ward. As I believe this would change our High School Zoning which would mean children will be 2 hour longer on a bus to Timaru which is detrimental to their well be

Who do you believe could effectively represent you at the Council table? (indicate your preference) and not accept

Only a representative elected from the current Geraldine Ward

Only a representative elected from the current Pleasant Point-Temuka Ward

Either could represent me effectively

Tell us why

Reasons above, we are closer to Geraldine for all our services we use and want to have a say in. Leave us as it is !!

Need more room? Sick of Timaru making decisions for us.

Please use extra paper if required and attach with your submission.

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2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: ROGER + MAXINE

Last name*: GREOBY

Organisation (if applicable):

Phone (landline or mobile):

Email*:

Physical address*:

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to
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 TIMARU 7940

or

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*We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:** Yes No

**If you do not complete, we will assume you do not wish to speak.

Do you support the Initial Proposal? Yes No

Make any comments about why you do or do not support the proposal:

.....

.....

What changes, if any, would you like to see to what is proposed?

.....

.....

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward

Only a representative elected from the current Pleasant Point-Temuka Ward

Either could represent me effectively

Tell us why

Common Sense

.....

Need more room?
 Please use extra paper if required and attach with your submission.

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2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: ROGER

Last name*: PAYNE

Organisation (if applicable):.....

Phone (landline or mobile): [REDACTED]

Email*: [REDACTED]

Physical address [REDACTED]

Make your submission by either:

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*We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:** Yes No

**If you do not complete, we will assume you do not wish to speak.

Do you support the Initial Proposal? Yes No

Make any comments about why you do or do not support the proposal:
 PLEASE SEE MY SUBMISSION TO THE TIMARU DISTRICT COUNCIL CHIEF EXECUTIVE DATED 1 JULY 2024.

What changes, if any, would you like to see to what is proposed?

Who do you believe could effectively represent you at the Council table? (indicate your preference)

<input type="radio"/> Only a representative elected from the current Geraldine Ward	<input type="radio"/> Only a representative elected from the current Pleasant Point-Temuka Ward	<input type="radio"/> Either could represent me effectively
---	---	---

Tell us why

.....

Need more room?
 Please use extra paper if required and attach with your submission.

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1 July 2024

Nigel Trainer
Chief Executive
Timaru District Council
2 King George Place
Timaru 7940

2024 REPRESENTATION REVIEW SUBMISSION –
NEW APPROACH REQUIRED.

- 1. Thank you for your letter of 10 June 2024 seeking my view on this matter as the owner of a farm on the current boundary of the Geraldine and Pleasant Point – Temuka Wards at Orari. The farmhouse is in the Geraldine Ward and therefore I vote in the Geraldine Ward.

OPPORTUNITY TO GET GREATER FAIRNESS INTO REPRESENTATION
VIA A SIGNICANT CHANGE IN THE CURRENT GERALDINE WARD PROPOSAL.

- 2. I am strongly opposed to Orari being moved from the Geraldine Ward to the Pleasant Point – Temuka Ward because of the longstanding / historical / geographic / roading / community links between Orari and Geraldine. Orari was the railhead for the development of Geraldine. For high schooling Orari children mainly go to Geraldine. My medical centre / pharmacy / sporting / trades / church / suppliers, are all Geraldine based. Also my landline phone is in the Geraldine Exchange District. Clearly Orari is in the Geraldine District Community – of – Interest.
- 3. If the Geraldine Ward is to remain unchanged it is claimed that an exemption would be required to allow the current excess in “Population per Councillor” to continue. I am opposed to the exemption approach because there is now an opportunity to make the Geraldine Ward population the standard for all Timaru District Wards – approximately 6000 people per Ward. This would be achieved by dropping 1 Timaru City Ward Councillor to allow moving about 2000 people from North and West Timaru (Washdyke, Glenitii, Otipua) to a new separate Ward for Pleasant Point which has a long established Community - of – Interest different to Temuka. For example some parents of high school students in Pleasant Point want a transport system to Timaru schools rather than the Temuka School. The cycleway connects Pleasant Point to Washdyke not Temuka. Pleasant Point has its own Community Board, Farmers Market, and rugby senior team.
- 4. In round figures the fairer representation would be:-

3 Rural Ward Councillors	18,000 Rural Ward people
5 City Ward Councillors	30,000 City Ward people
Total 8 Councillors + Mayor	48,000 people in Timaru District

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The Rural Wards should be known as:-


- Geraldine District Ward
- Pleasant Point District Ward
- Temuka District Ward
- The Timaru City Ward would remain known as Timaru Ward.

MORE FAIRNESS PROVIDED BY A SEPARATE PLEASANT POINT WARD

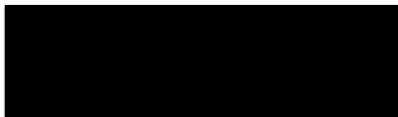
5. Because my Mother's family came from Pleasant Point I had significant contact with the area in my younger years from my home base in Orari. Going back 3 local body elections ago when Richard Lyon indicated he would stand down after more than 20 years as a Councillor in the Pleasant Point- Temuka Ward, I offered to replace him, as I had just returned to Orari after a 43 year career in agricultural trade based in Wellington, but locals seeing my Geraldine Ward address wanted a local so he stood again. This is a measure of the strength of being a well-known local in Pleasant Point. Unfortunately for Pleasant Point, when Richard finally stood down at the last election the Pleasant Point – Temuka Ward attracted only 2 Temuka based people who were elected unopposed !
6. Your letter of 10 June 2024 mentioned that I could discuss this Review of Representation with your staff member Brendan Madley. So last week I checked the possibility of achieving the Ward populations in my paragraph 4 above. Evidence was provided that the proposal is doable.

EVIDENCE THAT SOME TIMARU WARD COUNCILLORS ARE SHOWING POOR ATTENDANCE AT COUNCIL MEETINGS.

7. I have been provided with the attendance record for Councillors at full Council meetings over the last available year – by staff handling such records that are available publicly. It is concerning to note that only 3 of the 10 councillors have attended all full council meetings over the last year. Two of the Timaru Ward Councillors have missed 3 full Council meetings over the last year. This is simply not good enough and provides evidence that the Timaru Ward is over-represented. Dropping one of these Councillors is now clearly justifiable in providing more fairness in representation as outlined above.



Roger J. Payne
Farm Owner





2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: Rose

Last name*: MORTEN

Organisation (if applicable):

Phone (landline or mobile):

Email*:

Physical address*:

*We require your physical address to ensure you are affected by the proposed changes.

Make your submission by either:

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 TIMARU 7940

or

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Your feedback

Do you want to speak about your submission at a Hearing?:**

**If you do not complete, we will assume you do not wish to speak.

Yes No

Do you support the Initial Proposal?

Yes No

Make any comments about why you do or do not support the proposal:

NO see attached sheet

What changes, if any, would you like to see to what is proposed?

stay in Geraldine ward See attached sheet

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward Only a representative elected from the current Pleasant Point-Temuka Ward Either could represent me effectively

Tell us why... see attached sheet

Need more room?

Please use extra paper if required and attach with your submission.

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2024 Representation review submission

First of all I wish to make some comments about the submission letter and form.

Who received the letter? I have a long time employee who lives on the farm and did not receive it. After questioning this I found that TDC only sent it to 237 land owners because they didn't have the addresses of people in farm houses or renters. This is not consultation of all affected.

Secondly without a map it was impossible to work out how widespread the proposed changes are. Luckily the Geraldine News has published one which helps but I feel people are entitled to all the information before giving their opinions. Also people who do not live in the areas directly affected are also affected by any change and should be able to give their opinions.

Initial Proposal

I do not support this proposal.

I was on the Geraldine Community Board for 18 years and Geraldine is definitely my community of interest. When I was first elected to the Board I found that Orari was divided by State Highway One with the seaward side being in the Temuka Ward and the other side in Geraldine. Orari was too small to be split in two. I organized a petition which went to every household on the Temuka side of Orari asking them to state which ward they would like to be in. I was then asked by people further north and on Rangitata Island if they could also participate in the petition. Again it was delivered to every house in those areas. Overwhelming support was for moving to the Geraldine Ward.

The main reasons for this were that Geraldine was their community of interest. Their children went to school in Geraldine, the school buses ran to Geraldine, many were on the Geraldine telephone exchange and their medical and daily needs were covered by Geraldine. Most of these things have not changed.

Personally I am involved in organizations and clubs in Geraldine and none in Temuka. I am on the Geraldine District Foundation which is involved in building a Health Centre for Geraldine. Many Geraldine people do go to Temuka for their doctors but once this building is finished these doctors will have a practice in Geraldine.

My family first settled in the district in 1853 and always associated with Geraldine. The family plot is in the Geraldine Cemetery, 2 streets in the district are named after my family (Macdonald Streets in Geraldine and Orari), my fathers memorial window is in a Geraldine Church and the Geraldine District High School has Macdonald House as one of its four houses.

As you haven't supplied a map outlining your plans I can't be sure but it would appear as though my farm is going to be half in the Geraldine ward and half in the Temuka/Pleasant Point ward.

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What changes, if any, would you like to see to what is proposed?

I would like you to recognize that communities of interest are very important to people. I accept that some areas might prefer to move to the Temuka Ward but feel trying to split the Geraldine District because it might mean we are entitled to another councillor is not fair or equitable. Geraldine is still growing so does that mean you will suggest carving off more areas in the future? Maybe you should be looking at moving some of the rural people who live in the Timaru Township district to the Temuka/Pleasant Point Ward to equalize the areas. The present plan only solves the + or – 10% rule for this round.

Who do you believe could effectively represent you at the Council table?

Only a representative elected from the current Geraldine Ward.

Only someone living in the present Geraldine Ward would know the requirements and problems associated with their area. At the moment the whole of the Rangitata River southern bank is in the Geraldine Ward and flood events need to be treated as one event not fragmented by ward boundaries. Geraldine has more Civil Defense callouts than the rest of the district. Local knowledge has been shown to be the best tool in reacting to these events. A Councillor from Pleasant Point or Temuka may have very little experience or local knowledge of these events or the area.

The Temuka/ Pleasant Point representatives have little or no connection to the Geraldine area.

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2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*... Russell

Last name*... Brodie

Organisation (if applicable):.....

Phone (landline or mobile): [Redacted]

Email*... [Redacted]

Physical address*... [Redacted]

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to

FreePost Authority Number 95136
Representation Review Consultation
Timaru District Council
PO Box 522
TIMARU 7940

or

2) Scanning this form and emailing it to submission@timdc.govt.nz

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*We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:**

**If you do not complete, we will assume you do not wish to speak.

Yes No

Do you support the Initial Proposal?

Yes No

Make any comments about why you do or do not support the proposal:

I Do Not Support The Proposal As Rangitapu Island Has Historically Been Part Of The Geraldine Community And Moving Boundaries To Meet Numbers Is Not Necessary.

What changes, if any, would you like to see to what is proposed?

I Would Like To See Another Councillor To Support/Represent The Geraldine Community/Ward

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward

Only a representative elected from the current Pleasant Point-Temuka Ward

Either could represent me effectively

Tell us why... The current representative/councillor is from the community the less the representative can be Geraldine Council Council -> Geraldine -> TDC

Need more room?

Please use extra paper if required and attach with your submission.

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2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: SANDRA
 Last name*: MULVIHILL
 Organisation (if applicable):
 Phone (landline or mobile): [REDACTED]
 Email*: [REDACTED]
 Physical address*: [REDACTED]

*We require your physical address to verify that you are a resident of the proposed ward.

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to
 FreePost Authority Number 95136
 Representation Review Consultation
 Timaru District Council
 PO Box 522
 TIMARU 7940

or

2) Scanning this form and emailing it to submission@timdc.govt.nz

All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

Your feedback

Do you want to speak about your submission at a Hearing?:** Yes No

**If you do not complete, we will assume you do not wish to speak.

Do you support the Initial Proposal? Yes No

Make any comments about why you do or do not support the proposal:
 We have been in the Geraldine ward for over 100 years and have family ties to this. Geraldine is our local service town.

What changes, if any, would you like to see to what is proposed?
 Instead of altering boundaries why not work out a vote ratio per % population represented.

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward Only a representative elected from the current Pleasant Point-Temuka Ward Either could represent me effectively

Tell us why. Because we use the Geraldine facilities we need to be able to have our say regarding them.

Need more room?
 Please use extra paper if required and attach with your submission.

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Representation Review 2024 Submission Form

This specific submission form is to only be completed by people living at a property affected by the proposed boundary changes.

First Name *

Last Name *

Phone (landline or mobile)

Email *

Physical address *

Must provide your address to verify that you are affected by the proposed Ward boundary movement.

Do you want to speak to your submission at a Council Hearing? *

- Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes No

Provide any comments to support your view

This leaves us without representation within the community we live and associate with most. Geraldine is our local town, where all our community services are, where we go to the doctor. We rarely go to Temuka, it is not our local community.

What changes, if any, would you like to see to the proposal?

We would like to remain within the Geraldine ward.

Who do you believe could effectively represent you at the Council table?

- Only a representative elected from the current Geraldine Ward
 Only a representative elected from the current Pleasant Point-Temuka Ward
 Either could represent me effectively

Provide any comments to support your view

Is there anything else you would like to add to your submission?

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Representation Review 2024 Submission Form

First Name *

Last Name *

Organisation (if applicable)

Phone (landline or mobile)

Email *

Postal address *

Do you want to speak to your submission at a Council Hearing? *

Yes No

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Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

I would like to see the TDC provide TWO councillors for the Geraldine Ward instead of changing boundary lines. Growth is occurring in all regions within our District. It's inevitably and honestly, the District promotes growth and wants to draw more people to the District. Changing the boundary lines seems to be a very short-sided approach. Increasing the number of councillors would give the people in the ward an option on who they can speak to about any questions/concerns/ideas they have.

What changes, if any, would you like to see to the proposal?

I would like to see the TDC provide TWO councillors for the Geraldine Ward instead of changing boundary lines.

Is there anything else you would like to add to your submission?

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Representation Review 2024 Submission Form

First Name *

Last Name *

Organisation (if applicable)

Phone (landline or mobile)

Email *

Postal address *

Do you want to speak to your submission at a Council Hearing? *

Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

We might be thought of as only rural but our links are totally to Geraldine. Pleasant Point is only somewhere we drive through to get to Timaru. We shop locally, Geraldine. My husband golfs locally, Geraldine. Doctor is Geraldine. Hair dresser is Geraldine. Vets clinic is Geraldine. We would have absolutely zero interest in anything to do with local services and elections in any other area than Geraldine.

What changes, if any, would you like to see to the proposal?

Stay in the Geraldine ward. If this is because too many people are in Geraldine then give Geraldine more representation.

Is there anything else you would like to add to your submission?

Rural residents have as much interest in their communities as town residents. It is disrespectful to just move us somewhere else because it doesn't apparently suit to deal with us. Thank you.

Upload files here

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Representation Review 2024 Submission Form

This specific submission form is to only be completed by people living at a property affected by the proposed boundary changes.

First Name *

Last Name *

Phone (landline or mobile)

Email *

Physical address *

Must provide your address to verify that you are affected by the proposed Ward boundary movement.

Do you want to speak to your submission at a Council Hearing? *

- Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes No

Provide any comments to support your view

We agree to become part of Temuka Ward.
Seems practical when our postal address obviously falls within the Temuka area.

What changes, if any, would you like to see to the proposal?

Who do you believe could effectively represent you at the Council table?

- Only a representative elected from the current Geraldine Ward
 Only a representative elected from the current Pleasant Point-Temuka Ward
 Either could represent me effectively

Provide any comments to support your view

Is there anything else you would like to add to your submission?

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2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: Sue & John

Last name*: Clay & Guile

Organisation (if applicable):

Phone (landline or mobile): [Redacted]

Email*: [Redacted]

Physical address*: [Redacted]

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to
 FreePost Authority Number 95136
 Representation Review Consultation
 Timaru District Council
 PO Box 522
 TIMARU 7940

or

2) Scanning this form and emailing it to submission@timdc.govt.nz

All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

*We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:** Yes No

**If you do not complete, we will assume you do not wish to speak.

Do you support the Initial Proposal? Yes No

Make any comments about why you do or do not support the proposal:

We believe Orari is more reliant and connected to Geraldine than Temuka or Pleasant Point

What changes, if any, would you like to see to what is proposed?

To remain part of Geraldine Ward.
We do not wish to be represented by Temuka/Pl. Point ward.

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward

Only a representative elected from the current Pleasant Point-Temuka Ward

Either could represent me effectively

Tell us why... Because Geraldine is our 'Base'. We have no connection to Pleasant Point or Temuka, and the needs of Orari would be better served by a representative of Geraldine.

Need more room? who has a better understanding of our area. (Orari).

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2024 Representation Review Submission Form

Complete this form to make a submission on the 2024 Representation Review.

First name*: SUSAN MCGREGOR
 Last name*: ROBERTS
 Organisation (if applicable):
 Phone (landline or mobile):
 Email*:
 Physical address:

Make your submission by either:

1) Putting this form in a sealed envelope and posting it to
 FreePost Authority Number 95136
 Representation Review Consultation
 Timaru District Council
 PO Box 522
 TIMARU 7940

or

2) Scanning this form and emailing it to submission@timdc.govt.nz

All submissions must be received by Council by the close of consultation, being 5pm 7 July 2024.

*We require your physical address to verify that you are affected by the proposed changes

Your feedback

Do you want to speak about your submission at a Hearing?:** Yes No

**If you do not complete, we will assume you do not wish to speak.

Do you support the Initial Proposal? Yes No

Make any comments about why you do or do not support the proposal:
 ORARI HAS ALWAYS BEEN ASSOCIATED WITH GERALDINE; RAIL TIES, GERALDINE ORARI RACE COURSE

What changes, if any, would you like to see to what is proposed?
 NO CHANGE, REQUEST EXEMPTION FROM GOVERNMENT

Who do you believe could effectively represent you at the Council table? (indicate your preference)

Only a representative elected from the current Geraldine Ward Only a representative elected from the current Pleasant Point-Temuka Ward Either could represent me effectively

Tell us why
 GERALDINE WARD HAS LOOKED AFTER ORARI INTEREST IN THE PAST AND HAVE DONE A GREAT JOB

Need more room?
 Please use extra paper if required and attach with your submission.

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Representation Review 2024 Submission Form

First Name *

Tanya

Last Name *

Gant

Organisation (if applicable)

Phone (landline or mobile)

██████████

Email *

████████████████████

Postal address *

██

Do you want to speak to your submission at a Council Hearing? *

Yes No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

Yes No

Provide any comments to support your view

Initially I raised a number of concerns - in particular around the lack of information available to make an informed decision. Such as how this proposal would impact on households, including Rates, Long term District Plans, Funding, Water responsibility etc. My thanks to Brendan who has responded to many of the points I raised and provided additional information on this website. However I am still voting No on the proposal.

Looking at the population figures for the various Wards, there is a very high probability that Geraldine Ward will likely continue to increase (People want to live here!). Do we find ourselves in a situation in 2 years time, when we have to move Boundary's again? Timaru and particularly the Pleasant Point area show declines/significant declines in the voting population. Therefore it would make considerable more sense to leave as is and move the Ward representation from Pleasant Point across to Geraldine and accommodate the expected/ongoing population increase. Or if you wish - leave as the status quo and add an additional Ward representative into the Geraldine District. Although the information supplied indicates there is no evidence shifting Wards will impact on property prices, clearly land values are higher in the Geraldine Ward. So I want the best options for Orari property in the future. In addition, we have already paid significant funds through our rates to support the Geraldine Ward. I would like to continue to benefit from this/my local investment.

What changes, if any, would you like to see to the proposal?

I would like to see either one of the Pleasant Point Ward Councillors moved and added to the existing Geraldine/Orari Ward or a new Ward position is developed/added to the Geraldine Area. Clearly this would be easier than moving our Boundaries.

We obviously have a strong, growth area that requires extra support and representation. Rather than move the Ward Boundaries, move the extra Councillor out of the Pleasant Point Area (where population numbers are less on a percentage basis). With negative growth in the Pleasant Point/Temuka area they obviously dont need 2 Ward Representatives. This way there is no additional costs to the Timaru Council or the Ratepayer. This can be done at the next District voting, or if a resignation occurs prior. Same number of Ward Representatives, just a redistribution of the numbers.

If this isnt feasible, then I want another Ward representative added to the existing numbers for the Geraldine/Orari area to fairly represent/support us. That way we dont have to go through this situation again when the Geraldine/Orari population continues to keep growing (and other areas continue to stay static or fall).

Or if you want to shift Boundaries, cut off some of Pleasant Point Area (such as Winchester) and place them in the Geraldine/Orari area. And then we can legitimately have the Pleasant Point 2nd Ward rep ;) Thank you

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Is there anything else you would like to add to your submission?

No thank you

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First Name *

Last Name *

Phone (landline or mobile)

Email *

Physical address *

Must provide your address to verify that you are affected by the proposed Ward boundary movement.

Do you want to speak to your submission at a Council Hearing? *

- Yes
- No

The Hearing (if needed) is currently scheduled for the afternoon of Tuesday 30 July 2024. There will be the ability to present in person or remotely. If you select "Yes", we will contact you at the close of submissions to arrange your time.

Do you agree with the Initial Proposal? *

- Yes
- No

Provide any comments to support your view

What changes, if any, would you like to see to the proposal?

Who do you believe could effectively represent you at the Council table?

- Only a representative elected from the current Geraldine Ward
- Only a representative elected from the current Pleasant Point-Temuka Ward
- Either could represent me effectively

Provide any comments to support your view

Is there anything else you would like to add to your submission?

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8.2 Options for Managing Overnight Parking at Caroline Bay

Author: Bill Steans, Parks & Recreation Manager
Jacky Clarke, Programme Delivery Manager
Brendan Madley, Policy Advisor
Elliot Higbee, Legal Services Manager

Authoriser: Andrew Dixon, Group Manager Infrastructure

Recommendation

That Council:

1. Agree in principle to the implementation of metered parking areas and charging at the existing Caroline Bay car parks adjacent to the skating rink off Marine Parade and potentially an extended overflow area on the grass near to these car parks.
2. That officers present to Council for consideration and consultation an addition to the Timaru District Council Bylaw, Chapter 13 Parking to allow for metered parking in identified areas at Caroline Bay.

Purpose of Report

- 1 To present options to Council around generating income from overnight campers in the Caroline Bay Carpark beside the skating rink.

Assessment of Significance

- 2 This matter is of medium significance in accordance with the current Significance and Engagement policy. The options presented are consistent with Council bylaws and policies with little financial impact. Officers do note that there is likely to be a moderate level of community interest in the matter.

Background

- 3 On 12 December 2023, Council requested that officers investigate paid camping options for Caroline Bay. A high-level overview was presented at the 7 May 2024 Council meeting. Council has subsequently requested a more detailed report outlining various options available to it.
- 4 Caroline Bay and its surrounding environs are a popular destination for tourists to visit and or stay overnight, especially during the summer months. Currently, Council does not hold formal data on the number of overnight stayers, or their point of origin.
- 5 Currently the assigned freedom camping area at Caroline Bay is in the carpark nearest to the skating rink. 10 parks are available. Council currently provides services that freedom campers utilise, such as the effluent (dumping) station, public toilets, cold-water showers, and litter collection. These expenses are from general rates. Any revenue generated directly from the overnight stayers could off-set some or all these costs, depending on the quantum.
- 6 The land is classified as a Park but is not held under the Reserves Act 1977. The land is identified below in the red circle, the Port Loop car park is identified by the green circle (and discussed later).



- 7 Some antisocial behaviour and impact on non-camping users of the area have been noted. Implementing a fee for stay, or paid access to the grounds, could potentially mitigate some of these issues.
- 8 One main issue is that during peak months, there is an increase in demand for overnight stays than the carparks available, resulting in spillover into adjacent carparks and roads. This reduces the number of carparks available to other casual users of the area, particularly those using the skating rink.
- 9 Further issues include overnight stayers bringing dogs (which may be in breach of the Dog Control Bylaw), holding late-night parties, littering, damage to property, and the public washing and airing of laundry.
- 10 Central government has had a focus on freedom camping in recent years. The Self-Contained Motor Vehicles Legislation Act 2023 requires freedom campers to be self-sufficient if in a vehicle from 7 June 2025 or once their blue warrant expires (whichever is sooner).

Discussion

- 11 Council should establish the legislative basis upon which it would seek revenue from overnight stayers. Council can choose to seek revenue either on a commercial basis under s 12 of the Local Government Act 2002 (LGA 2002), or on a regulatory basis under ss 145 and 150 of the same Act. The advantages and disadvantages of each are outlined further in the options section of this report. A key difference is that fee setting under bylaws is limited to cost recovery (“the reasonable costs incurred... for the matter ...the fee is charged”: s 150(4) LGA 2002).
- 12 Council cannot levy a compulsory charge for the act of freedom camping itself. Further, legally, Council is unable to ban freedom camping entirely from the district, but through a freedom camping bylaw, could impose conditions on where and how it can or cannot occur (s 11 Freedom Camping Act 2011).

- 13 A robust benefit-cost analysis of each option is not possible at this time because it is difficult to quantify the potential income, expenses or wider impacts of a charge imposed for overnight campers at Caroline Bay. These are likely to differ depending on the option resolved. Several assumptions need to be made due to the limited data held by Council.
- 14 In regard to income, officers currently have no basis to determine with a high degree of accuracy the potential revenue that could be generated by charging for overnight stays. Anecdotally, over the 2023/24 summer period, there were as many as 20-30 campers overnighing on a regular basis in the Caroline Bay Carpark. On one night, during the Carnival, there were up to 70 campers. However, anecdotal data for the remainder of the year is less readily available. Assuming an average of 10 vehicles per night paying a \$20 charge, the annual revenue would be \$73,000 including GST. In addition, if the fee is not paid, there is a \$45 infringement fine.
- 15 Council should be cognisant about the impact that compulsory or voluntary charges to stay overnight at Caroline Bay might have on the wider District, as it is assumed that campers will spend money on other amenities whilst in the district. A charge may deter some campers from staying in that location entirely, or for the same duration that they otherwise would have. Conversely, if a charge was correlated with improved facilities and/ or an enhanced user experience, campers may be more likely to pay and stay, and spend within the district.
- 16 Another consideration is the location of designated camping. A more appropriate location may be within the Port Loop (approximately 30 carparks). The benefits of this alternative location include being more clearly defined and has lower demand during the late afternoon and evenings when campers generally arrive. This location is being considered as part of the development of the Caroline Bay Masterplan (due for delivery in the second half of 2024). The location is not necessarily relevant to the charging decision.
- 17 Given the current development and imminent delivery of the Caroline Bay Masterplan, Council may not wish to introduce measures that cannot be easily amended or reversed to align with the Masterplan.

Options and Preferred Option

Option One: Maintain the status quo and not charge for overnight stays

- 18 The freedom camping location could remain in the carpark beside the skating rink or could shift to the Port Loop Road area, with no fees or charges implemented for overnight stays in self-contained vehicles. It is anticipated that either location, in time, will become more problematic as the area is not actively monitored. The main disadvantage of this option is that it does not generate revenue to offset any of Council's costs.

Option Two: Implement voluntary charging measures such as physical and digital honesty boxes

- 19 Advantages of this option are that it can be introduced relatively quickly prior to the 2024/25 summer, is likely to be inexpensive to set up and maintain, assists with the capturing of data to inform future decision making, and does not require Council to undertake any regulatory processes such as creating or amending a bylaw, or seeking resource consent.
- 20 A disadvantage of this option is that payment is voluntary; Council cannot compel or require payment, nor have a high degree of confidence about the quantum of revenue generated. Anecdotal data from camping locations in Canterbury indicate that campers are often willing

to pay a voluntary charge. The indicated camping location could remain the carpark beside the skating rink or could shift to the Port Loop Road area.

- 21 Officers consider that this option would not require an open consultation, but that a targeted consultation with identified stakeholders such as the NZ Motor Caravan Association would be prudent.

Option Three: Explore making a traffic resolution under the Parking Bylaw (preferred option)

- 22 It is possible that Council could generate revenue by introducing parking restrictions for the skating rink and/ or Port Loop car park areas, by virtue that these are currently carparks as defined in the Councils Parking Bylaw.
- 23 The restrictions could specify the type/s of vehicles permitted, and the timeframes under which they may park, for instance available only for self-contained vehicles, and available for free parking for the first four hours but require payment beyond this.
- 24 The Timaru District Council Chapter 13 Parking Bylaw has provision for Council, by ordinary resolution, to allow additional parking restrictions, metered parking areas and hours of charging. These restrictions would apply to all vehicles. Considering this, it is proposed that a 'free' period be provided to allow short term visitors to Caroline Bay to not incur a charge.
- 25 The scope of a traffic resolution to facilitate overnight camping would be constrained by the Traffic Control Devices Rule 2004, and the method/system Council wishes to facilitate this: on demand metering or as authorised. Costs are legislatively restricted to cost recovery (s 150 LGA 2002 and s 22AB(1)(o)(iii)(B) LTA 1998), and practically limited to the maximum infringement fee as set by statute for a breach (for parking in excess of a, greater than six-hour limit: \$57²). As parking costs currently exceed revenue these criteria would be met. If this option is pursued, officers will report more fully on these issues considering operational goals.
- 26 Advantages of this option are that it compels payment, is enforceable either under current resourcing or would not require significant additional resourcing, and, depending on the operational model, may require minimal cost to establish. These costs could be set out in more detail in a further report.
- 27 Disadvantages of this option are that, depending on the operational model, it may contain legal risks and operational complexities. Officers consider that these risks are likely to be manageable, though would need to be explored further in a separate paper once the operational model has been established.
- 28 There may be a displacement effect depending on how the parking regulations and associated amenities are designed: a freedom camper use the designated camping area instead of parking for free in a parking space immediately outside the designated camping area?
- 29 The specific operational details will need to be worked through if Council directs to pursue this approach. If Council favours this option, officers recommend that a further report is prepared and returned to Council for consideration. This report would include the operational details, overall feasibility of the option including costs, potentially additional legal advice, and the prospective resolution.

Option Four: Explore the development of a campground at Caroline Bay

² Land Transport (Offences and Penalties) Regulations 1999, Schedule 1B, Part 1

- 30 This option would see Council operating a commercial campground, directly or indirectly, under s 12 of the LGA 2002. The campground would be required to meet the Camping Ground Regulations 1985 in relation to, for instance, the size of camp sites and sanitary conditions. There are several potential operational models, such as Council-run, contracted-out to a professional provider, or a hybrid model.
- 31 An advantage of this option is that it would allow Council to generate revenue in excess of cost recovery as the campground is being operated on a commercial basis.
- 32 Disadvantages of this option are that it would not be able to be implemented in time for the 2024/25 summer because it would require a resource consent application to amend the zoning of the land, and there may be a displacement effect. The entire Caroline Bay area would likely need to be designated as campground to reduce the likelihood of freedom campers being able to stay overnight in the immediate area; freedom campers would be able to stay overnight outside the perimeter of the designated campsite.
- 33 Further, there would be high set up costs for a campground relative to other options, for instance for any infrastructure, technology, and compliance requirements.
- 34 Officers recommend that a business case be developed to be presented to Council if this option is resolved.
- 35 This option would be of high public interest and require community consultation. It is noted that, in the past, there has been community opposition to a campground at Caroline Bay. Specifically, in 2001 a survey was undertaken around what people would like to see at Caroline Bay. Over 1,200 responses were received with about 85% opposed to a campground. Since then ongoing complaints have been received about campervans and camping at Caroline Bay.

Consultation

- 36 It is considered that Options Three and Four would require community consultation. Officers consider that it would be prudent to undertake a targeted consultation with identified stakeholders and affected parties if Option Two is resolved.

Relevant Legislation, Council Policy and Plans

- 37 Local Government Act 2002
- 38 Freedom Camping Act 2011
- 39 Self-contained Motor Vehicles Legislation Act 2023
- 40 Land Transport Act 1998
- 41 Traffic Devices Rules 2004
- 42 Camping Ground Regulations 1985
- 43 Timaru District Plan
- 44 Caroline Bay Management Plan

Financial and Funding Implications

- 45 The costs of implementing any charging system are currently unbudgeted. The quantum of costs and the likelihood of these being recovered through revenue generated would depend on the option resolved.
- 46 Considerations include:

- Technology systems to support payments – there are off the shelf systems available for this.
- Enforcement officer costs – this is something that could either be outsourced to a security company or roles could be established in house. Due to the nature of the role more than one role would be required to ensure that there is sufficient cover as it is a 7 day a week function. There is potential that this function could be combined with other enforcement officer duties.

Other Considerations

- 47 Whether the status quo is retained, or some form of charging implemented, Council may wish to consider its monitoring and enforcement approach at Caroline Bay. There is currently no active monitoring regime in place; Council is reactive to issues. This would be timely following reports of some antisocial behaviour over the previous summer period in freedom camping locations.
- 48 Education and messaging continue to be key around setting expectations for freedom camping activity. Included in this piece of work should also be improved signage and consideration of additional educational measures, such as through iSites and potentially ambassadors. Larger signs explaining maximum length of stay, specific sites, limitations, behaviours, and charges, if any.
- 49 As stated earlier in this report, Council currently holds no formal data on the number of overnight stayers, their point of origin, length of stay, or other relevant data that might be pertinent to making an informed decision on these matters. It is recommended that Council implement some form of proactive data gathering regime to help bridge this information gap. Methods that could be utilised range from the more comprehensive and formal – such as surveying overnight stayers – to less direct – such as utilising observations from Council staff working in the area or seeking access to information that other organisations may hold, for instance Venture Timaru or the Caroline Bay Association. The cost of the data gathering would depend on the method/s employed.
- 50 Bylaws are a regulatory tool for managing public nuisance and health and safety issues and facilitating wider public safety. They are not a revenue generation mechanism. A freedom camping bylaw, depending on its settings, could complement the ability for the above options to generate revenue. However, Council should focus any freedom camping bylaw to address identified nuisances and health and safety issues. Any freedom camping bylaw developed explicitly for revenue generation purposes is likely to leave Council exposed to legal challenge.
- 51 Council may wish to consider this charging decision and/or a freedom camping bylaw as part of a district tourism and camping strategy.

Attachments

Nil

8.3 Presentation of Community Survey for FY 2023/24**Author:** Stephen Doran, Group Manager Corporate and Communications**Authoriser:** Nigel Trainor, Chief Executive**Recommendation**

1. That the council receives and notes the results of the Community Survey for the 2023/24 year.
2. That the council endorses a move to online quarterly surveying in the 2025/26 year.

Purpose of Report

- 1 The purpose of this report is to present the results of the Community Survey for the financial year 2023/24, which was completed in 2023, and to receive endorsement for an amendment in approach in collation of the next survey, which is due in the 2025/26 financial year.

Assessment of Significance

- 2 While the results of the community survey are of significance to council, this report is considered low significance in regards to the Significance and Engagement Policy.

Discussion

- 3 The Community Survey for 2023/24 was completed online for the first time that year, moving away from the use of landline interviewing. This decision was made to reflect the challenges in getting a demographically representative response using landlines, as well as a move to make the exercise more cost efficient.
- 4 A total of 474 responses were collated between September and October last year, which gives a 95% confidence interval, so a +/- 4.47% margin of error.
- 5 Councillors should consider that with a relatively significant change in survey methodology, that caution should be taken in making direct comparisons between this and previous data.
- 6 The move to online may be partly responsible for the shift in results in the survey, and would consider this a new baseline from which we can compare future results.
- 7 The research company that undertakes the work on behalf of the council is suggesting a further refinement to the research methodology for the 2025/26 to give a more holistic overall picture of community feedback.
- 8 The change would be to move from a single survey period to splitting the survey over 4 periods over the course of the year. This would help reduce any seasonal variations over the course of the year.
- 9 The change would also allow more frequent reporting of community sentiment over the course of the year.

Attachments

1. **Community Survey 2023** [↓](#) 

Timaru DC Community Survey 2023



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Introduction, Objectives and Methodology

Introduction

- The Timaru District Council has an ongoing need to measure how satisfied residents are with resources, facilities and services provided by the Council, and to prioritise improvement opportunities that will be valued by the community.

Research Objectives

- To assess satisfaction among residents in relation to services, facilities and other activities of the Timaru District Council.
- To identify opportunities for improvement that would be valued by residents and how these should be prioritised.

Methodology

- The statistical validity of the survey is determined by using the following methodology:
 - A robust survey conducted online using a combination of email (by way of the ratepayers database held at TDC) invitations and a publicly accessible link (93% email invites and 7% public link). The analytical sample totals n=474 residents across the Timaru District Council and the data was collected between 28 September and 17 October 2023.
 - The study in 2023 was conducted via an online only methodology to create greater cost efficiencies in the survey process. Previous surveys had been conducted using a telephone interview methodology.
 - Data collection was managed to quota targets by age, ward and ethnicity, and post data collection, the sample has been weighted so it is aligned with known population distributions as contained in the Census 2018.
 - At an aggregate level the sample has an expected 95% confidence interval (margin of error) of +/- 4.47%. All statistical significance testing has used a 95% confidence interval unless otherwise stated.
- Results exclude 'don't know' responses unless otherwise specified.
- All results are reported in whole numbers, and this may result in a rounding difference of one percentage point in some instances.

Significance Testing

<p>Year-on-year</p> <p>▲ Significantly higher</p> <p>▼ Significantly lower</p>	<p>Between demographics</p> <p>▲ Significantly higher</p> <p>▼ Significantly lower</p>
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- The margin of error for a sample of 474 indicates that 95 chances out of 100 will fall within 4.47% of a given result in any binomial distribution.
- Statistical significance testing helps quantify whether a result is likely due to chance or to some factor of interest. Where statistical significance is identified it indicates that an observed relationship is unlikely to be due to chance.
- Significant differences between 2023 and 2021/2022 were tested across the following groups - age, ward, ethnicity.
- Significant differences between wards, age groups and ethnicities were marked as well where relevant
- Arrows indicate statistical significance between the reporting periods, while colour is used to mark statistical significance for the same reporting period (2023) between different demographics.



Executive Summary

1. Overall satisfaction with the Timaru District Council has seen a significant decline (from 69% to 53%), reflected in notable decreases across most key performance indicators such as the following:
 - *Overall communication* (from 66% to 56%)
 - *Image and reputation* (from 68% to 53%)
 - *Value for money* (from 61% to 46%)
2. *Image and reputation* is the strongest driver of *Overall satisfaction*.
3. A number of core services provided by the Council continue to achieve high levels of satisfaction {*Parks and open spaces* (85%), *Waste management* (80%), *Public facilities* (76%), and *Water management* (76%)}. Promoting these aspects of the Council's performance would naturally redirect residents' attention towards a more positive perception.
4. The reputation profile reflects the downward trend this year with a smaller proportion of residents classified as 'Champions' of the Council. Despite this, the reputation benchmark remains within an acceptable range of 64.
5. The proportion of residents who think the *District is going in the right direction* has dropped sharply from 71% in 2022 to 51% in 2023. It is possible that the national cost of living crisis is causing angst and in the context of this measure it is likely having some influence on the decline.
6. Most open-ended verbatim comments pertaining to general comments about the Council revolve around funding allocation (22%). Residents state that rates are not being spent wisely with many comments mentioning concerns about the Theatre project, particularly the spending on consultants and planning without tangible results. Verbatim also references residents desires for the Council to improve its performance and to present a clear vision for the future of the district.
7. Residents primarily rely on online sources for information about the Council (Council website 50%, Facebook 46%) . This presents an opportunity to enhance digital communication, potentially improving satisfaction with *Overall communication*.

Areas of Best and Worst Performance

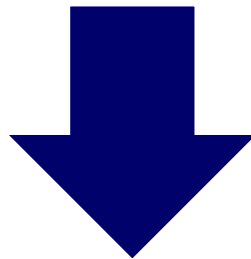


Areas of best performance (% Satisfied, 7 to 10)

1. The reliability of the sewage system (91%)
2. The reliability of the water supply (89%)
3. Overall satisfaction with the sewage system (88%)
4. The libraries (87%)
5. The services for managing green waste (87%)

*These are the areas with the largest proportion of satisfied residents.

- (Best performance is based on satisfaction/good scores of % 7 to 10 and worst performance is based on dissatisfaction/poor scores of % 1 to 4)



Areas of worst performance (% Dissatisfied, 1 to 4)

1. Overall value for money (27%)
2. Overall reputation (23%)
3. Overall performance (20%)
4. Overall roads, walkways and cycleways (20%)
5. Overall financial management (20%)

*These are the areas with the largest proportion of dissatisfied residents.





Summary of Key Performance Indicators

Trends Overtime (Overall Measures)

Question reference code		Difference	2023 (Satisfied % 7-10)	2021/2022 (Satisfied % 7-10)	2019/2020 (Satisfied % 7-10)	2017/18 (Satisfied % 7-10)	2015/16 (Satisfied % 7-10)
TW6_1	Overall water management	1%	76%	75%	76%	82%	79%
OS3_1	Overall regulatory services	-6%	52%	58%	67%	73%	73%
PR3_1	Overall parks and reserves	-8%	85%	93%	96%	91%	92%
WR3_1	Overall waste disposal, recycling and composting services	-10%	80%	90%	93%	92%	92%
CF3_1	Overall satisfaction with council's public facilities	-12%	76%	88%	92%	90%	85%
REP4_1	Overall services	-14%	62%	76%	80%	83%	82%
VM4_1	Overall value for money	-15%	46%	61%	69%	72%	71%
RF3_1	Overall roads, walkways and cycleways	-15%	52%	67%	71%	69%	72%
REP5_1	Overall reputation	-15%	53%	68%	74%	81%	74%
OP1_1	Overall performance	-16%	53%	69%	73%	80%	77%

Note: Darker colours in the 'Difference' column indicate the results are statistically significant and are unlikely due to chance.



Trends Overtime (All Measures)

TIMARU DISTRICT COMMUNITY SURVEY 2023

Question reference code		Difference	2023 (Satisfied % 7-10)	2021/2022 (Satisfied % 7-10)	2019/2020 (Satisfied % 7-10)	2017/18 (Satisfied % 7-10)	2015/16 (Satisfied % 7-10)
TW2C_3	The clarity of the water	2%	84%	82%	88%	88%	87%
OS2_6	The planning unit	-	43%	-	-	-	-
TW2C_1	The reliability of the water supply	-1%	89%	90%	94%	93%	91%
OS2_5	Licensing premises such cafes, restaurants and hairdressers	-1%	71%	72%	71%	82%	71%
TW2C_2	The taste of the water	-2%	76%	78%	83%	86%	78%
TW2C_4	Overall satisfaction with the water supply	-2%	85%	87%	92%	90%	90%
RS5_7	The outcome you achieved as a result of your contact	-3%	45%	48%	47%	50%	70%
TW4_2	How the district treats and disposes of sewage	-3%	84%	87%	89%	92%	88%
RS5_6	How well they followed through and did what they undertook to do	-3%	51%	54%	46%	51%	72%
TW4_1	The reliability of the sewage system	-4%	91%	95%	93%	96%	95%
OS2_1	Providing dog and animal control	-4%	68%	72%	69%	70%	64%
OS2_4	Managing liquor licensing	-4%	54%	58%	68%	75%	78%
RS5_2	How long it took to resolve the matter	-4%	39%	43%	43%	47%	46%
TW4_3	Overall satisfaction with the sewage system	-4%	88%	92%	93%	94%	92%
RS5_3	How helpful was the person you dealt with	-5%	56%	61%	60%	59%	80%
RS5_8	How would you rate council overall for how well they handled your enquiry?	-5%	45%	50%	51%	50%	74%

Note: Darker colours in the 'Difference' column indicate the results are statistically significant and are unlikely due to chance.



Trends Overtime (All Measures)

TIMARU DISTRICT COMMUNITY SURVEY 2023

Question reference code		Difference	2023 (Satisfied % 7-10)	2021/2022 (Satisfied % 7-10)	2019/2020 (Satisfied % 7-10)	2017/18 (Satisfied % 7-10)	2015/16 (Satisfied % 7-10)
WR2_2	The services for managing green waste	-5%	87%	92%	93%	94%	92%
PR2_2	Parks and reserves	-6%	86%	92%	97%	92%	95%
PR2_3	Playgrounds	-6%	86%	92%	91%	91%	96%
PR2_4	Cemeteries	-6%	87%	93%	94%	91%	93%
CF2_1	The libraries	-7%	87%	94%	94%	95%	94%
TW5_1	Ability to protect your property from flooding	-7%	71%	78%	75%	77%	79%
RS5_1	How easy it was to get hold of someone who could assist you	-7%	57%	64%	63%	68%	85%
OS2_3	Managing and issuing resource consents	-8%	33%	41%	46%	52%	63%
TW5_3	Overall satisfaction with the district's stormwater management	-9%	65%	74%	68%	68%	69%
RF1_4	Suitability of cycle lanes on our roads	-9%	48%	57%	55%	57%	61%
RS5_4	How well they understood your issue or enquiry	-9%	62%	71%	65%	76%	78%
PR2_1	Sportsfields	-9%	84%	93%	94%	87%	91%
CF2_2	The swimming pools	-10%	80%	90%	89%	89%	86%
CM2_1	Keeping you informed of what Council is doing	-10%	56%	66%	60%	69%	68%
OS2_2	Managing and issuing building consents	-10%	35%	45%	52%	50%	64%
TW5_2	Keeping roads and pavements free of flooding	-10%	58%	68%	60%	66%	61%

Note: Darker colours in the 'Difference' column indicate the results are statistically significant and are unlikely due to chance.



Trends Overtime (All Measures)

TIMARU DISTRICT COMMUNITY SURVEY 2023

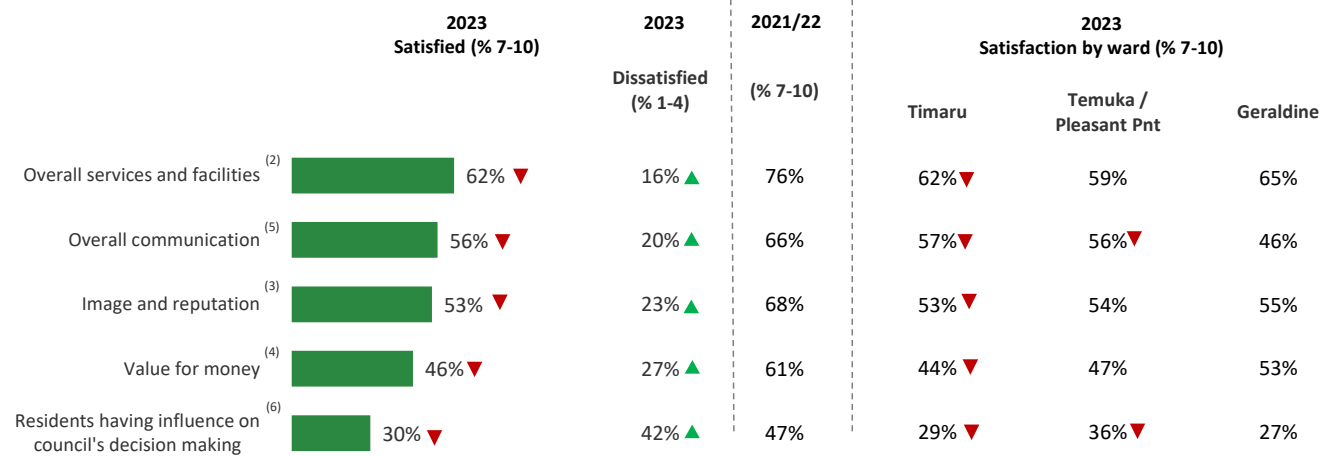
Question reference code		Difference	2023 (Satisfied % 7-10)	2021/2022 (Satisfied % 7-10)	2019/2020 (Satisfied % 7-10)	2017/18 (Satisfied % 7-10)	2015/16 (Satisfied % 7-10)
WR2_3	The services for managing general waste	-11%	80%	91%	90%	91%	88%
RF1_3	The condition of the footpaths	-11%	49%	60%	58%	59%	55%
WR2_1	The recycling services	-12%	77%	89%	91%	93%	95%
CF2_3	Public toilets	-12%	59%	71%	68%	72%	61%
CF2_5	The art gallery	-12%	75%	87%	89%	91%	96%
REP1_1	Leadership	-12%	54%	66%	66%	72%	72%
VM3_1	How rates are spent on services and facilities	-12%	44%	56%	67%	73%	71%
CF2_4	The museum	-13%	76%	89%	92%	94%	92%
RS5_5	How well they communicated with you	-13%	54%	67%	59%	60%	75%
RF1_1	The condition of roads in urban areas	-14%	50%	64%	61%	66%	69%
REP2_1	Trust	-15%	45%	60%	60%	70%	70%
RF1_2	The condition of rural roads	-15%	35%	50%	53%	60%	64%
CM3_1	Overall influence on and involvement in decision making	-17%	30%	47%	47%	53%	46%
VM3_2	Rates being fair and reasonable	-19%	38%	57%	61%	67%	69%
VM3_3	Fees for other services being fair and reasonable	-19%	44%	63%	68%	71%	64%
SEN2_1	You're confident that the District is going in the right direction	-20%	51%	71%	-	-	-
RF1_5	The provision of dedicated walkways and other cycle ways around the district	-22%	58%	80%	79%	76%	78%
REP3_1	Overall financial management	-24%	30%	54%	57%	68%	65%

Note: Darker colours in the 'Difference' column indicate the results are statistically significant and are unlikely due to chance.



Overall Performance ⁽¹⁾

Overall services and facilities, Overall communication, Image and reputation, Value for money and residents' perception of Having influence on Council's decision making have all experienced significant declines of between 10 to 17% points. This has resulted in a notable increase in the number of dissatisfied residents.



▲ Year-on-year Significantly higher
▼ Year-on-year Significantly lower
▲ Between demographics Significantly higher
▼ Between demographics Significantly lower

NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
2. REP4. And when you think about everything that the Council does, how would you rate the Council for the quality of the services and facilities they provide the district? n=460
3. REP5. So, considering the leadership that the Council provide for the district, the trust that you have in council, their financial management and quality of services they provide. Overall, how would you rate the Timaru District Council for its reputation? n=450
4. VM4. Considering all the services and facilities that the [COUNCIL] provides. Overall how satisfied are you that you receive good value for the money you spend in rates and other fees? n=445
5. CM2. Using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate the Council organisation for keeping you informed of what it is doing? n=445
6. CM3. And how satisfied are you with the level of influence and involvement that you have on council's decision making? n=371

Overall Performance: Summary ⁽¹⁾

Despite a significant decline, *Overall waste disposal and recycling services* continue to receive relatively high ratings from residents. The *sewage system* and *water supply* are rated at 88% and 85%, respectively. *Overall roading* experienced the most substantial decline of 15% points. Both *Parks and outdoor spaces* and *public facilities* have also experienced a significant decline in their satisfaction scores.

Services	2023		2021/22 (% 7-10)	2023 Satisfaction by ward (% 7-10)		
	Satisfied (% 7-10)	Dissatisfied (% 1-4)		Timaru	Temuka / Pleasant Pnt	Geraldine
Overall waste disposal and recycling	80% ▼	7% ▲	90%	81% ▼	74% ▼	78%
Overall regulatory services ⁽²⁾	52%	19% ▲	58%	54%	47%	50%
Handling enquiries	45%	39%	50%	45%	39%	52%
Infrastructure						
Sewage system	88%	5% ▲	92%	90%	85%	85%
Water supply	85%	4%	87%	86%	86%	75%
Stormwater management	65% ▼	13%	74%	72% ▼	47%	55%
Overall roading	52% ▼	20% ▲	67%	52% ▼	61%	36%
Community facilities						
Overall satisfaction with parks and outdoor spaces	85% ▼	4% ▲	93%	84%	86%	85%
Overall satisfaction with public facilities	76% ▼	7% ▲	88%	78% ▼	67% ▼	80%

▲ Year-on-year Significantly higher
▼ Year-on-year Significantly lower
▲ Between demographics Significantly higher
▼ Between demographics Significantly lower

NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76

2. Regulatory services were asked of all respondents based on their 'experience or impressions'; n=217

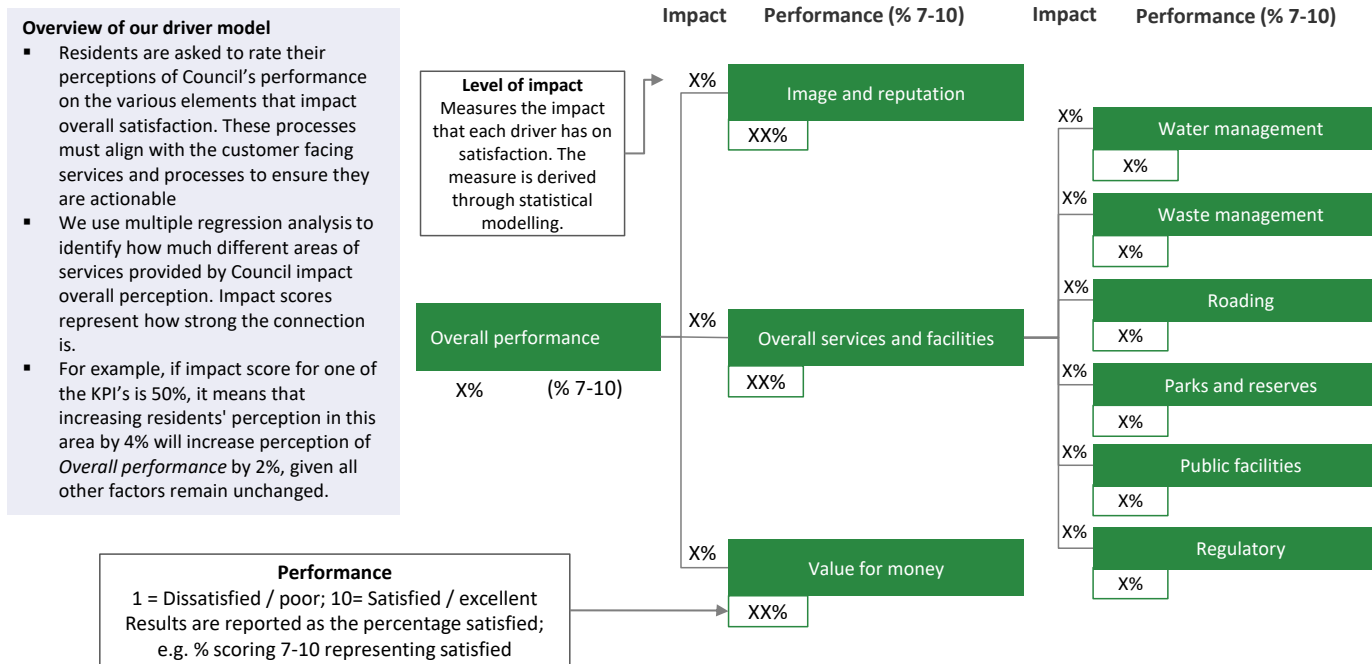
13



Drivers of Satisfaction

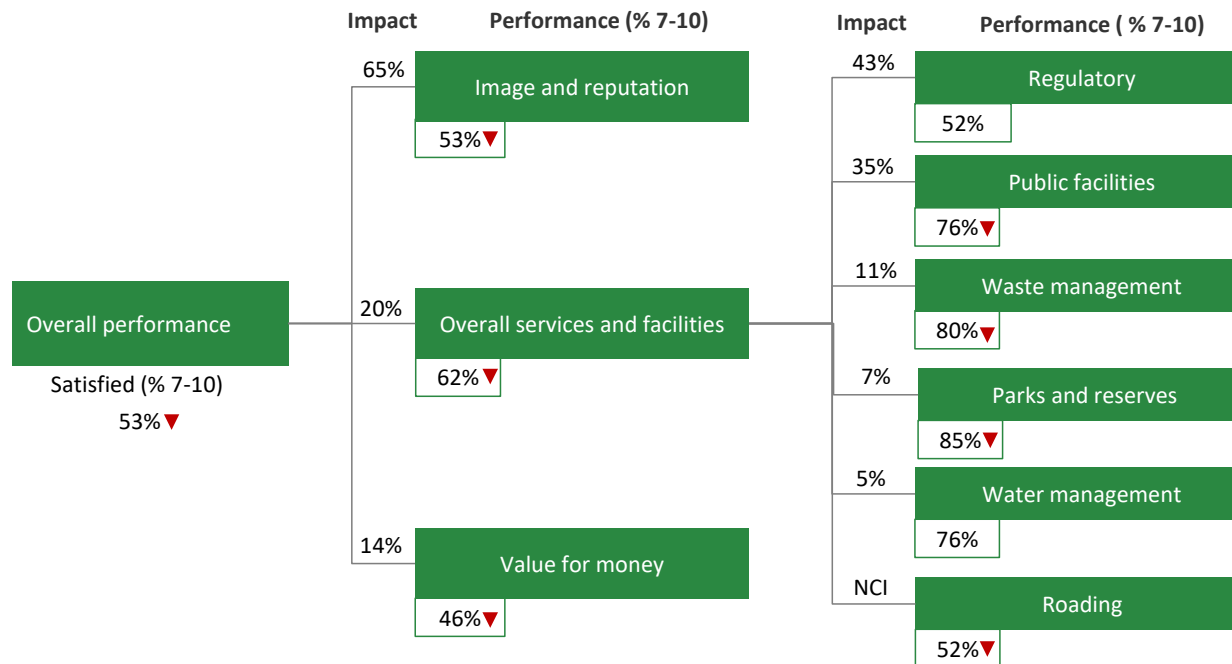
Introduction to the Driver Model

The Customer Value Management (CVM) model has been used to understand perceptions of the Council and as a mechanism for prioritising improvement opportunities.



Driver Analysis: Overall level drivers⁽¹⁾

Image and reputation has the highest impact on *Overall satisfaction* at 65% followed by *Overall services and facilities* at 20% and *Value for money* at 14%.

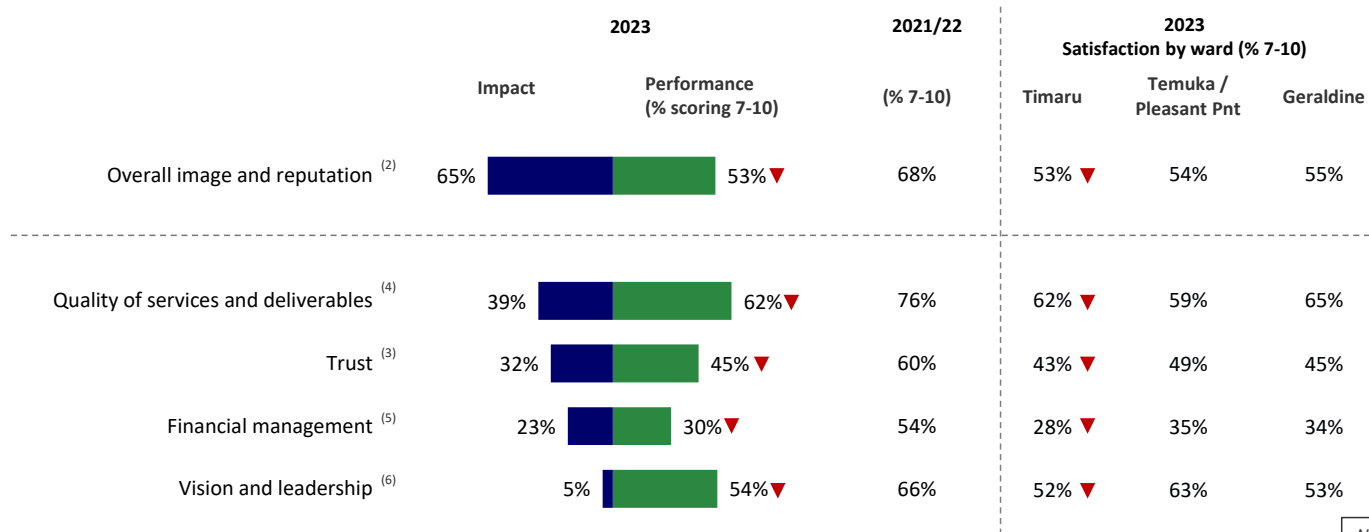


NOTES:
 1. Sample: 2023 n=474
 2. NCI= No Current Impact

16

Driver Analysis: Reputation⁽¹⁾

The *Quality of services and deliverables* (39%) and *Trust* (32%) have the greatest impact on *Image and reputation*. Enhancing these aspects is likely to improve the *Overall image and reputation* and overall perceptions of the Council.



Note: Statistical significance indicates the difference is highly unlikely due to chance.

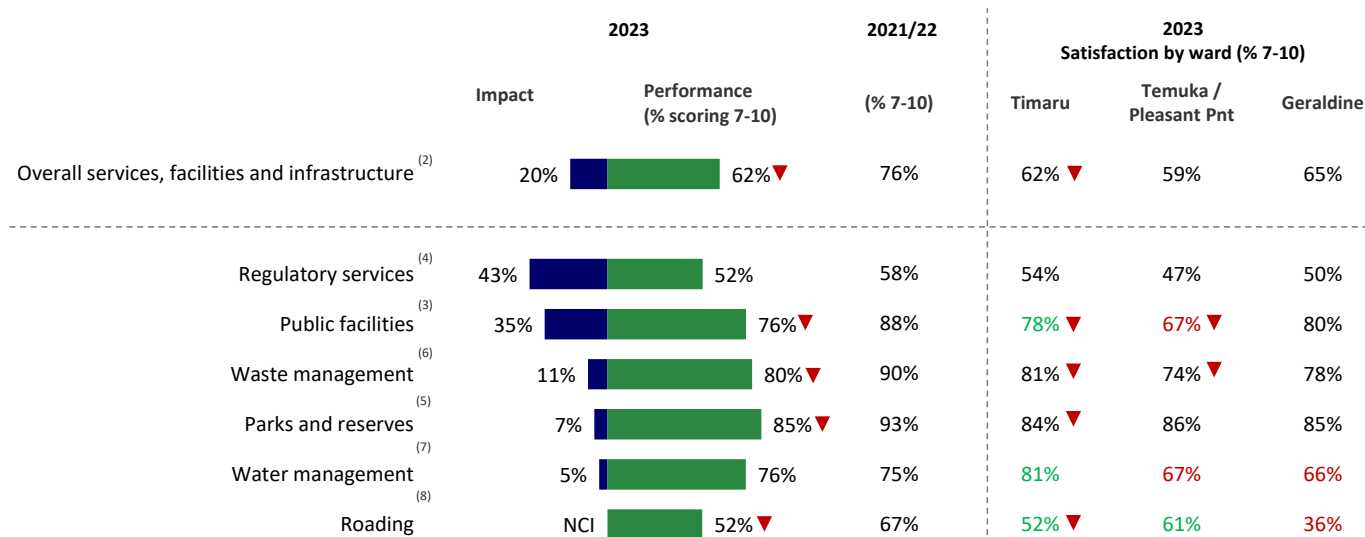
▲ Year-on-year Significantly higher
▼ Year-on-year Significantly lower
▲ Between demographics Significantly higher
▼ Between demographics Significantly lower



1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
 2. REP5. Overall, how would you rate the Timaru District Council for its reputation? n=450
 3. REP2. Overall how would you rate the council in terms of the faith and trust you have in them? n=441
 4. REP4. And when you think about everything that the Council does, how would you rate the Council for the quality of the services and facilities they provide the district? n=460
 5. REP3. how appropriately it invests in the district, how wisely it spends and avoids waste, and its transparency around spending. How would you rate the Council overall for its financial management? n=399
 6. REP1. Being committed to creating a great district, how it promotes economic development, being in touch with the community and setting clear direction... overall how would you rate the

Driver Analysis: Services, Facilities and Infrastructure ⁽¹⁾

Regulatory services has the greatest impact on Overall services, facilities and infrastructure. However, this has received the lowest satisfaction score among all the services measured.



Year-on-year Between demographics
 ▲ Significantly higher ▲ Significantly higher
 ▼ Significantly lower ▼ Significantly lower

NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334; Temuka/Pleasant Point n=64; Geraldine n=76

2. REP4. And when you think about everything that the Council does, how would you rate the Council for the quality of the services and facilities they provide the district? n=460

3. CF3. how would you rate your overall satisfaction with the public facilities that are provided? n=441

4. OS3. And how satisfied are you overall with how well Council provides these types of regulatory services? n=242

5. PR3. And overall, how satisfied are you with how well Council maintains its sports fields, parks, playgrounds, cemeteries and other open spaces? n=453

6. WR2. How would you rate your satisfaction with the Council overall for its waste disposal, recycling and composting services? n=460

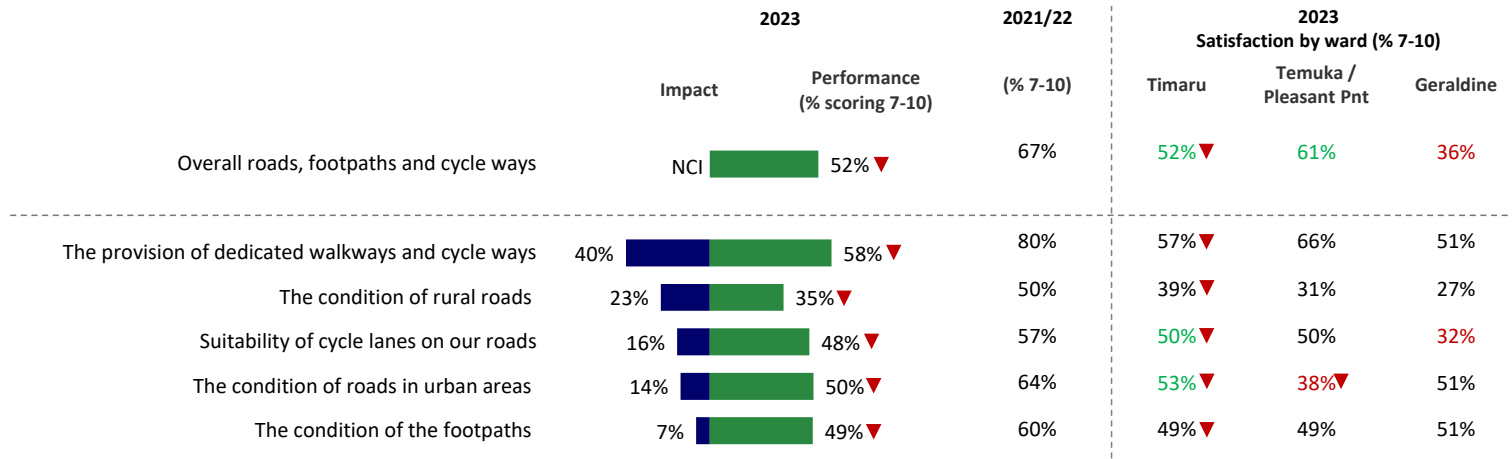
7. TW6. how would you rate your satisfaction with Council overall for its management of water in the district? n=439

8. RF3. Overall how satisfied are you with the roads, cycle lanes, footpaths and off-road walkways and cycle ways around the district? n=446

18

Driver Analysis: Roads, Footpaths and Cycle ways ^{(1) (2) (3)}

Overall roads, footpaths, and cycleways has received a relatively low satisfaction score of 52%, with the lowest rating among Geraldine residents.



Year-on-year
 ▲ Significantly higher
 ▼ Significantly lower
Between demographics
 ▲ Significantly higher
 ▼ Significantly lower

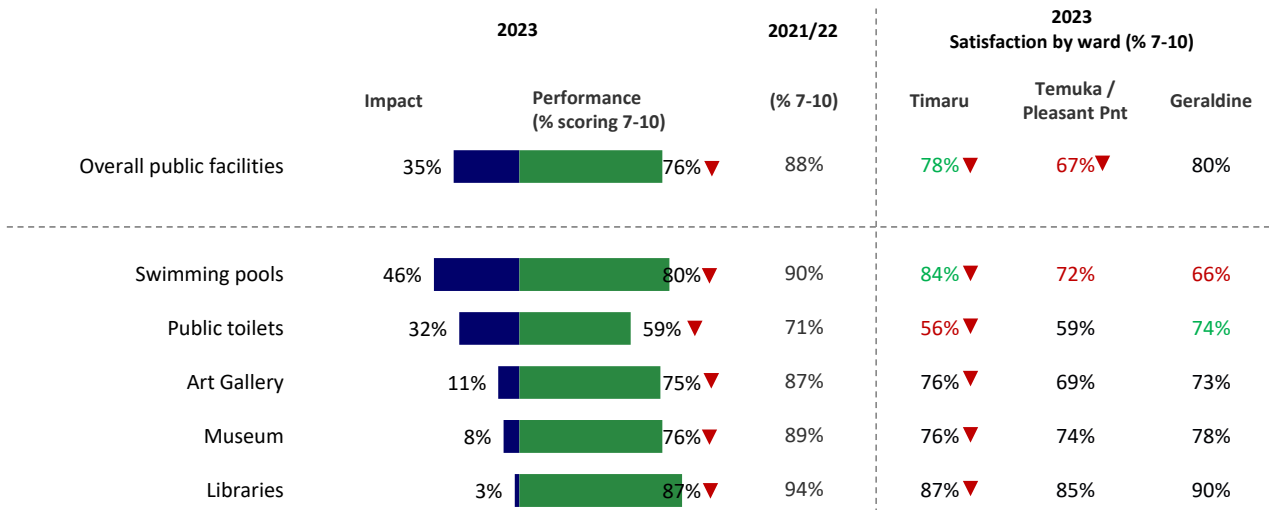


NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
2. RF3. Overall how satisfied are you with the roads, cycle lanes, footpaths and off-road walkways and cycle ways around the district? n=446
3. RF1. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your overall satisfaction with each of the following... n=471

Driver Analysis: Public Facilities ^{(1) (2) (3)}

Despite the significant decrease, *Overall public facilities* has remained highly rated by residents. *Swimming pools* (46%) hold the greatest impact of overall perception of public facilities.



Year-on-year
▲ Significantly higher
▼ Significantly lower
Between demographics
▲ Significantly higher
▼ Significantly lower

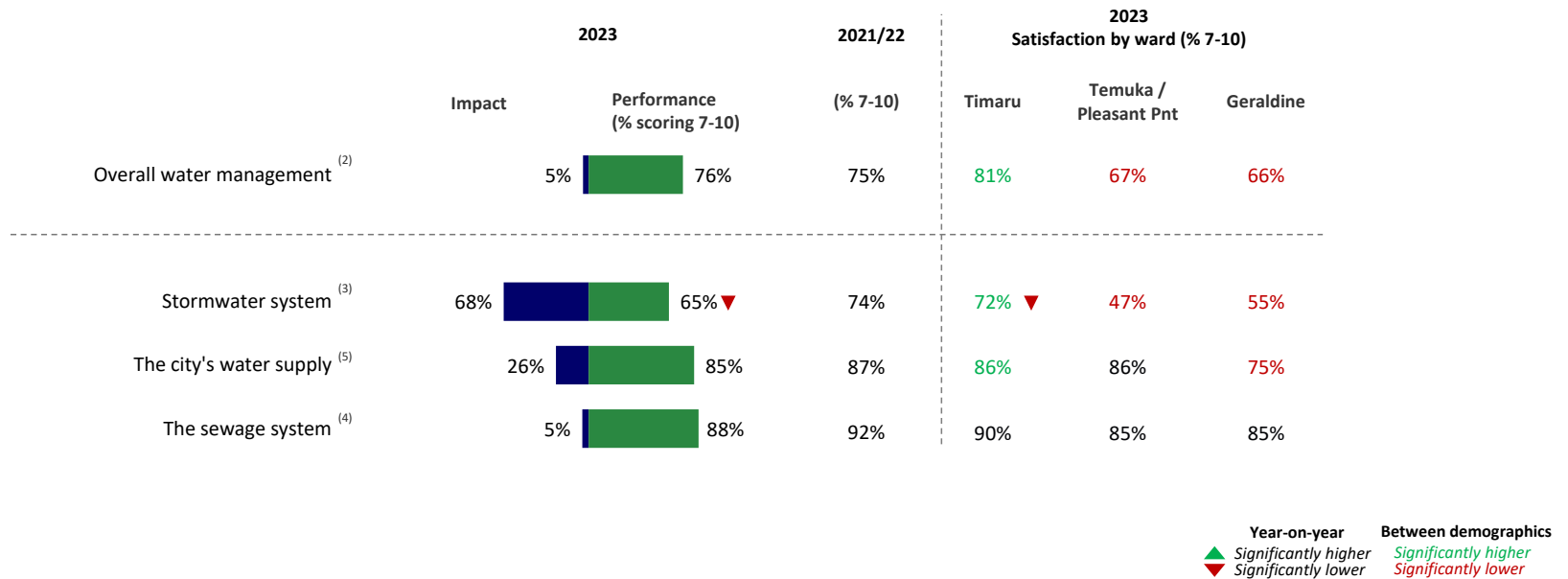


NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334; Temuka/Pleasant Point n=64; Geraldine n=76
2. CF3. When you consider all the public facilities that are provided by Council including how well they are maintained, the opening hours and where applicable, the cost to use these, how would you rate your overall satisfaction with the public facilities that are provided? n=441
3. CF2. Based on your experience and impressions, how would you rate your overall satisfaction with each of the following facilities? n=357

Driver Analysis: Water Management ⁽¹⁾

The *Stormwater system* has the most impact on *Overall water management*, and it is also the lowest-performing area among the Three waters. Temuka/Pleasant Point and Geraldine wards are less likely to be satisfied with this service.



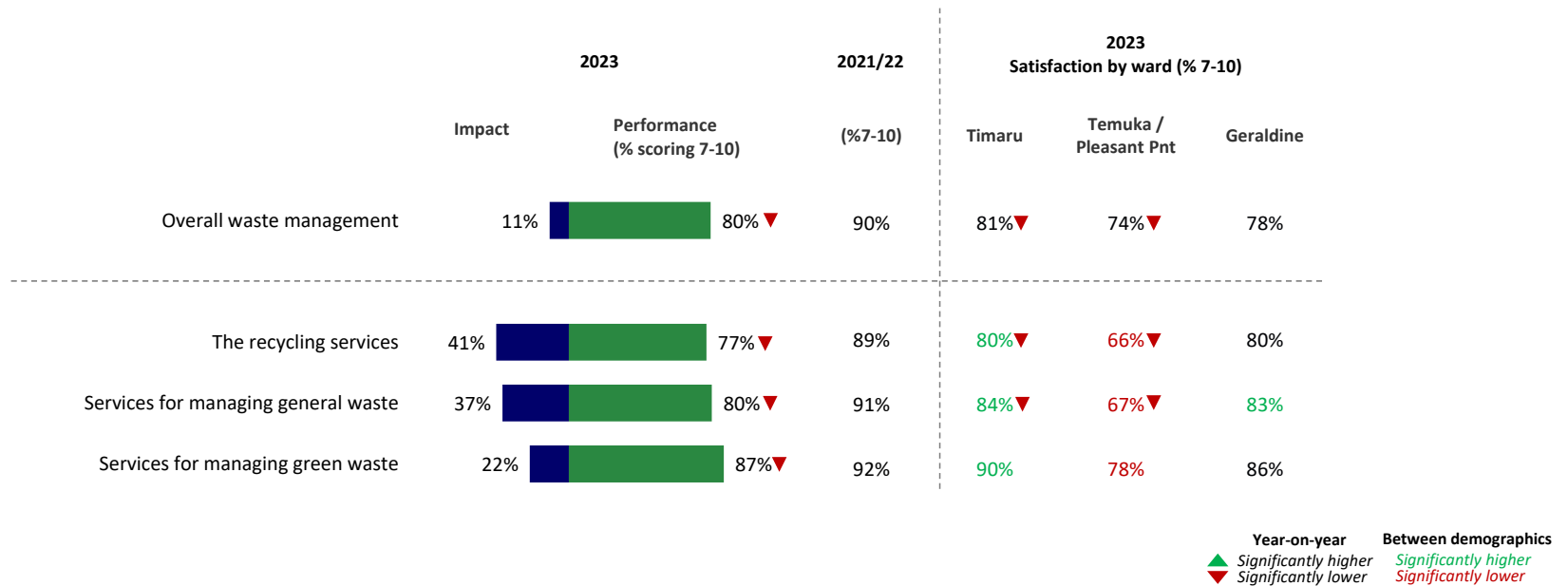
NOTES:



1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
2. TW6. And overall, when you think about the supply of water, the management and disposal of stormwater and disposal of wastewater, how would you rate your satisfaction with Council overall for its management of water in the district? n=439
3. TW5. On the scale of 1- 10, how would you rate your satisfaction with the stormwater system in terms of... Overall satisfaction with the district's stormwater management n=391
4. TW4. On the scale of 1- 10, how would you rate your satisfaction with... Overall satisfaction with the sewage system n=425
5. TW2. On the scale of 1- 10, how would you rate your satisfaction with... Overall satisfaction with the water supply n=471

21

Driver Analysis: Waste Management ⁽¹⁾

Eight in ten residents (80%) are satisfied with *Overall waste management*. *Recycling services*, being both the highest-impact and lowest-performing aspect, offers the most significant improvement opportunity.



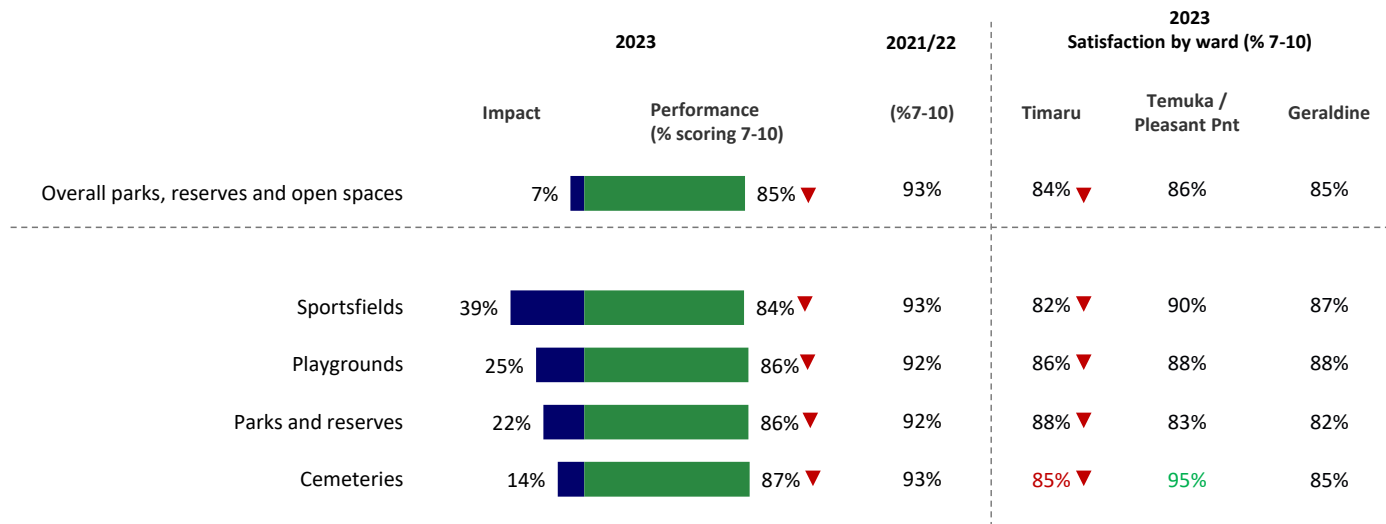
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
- WR2. How would you rate your satisfaction with the Council overall for its waste disposal, recycling and composting services? n=463
- WR1. How satisfied are you with each of the following services that are provided by Council? n=460

22

Driver Analysis: Parks, Reserves and Open spaces ^{(1) (2) (3)}

Sportsfields has the most impact on overall satisfaction with *Parks, reserves, and open spaces*. However, in all other aspects, there has been a significant decline, particularly among Timaru ward residents.



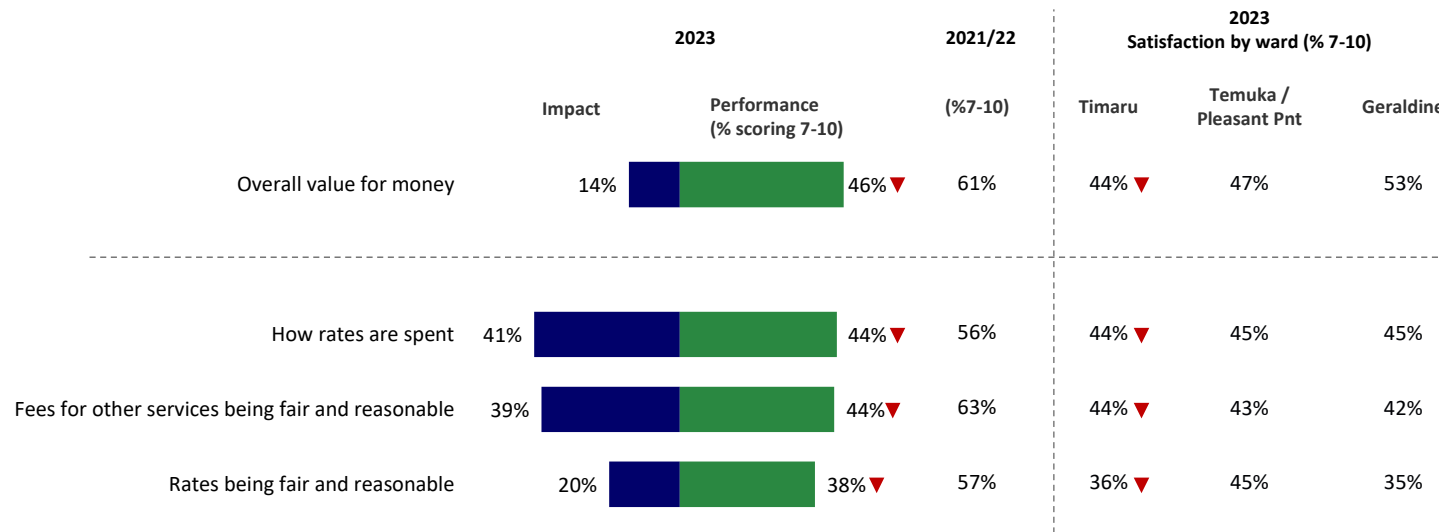
Year-on-year
 ▲ Significantly higher
 ▼ Significantly lower
Between demographics
 ▲ Significantly higher
 ▼ Significantly lower



NOTES:
 1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
 2. PR3. And overall, how satisfied are you with how well Council maintains its sports fields, parks, playgrounds, cemeteries and other open spaces? n=453
 3. PR2. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your satisfaction with Council's performance in maintaining its... n=454

Driver Analysis: Value for Money ⁽¹⁾

Overall perception of *Value for money* is driven by residents' perception of *How rates are being spent*. This has seen a significant decline of 15% points.



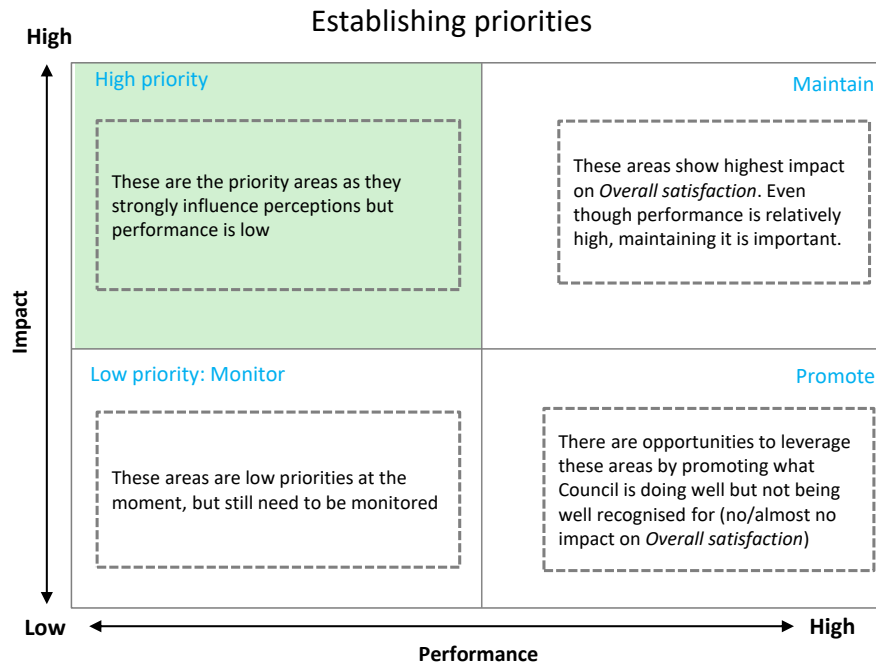
Year-on-year
 ▲ Significantly higher
 ▼ Significantly lower
Between demographics
 ▲ Significantly higher
 ▼ Significantly lower

NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
2. VM4. Considering all the services and facilities that the [COUNCIL] provides. Overall how satisfied are you that you receive good value for the money you spend in rates and other fees? n=445
3. VM3. How would you rate your satisfaction with the Council for... n=445

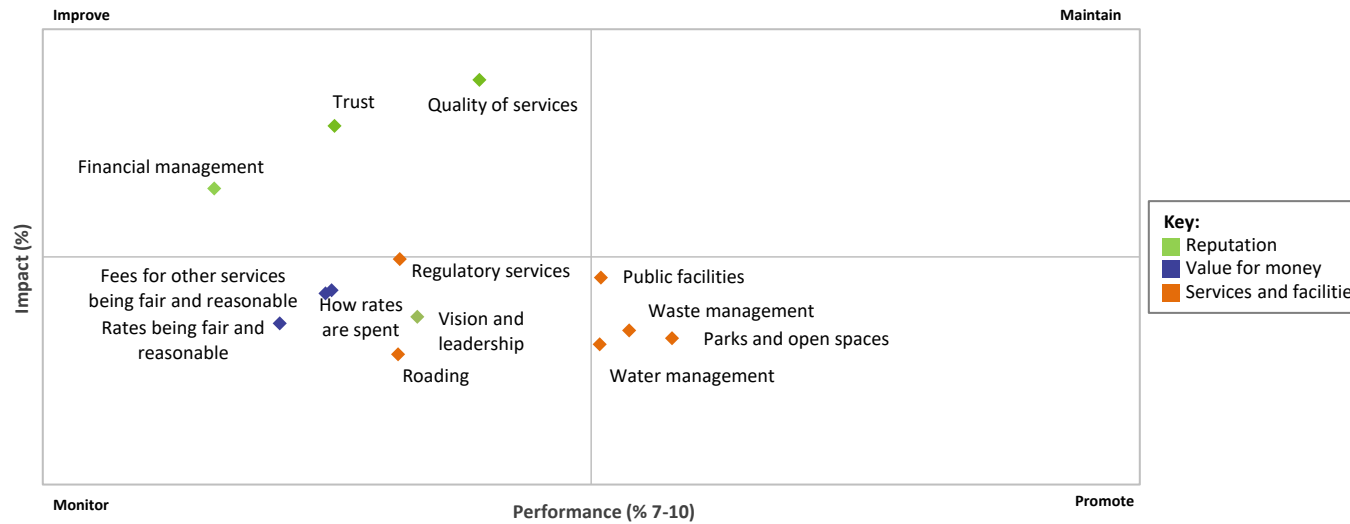
24

Establishing Priorities - Matrix



Strategy Implications: Summary Overview

The primary areas for improvement are within aspects of *Image and Reputation*, specifically *Financial Management, Trust, and Quality of Services*. Council should promote some of its *Services and facilities* such as *Public facilities, Waste management, parks and open spaces, and Water management*, which have high satisfaction scores but low impact.



NOTES:
 Sample: 2023 n=474
 The strategy grid serves to illustrate the relative position of attributes based on the combination of performance and impact. Relative to all other measures, those with the highest impact and lowest performance represent the best opportunities since improvements in these areas will be most valued

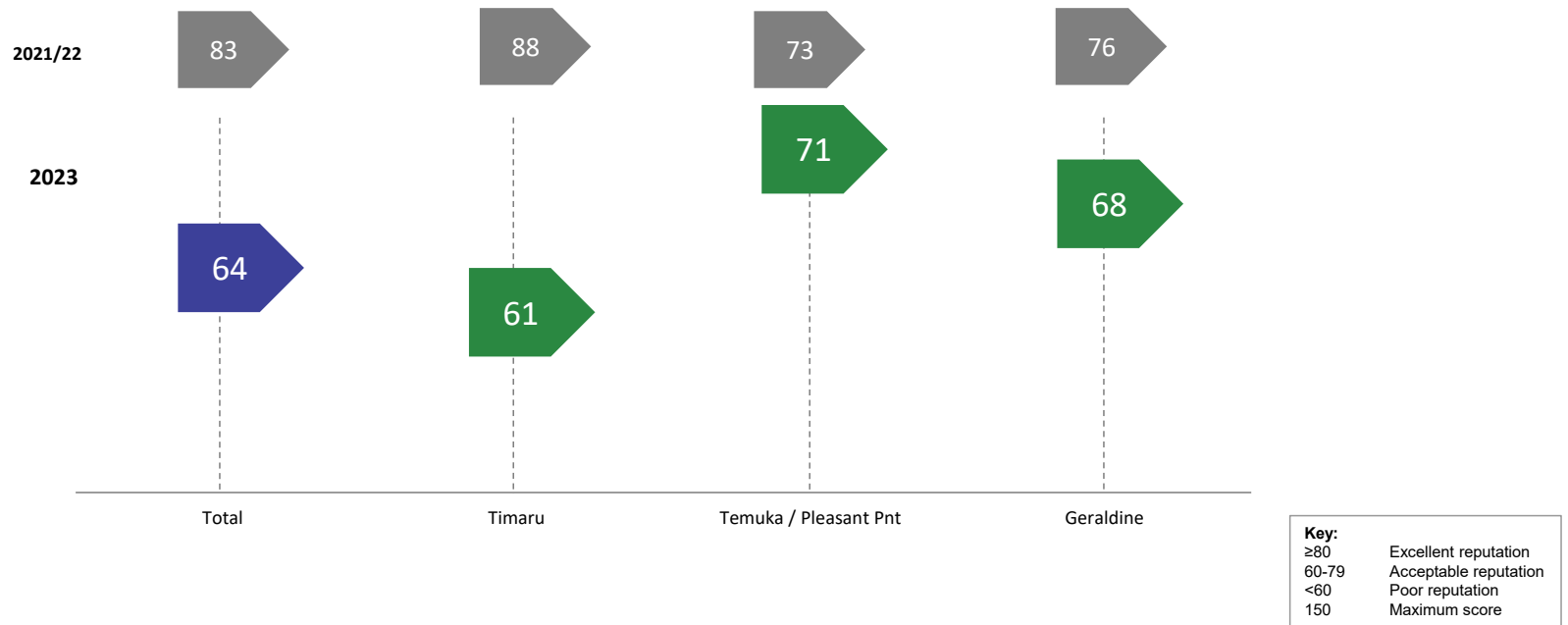
26



Understanding Reputation

Reputation Benchmark ^{(1) (2) (3)}

The reputation benchmark remains within an acceptable range. The Reputation benchmark in Temuka/Pleasant Point is the highest across each of the wards.

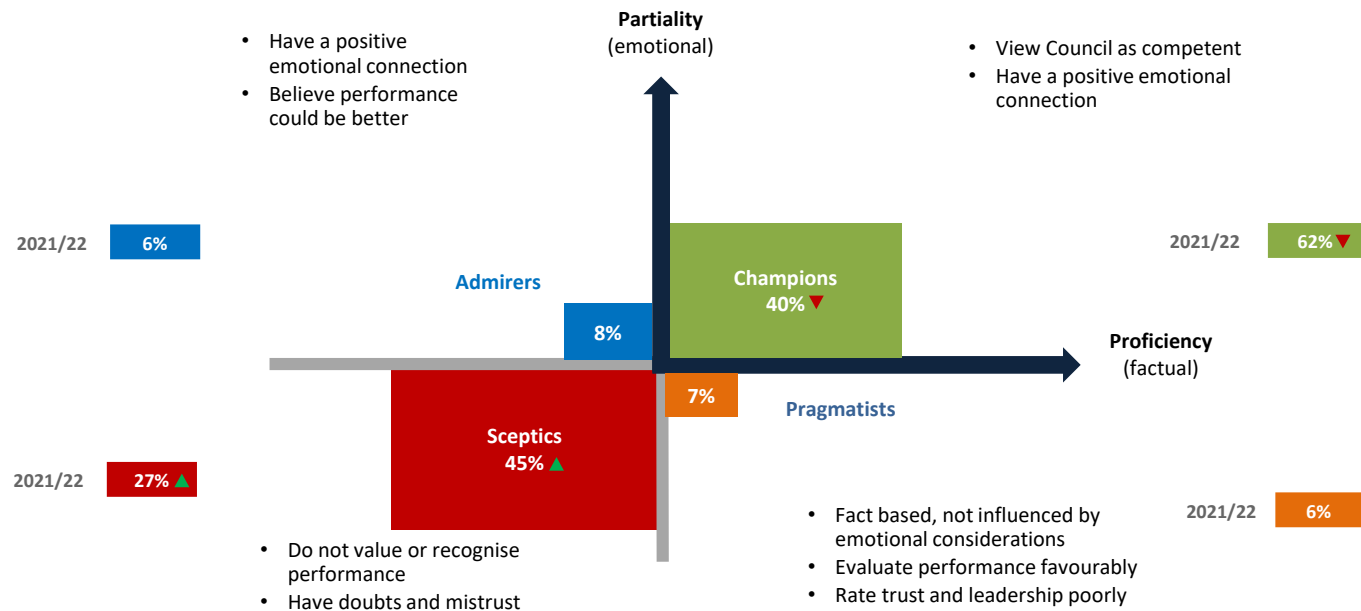


NOTES:
 Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
 REP5: So considering, leadership, trust, financial management and quality of services provided, how would you rate the Council for its overall reputation?
 The benchmark is calculated by re-scaling the overall reputation measure to a new scale between -50 and +150 to improve granularity for the purpose of benchmarking

28

Reputation Profile ^{(1) (2)}

The number of residents classified as *Champions* has significantly decreased, while *Sceptics* have increased, indicating a shift in residents' perception of the Timaru District Council.

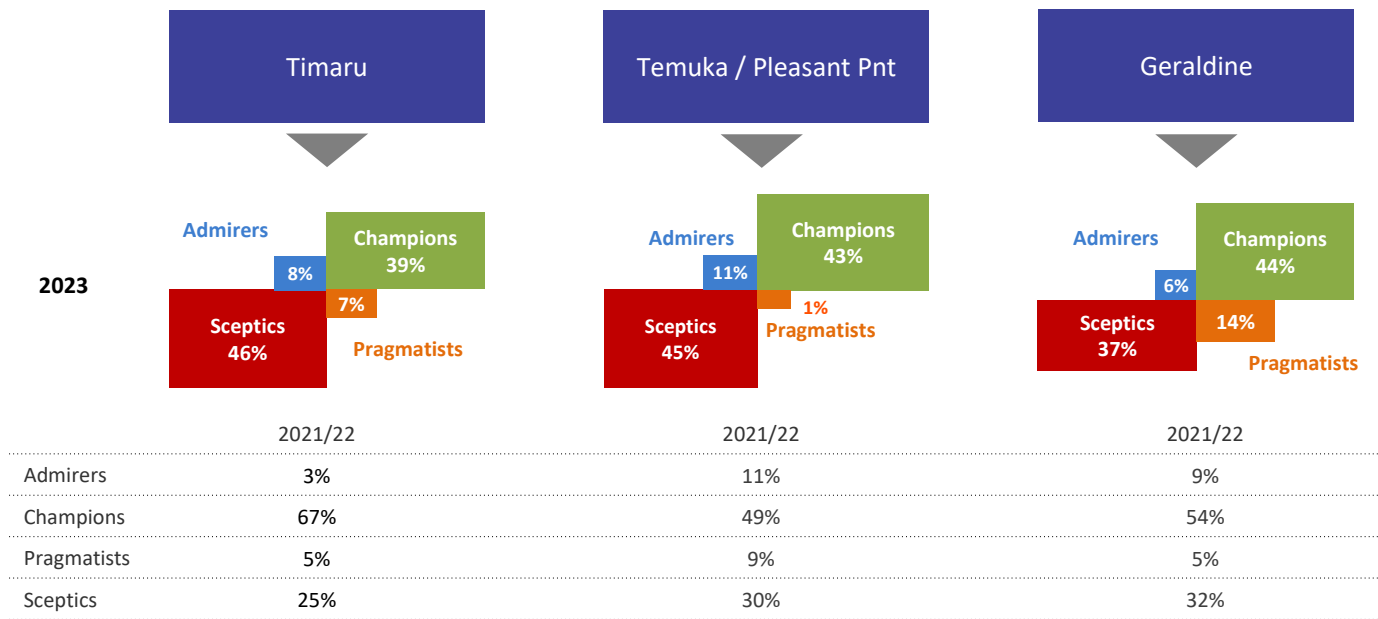


NOTES:

1. Sample: 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
2. Segments have been determined using the results from a set of five overall level questions: REP1: vision and leadership, REP2: trust, REP3: financial management, REP4: quality of deliverables, REP5: overall reputation

Reputation Profile: Wards ^{(1) (2)}

All wards have seen a shift in perception from 'Champions' to 'Sceptics'. Timaru residents are notably less likely to be 'Champions' compared to those in Temuka/Pleasant Point and Geraldine.



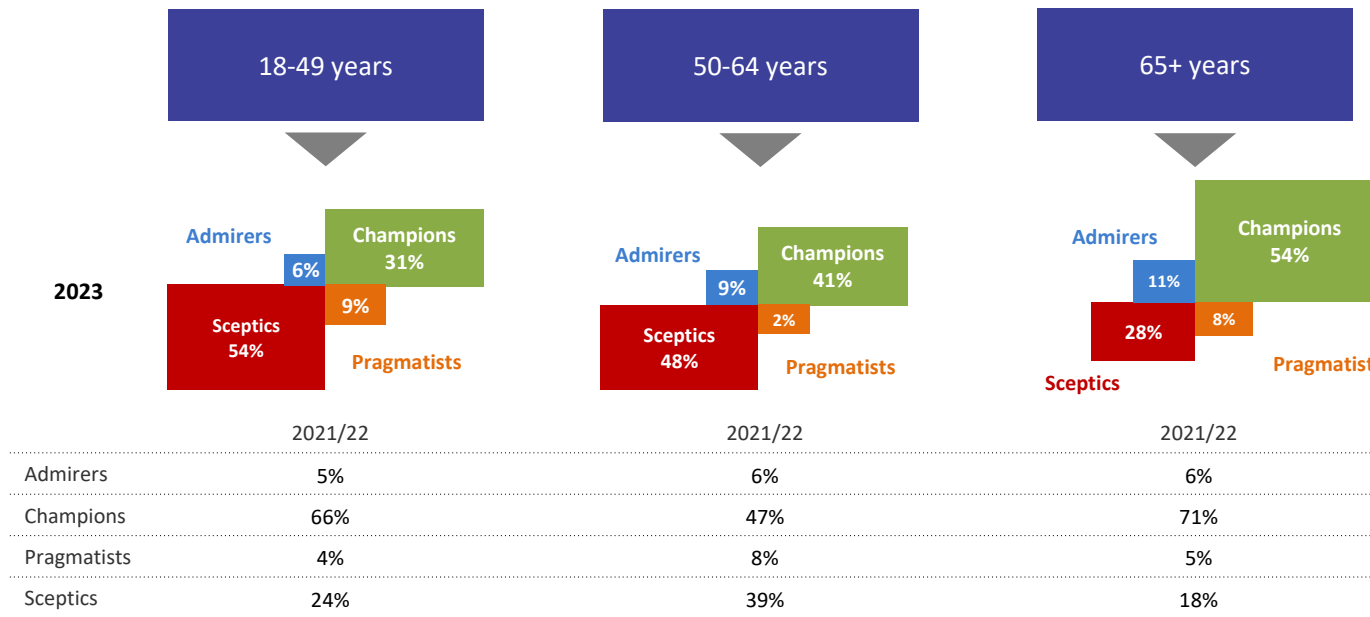
NOTES:

- Sample: 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
- Segments have been determined using the results from a set of five overall level questions: REP1: vision and leadership, REP2: trust, REP3: financial management, REP4: quality of deliverables, REP5: overall reputation

30

Reputation Profile: Age groups ^{(1) (2)}

Older residents aged 65 and up are more likely to be 'Champions', while younger residents aged between 18 and 49 tend to lean toward being 'Sceptics'.



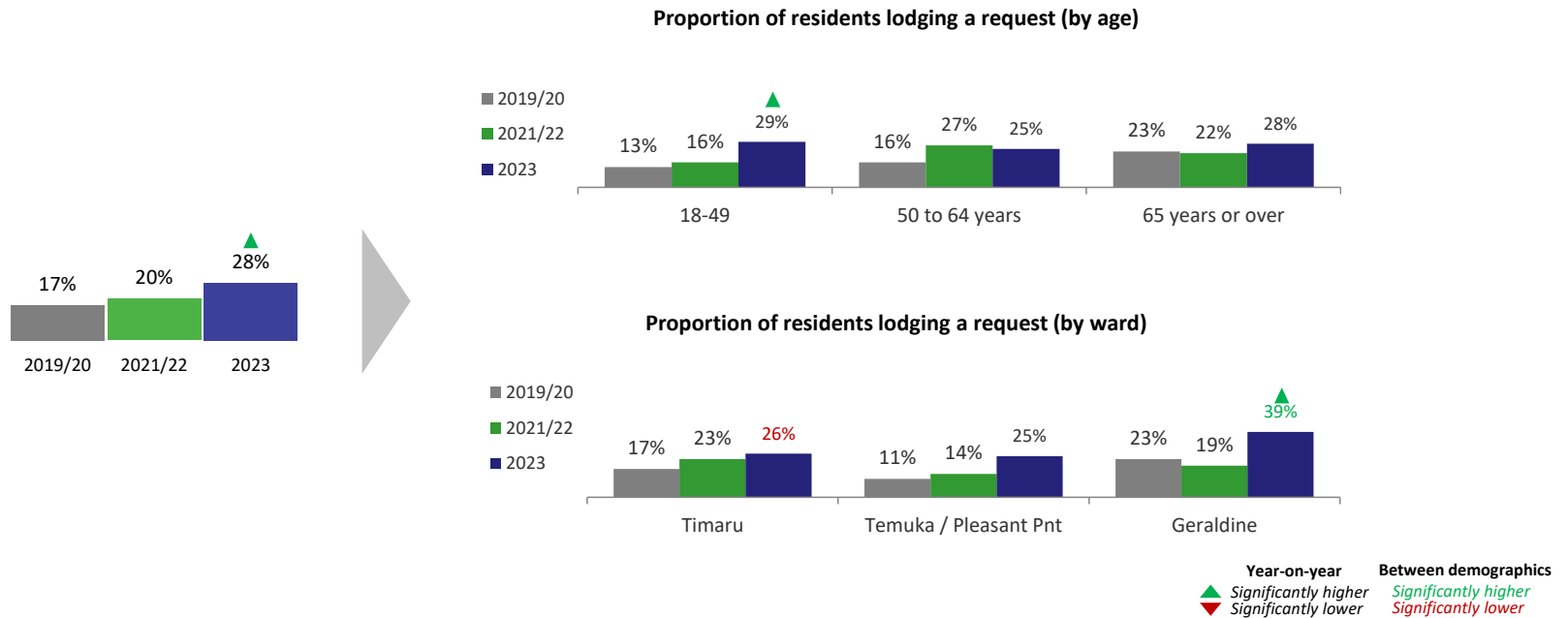
NOTES:
 1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; 18-49 years n=129, 50-64 years n=159, 65+ years n=186.
 2. Segments have been determined using the results from a set of five overall level questions: REP1: vision and leadership, REP2: trust, REP3: financial management, REP4: quality of deliverables, REP5: overall reputation



Satisfaction with Interactions

Interactions: Enquiries, Requests for Services and Complaints ^{(1) (2)}

More residents have requested services or filed complaints about Council services in the past 12 months than in the previous survey period. Geraldine residents are more likely to do so compared to those in other areas.



NOTES:

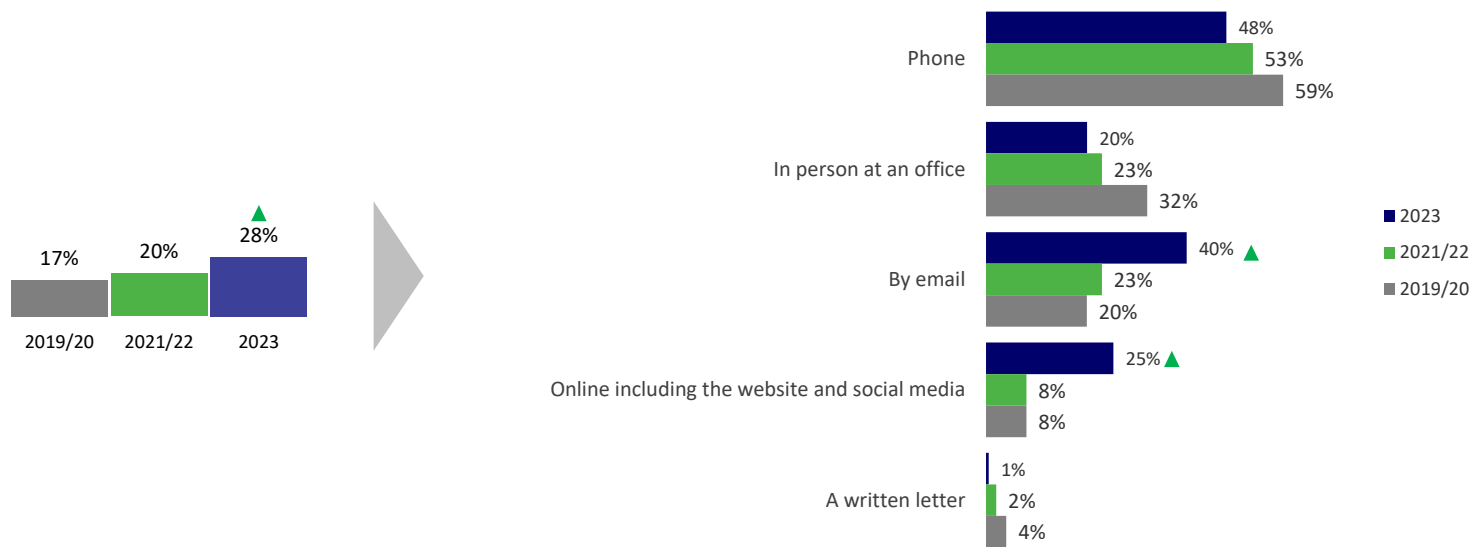
1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; 2023 n=474; 18-49 years n=129, 50-64 years n=159, 65+ years n=186. Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76; Those lodging a request 2021/22 n=81

2. RS1. Have you made a request for service or complaint about a Council service during the past 12 months?

33

Interactions: Enquiries, Requests for Services and Complaints ^{(2) (3)}

Most requests or complaints are made via phone, while there has been a significant increase in submissions through email and online channels, including websites and social media.



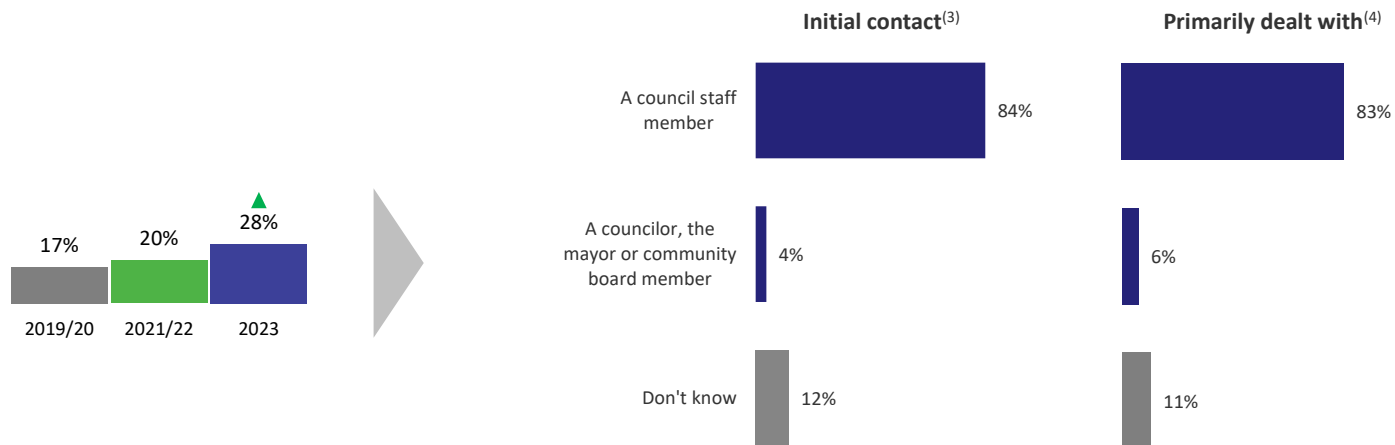
NOTES:



1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Made a request for service or complaint; 2023 n=135
2. RS1. Have you made a request for service or complaint about a Council service during the past 12 months?
3. RS2. In relation to your most recent contact with the Council, what best describes how you contacted them?
4. There is potential for responses 'by email' and 'via the website' to be interrelated since there is functionality within the website to send an email via a form, or to obtain email addresses.

34

Interactions: Enquiries, Requests for Services and Complaints ^{(2) (3) (4)}

In almost all cases, initial interactions primarily involved a Council staff member.



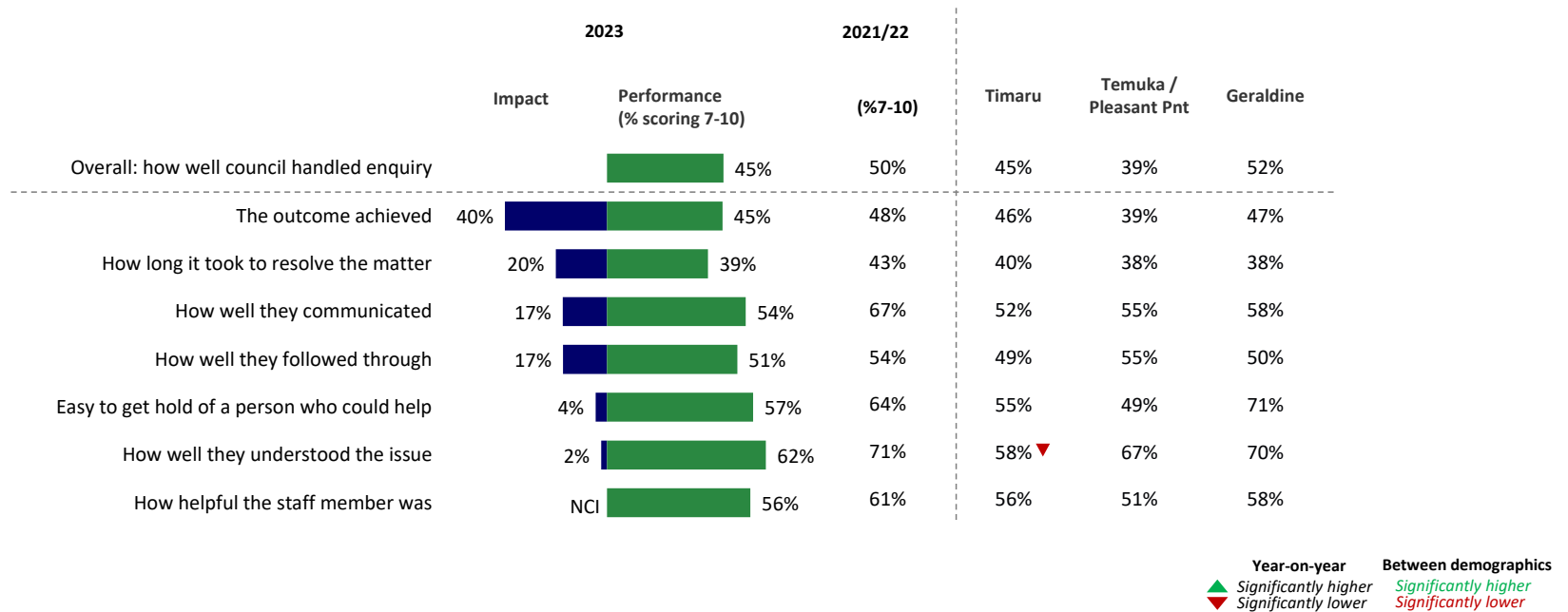
NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Made a request for service or complaint; 2023 n=135
2. RS1. Have you made a request for service or complaint about a Council service during the past 12 months?
3. RS3. And who did you initially make contact with?
4. RS4. And who did you primarily deal with on this matter?

35

Interactions: Enquiries, Requests for Services and Complaints ^{(2) (3) (4)}

Performance in *Handling enquiries, requests and complaints* remained at a relatively low level with a 5% point decrease in this survey period.



NOTES:

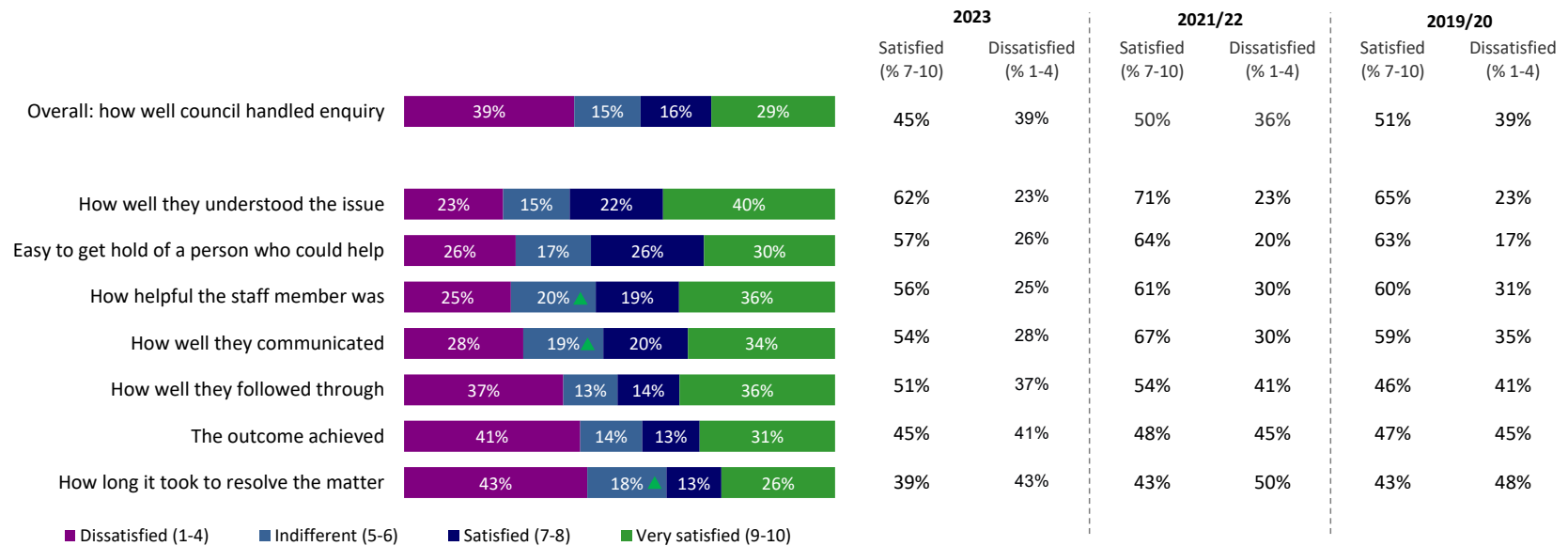
1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76

2. RS5. Still thinking back to your most recent contact or request, how would you rate your satisfaction with each of the following? n=135

36

Interactions: Enquiries, Requests for Services and Complaints ^{(1) (2)}

The area with the highest satisfaction score is *How well Council staff understood the issue* (62%). More than half of the residents who filed a request or complaint are satisfied with most aspects of their inquiries. However, *How long it took to resolve the matter* and *The outcome of the inquiry* received the highest dissatisfaction among the complainants.



■ Dissatisfied (1-4) ■ Indifferent (5-6) ■ Satisfied (7-8) ■ Very satisfied (9-10)

Year-on-year
 ▲ Significantly higher
 ▼ Significantly lower

Between demographics
 ▲ Significantly higher
 ▼ Significantly lower



NOTES:

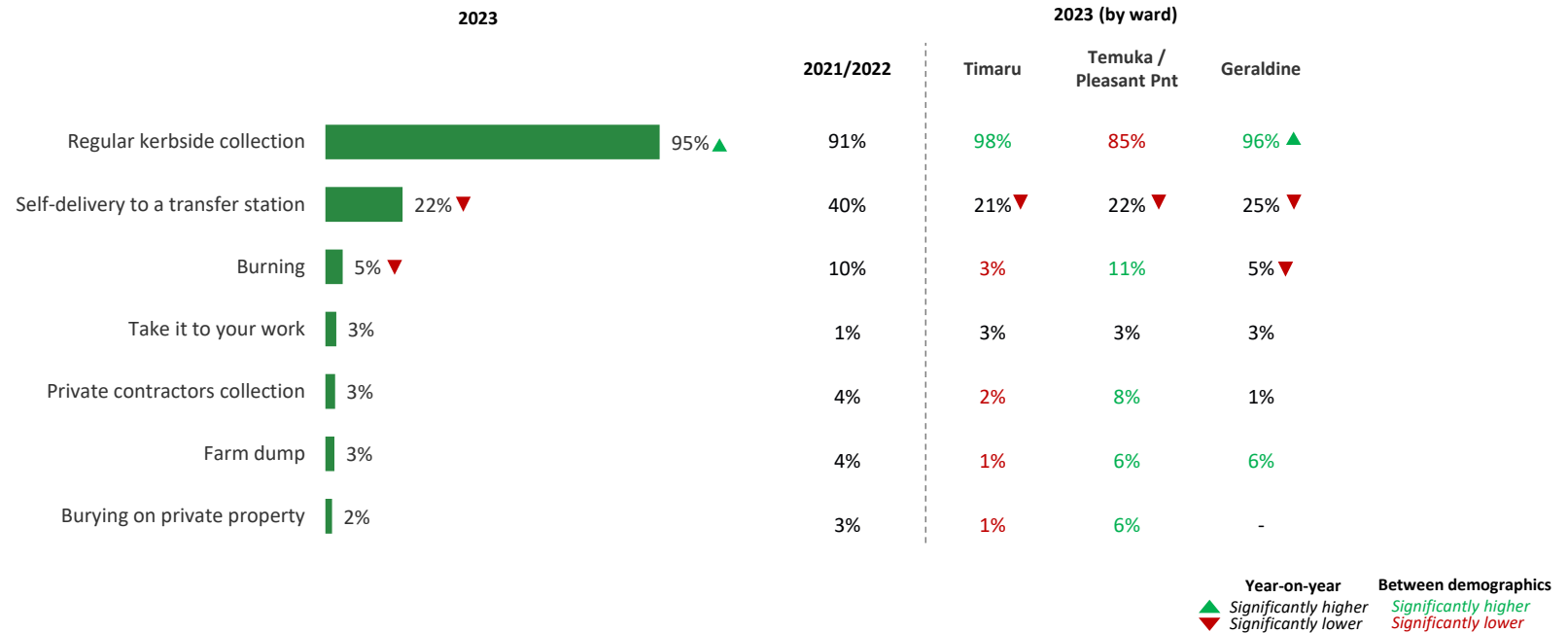
- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Made a request for service or complaint; 2023 n=135
- RS5. Still thinking back to your most recent contact or request, how would you rate your satisfaction with each of the following?



Satisfaction with Waste Management

Use of Waste Disposal Services ^{(1) (2)}

Nearly all residents (95%) use *Regular kerbside collection* for waste disposal. Timaru and Geraldine residents are more likely to use this service compared to those in the Temuka/Pleasant Point ward.



NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76

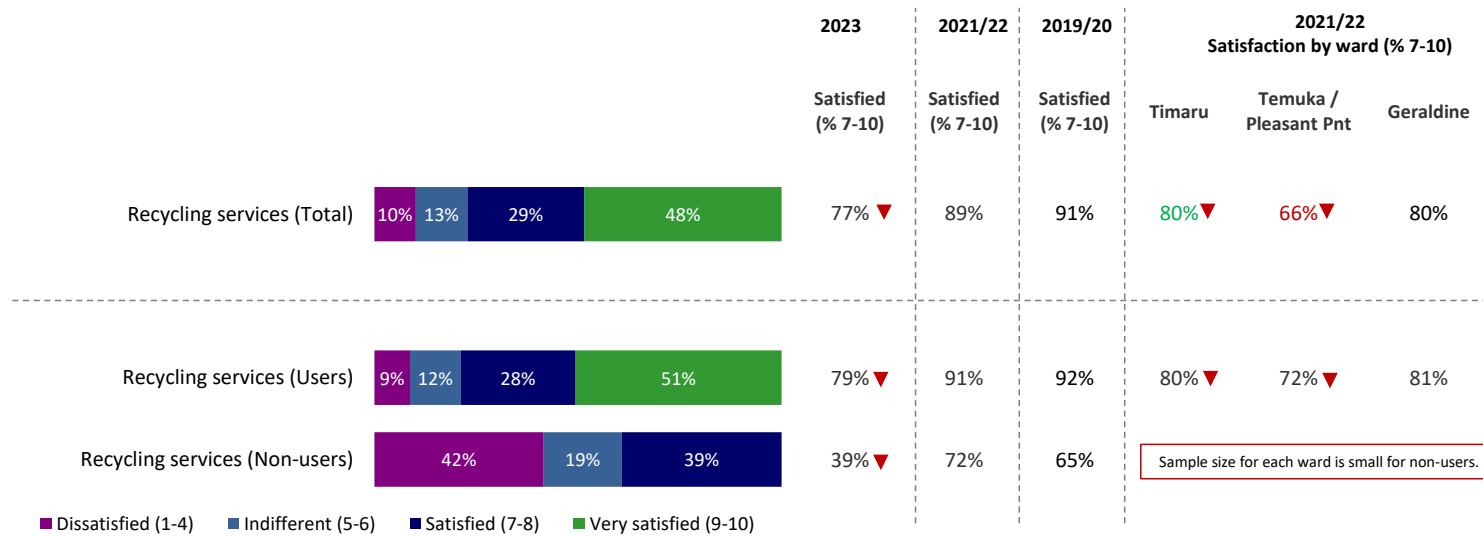
2. WR1. Which of the following methods does your household use for waste disposal? [Multiple Response]

39

TIMARU DISTRICT COMMUNITY SURVEY 2023

Waste Management Services: Recycling; Users of the Kerbside Service ^{(1) (2) (3)}

Among those who use Kerbside services, 79% are satisfied with *Recycling services*.



■ Dissatisfied (1-4) ■ Indifferent (5-6) ■ Satisfied (7-8) ■ Very satisfied (9-10)

Year-on-year: ▲ Significantly higher, ▼ Significantly lower
 Between demographics: ▲ Significantly higher, ▼ Significantly lower

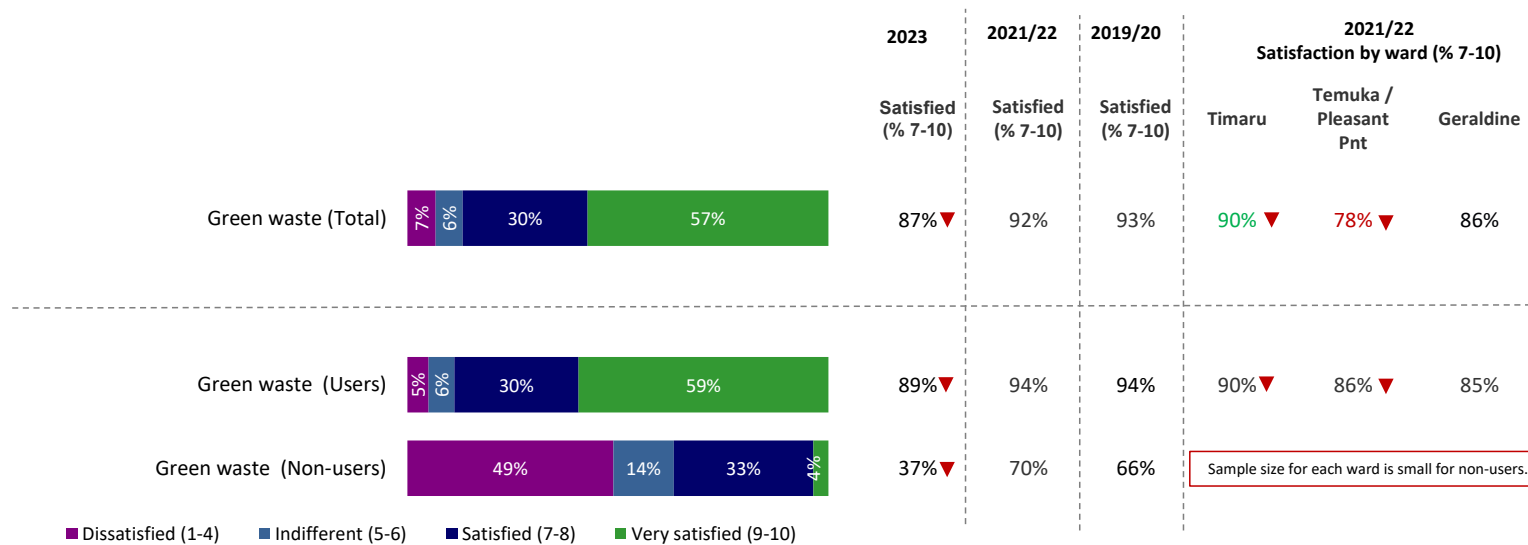


NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76 2023 Users n=445, Timaru n=321, Temuka /Pleasant Point n=55; Geraldine n=70; Non-users n=17, Timaru n=5, Temuka /Pleasant Point n=8, Geraldine n=4
- WR1. Which of the following methods does your household use for waste disposal? [Multiple Response]
- WR2. How satisfied are you with each of the following services that are provided by Council?

Waste Management Services: Managing Green Waste; Users of the Kerbside Service ^{(1) (2) (3)}

Despite the significant decrease, the level of satisfaction around *Green waste management* is high among users of the kerbside collection service (89%).



■ Dissatisfied (1-4) ■ Indifferent (5-6) ■ Satisfied (7-8) ■ Very satisfied (9-10)

Year-on-year
 ▲ Significantly higher
 ▼ Significantly lower
 Between demographics
 ▲ Significantly higher
 ▼ Significantly lower

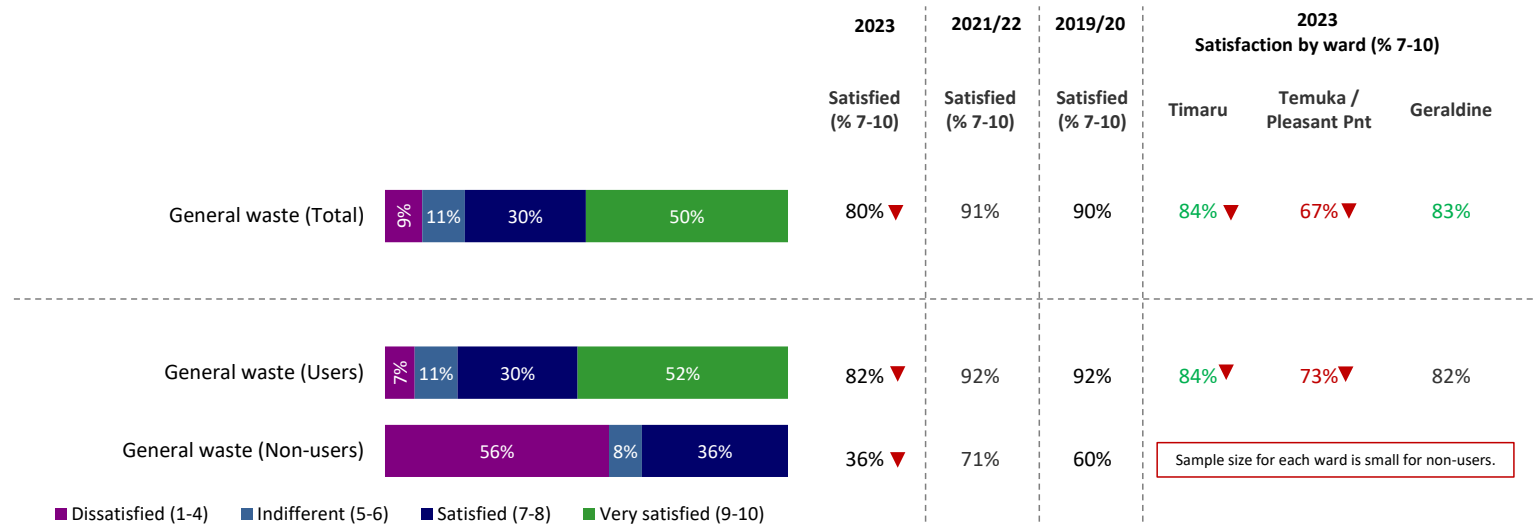


NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76 2023 Users n=444, Timaru n=322, Temuka /Pleasant Point n=52; Geraldine n=70; Non-users n=15, Timaru n=5, Temuka /Pleasant Point n=7, Geraldine n=3
- WR1. Which of the following methods does your household use for waste disposal? [Multiple Response]
- WR2. How satisfied are you with each of the following services that are provided by Council?

Waste Management Services: Managing General Waste; Users of the Kerbside Service ^{(1) (2) (3)}

Just over eight in ten (82%) Kerbside services users are satisfied with the *General waste management*.



Year-on-year
▲ Significantly higher
▼ Significantly lower

Between demographics
▲ Significantly higher
▼ Significantly lower

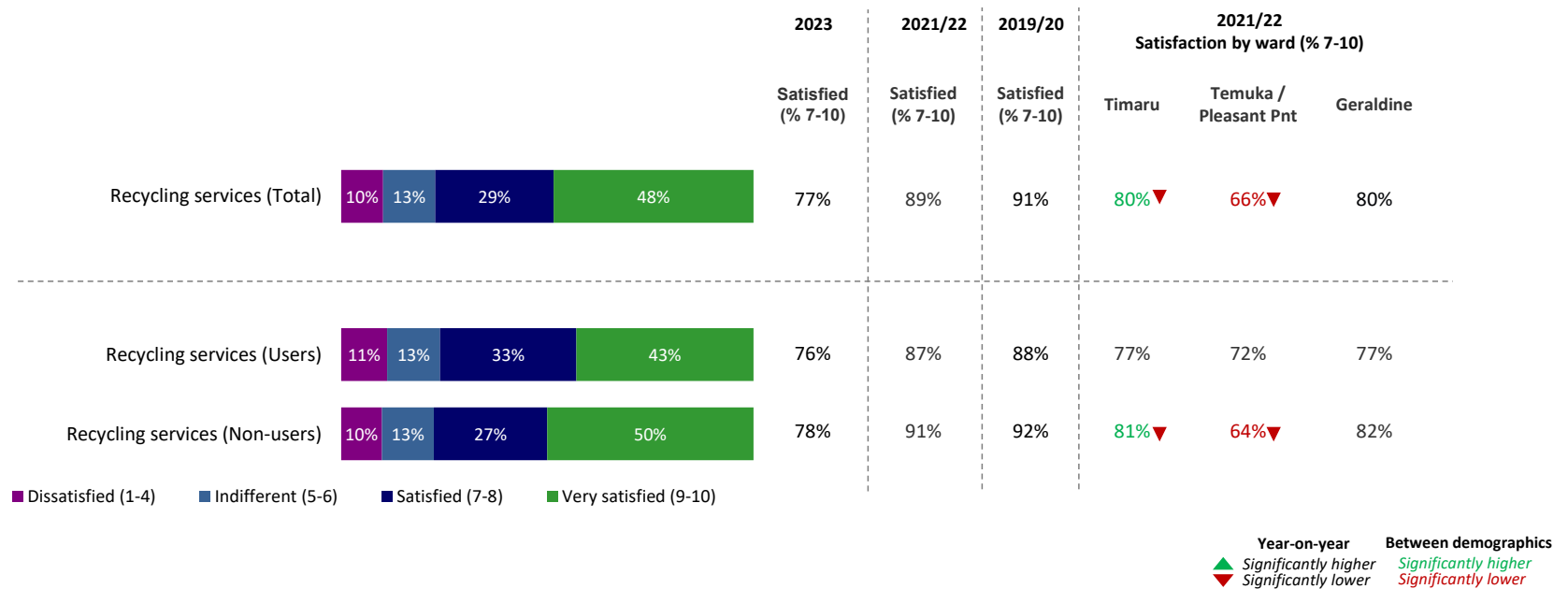


NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76 2023 Users n=445, Timaru n=321, Temuka /Pleasant Point n=54; Geraldine n=70; Non-users n=15, Timaru n=4, Temuka /Pleasant Point n=7, Geraldine n=4
- WR1. Which of the following methods does your household use for waste disposal? [Multiple Response]
- WR2. How satisfied are you with each of the following services that are provided by Council?

Waste Management Services: Recycling; Users of a Transfer Station ^{(1) (2) (3)}

More than three-quarters of Transfer Station users (76%) are satisfied with recycling services, while non-users are slightly more likely to be satisfied with this service at 78%.



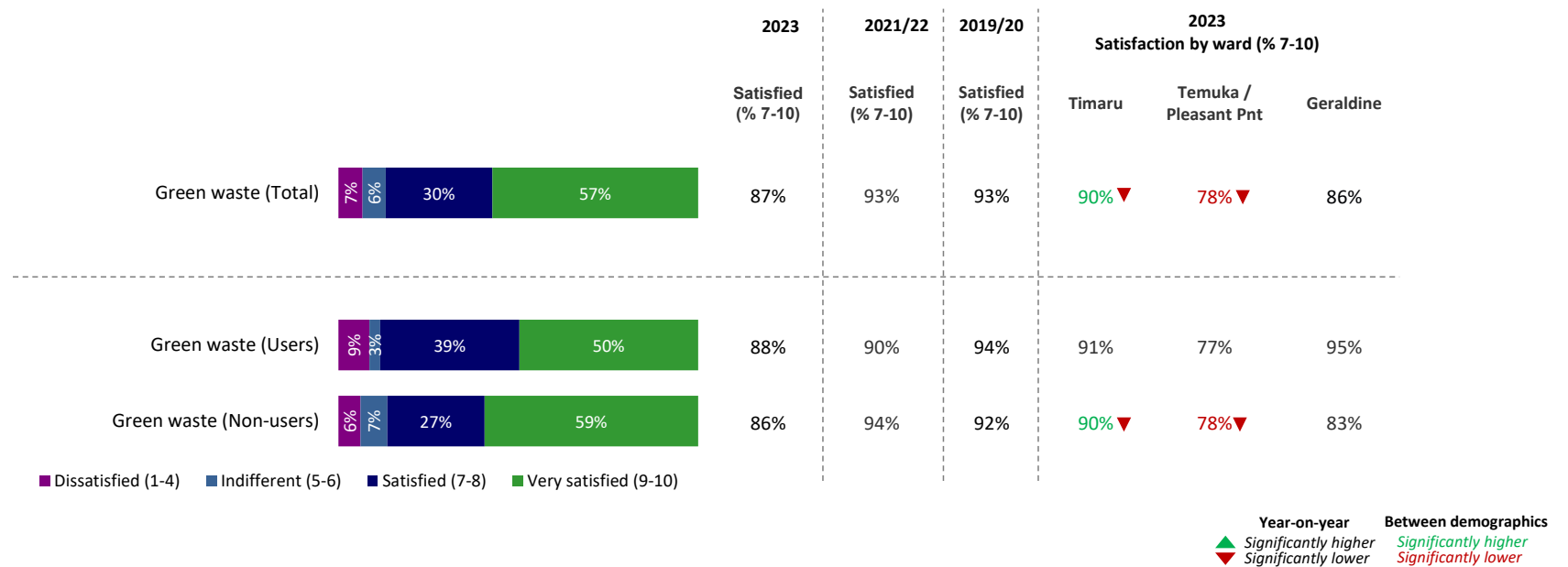
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76 2023 Users n=101, Timaru n=69, Temuka /Pleasant Point n=14; Geraldine n=18; Non-users n=362, Timaru n=257, Temuka /Pleasant Point n=49, Geraldine n=56
- WR1. Which of the following methods does your household use for waste disposal? [Multiple Response]
- WR2. How satisfied are you with each of the following services that are provided by Council?

43

Waste Management Services: Managing Green Waste; Users of a Transfer Station ^{(1) (2) (3)}

Performance around *green waste management* is similar for both users and non-users of a Transfer station.



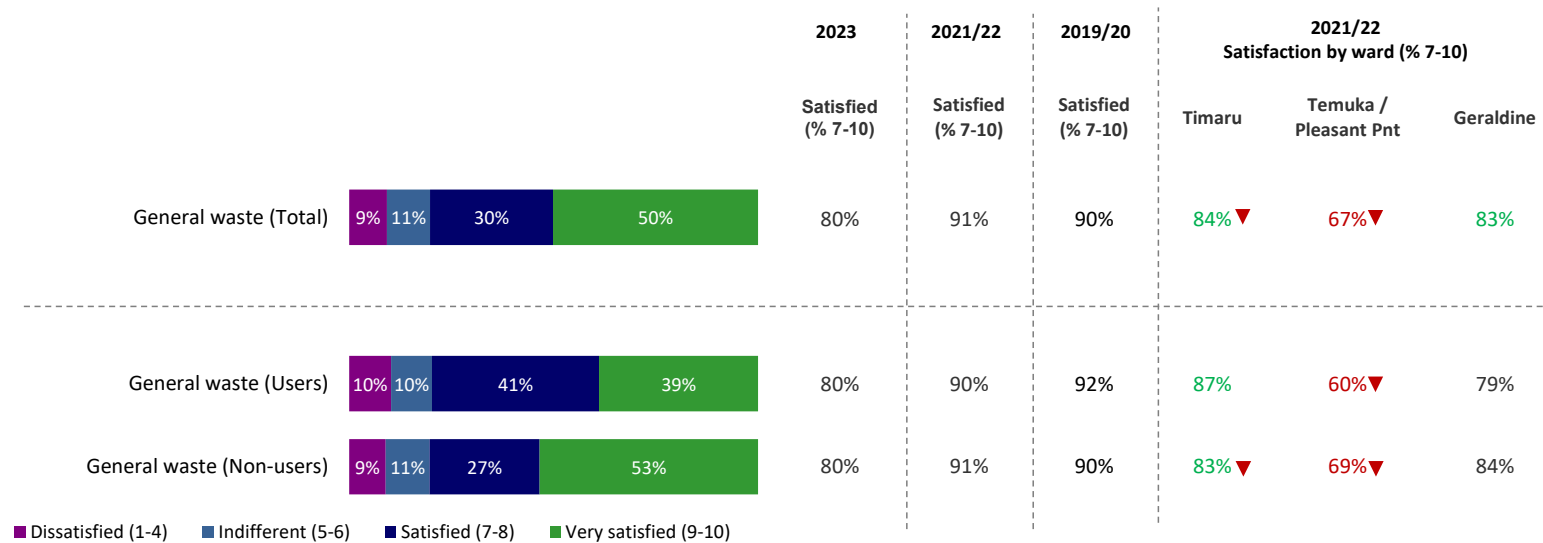
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76 2023 Users n=100, Timaru n=70, Temuka /Pleasant Point n=13; Geraldine n=17; Non-users n=359, Timaru n=257, Temuka /Pleasant Point n=46, Geraldine n=56
- WR1. Which of the following methods does your household use for waste disposal? [Multiple Response]
- WR2. How satisfied are you with each of the following services that are provided by Council?

44

Waste Management Services: Managing General Waste; Users of a Transfer Station ^{(1) (2) (3)}

Both users and non-users of transfer stations are highly satisfied with general waste management.



■ Dissatisfied (1-4) ■ Indifferent (5-6) ■ Satisfied (7-8) ■ Very satisfied (9-10)

Year-on-year
▲ Significantly higher
▼ Significantly lower

Between demographics
▲ Significantly higher
▼ Significantly lower



NOTES:

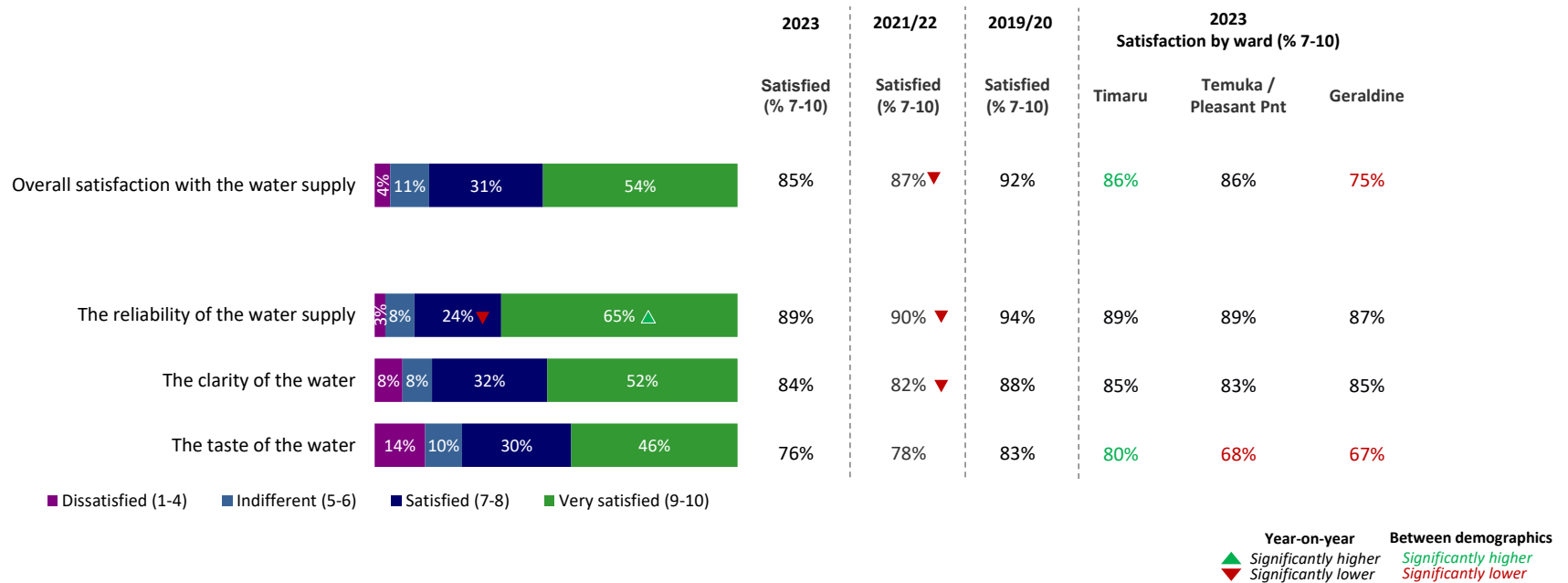
- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76 2023 Users n=102, Timaru n=70, Temuka /Pleasant Point n=14; Geraldine n=18; Non-users n=358, Timaru n=255, Temuka /Pleasant Point n=47, Geraldine n=56
- WR1. Which of the following methods does your household use for waste disposal? [Multiple Response]
- WR2. How satisfied are you with each of the following services that are provided by Council?



Satisfaction with Infrastructure

Infrastructure: Water Supply ^{(1) (2)}

Satisfaction with *Overall water supply* has shown a downward trend since 2019, with *The taste of the water* having the lowest satisfaction rating among all aspects of water supply, at 76%.



NOTES:

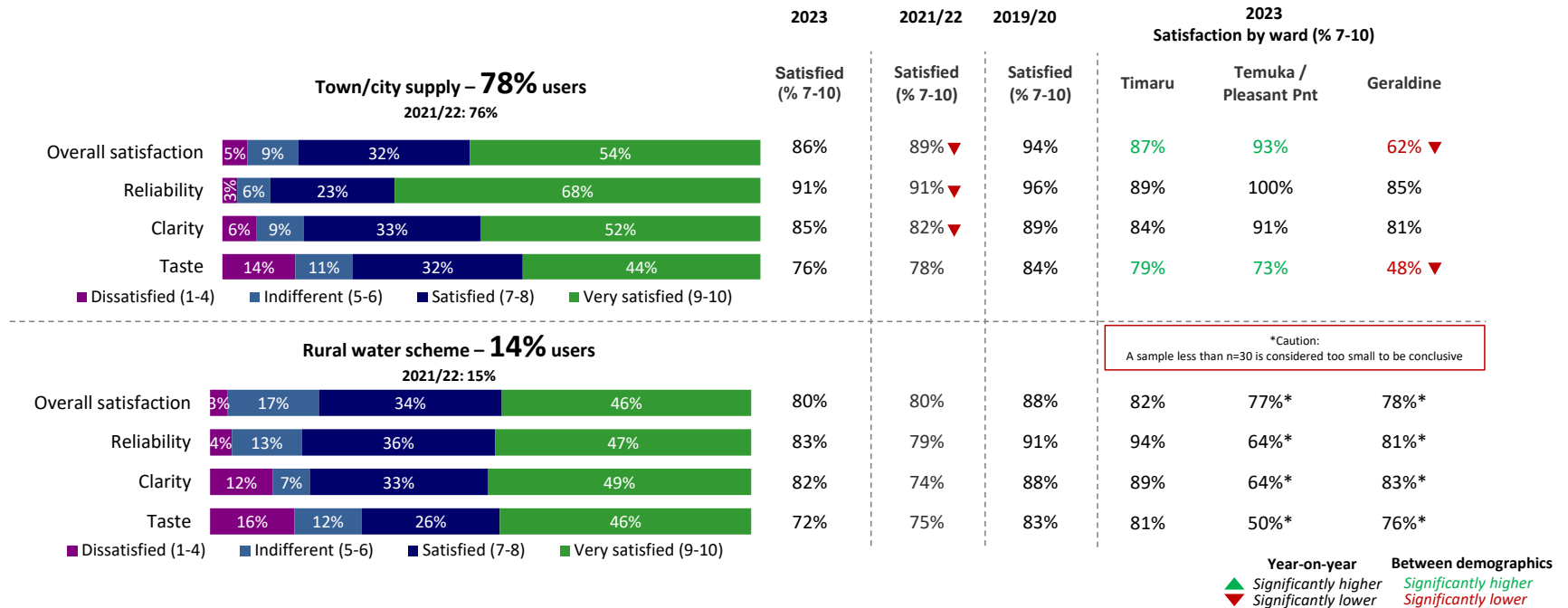
1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76

2. TW2C. On a scale of 1 to 10 where 1 means 'very dissatisfied' and 10 is 'very satisfied', how would you rate your satisfaction with the following? n=471

47

Infrastructure: Water Supply ^{(1) (2)}

Overall, residents on town water supply are more satisfied than those on a rural scheme, especially when it comes to the *Reliability* of supply.



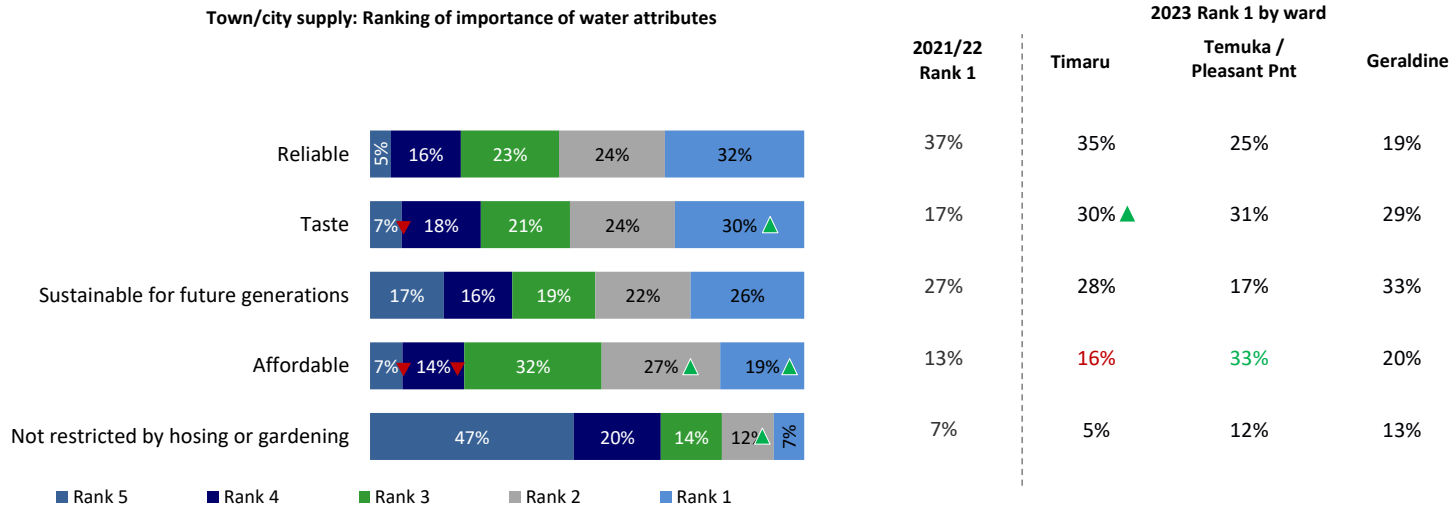
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Town/city supply n=372, Timaru n=290, Temuka / Pleasant Point n=44, Geraldine n=38; Rural water scheme n=72; Timaru n=36, Temuka / Pleasant Point n=11; Geraldine n=25
- TW1. Which of the following best describes your water supply connection?
- TW2. On the scale of 1- 10, how would you rate your satisfaction with...

48

Infrastructure: Water Supply ^{(1) (2) (3)}

Reliability has consistently ranked as the top priority attribute for Town/city water supply.



Year-on-year
 ▲ Significantly higher
 ▼ Significantly lower
Between demographics
 ▲ Significantly higher
 ▼ Significantly lower

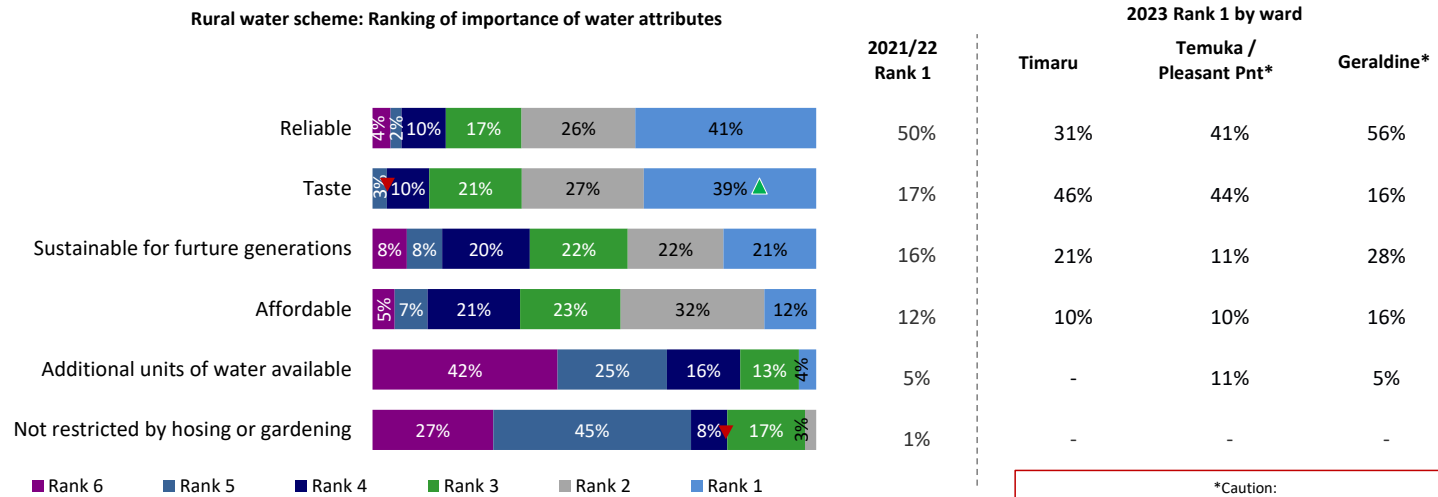
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Town/city supply n=372, Timaru n=290, Temuka / Pleasant Point n=44, Geraldine n=38;
- TW1. Which of the following best describes your water supply connection?
- TW2D. Thinking about your water supply connection, please rank the following water attributes in the order of importance to you

49

Infrastructure: Water Supply ^{(1) (2) (3)}

Residents on the rural water scheme have also ranked reliability as the most important attribute of water supply.



*Caution:
A sample less than n=30 is considered too small to be conclusive

Year-on-year: ▲ Significantly higher, ▼ Significantly lower
 Between demographics: ▲ Significantly higher, ▼ Significantly lower

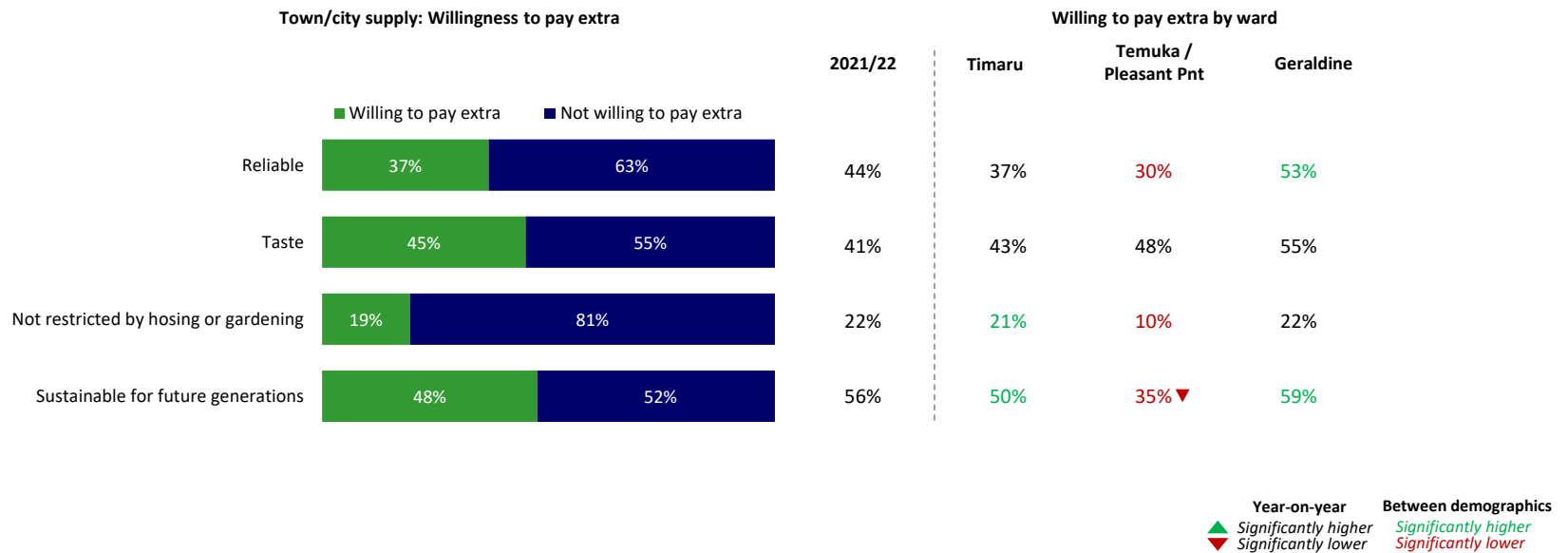
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Rural water scheme n=72; Timaru n=36, Temuka / Pleasant Point n=11; Geraldine n=25
- TW1. Which of the following best describes your water supply connection?
- TW2D. Thinking about your water supply connection, please rank the following water attributes in the order of importance to you

50

Infrastructure: Water Supply ^{(1) (2) (3)}

Sustainability for future generations (48%) and *Taste* (45%) are two attributes that residents of Town/city supply are most likely to pay extra for. This is consistent across all wards.



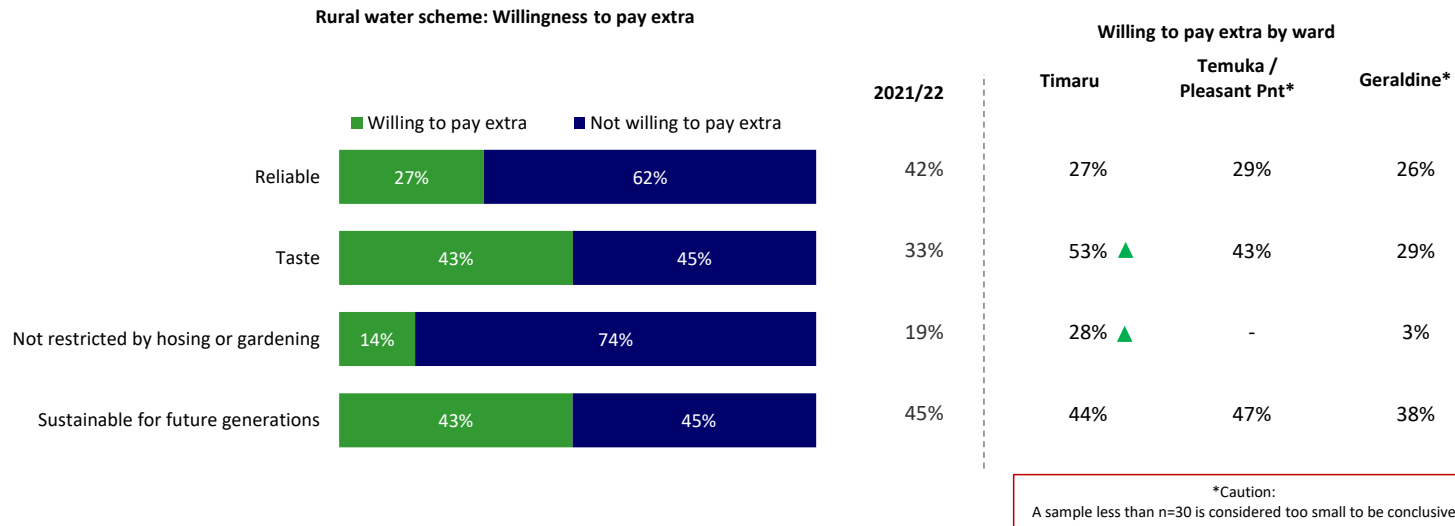
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; Town/city supply n=302, Timaru n=211, Temuka/Pleasant Point n=58, Geraldine n=33
- TW1. Which of the following best describes your water supply connection?
- TW2B. Would you be willing to pay extra to see an improvement to any of these water attributes?

51

Infrastructure: Water Supply ^{(1) (2) (3)}

Rural water scheme residents are willing to pay extra for both *Sustainability for future generations* and *Taste*, with each attribute receiving 43% support.



Year-on-year
▲ Significantly higher
▼ Significantly lower

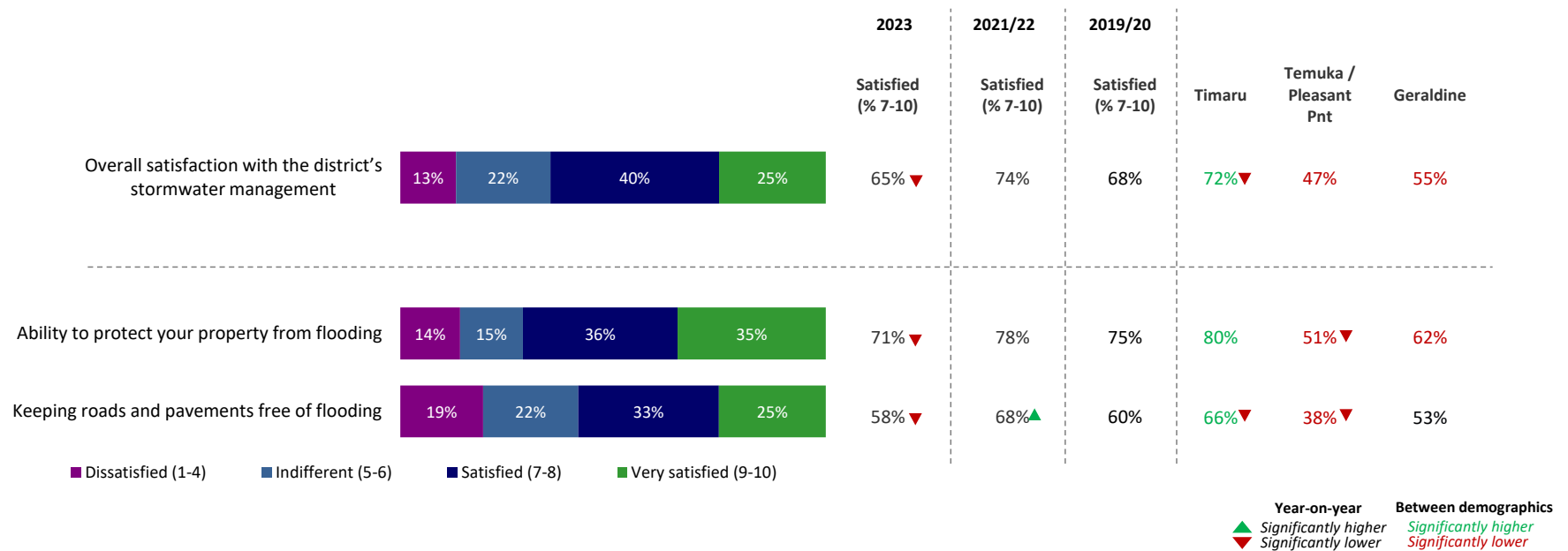
Between demographics
▲ Significantly higher
▼ Significantly lower



NOTES:
 1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Rural water scheme n=72; Timaru n=36, Temuka / Pleasant Point n=11; Geraldine n=25
 2. TW1. Which of the following best describes your water supply connection?
 3. TW2E. Would you be willing to pay extra to see an improvement to any of these water attributes?

Infrastructure: Stormwater ^{(1) (2)}

The perception of stormwater and its attributes has significantly declined since 2022. *Keeping roads and pavements free of flooding* received the lowest satisfaction score at 58%.

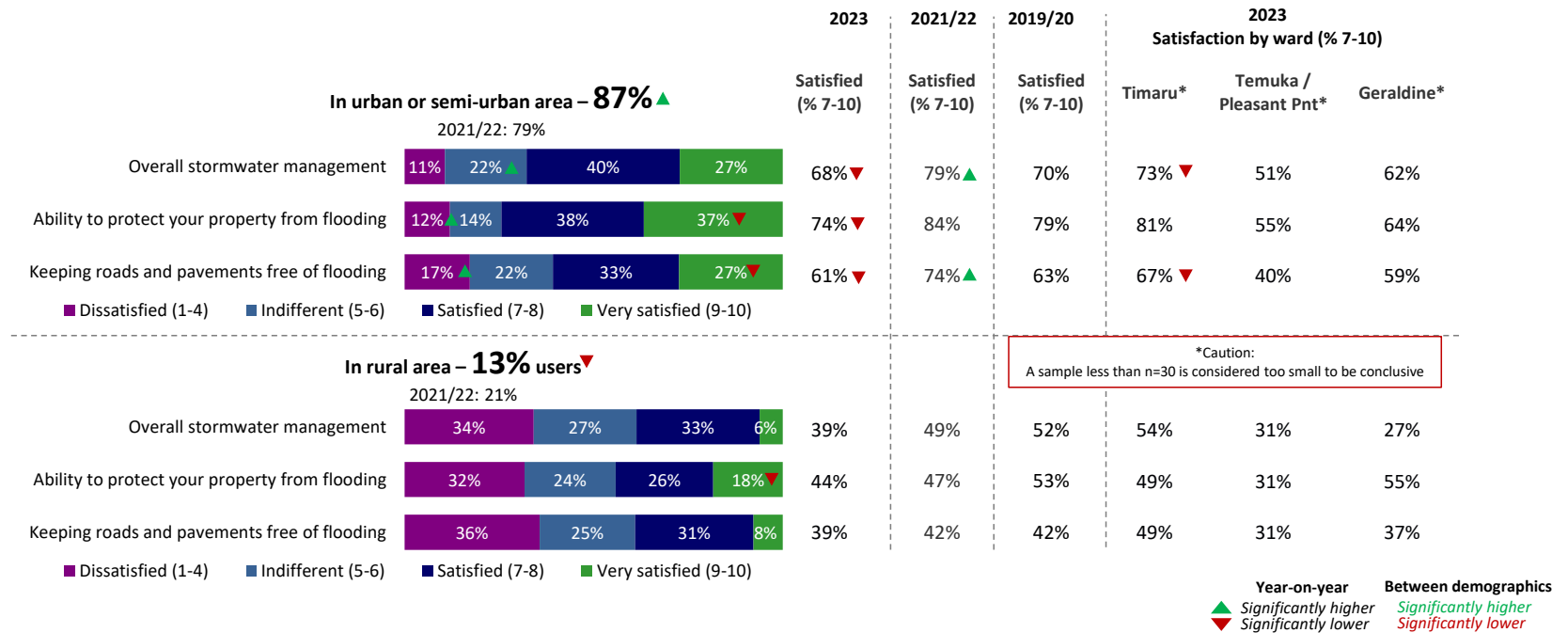


NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
2. TW7. Does the suburb where you live have a stormwater system? n=299
3. TW5. On the scale of 1- 10, how would you rate your satisfaction with the stormwater system in terms of... n=428

Infrastructure: Stormwater ^{(1) (2)}

Perceptions of *Stormwater* among urban and semi-urban residents have significantly declined by 10% to 13% points. Additionally, there is a decrease in satisfaction among urban residents.



NOTES:

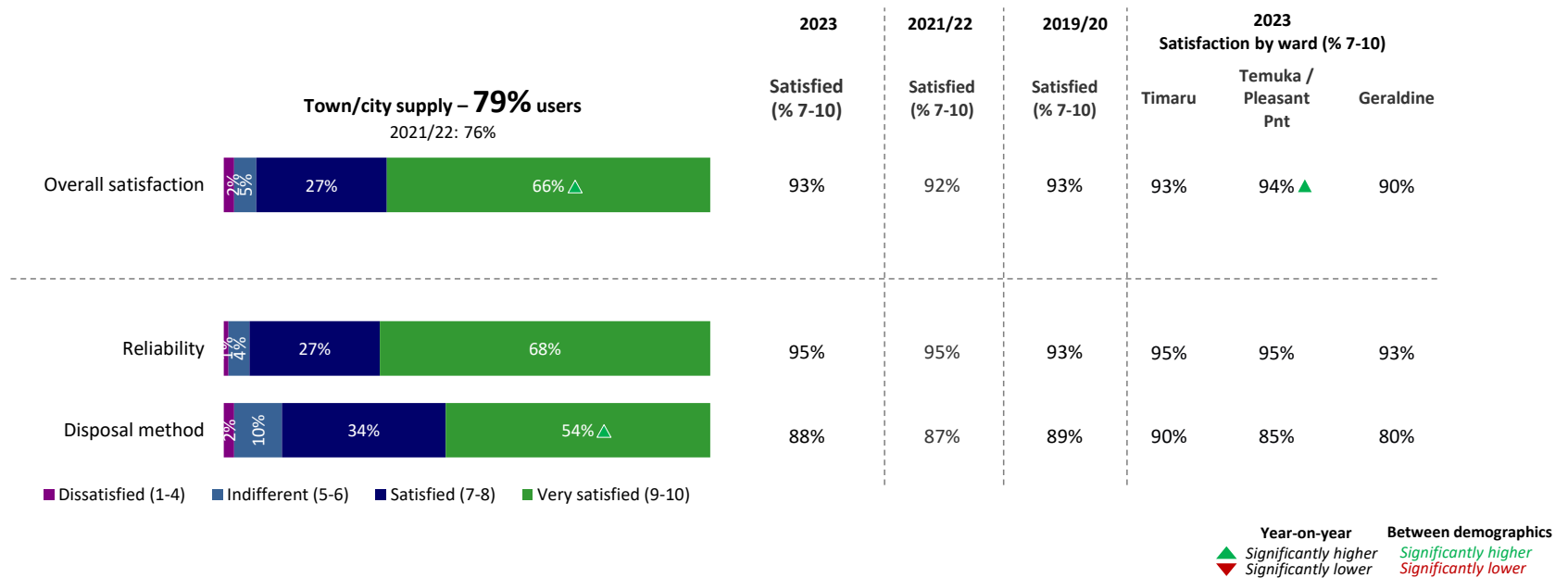
1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76. Stormwater supply n=299

2. TW5. On the scale of 1- 10, how would you rate your satisfaction with the stormwater system in terms of...

54

Infrastructure: Sewage System ^{(1) (2) (3)}

Nearly all residents connected to the Town/city supply sewage system are satisfied (93%) with the district's sewage system. There has been a significant increase in satisfaction among Temuka/Pleasant Point residents.



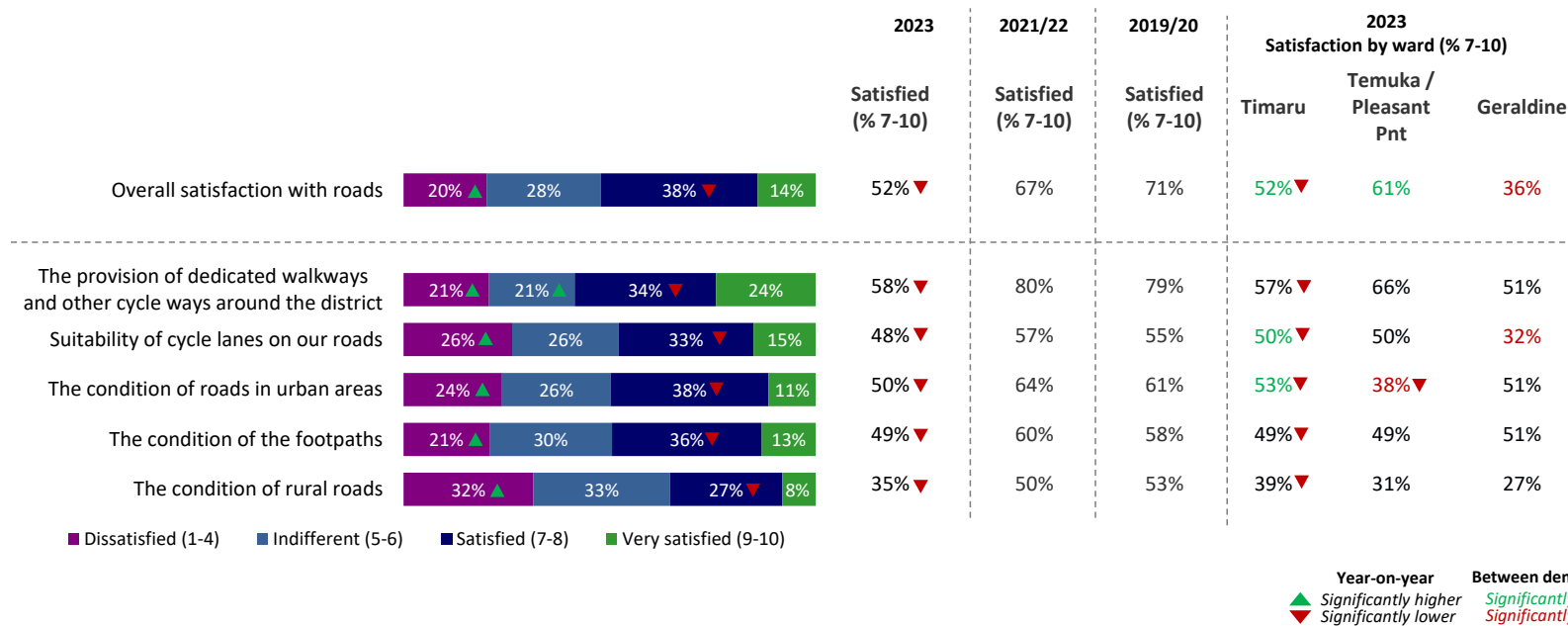
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474 Town/city sewage system n=376; Timaru n=275, Temuka/Pleasant Point n=44; Geraldine n=42
- TW3. Which of the following best describes the sewage system that your property is connected to?
- TW4. On the scale of 1- 10, how would you rate your satisfaction with...

55

Infrastructure: Roads, Walkways and Cycleways ^{(1) (2) (3)}

Satisfaction with *Overall roading* has consistently remained low at 52%, the lowest score in the past three years. Only 36% of Geraldine residents are satisfied with this service.



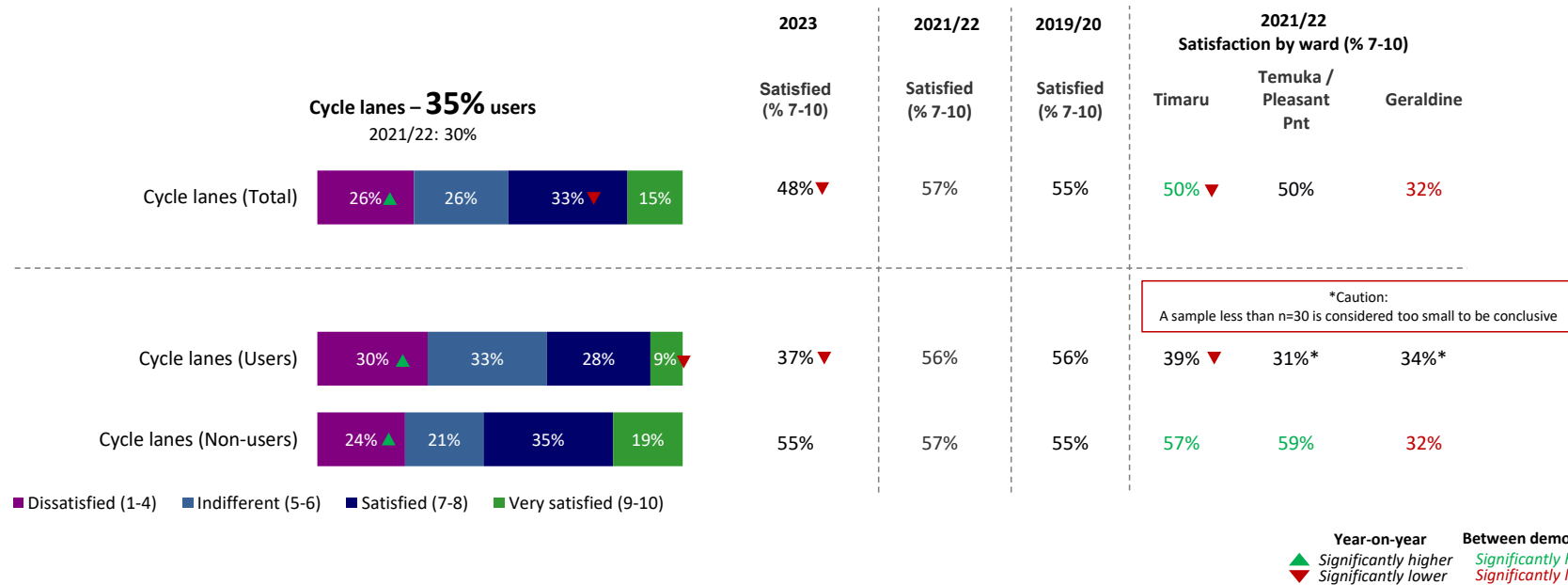
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
- RF3. Overall how satisfied are you with the roads, cycle lanes, footpaths and off-road walkways and cycle ways around the district n=446
- RF1. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your overall satisfaction with each of the following...

56

Infrastructure: On-road Cycle Lanes ^{(1) (2) (3)}

Satisfaction with on-road cycle lanes has significantly declined among users, and dissatisfaction scores have also significantly increased.



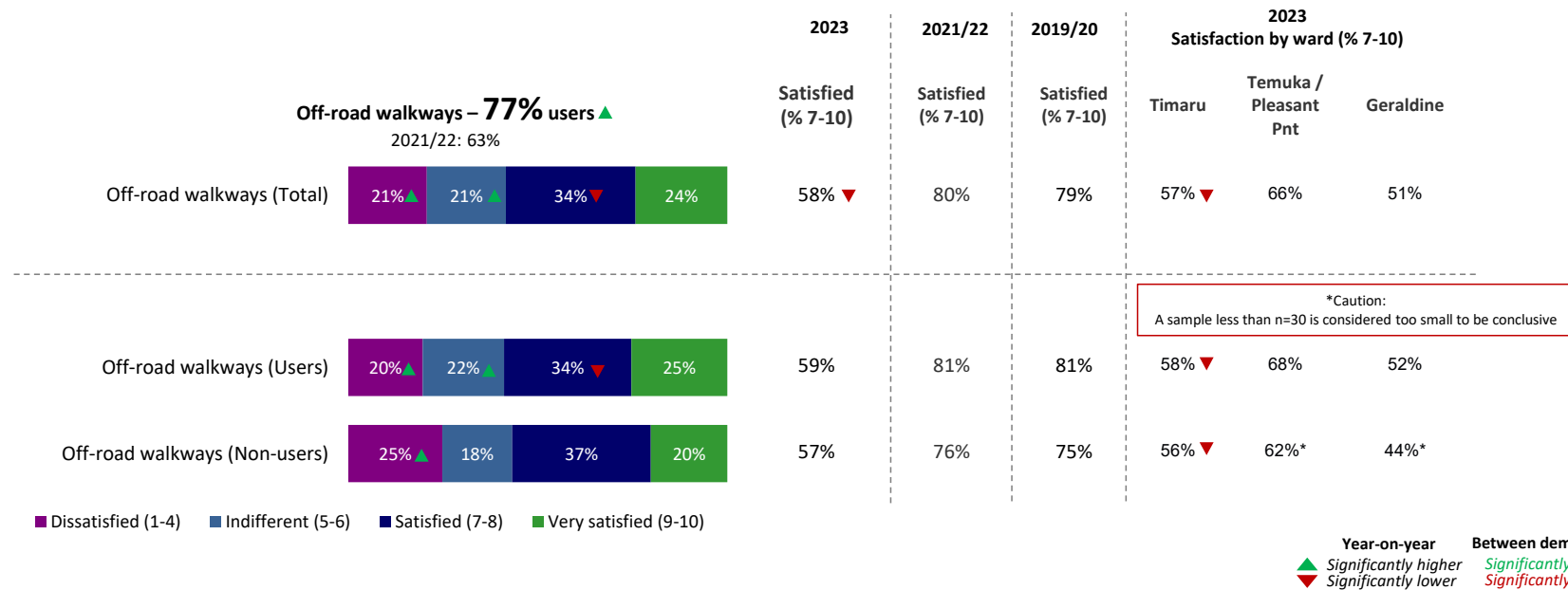
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76; 2023 Users n=155, Timaru n=119, Temuka/Pleasant Point n=21, Geraldine n=15; Non-users n=256, Timaru n=180, Temuka/Pleasant Point n=35, Geraldine n=41
- RF2. In the last year, which of the following have you ridden a bike on an on-road cycle lane?
- RF1. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your overall satisfaction with each of the following...

57

Infrastructure: Off-road Cycle Lanes ^{(1) (2) (3)}

Nearly six in ten residents (58%) are satisfied with *Off-road walkways*. However, satisfaction has significantly declined among both users and non-users in the Timaru ward.



NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76 2023 Users n=342, Timaru n=243, Temuka/Pleasant Point n=41, Geraldine n=58; Non-users n=95, Timaru n=68, Temuka/Pleasant Point n=17, Geraldine n=10
- RF2. In the last year, which of the following have you ridden a bike on an on-road cycle lane?
- RF1. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your overall satisfaction with each of the following...

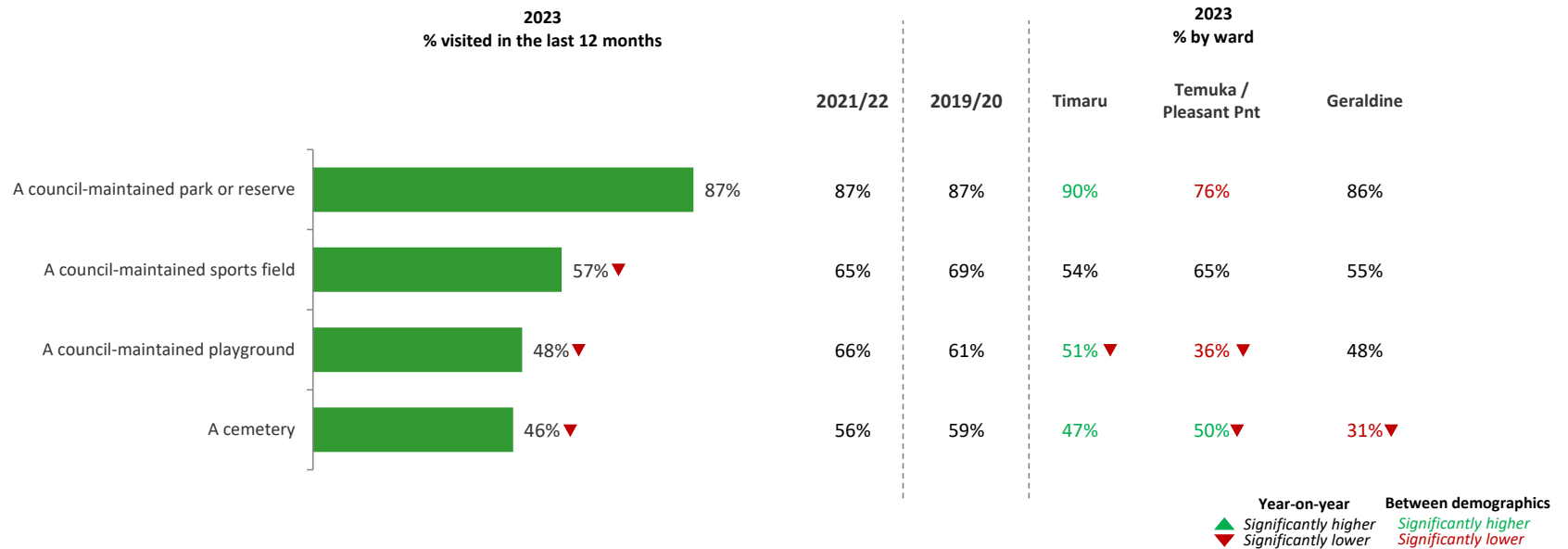
58



Satisfaction with Parks, Reserves and Open spaces

Parks, Reserves and Open spaces: Visitation ^{(1) (2)}

A consistent 87% of residents have visited a *Council-maintained park or reserve* in the last 12 months, with Timaru ward residents being more likely to visit compared to residents in other areas.



NOTES:

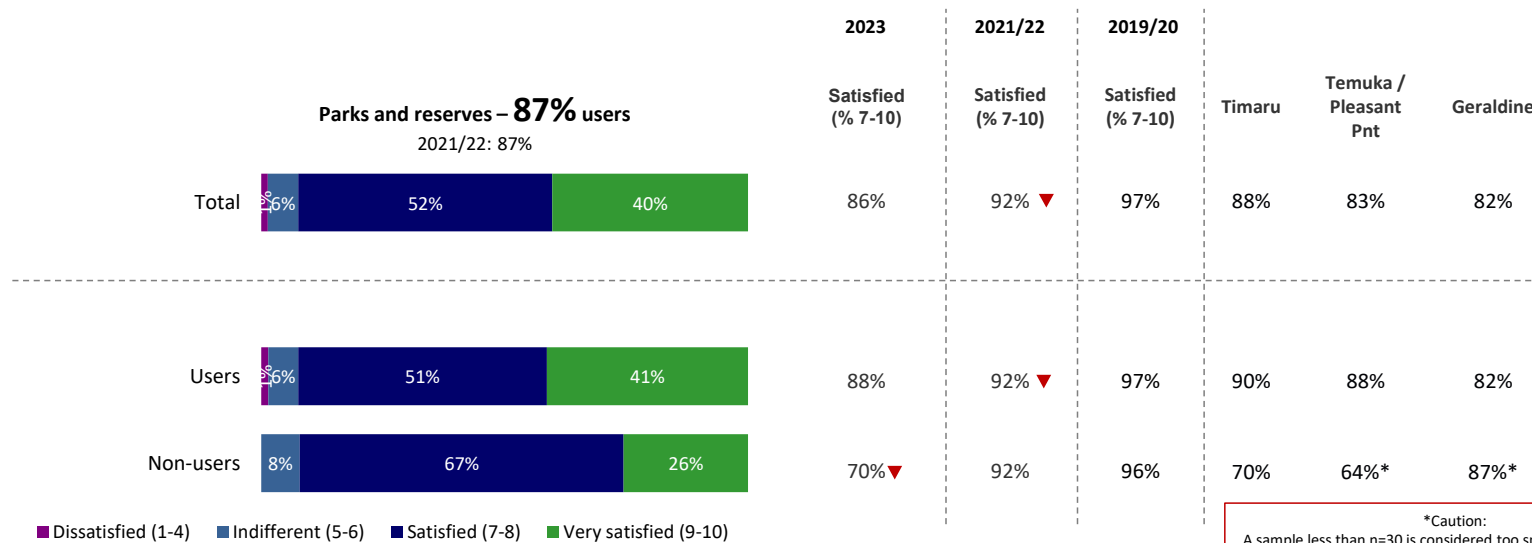
1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76

2. PR1. In the last year, which of the following have you visited? [Multiple Response]

60

Parks, Reserves and Open spaces: Parks and Reserves ^{(1) (2) (3)}

An impressive 88% of users are satisfied with *How parks and reserves are maintained*, with the highest satisfaction rate found in the Timaru ward (90%).



*Caution:
A sample less than n=30 is considered too small to be conclusive

▲ **Year-on-year** Significantly higher
▼ **Year-on-year** Significantly lower
▲ **Between demographics** Significantly higher
▼ **Between demographics** Significantly lower

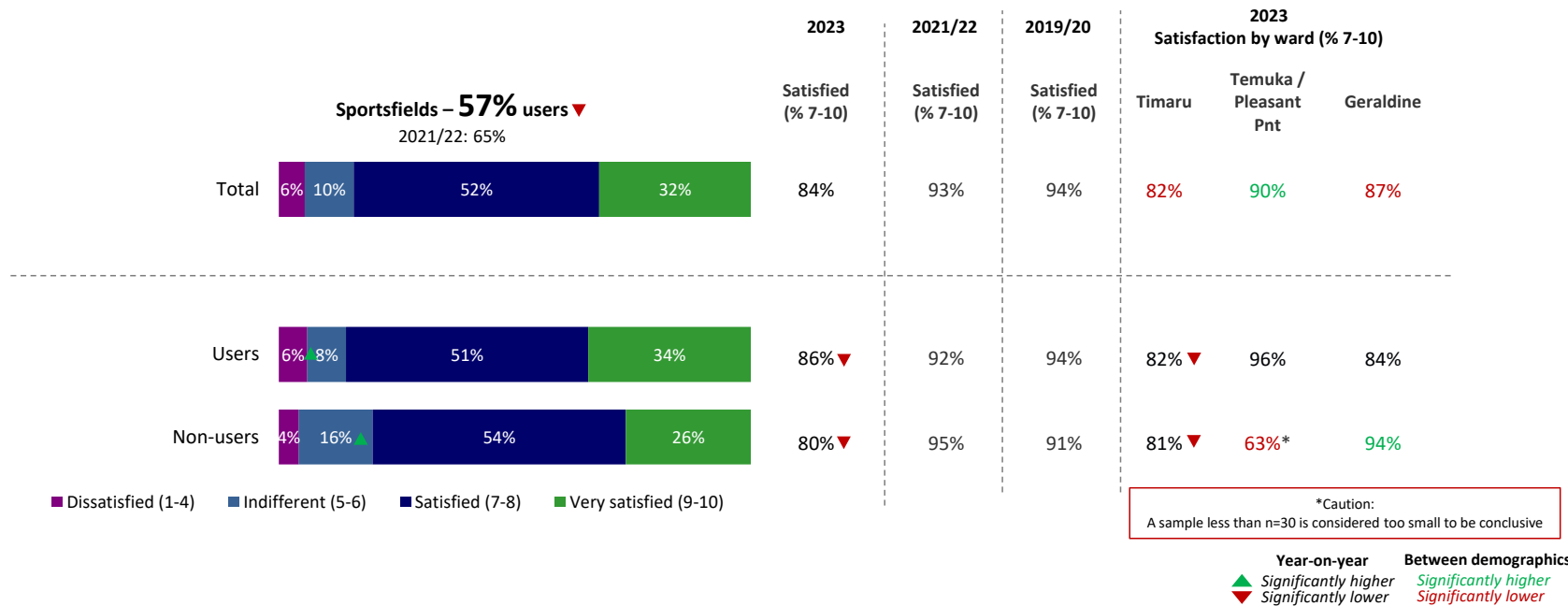
NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76. Excludes don't know responses; 2023 Users n=413, Timaru n=300, Temuka/Pleasant Point n=49, Geraldine n=64; Non-users n=61, Timaru n=34, Temuka/Pleasant Point n=15, Geraldine n=12
2. PR1. In the last year, which of the following have you visited? [Multiple Response]
3. PR2. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your satisfaction with Council's performance in maintaining its...

61

Parks, Reserves and Open spaces: Sportsfields ^{(1) (2) (3)}

Despite the significant decrease, *Sportsfields* still received relatively high satisfaction rates from both users and non-users, with scores of 86% and 80% respectively.



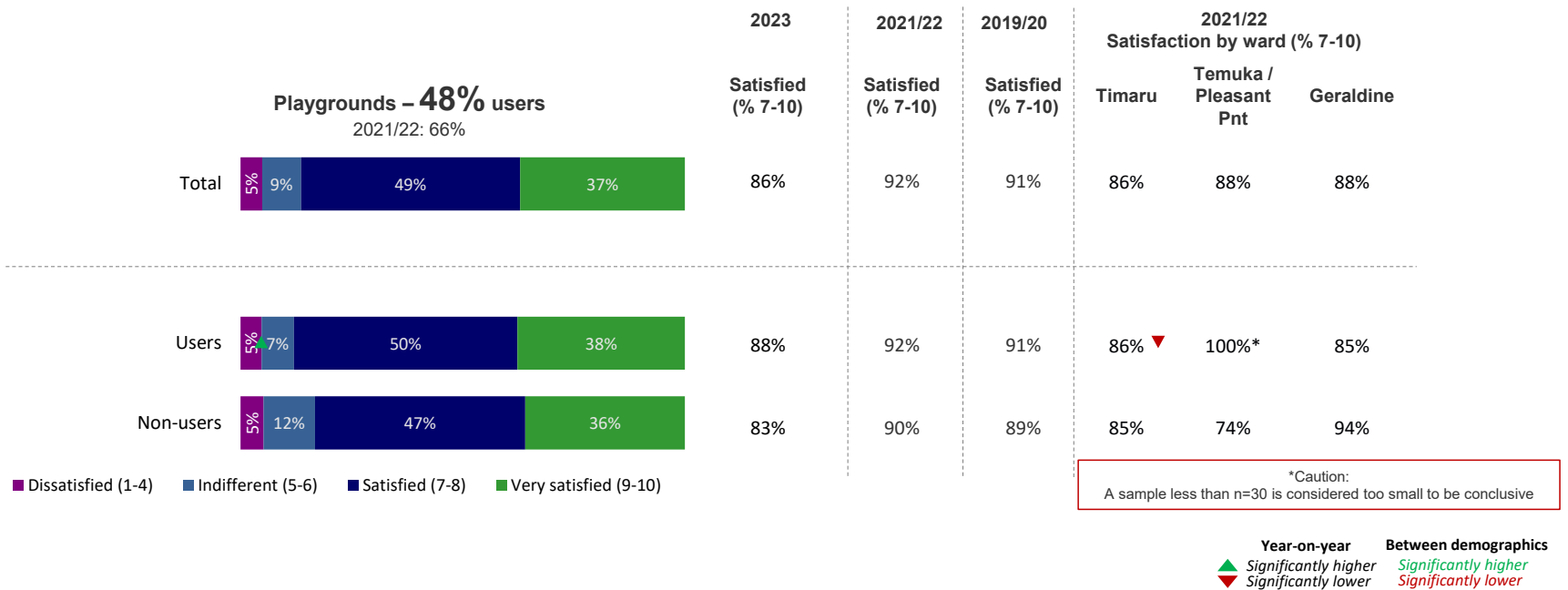
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76. Excludes don't know responses;
- 2023 Users n=239, Timaru n=158, Temuka/Pleasant Point n=41, Geraldine n=40; Non-users n=235, Timaru n=176, Temuka/Pleasant Point n=23, Geraldine n=40
- PR1. In the last year, which of the following have you visited? [Multiple Response]
- PR2. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your satisfaction with Council's performance in maintaining its...

62

Parks, Reserves and Open spaces: Playgrounds ^{(1) (2) (3)}

Playgrounds have been highly regarded by residents for the past three years.



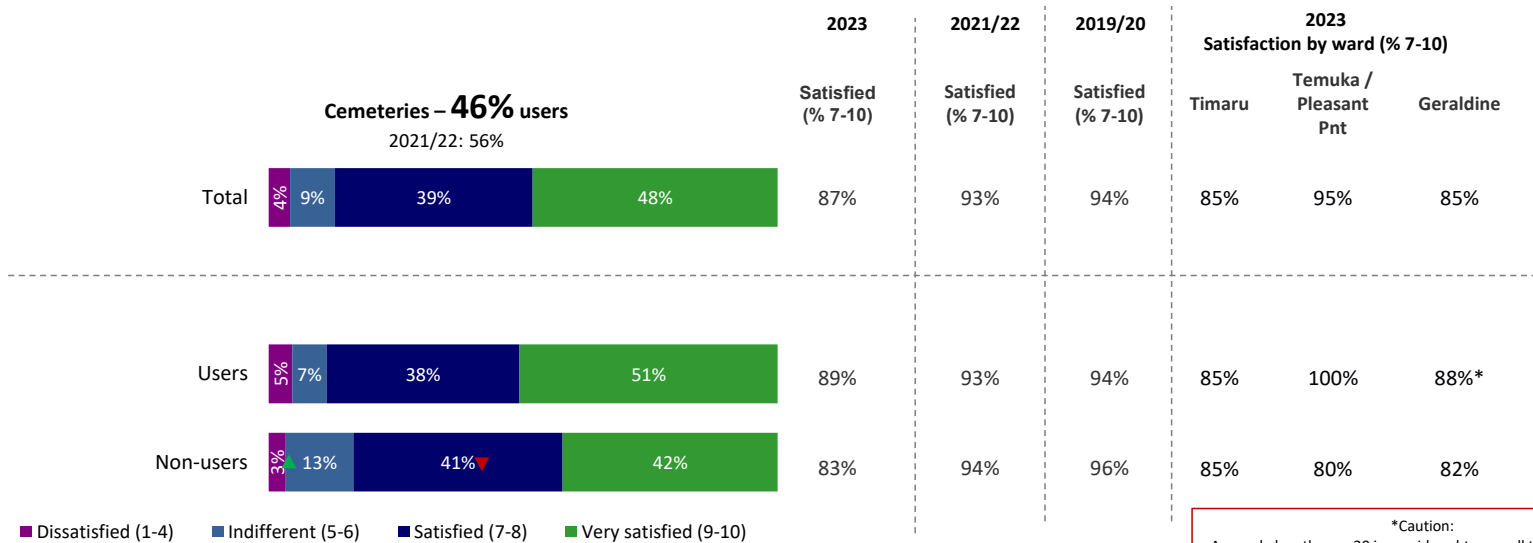
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76. Excludes don't know responses;
- 2023 Users n=209, Timaru n=156, Temuka/Pleasant Point n=21, Geraldine n=32; Non-users n=265, Timaru n=178, Temuka/Pleasant Point n=43, Geraldine n=44
- PR1. In the last year, which of the following have you visited? [Multiple Response]
- PR2. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your satisfaction with Council's performance in maintaining its...

63

Parks, Reserves and Open spaces: Cemeteries ^{(1) (2) (3)}

Satisfaction with Council-maintained cemeteries is very high among both users and non-users.



*Caution:
A sample less than n=30 is considered too small to be conclusive

Year-on-year: ▲ Significantly higher, ▼ Significantly lower
Between demographics: ▲ Significantly higher, ▼ Significantly lower

NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76. Excludes don't know responses;
- 2023 Users n=220, Timaru n=168, Temuka/Pleasant Point n=31, Geraldine n=28; Non-users n=254, Timaru n=173, Temuka/Pleasant Point n=50, Geraldine n=28
- PR1. In the last year, which of the following have you visited? [Multiple Response]
- PR2. Still using the 1 to 10 scale where 1 means 'very dissatisfied' and 10 means 'very satisfied', how would you rate your satisfaction with Council's performance in maintaining its...

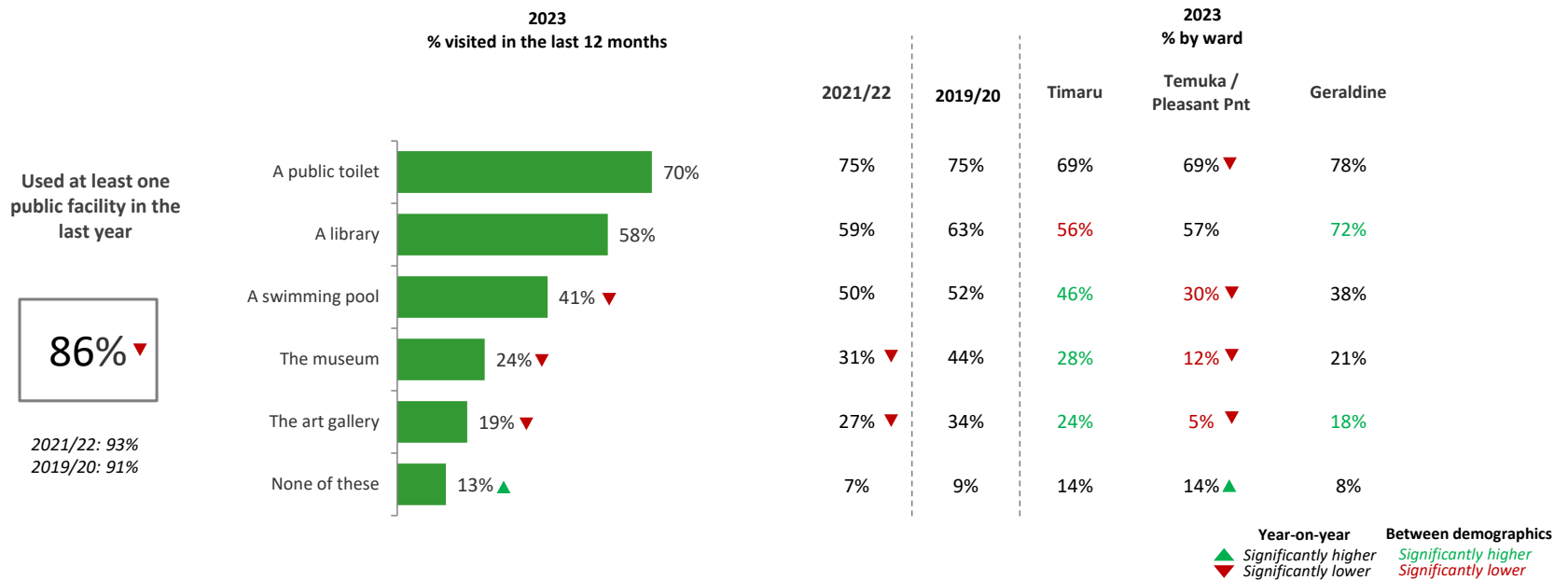
64



Satisfaction with Community Facilities

Community Facilities: Utilisation

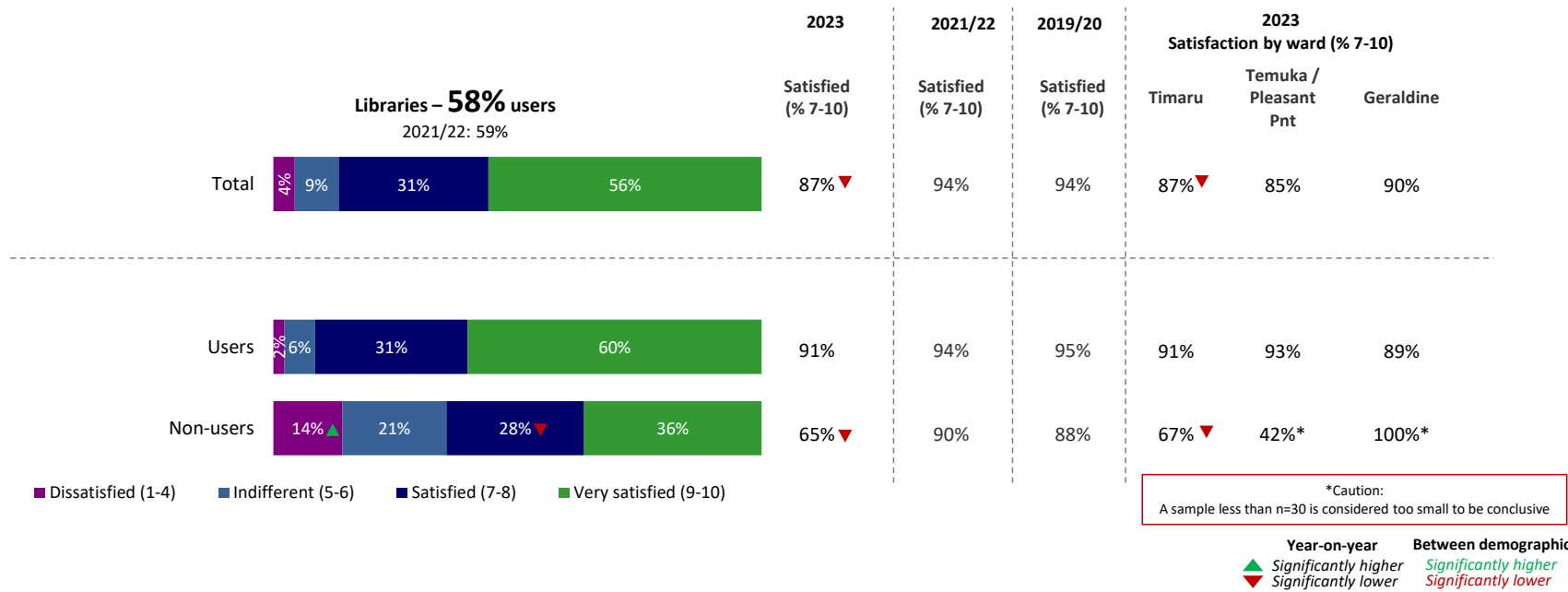
Usage of public facilities has significantly dropped from 93% to 86%, with *Public toilets* remaining the most visited facility over the past 12 months.



NOTES:
1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
2. CF1. Which of the following facilities have you visited in the last year?

Community Facilities: Libraries ^{(1) (2) (3)}

91% of *Library users* are satisfied with the facilities. This is consistent across all wards.



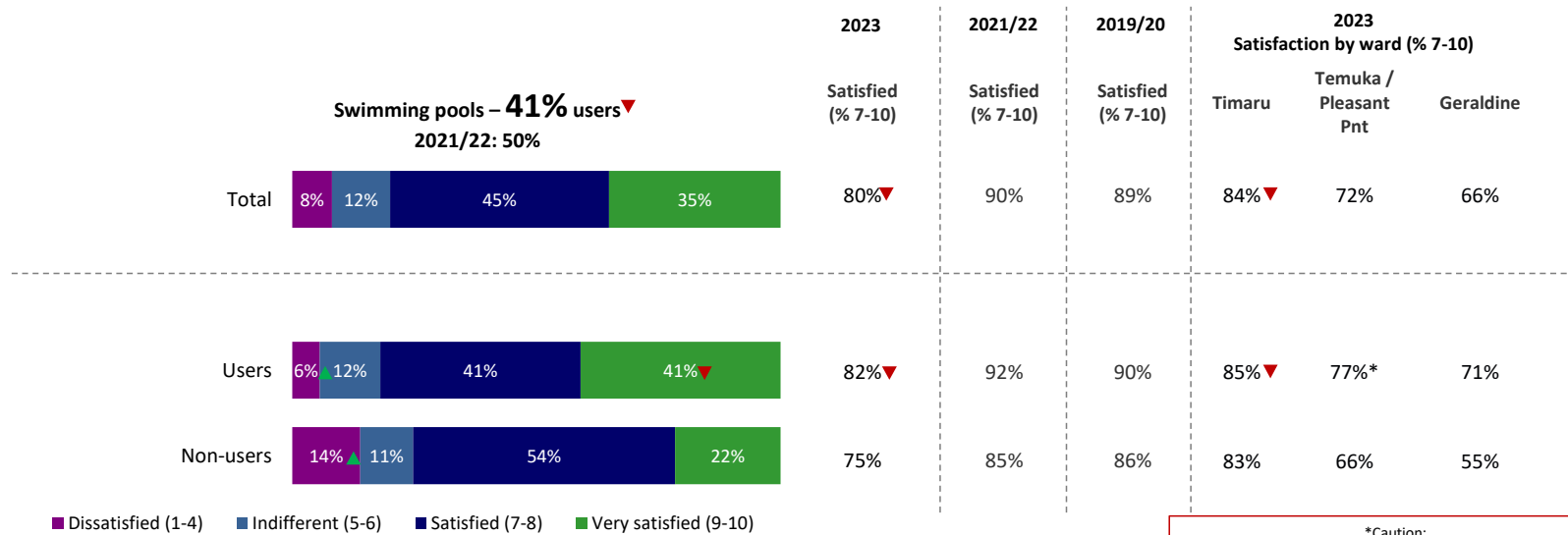
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76. Excludes don't know responses;
- 2023 Users n=293, Timaru n=200, Temuka /Pleasant Point n=38, Geraldine n=55; Non-users n=181, Timaru n=134, Temuka/Pleasant Point n=26, Geraldine n=21
- CF1. Which of the following facilities have you visited in the last year?
- CF2. Based on your experience and impressions, how would you rate your overall satisfaction with each of the following facilities?

67

Community Facilities: Swimming Pools ^{(1) (2) (3)}

Residents in Timaru are more likely to be satisfied with the *Swimming pools* compared to other wards. However, satisfaction among this group has significantly declined.



*Caution:
A sample less than n=30 is considered too small to be conclusive

▲ Significantly higher ▲ Significantly higher
▼ Significantly lower ▼ Significantly lower

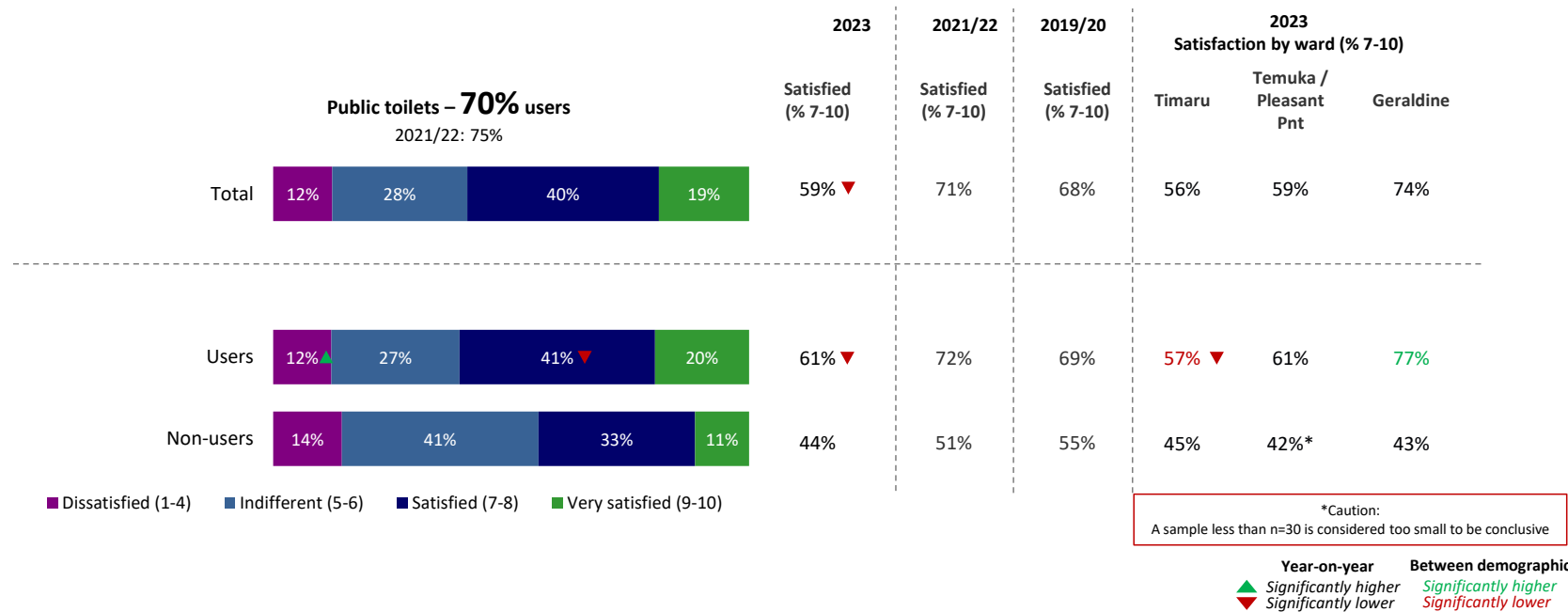
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76. Excludes don't know responses;
- 2023 Users n=193, Timaru n=147, Temuka/Pleasant Point n=19, Geraldine n=27; Non-users n=281, Timaru n=187, Temuka/Pleasant Point n=45, Geraldine n=49.
- CF1. Which of the following facilities have you visited in the last year?
- CF4. Based on your experience and impressions, how would you rate your overall satisfaction with each of the following facilities?

68

Community Facilities: Public Toilets ^{(1) (2) (3)}

Satisfaction among *Public toilet* users has significantly declined from 72% to 61% primarily due to decreased satisfaction among Timaru ward residents.



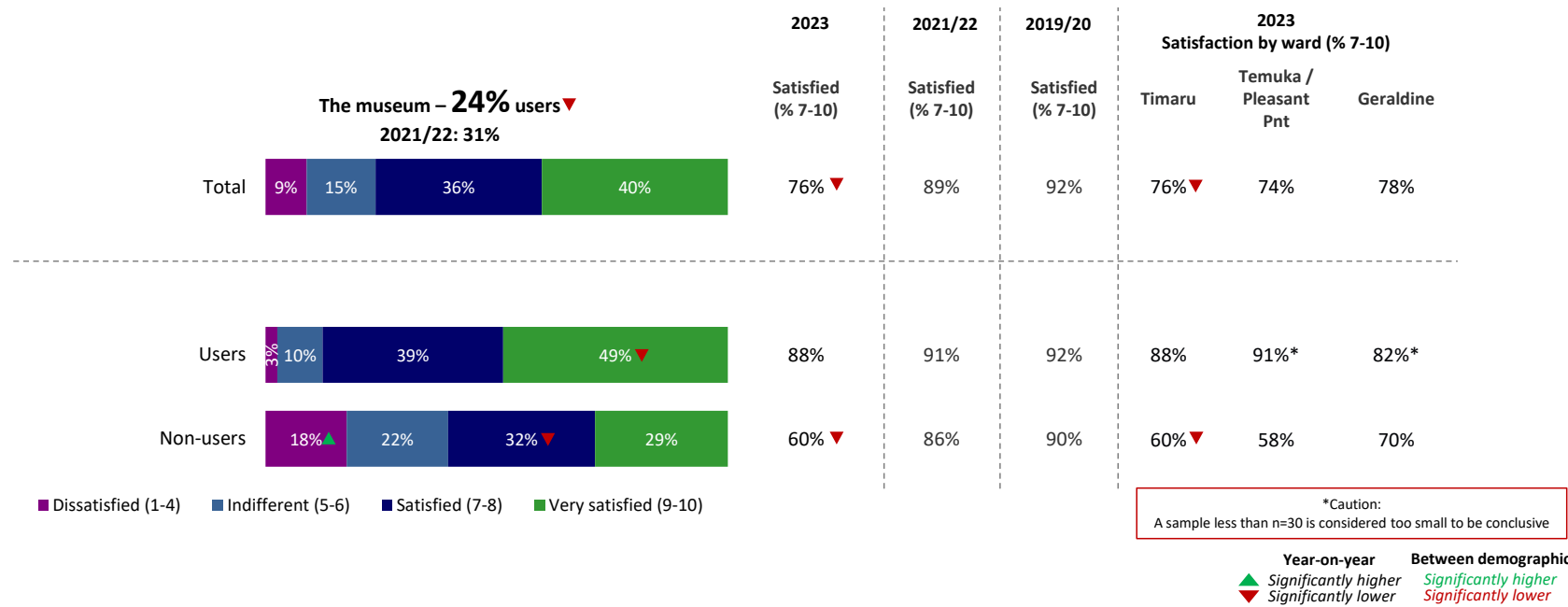
NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76. Excludes don't know responses;
2. 2023 Users n=326, Timaru n=224, Temuka/Pleasant Point n=45, Geraldine n=57; Non-users n=148, Timaru n=110, Temuka/Pleasant Point n=19, Geraldine n=19.
3. CF1. Which of the following facilities have you visited in the last year?
4. CF4. Based on your experience and impressions, how would you rate your overall satisfaction with each of the following facilities?

69

Community Facilities: The Museum ^{(1) (2) (3)}

Nearly nine in ten (88%) *Museum* users are satisfied with the facility.



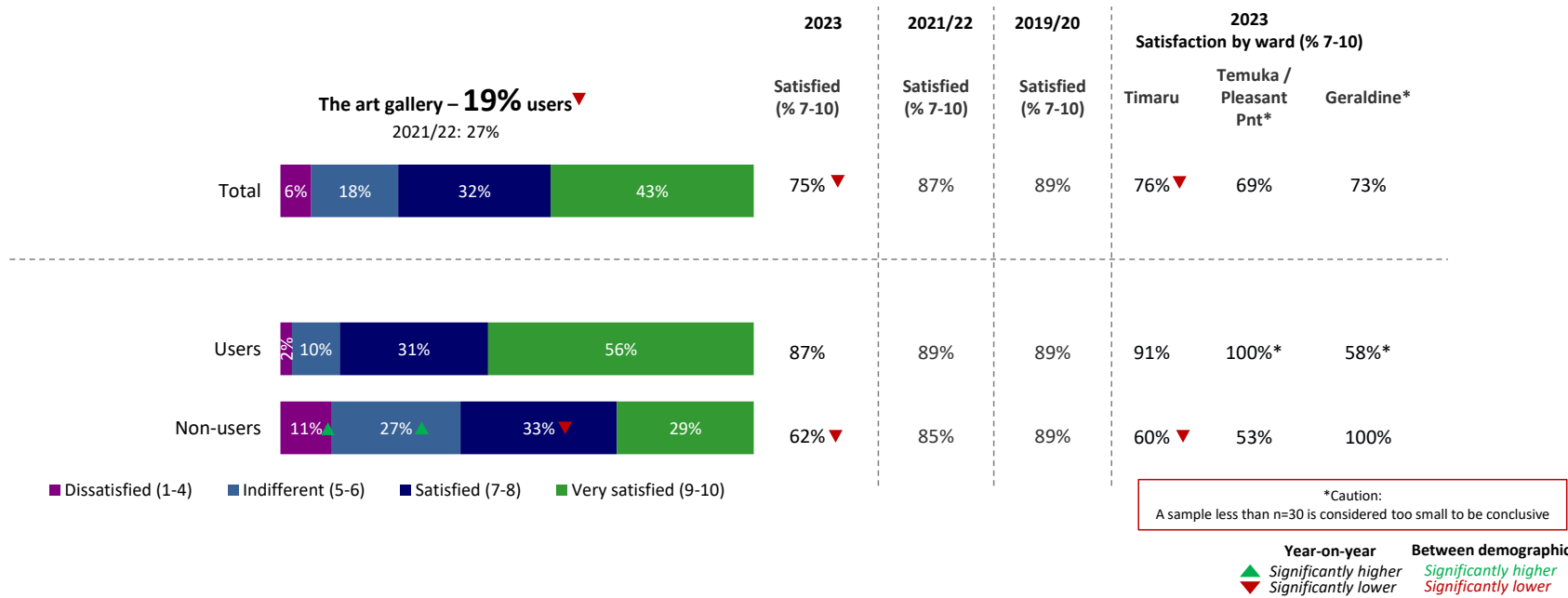
NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76. Excludes don't know responses;
2. 2023 Users n=124, Timaru n=101, Temuka/Pleasant Point n=8, Geraldine n=15; Non-users n=350, Timaru n=233, Temuka/Pleasant Point n=56, Geraldine n=661
3. CF1. Which of the following facilities have you visited in the last year?
4. CF4. Based on your experience and impressions, how would you rate your overall satisfaction with each of the following facilities?

70

Community Facilities: The Art Gallery ^{(1) (2) (3)}

Satisfaction among users of *The Art Gallery* remain consistently high for the past three years.



NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76. Excludes don't know responses;
- 2023 Users n=105, Timaru n=91, Temuka/Pleasant Point n=3, Geraldine n=11; Non-users n=3669, Timaru n=243, Temuka/Pleasant Point n=61, Geraldine n=65.
- CF1. Which of the following facilities have you visited in the last year?
- CF4. Based on your experience and impressions, how would you rate your overall satisfaction with each of the following facilities?

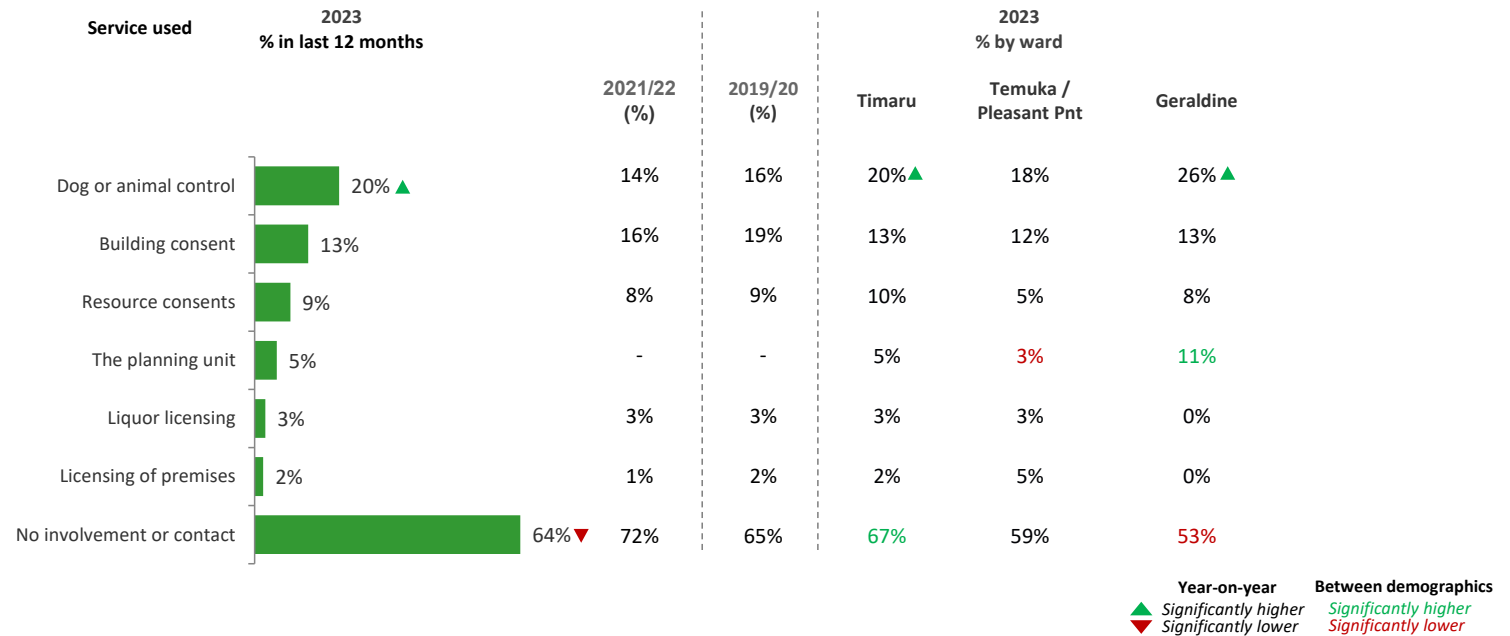
71



Regulatory Services

Regulatory services: Direct contact in relation to ^{(1) (2) (3)}

Two in ten (20%) contacts with the Council involve *Dog or animal control*, with a significant increase, especially among Timaru ward residents.

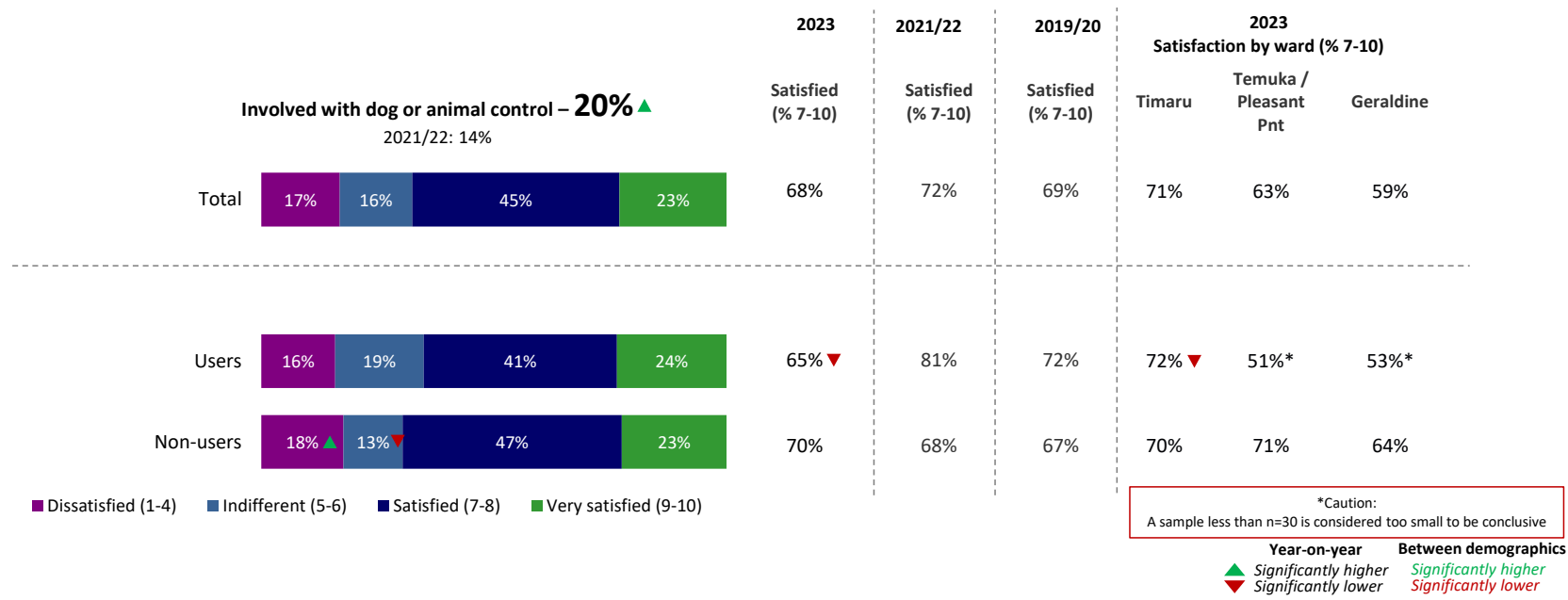


NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
2. OS1. Council also provides a range of other services. In the last year have you had any direct involvement or contact with Council in relation to any of the following? [Multiple Response]

Regulatory services: Dog and Animal Control ^{(1) (2) (3)}

Satisfaction with *Regulatory services* for those who contacted the Council regarding *Dog and animal control* has significantly declined from 81% to 65%.



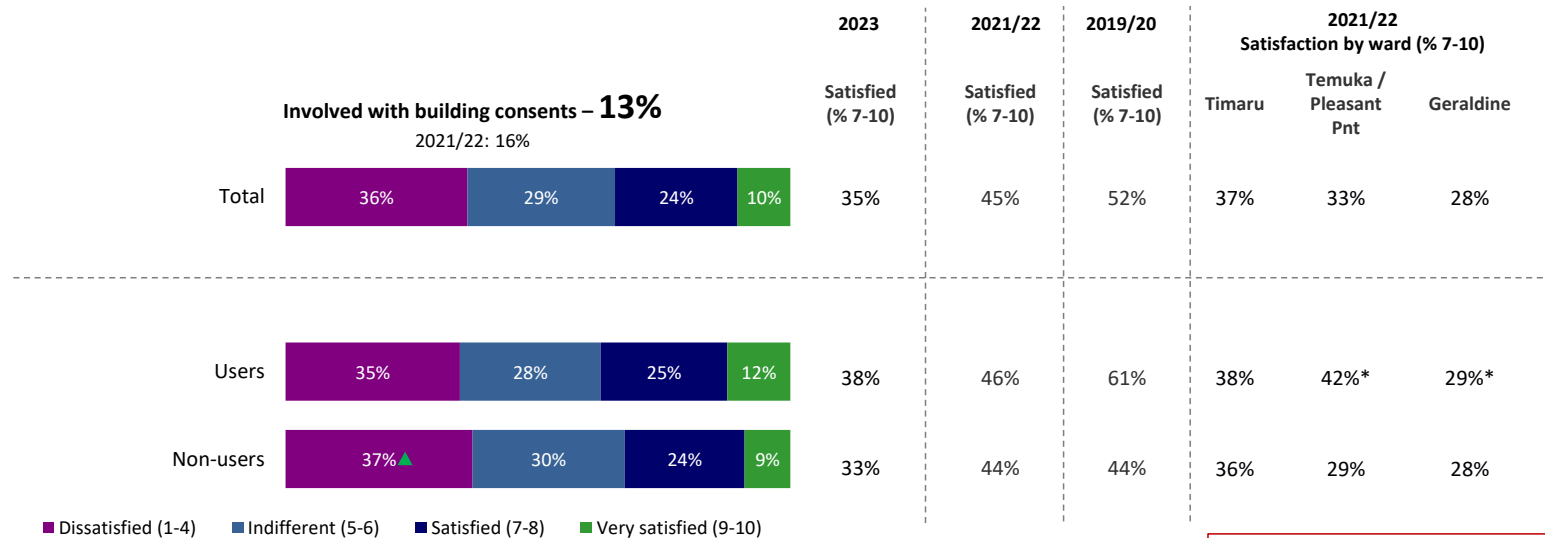
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76;
- 2023 Users n=87, Timaru n=58, Temuka/Pleasant Point n=9, Geraldine n=20; Non-users n=387, Timaru n=276, Temuka /Pleasant Point n=55, Geraldine n=56
- OS1. Council also provides a range of other services. In the last year have you had any direct involvement or contact with Council in relation to any of the following? [Multiple Response]
- OS2. Based on your experience or impressions, how satisfied are you with the Council's performance in providing each of these services?

74

Regulatory services: Building Consents ⁽¹⁾⁽²⁾⁽³⁾

Satisfaction among those who have contacted the Council about *Building consents* has consistently declined over the past three years



*Caution:
A sample less than n=30 is considered too small to be conclusive

▲ **Year-on-year** Significantly higher
▼ **Year-on-year** Significantly lower
▲ **Between demographics** Significantly higher
▼ **Between demographics** Significantly lower

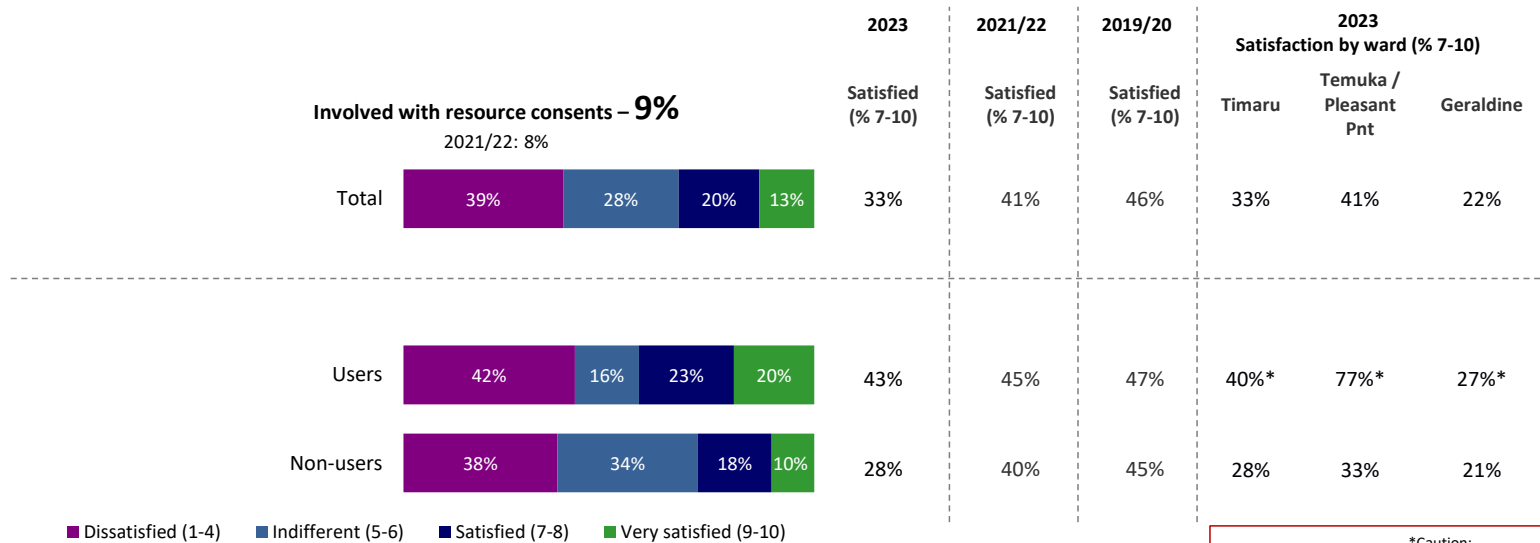
NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76;
2. 2023 Users n=56, Timaru n=36, Temuka/Pleasant Point n=9, Geraldine n=11; Non-users n=418, Timaru n=298, Temuka/Pleasant Point n=55, Geraldine n=65.
3. OS1. Council also provides a range of other services. In the last year have you had any direct involvement or contact with Council in relation to any of the following? [Multiple Response]
4. OS2. Based on your experience or impressions, how satisfied are you with the Council's performance in providing each of these services?

75



Regulatory services: Resource Consents ^{(1) (2) (3)}

Similar to the building consents, satisfaction with *Resource Consents* services had experienced a slight decrease over the past three years.



*Caution:
A sample less than n=30 is considered too small to be conclusive

Year-on-year: ▲ Significantly higher, ▼ Significantly lower
Between demographics: ▲ Significantly higher, ▼ Significantly lower

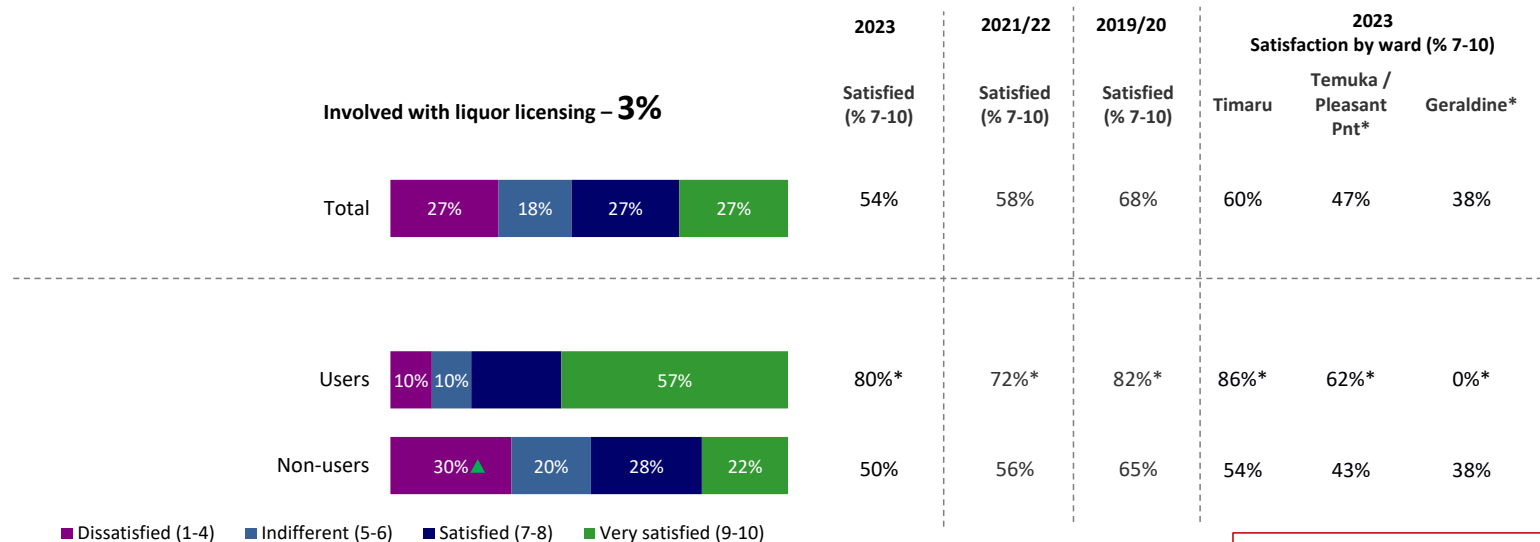
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76;
- 2023 Users n=34, Timaru n=25, Temuka/Pleasant Point n=3, Geraldine n=6; Non-users n=440, Timaru n=309, Temuka/Pleasant Point n=61, Geraldine n=70.
- OS1. Council also provides a range of other services. In the last year have you had any direct involvement or contact with Council in relation to any of the following? [Multiple Response]
- OS2. Based on your experience or impressions, how satisfied are you with the Council's performance in providing each of these services?

76

Regulatory services: Liquor Licensing ^{(1) (2) (3)}

Most users (80%) are satisfied with *Liquor licensing*.



*Caution:
A sample less than n=30 is considered too small to be conclusive

Year-on-year: ▲ Significantly higher, ▼ Significantly lower
Between demographics: ▲ Significantly higher, ▼ Significantly lower

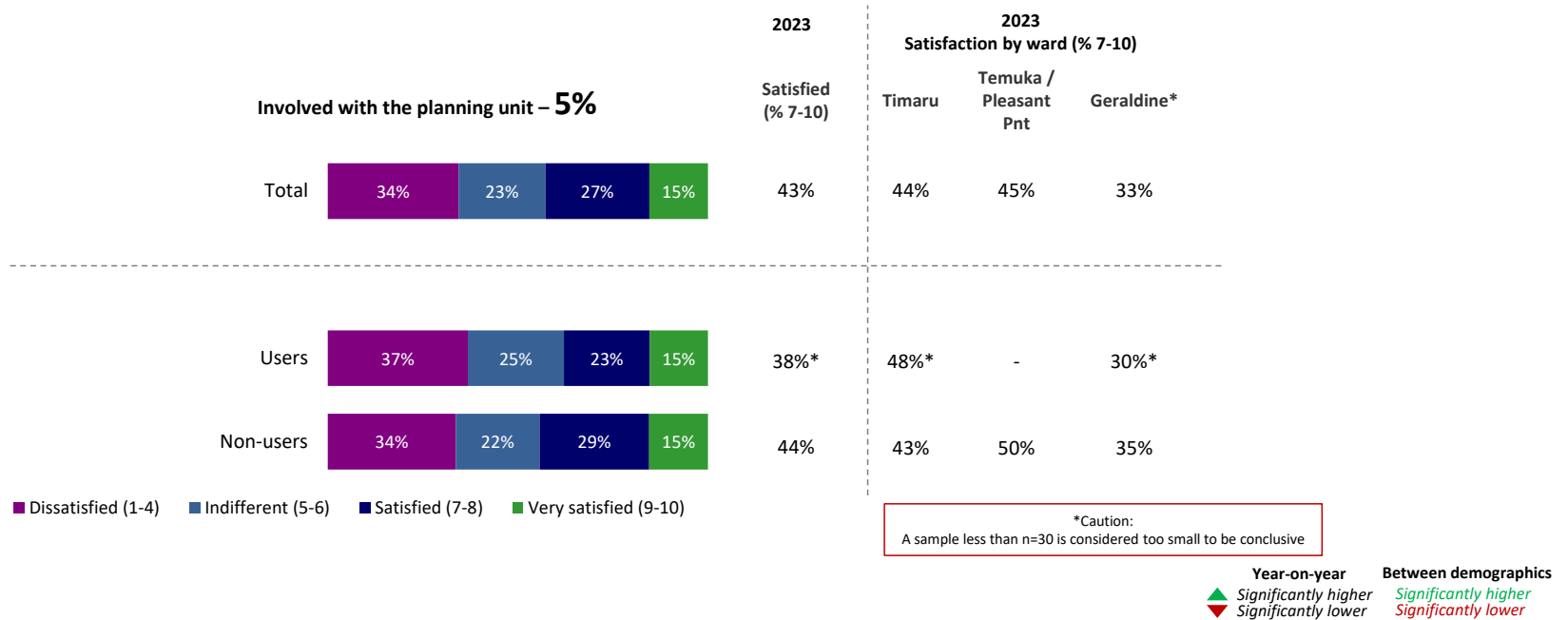
NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76;
- 2023 Users n=9, Timaru n=7, Temuka/Pleasant Point n=2, Geraldine n=0; Non-users n=465, Timaru n=327, Temuka/Pleasant Point n=62, Geraldine n=76
- OS1. Council also provides a range of other services. In the last year have you had any direct involvement or contact with Council in relation to any of the following? [Multiple Response]
- OS2. Based on your experience or impressions, how satisfied are you with the Council's performance in providing each of these services?

77

Regulatory services: The Planning Unit ⁽¹⁾⁽²⁾⁽³⁾⁽⁴⁾

Just under four in ten users (38%) are satisfied with *The planning unit*.

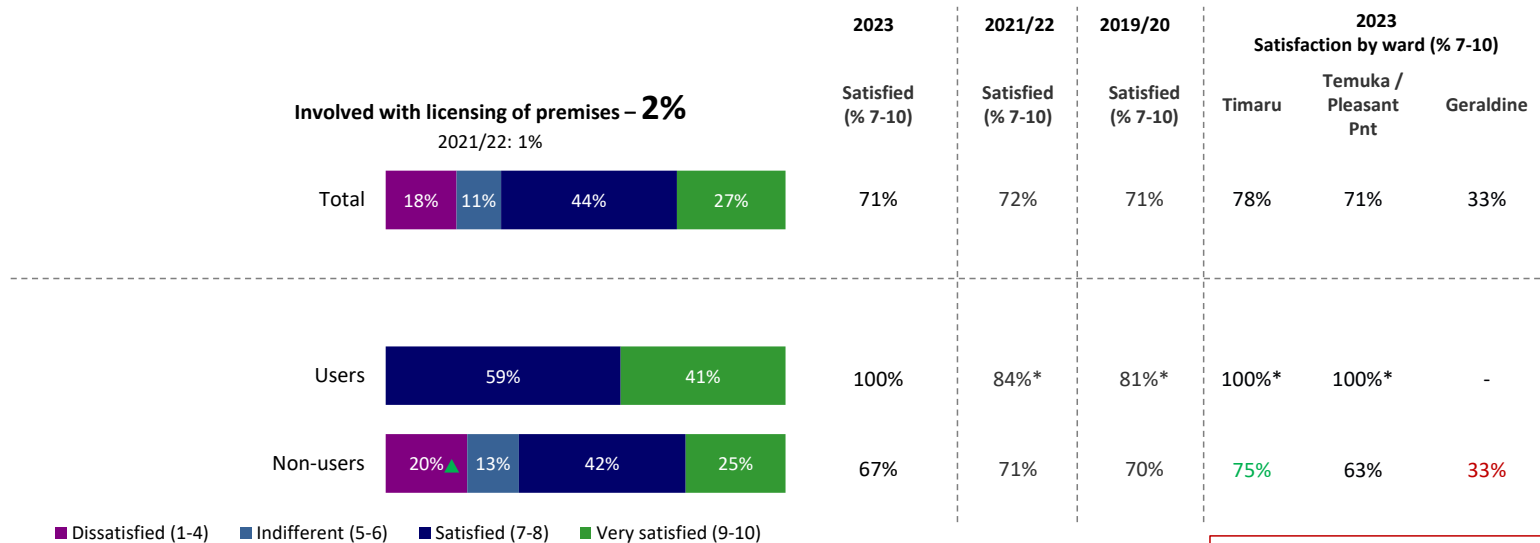


NOTES:

1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76;
2. 2023 Users n=24, Timaru n=14, Temuka/Pleasant Point n=2, Geraldine n=8; Non-users n=450, Timaru n=320, Temuka/Pleasant Point n=62, Geraldine n=68
3. OS1. Council also provides a range of other services. In the last year have you had any direct involvement or contact with Council in relation to any of the following? [Multiple Response]
4. OS2. Based on your experience or impressions, how satisfied are you with the Council's performance in providing each of these services?
5. New added option for 2023 survey

Regulatory services: Licensing of Premises ^{(1) (2) (3)}

All users of the *Licensing of premises* are satisfied with the service.



*Caution:
A sample less than n=30 is considered too small to be conclusive

▲ Significantly higher
▼ Significantly lower

▲ Significantly higher
▼ Significantly lower



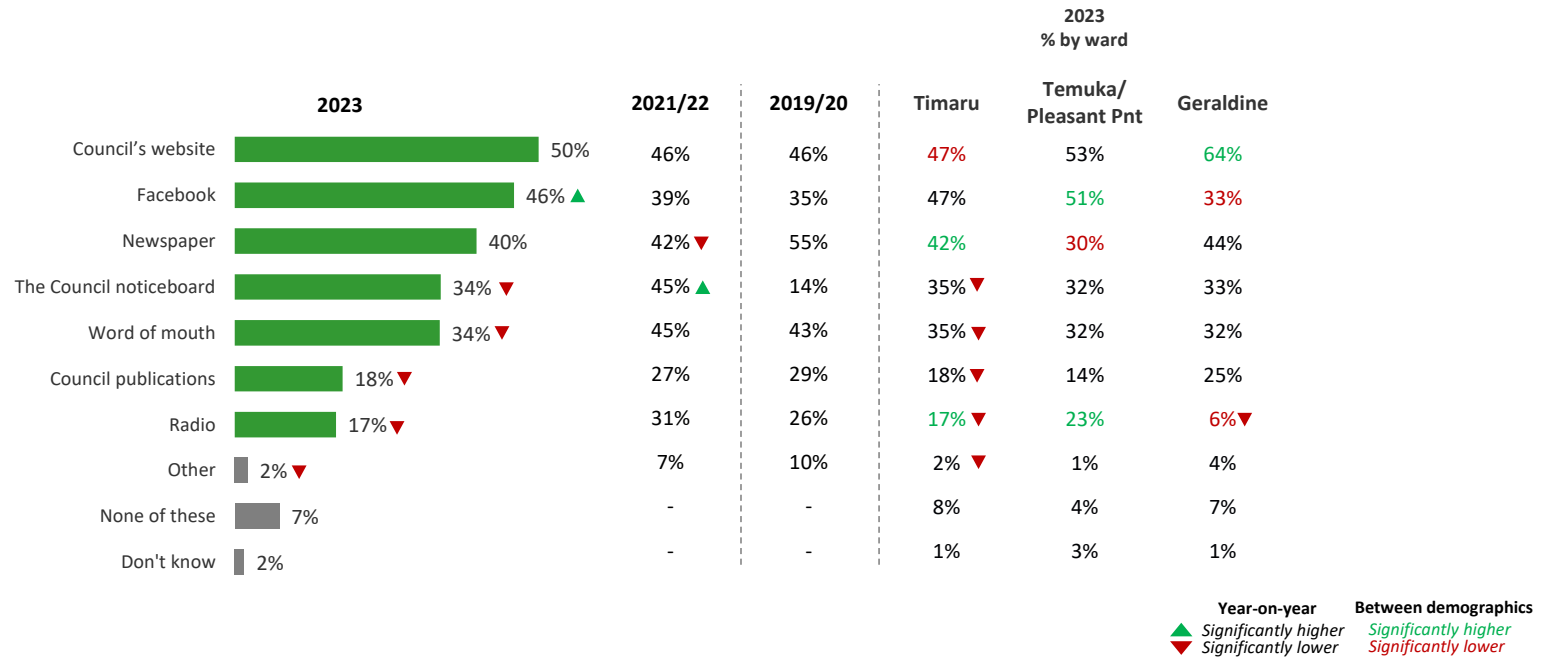
NOTES:
 1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76;
 2. 2023 Users n=7, Timaru n=5, Temuka/Pleasant Point n=2, Geraldine n=0; Non-users n=467, Timaru n=329, Temuka/Pleasant Point n=62, Geraldine n=76
 3. OS1. Council also provides a range of other services. In the last year have you had any direct involvement or contact with Council in relation to any of the following? [Multiple Response]
 4. OS2. Based on your experience or impressions, how satisfied are you with the Council's performance in providing each of these services?



Communication

Communication: Sources used to keep up to date with Council⁽¹⁾⁽²⁾

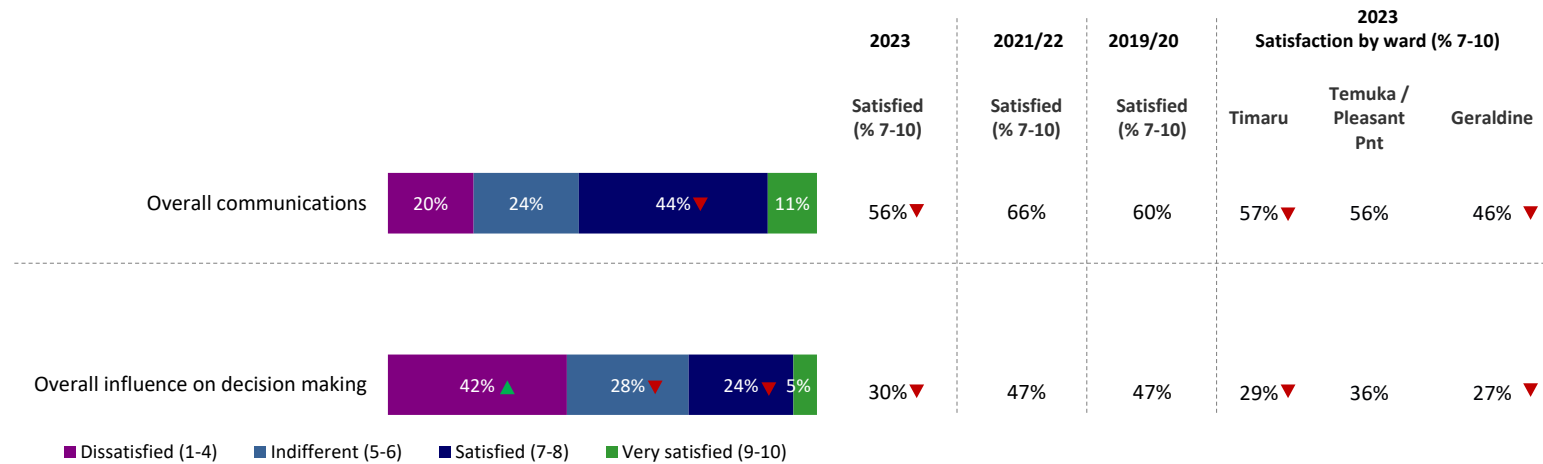
Over the past three years, most residents have used the *Council's website* as their source to keep up to date with the Council. *Facebook* has significantly increased, offering an opportunity for the Council to enhance its online presence.



NOTES:
 1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
 2. CM1. Which of the following sources do you use for information about the Council? [Multiple Response]

Communication: Satisfaction ^{(1) (2) (3)}

There is a significant 10%-point decline in satisfaction with Council's *Overall communication*. Additionally, residents' perception of their *Overall influence on Council decision making* has also significantly declined.



Year-on-year
▲ Significantly higher
▼ Significantly lower

Between demographics
▲ Significantly higher
▼ Significantly lower



NOTES:

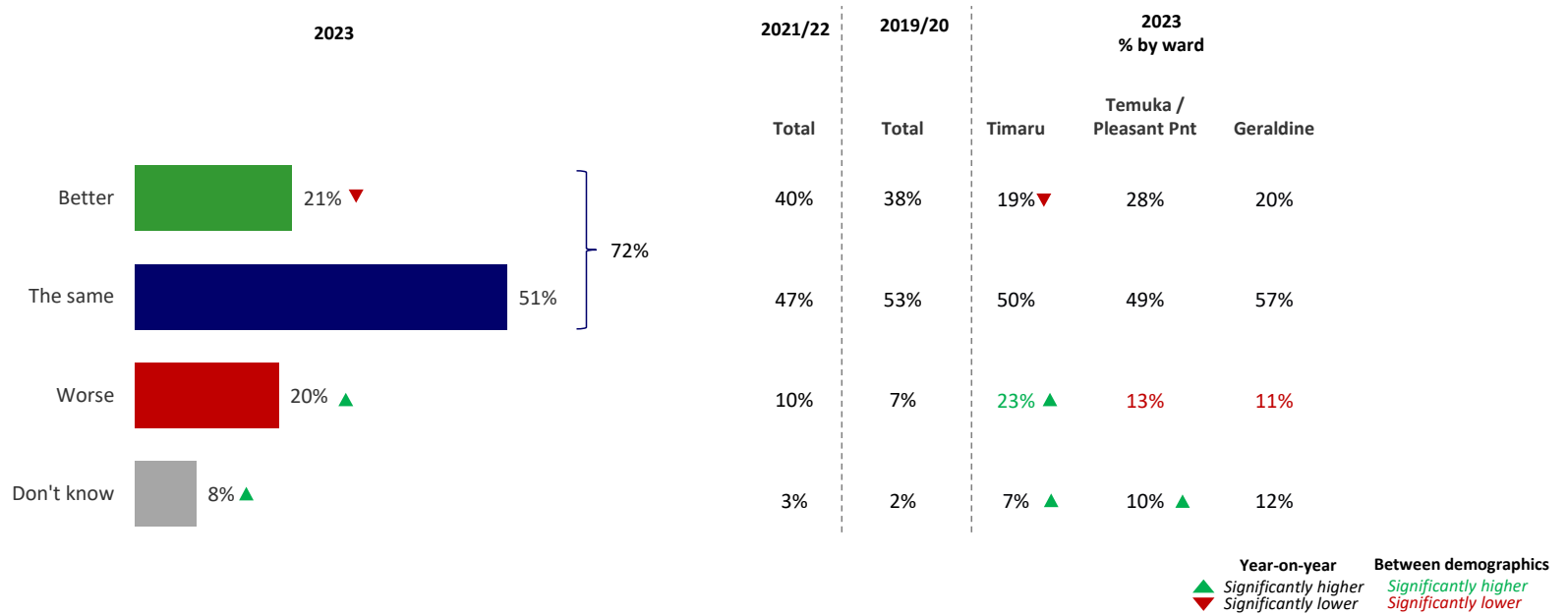
- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76. Excludes don't know responses
- CM2. How would you rate Council for keeping the public informed and involved in its decision making? n=445
- CM3. And how satisfied are you with the level of influence that residents have on Council's decision making? n=371



Timaru District Environment

Timaru as Place to Live ^{(1) (2)}

Residents' perception of Timaru as a *Better* district to live in compared to three years ago has significantly declined by 19% points, with a 10% point increase in those who perceive Timaru district as a *Worse* place to live compared to three years ago.



NOTES:

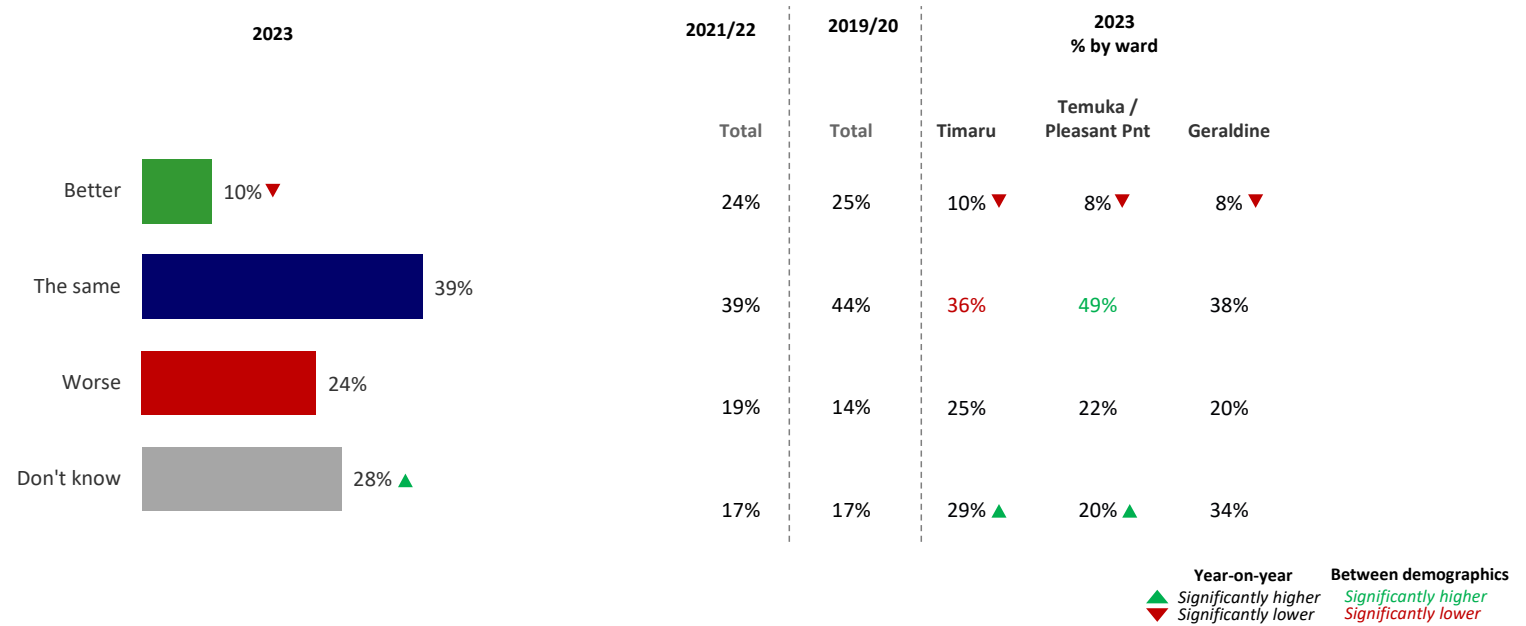
1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76

2. SD1. Would you say the district is better, about the same or worse as a place to live compared with three years ago?

84

Timaru as Place to do Business ^{(1) (2)}

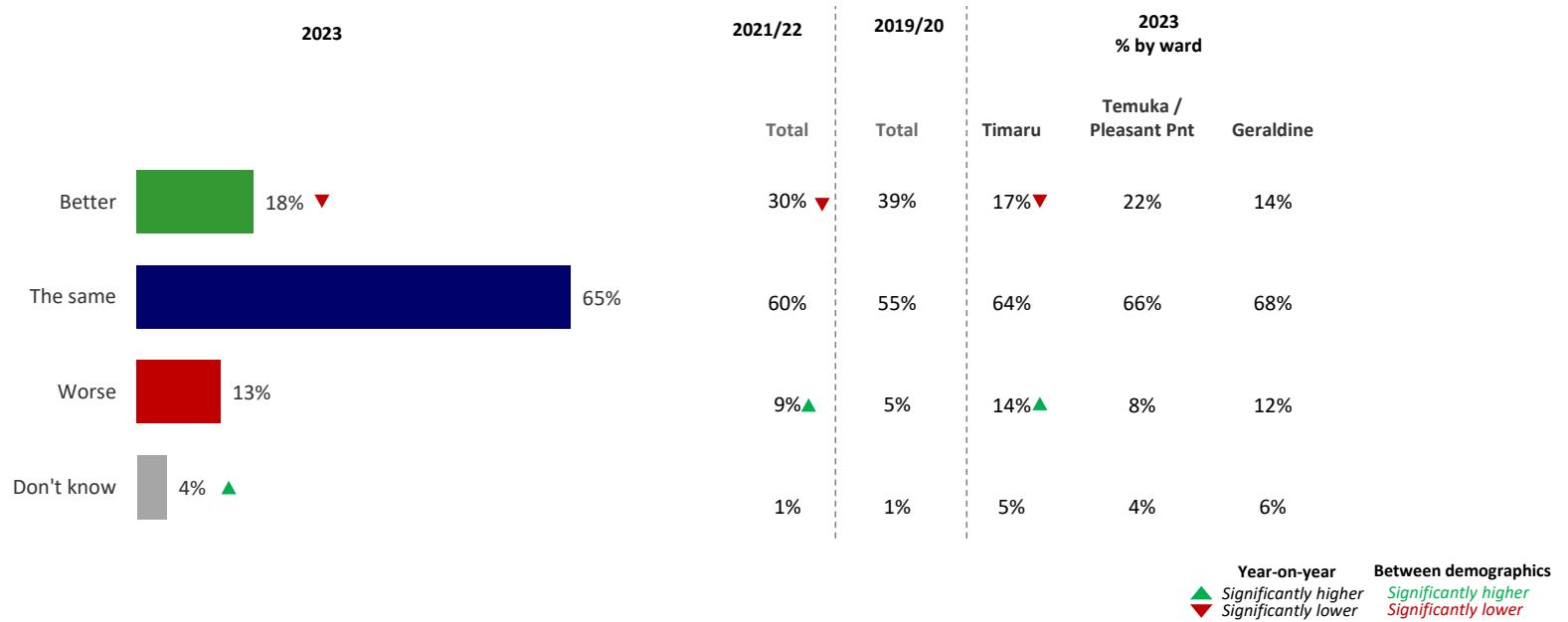
Perception of Timaru as a place to do business has shifted negatively compared to the percentage in 2022.



NOTES:
 1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76
 2. SD2. Would you say the district is better, about the same or worse as a place to do business compared with three years ago?

Timaru Overall Quality of Life ^{(1) (2)}

Residents' perception of their *Quality of life* in Timaru district has declined from 30% to 18% in 2023.



NOTES:

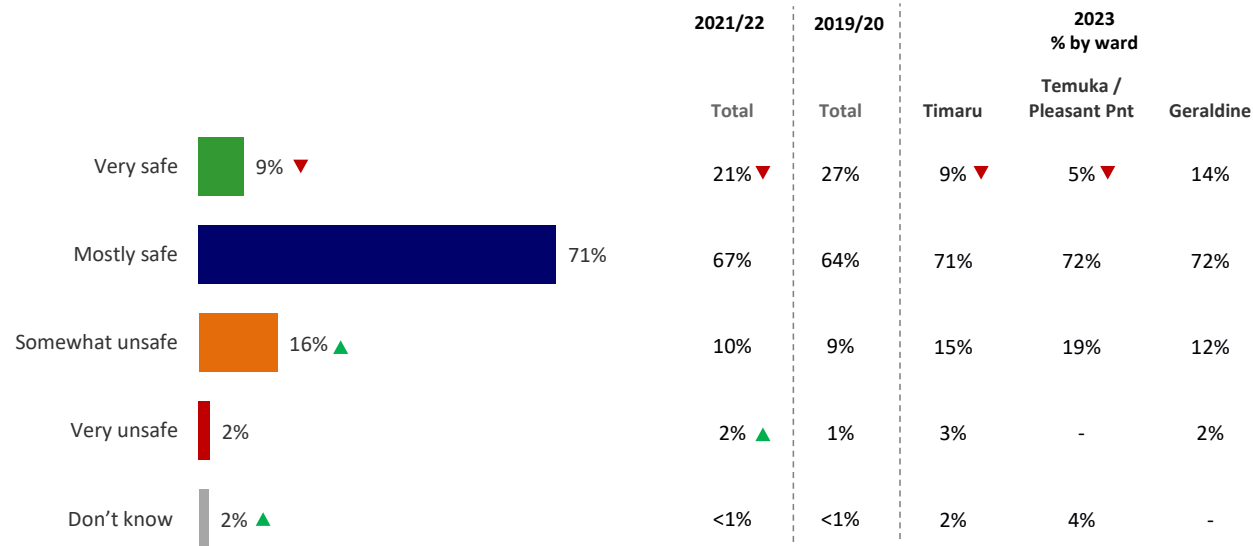
1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76

2. SD3. And how would you rate the overall quality of life in the district. Would you say it is...

86

Timaru Overall Perception of Safety ^{(1) (2)}

Residents of the Timaru district feel less safe compared to previous years.



Year-on-year
 ▲ Significantly higher
 ▼ Significantly lower
Between demographics
 ▲ Significantly higher
 ▼ Significantly lower

NOTES:

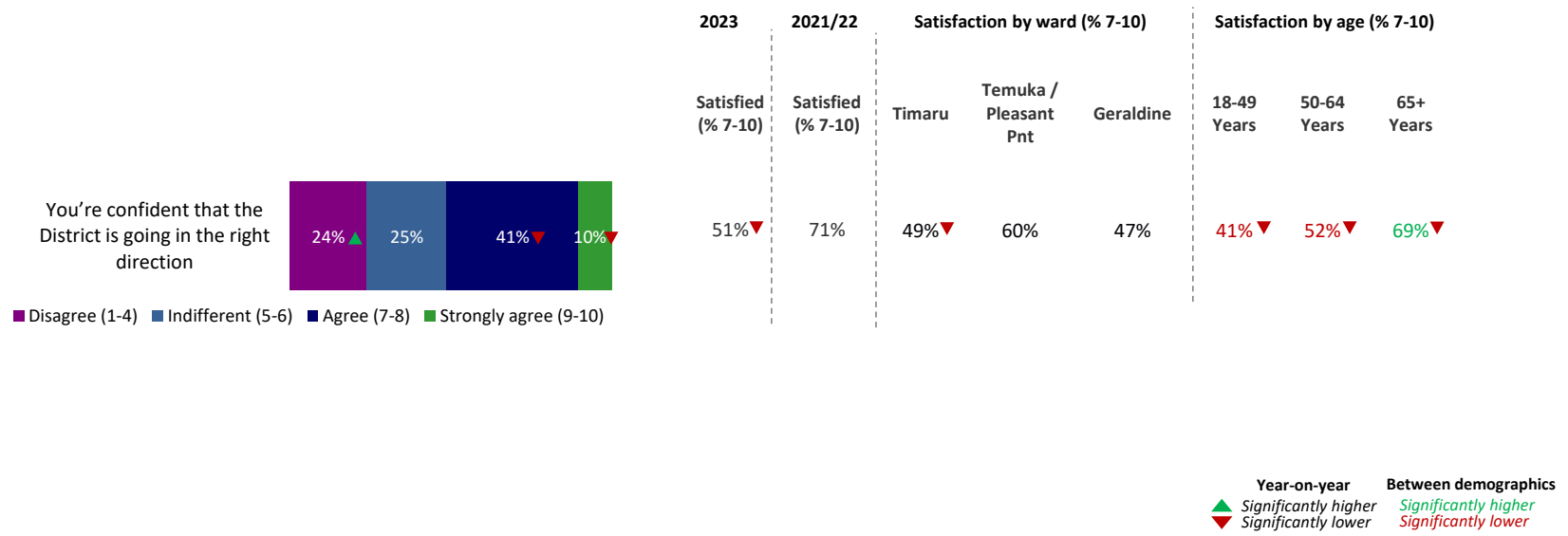
1. Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76

2. SD4. And how would you describe your perception of safety in the district. Would you say that the district is...?

87

District Going in the Right Direction ^{(1) (2)}

Confidence in the district's direction has significantly dropped from 71% to 51%.



NOTES:

- Sample: 2019/20 n=401; 2021/22 n=402; 2023 n=474; Timaru n=334, Temuka/Pleasant Point n=64; Geraldine n=76; Excludes don't know responses
- SEN2. On a scale of 1 to 10 where 1 is 'strongly disagree' and 10 is 'strongly agree', how strongly do you agree or disagree with the following statement about the District? n=446

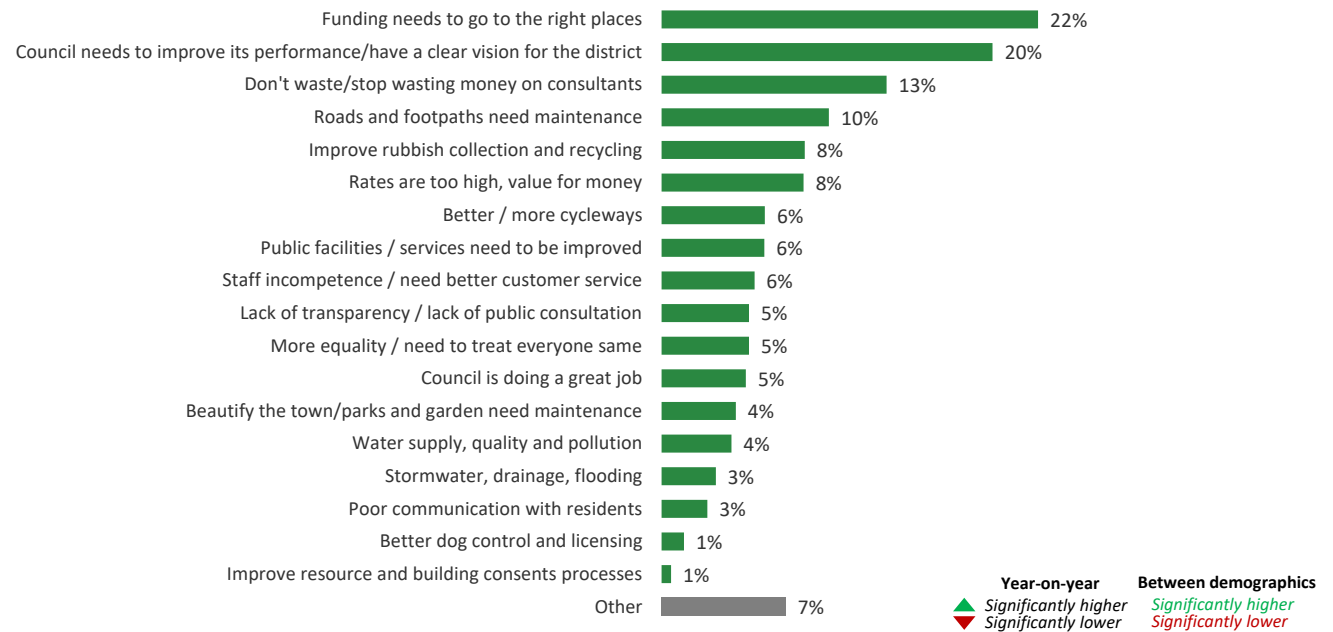
88



General Comments

General Comments ^{(1) (2)}

The most common comments from the residents revolve around *funds allocation, Council's performance improvement, and having a clear vision for the district.*



NOTES:

1. Sample: n=474
2. OP2. Are there any other comments that you would like to make about the Timaru District Council? n=215

90

General Comments ^{(1) (2)}

Stop wasting money on stuff that no one wants or can afford.

Timaru used to be a place that I was proud of.

The Council is doing a lot of good things, it is heading in the wrong direction in terms of progression. All you need to do is drive down the Main Street in Timaru and see the ghost town it has become. There is nothing good to do here, there's a lot of work needed to be done in that space, did we really need a new Museum? Is that what will keep families interested in staying? I think not.

Stop wasting ratepayers money buying buildings to demolish with no fixed plans. Get some decent toilets in Stafford Street. Make Stafford Street pedestrian only. Stop talking, start doing.

You need to sort out wasteful spending, especially on the Art Gallery and the Theatre Royal, it's a joke for the amount of money spent, the amount of people that use it and the value to the community. Also, desperately need to open up land for commercial development, otherwise businesses will be forced to move out of town as they grow.

The Theatre project is wildly expensive and costs more than combined services for necessary things such as roading, waste management, which is outstanding, footpaths and the Airport. I would like to see it dropped and possibly develop central city living, maybe above businesses. The Council's stance against Three Waters looks like hubris. If Central Government took over and took on the costs, it would save Timaru a lot of money, do the job properly and relieve the Council of tasks, which it seems unable to cope with.

I don't think the Council do a very good job. I feel they are there to feather their own nest and do not have its ratepayers in mind at all. I certainly wouldn't be voting on the next election if the same people are standing. Thank goodness there is a new CEO because the one that had just left has been detrimental to the district.

I was shocked to learn that 11.75 million dollars was paid to contractors last year. If Google is correct, that there is just over 19,000 households in the area, this means to me that the majority of the general rate fee is being used in not actually maintaining or improving our district's infrastructure by Council.

We need to seriously look at the township, the empty shops and what we want from this area. It really is an embarrassment.

The Council's leadership has been questionable for the past couple of years, with little transparency and backhanded deals occurring. The squeaky wheel gets the oil, as has been seen with the influence some business people exert on Councillors and senior leadership.

Having been in Ashburton recently, Timaru in comparison seems to be falling way behind in development. Retail and Council facilities redevelopment are stalled.

I'm annoyed on how much has been spent on consultants. I can't believe how nothing has been done with the Theatre Royal. We are missing so many shows. It's ridiculous.

Rather than talking and planning, we need action. The main street needs attention now, before it is too late and more shops keep closing.



NOTES:

1. Sample: n=402
2. OP2. Are there any other comments that you would like to make about the Timaru District Council?



Sample Profile

Sample Profile ^{(1) (2)}

Age	%	Weighted	Unweighted
18-29	16%	7%	33
30-49	29%	20%	96
50-64	27%	34%	159
65+	28%	39%	186
Total	100%	100%	474

Ethnicity (Prioritised)	%	Weighted	Unweighted
Maori	7%	6%	29
All others	93%	94%	445
Total	100%	100%	474

Number of people in home	%	Weighted	Unweighted
One or two	68%	76%	360
Three to five	30%	22%	106
Six or more	1%	1%	5
Prefer not to say	1%	1%	3
Total	100%	100%	474

Ward	%	Weighted	Unweighted
Geraldine	13%	16%	76
Timaru	66%	70%	334
Temuka / Pleasant Pnt	21%	14%	64
Total	100%	100%	474

Years lived in Timaru	%	Weighted	Unweighted
5 years or less	18%	16%	78
6 to 10 years	7%	7%	34
Over 10 years	74%	76%	359
Unsure	1%	1%	3
Total	100%	100%	474

Pay rates	%	Weighted	Unweighted
Pay rates	96%	98%	463
Do not pay rates	<1%	<1%	2
Renting	3%	2%	8
Don't know	1%	<1%	1
Total	100%	100%	474

Description of area	%	Weighted	Unweighted
Urban area	70%	71%	335
Semi urban area	17%	15%	73
Rural area	13%	14%	66
Total	100%	100%	474



NOTES:
 1. Sample: n=402
 2. OP2. Are there any other comments that you would like to make about the Timaru District Council?



Appendices

Trends Overtime (Overall Measures)

Question reference code		Difference	2023 (Satisfied % 1-4)	2021/2022 (Satisfied % 1-4)	2019/2020 (Satisfied % 1-4)	2017/18 (Satisfied % 1-4)	2015/16 (Satisfied % 1-4)
REP5_1	Overall reputation	13%	23%	10%	7%	5%	4%
REP4_1	Overall services	11%	16%	5%	5%	4%	3%
RF3_1	Overall roads, walkways, cycleways	10%	20%	10%	6%	8%	5%
VM4_1	Overall value for money	9%	27%	18%	10%	8%	9%
OP1_1	Overall performance	8%	20%	12%	6%	5%	4%
OS3_1	Overall regulatory services	8%	19%	11%	7%	9%	7%
CF3_1	Overall satisfaction with council’s public facilities	5%	7%	2%	1%	1%	2%
WR3_1	Overall waste disposal, recycling and composting services	4%	7%	3%	1%	2%	1%
PR3_1	Overall parks and reserves	3%	4%	1%	0%	1%	1%
TW6_1	Overall water management	1%	8%	7%	6%	4%	7%

Note: Darker colours in the 'Difference' column indicate the results are statistically significant and are unlikely due to chance.



Trends Overtime (All Measures)

TIMARU DISTRICT COMMUNITY SURVEY 2023

Question reference code		Difference	2023 (Satisfied % 1-4)	2021/2022 (Satisfied % 1-4)	2019/2020 (Satisfied % 1-4)	2017/18 (Satisfied % 1-4)	2015/16 (Satisfied % 1-4)
REP3_1	Overall financial management	20%	39%	19%	14%	10%	9%
CM3_1	Overall influence on and involvement in decision making	18%	42%	24%	19%	19%	20%
OS2_2	Managing and issuing building consents	15%	36%	21%	16%	20%	12%
VM3_3	Fees for other services being fair and reasonable	15%	30%	15%	9%	6%	7%
OS2_3	Managing and issuing resource consents	14%	39%	25%	18%	19%	10%
REP2_1	Trust	14%	27%	13%	13%	7%	11%
VM3_2	Rates being fair and reasonable	14%	35%	21%	11%	11%	8%
SEN2_1	You're confident that the District is going in the right direction	14%	24%	10%	-	-	-
RF1_5	The provision of dedicated walkways and other cycle ways around the district	13%	21%	8%	6%	7%	8%
OS2_4	Managing liquor licensing	13%	27%	14%	10%	7%	2%
REP1_1	Leadership	13%	25%	12%	8%	8%	10%
RF1_1	The condition of roads in urban areas	12%	24%	12%	11%	10%	9%
RF1_4	Suitability of cycle lanes on our roads	12%	26%	14%	14%	19%	15%
RF1_2	The condition of rural roads	11%	32%	21%	14%	17%	9%
OS2_5	Licensing premises such cafes, restaurants and hairdressers	11%	18%	7%	6%	1%	2%
OS2_1	Providing dog and animal control	10%	17%	7%	10%	8%	5%

Note: Darker colours in the 'Difference' column indicate the results are statistically significant and are unlikely due to chance.



TIMARU DISTRICT COUNCIL

KEYRESEARCH

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Trends Overtime (All Measures)

TIMARU DISTRICT COMMUNITY SURVEY 2023

Question reference code		Difference	2023 (Satisfied % 1-4)	2021/2022 (Satisfied % 1-4)	2019/2020 (Satisfied % 1-4)	2017/18 (Satisfied % 1-4)	2015/16 (Satisfied % 1-4)
CM2_1	Keeping you informed of what Council is doing	9%	20%	11%	11%	9%	13%
TW5_2	Keeping roads and pavements free of flooding	7%	19%	12%	16%	16%	13%
VM3_1	How rates are spent on services and facilities	7%	26%	19%	9%	8%	10%
RF1_3	The condition of the footpaths	7%	21%	14%	14%	14%	13%
WR2_1	The recycling services	6%	10%	4%	4%	1%	-
WR2_3	The services for managing general waste	6%	9%	3%	3%	3%	1%
CF2_2	The swimming pools	6%	8%	2%	2%	2%	6%
CF2_4	The museum	6%	9%	3%	2%	1%	1%
RS5_1	How easy it was to get hold of someone who could assist you	6%	26%	20%	17%	17%	14%
PR2_1	Sportsfields	5%	6%	1%	-	2%	1%
TW2C_2	The taste of the water	4%	14%	10%	6%	4%	7%
WR2_2	The services for managing green waste	4%	7%	3%	2%	3%	4%
TW4_3	Overall satisfaction with the sewage system	4%	5%	1%	-	2%	1%
PR2_2	Parks and reserves	4%	5%	1%	-	2%	1%
PR2_3	Playgrounds	4%	5%	1%	-	1%	1%
CF2_3	Public toilets	4%	12%	8%	9%	9%	14%

Note: Darker colours in the 'Difference' column indicate the results are statistically significant and are unlikely due to chance.



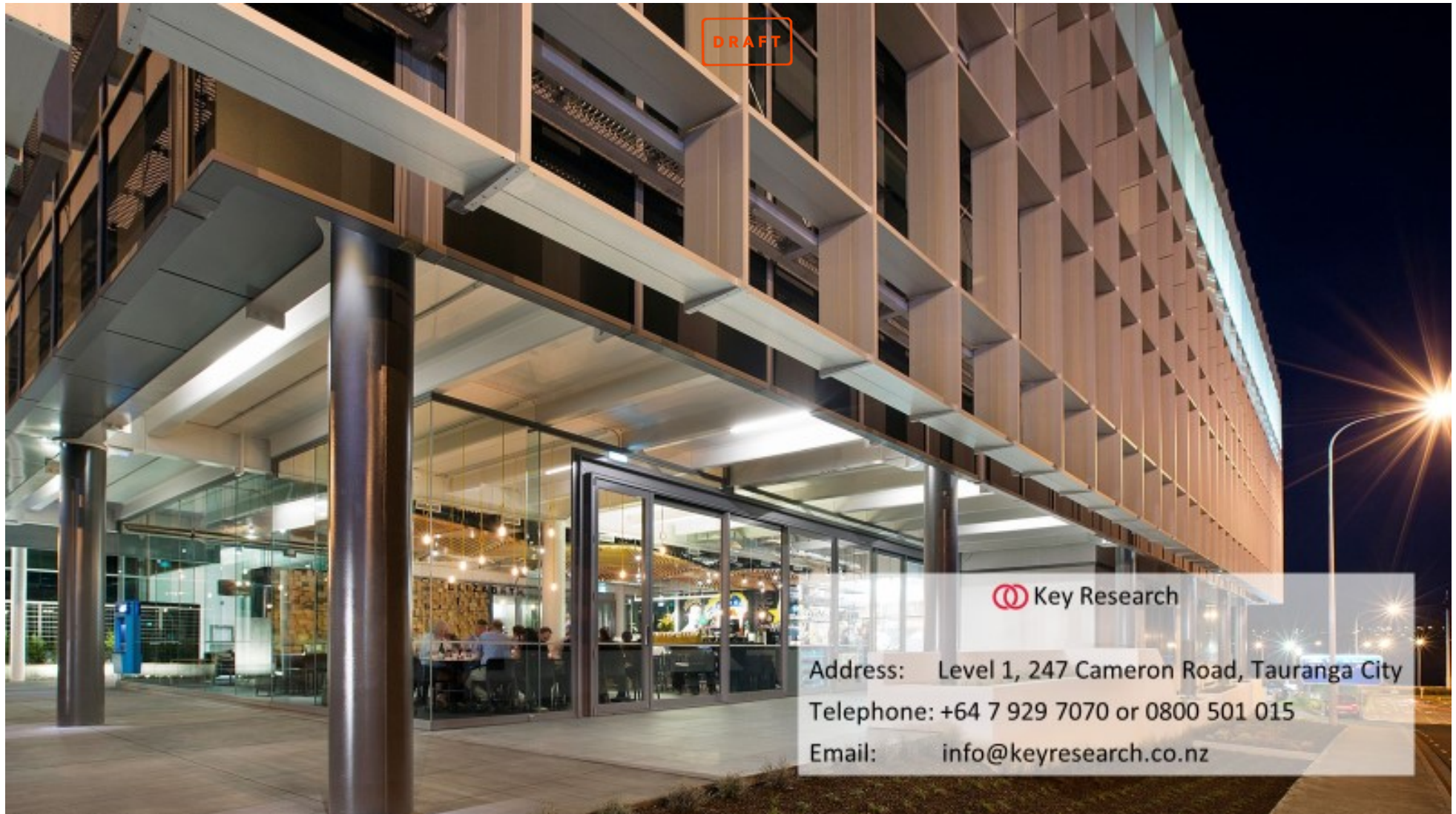
Trends Overtime (All Measures)


TIMARU DISTRICT COMMUNITY SURVEY 2023

Question reference code		Difference	2023 (Satisfied % 1-4)	2021/2022 (Satisfied % 1-4)	2019/2020 (Satisfied % 1-4)	2017/18 (Satisfied % 1-4)	2015/16 (Satisfied % 1-4)
RS5_8	How would you rate council overall for how well they handled your enquiry?	3%	39%	36%	39%	33%	18%
TW4_1	The reliability of the sewage system	3%	3%	-	1%	2%	1%
PR2_4	Cemeteries	3%	4%	1%	2%	1%	2%
CF2_1	The libraries	3%	4%	1%	2%	-	1%
CF2_5	The art gallery	3%	6%	3%	1%	1%	1%
TW5_1	Ability to protect your property from flooding	2%	14%	12%	10%	13%	11%
TW5_3	Overall satisfaction with the district's stormwater management	1%	13%	12%	11%	12%	10%
TW2C_1	The reliability of the water supply	-	3%	3%	2%	1%	1%
TW2C_3	The clarity of the water	-	8%	8%	4%	4%	4%
TW2C_4	Overall satisfaction with the water supply	-	4%	4%	2%	4%	4%
TW4_2	How the district treats and disposes of sewage	-	4%	4%	1%	1%	5%
OS2_6	The planning unit	-	34%	-	-	-	-
RS5_4	How well they understood your issue or enquiry	-	23%	23%	25%	18%	11%
RS5_5	How well they communicated with you	-2%	28%	30%	35%	21%	17%
RS5_6	How well they followed through and did what they undertook to do	-4%	37%	41%	41%	33%	22%
RS5_7	The outcome you achieved as a result of your contact	-4%	41%	45%	45%	35%	28%
RS5_3	How helpful was the person you dealt with	-5%	25%	30%	31%	23%	14%
RS5_2	How long it took to resolve the matter	-7%	43%	50%	48%	42%	29%

Note: Darker colours in the 'Difference' column indicate the results are statistically significant and are unlikely due to chance.





 Key Research

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Telephone: +64 7 929 7070 or 0800 501 015

Email: info@keyresearch.co.nz

8.4 Draft Procurement Policy

Author: Nigel Howarth, Procurement Lead

Authoriser: Andrea Rankin, Chief Financial Officer

Recommendation

That Council adopts the Draft Procurement Policy as attached.

Purpose of Report

1 The purpose of this report is to present the Draft Procurement Policy to Council for adoption.

Assessment of Significance

2 In accordance with Council's Significance and Engagement Policy, this is considered as being of significance to comply with The Office of the Auditor-General's (OAG) Procurement Guidance for Public Entities 2008.

Background

3 Timaru District Council (TDC) procures a wide range of works, goods and services to deliver solutions to the citizens and ratepayers of the Timaru district. TDC seeks to maximise overall benefits through consistent and mandated procurement activities.

4 TDC's procurement activity is required to deliver value for money for the residents of Timaru District based on the principles of accountability and sustainability.

5 A Procurement Policy should provide a framework within which consistent practice is applied across procurement activities in alignment with the Council's vision, strategic priorities and broader community outcomes.

6 Further, a Procurement Policy must reflect TDC's legislative obligations as per Section 14 of the Local Government Act 2002. This section outlines that a local authority must "*conduct its business in an open, transparent, and democratically accountable manner*" and "*undertake any commercial transactions in accordance with sound business practices*". These best practices are also outlined within this policy in clauses 13 & 14.

7 This Draft Procurement Policy has been reviewed by the Senior Leadership Team and the Legal Services Manager.

Options and Preferred Option

8 **Option One (preferred):** Adopt the draft policy as attached.

9 Council can elect to adopt the Draft Procurement Policy as attached, as part of a robust Procurement Strategy. Officers consider that the policy aligns with best practice.

10 **Option Two:** Amend the policy prior to adoption.

11 Council can choose to amend the Draft Procurement Policy to make any required amendments before being released for implementation.

Consultation

- 12 As this policy provides a framework for Council's internal procurement activities, officers consider that consultation is not required.

Relevant Legislation, Council Policy and Plans

- 13 Local Government Act 2002
14 Local Government Official Information and Meetings Act 1987
15 The Office of the Auditor-General's (OAG) Procurement Guidance for Public Entities 2008
16 Fair Trading Act 1986
17 Contract and Commercial Law Act 2017
18 Construction Contracts Act 2002

Financial and Funding Implications

- 19 There are no direct financial implications associated with this report or the implementation of the policy.

Other considerations

- 20 There are no other relevant considerations.

Attachments

1. **Procurement Policy** [↓](#) 

Procurement Policy



Approved by:	Chief Executive
Group:	Finance
Responsibility:	Procurement Lead
Date adopted:	14 June 2024
Review:	Every 3 years or as required This Policy does not cease to have effect because it is due for review, or being reviewed
Consultation:	Not Required
Policy Type	Council External Operational

Introduction

1. Timaru District Council's (TDC) procurement activity delivers value for money for residents of Timaru District using a clear framework of accountability and sustainability, supporting TDC's social, economic and environmental priorities.
2. TDC procures a wide range of works, goods and services to deliver solutions to the citizens and ratepayers of the Timaru district. TDC seeks to maximise overall benefits through consistent and mandated procurement activities.
3. Any and all procurement must be completed within the delegations set out in the Delegations Manual #1417284.
4. Responsibility for this policy lies with the Procurement Lead who is responsible for Procurement guidance across Council operations.

Policy Purpose

5. The purpose of the policy is to provide a framework within which a consistent practice is applied across TDC procurement activities in alignment with the Council's vision, strategic priorities and broader community outcomes.
6. This policy reflects TDC meeting our legislative obligations as per Section 14 of the Local Government Act 2002. This section outlines that a local authority must "conduct its business in an open, transparent, and democratically accountable manner" and "undertake any commercial transactions in accordance with sound business practices". These best practices are also outlined within this policy in clauses 13 & 14.
7. Procurement delivers value for money for residents of the Timaru district, and for TDC's role as place creator, ensuring the long-term well-being of the community through the incorporation of outcomes included in the Long Term Plan. This includes TDC's obligations under Tiriti o Waitangi (Treaty of Waitangi) and TDC's relationship with Arowhenua and Te Aitarakahi.

8. In line with the requirements of Rule 17 of the NZ Government Procurement Rules TDC will consider how to effectively involve NZ businesses in contract opportunities including Maori, Pasifika and regional businesses.

Scope

9. This policy applies to:

- (i) The procurement of any goods or services obtained through any contractual means (including purchase, rental or lease contracts) with external supplies, no matter the methodology of purchasing or the value of the purchases.
- (ii) All Council officers, consultants, representatives or contractors conducting procurement activities on behalf of TDC.

10. This policy does not apply to spending on:

- (i) Internal invoicing
- (ii) Hiring fixed-term and permanent officers;
- (iii) Grants and sponsorship;
- (iv) Land acquisition;
- (v) Leasing of Council- owned property;
- (vi) Procurement undertaken by Council Controlled Organisations (CCO) that is not on behalf of the Council;
- (vii) Payments to government, including tax and regulatory bodies;
- (viii) Treasury and financial instruments; and,
- (ix) Unsolicited proposals.

11. Any exemption requests to this policy and associated procurement procedures require the approval of the Group Manager Infrastructure or the Chief Executive Officer PRIOR to any procurement activity.

12. All those with the duly delegated authority to procure goods and services for or on behalf of the Council will receive training in the use of this policy.

Procurement Principles

13. This policy reflects best practices as found in Government Procurement Rules, and contracting principles detailed in the Controller and Auditor-General's Procurement Guidance for Public Entities.

These principles are:

- (i) **Accountability:** The Council will be accountable for its performance and give complete and accurate accounts of the use it has put public funds to.
- (ii) **Priority:** The Council will prioritise the awarding of procurement contracts on the quality of the service, the overall cost, and the time taken to deliver the service, in that order.

- (iii) Health and Safety: The Council will consider health and safety matters in all of procurement activities.
- (iv) Openness: The Council will be transparent in its administration of funds, both to support accountability and to promote clarity, including shared understanding of respective roles and obligations between entities in collaboration with any external parties entering into funding arrangements.
- (v) Lawfulness: The Council will act within the law and meet all applicable legal obligations.
- (vi) Fairness: The Council has an obligation to act fairly and reasonably. The Council must be, and must be seen to be, impartial in its decision-making.
- (vii) Integrity: Managing public resources must be done with the utmost integrity. The standards applying to public servants and other public employees are clear, and the Council will make it clear when funding other organisations that the same standards are expected from them.
- (viii) Sustainability: The Council will look for opportunities for its procurement activity to positively impact the environmental, social, economic and cultural well-being of our communities, now and in the future. The Council will assess sustainable procurement broader outcomes related to all procurement activity.

Definitions

14. **Council Officers**- for this policy this refers to any employee who is permanent either full-time, part-time or on a fixed-term contract. This definition does not apply to any employee who is casual.
15. **Procurement**- covers all aspects of acquiring works, goods and services, including every aspect of the procurement lifecycle including determining and specifying the needs required to deliver the work programmes and levels of service detailed in TDC Long Term Plan and Annual Plan. This includes the contract and relationship management of chosen suppliers. The procurement cycle ends with the completion of a service contract or the disposal or repurposing of an asset at the end of its useful life.
16. **All of Government Arrangements**- a supply arrangement established by the government for common products and services purchased in the NZ public sector.
17. **Emergency Procurement**- procurement is needed as part of the response to a disruptive incident, where life, health, property or equipment is at immediate risk and the procurement is needed to restore or maintain TDC's critical activities and services to the community within acceptable, predefined levels.
18. **Supplier code of conduct**- the Supplier Code of Conduct outlines the expectations we have of our suppliers when providing goods and services to TDC.
19. **Public, Private Partnership (PPP)**- for the purpose of the Procurement Strategy, a PPP is an arrangement between a public sector entity or entities (including TDC) and a private sector entity (or entities) for the purpose of jointly or cooperatively undertaking a project for mutual benefit.
20. **Local supplier**- "local" means a ratepayer of the Timaru District Council and/or an organisation that employs Timaru district residents.

Policy Statements

Strategic Procurement Principles (Promoting Local Benefit)

21. TDC has identified its own strategic procurement principles that align with TDC's vision, strategic priorities and community outcomes. These principles are integrated into TDC's procurement decision-making framework and are intended to promote the delivery of local benefits. The framework and methodology TDC uses to assess local benefit is included in the Procurement Manual.
22. TDC recognises that the procurement policy and procedure are a lever that TDC can use to support its place of Place Maker and Place Shaper as a way of encouraging and supporting the local economy. Decisions made under this policy and the associated procedures will incorporate this as a primary focus.
23. TDC will provide value for money for the residents of the Timaru district considering whole-of-life costs and benefits, and sustainable outcomes.
24. TDCs procurement processes will apply sound ethical considerations and provide equitable and fair opportunities for procurement.
25. The procurement framework promotes consistent, transparent and efficient procurement practices to high-level standards.
26. Fundamental to the achievement of TDCs strategic aspirations is the promotion of innovative solutions from suppliers and an ethos of anything being possible.
27. Open and effective competition maximises the prospect of TDC obtaining the best procurement outcome. TDC will ensure that suppliers wishing to do business with TDC are given a reasonable opportunity to do so and that the procurement and relationship management practices deliver mutually beneficial outcomes that encourage continuous business.
28. Local value benefits in the procurement context are where there is a value derived from procurement decisions that delivers community well-being to residents of the Timaru district over and above the regular best-value concepts of quality and price.
29. Ways that local benefits can be accrued are:
 - (i) Social procurement requirements such as employment of disadvantaged sectors of the local community to deliver on the procurement requirement or the introduction of apprenticeships, internships, training and/or minimum wage opportunities directly related to the works, goods or services being procured.
 - (ii) Sustainable procurement where local environmental benefits are factored into the procurement decisions, for now and for future generations. These decisions are made with Te Tiriti o Waitangi values around stewardship of the natural environment.
 - (iii) TDC's commitment to promoting diversity, acceptance, fairness, inclusivity and access for all people. Depending on the nature of the procurement, TDC will explore opportunities to engage social enterprises to provide works, goods and services.

- (iv) TDC apply sound ethical principles and equitable & fair opportunities for procurement to promote the likelihood of mutually beneficial outcomes. Having high standards of professionalism in procurement processes, systems and procedures enables TDC to provide a consistent approach to procurement requirements, reducing transaction costs whilst adding value to TDC/supplier relationships, thus lowering the cost of doing business for all parties.

Conducting Procurement Activity

30. All procurement activity will be conducted within the adopted annual budget (Annual Plan or Long Term Plan), or specifically approved by Council, and within delegated authorities, and following the procedures outlined in the Procurement Manual #1617343

- (i) Procurement approvals

All procurement must have the relevant approvals including the appropriate delegated authority before a commitment is made or spend occurs.

31. Prior to any Council Officer entering into a commercial arrangement for the provision of goods, services or works an appropriately approved Purchase Order is required.

- (i) Items of expenditure exempted from purchase order requirements are:

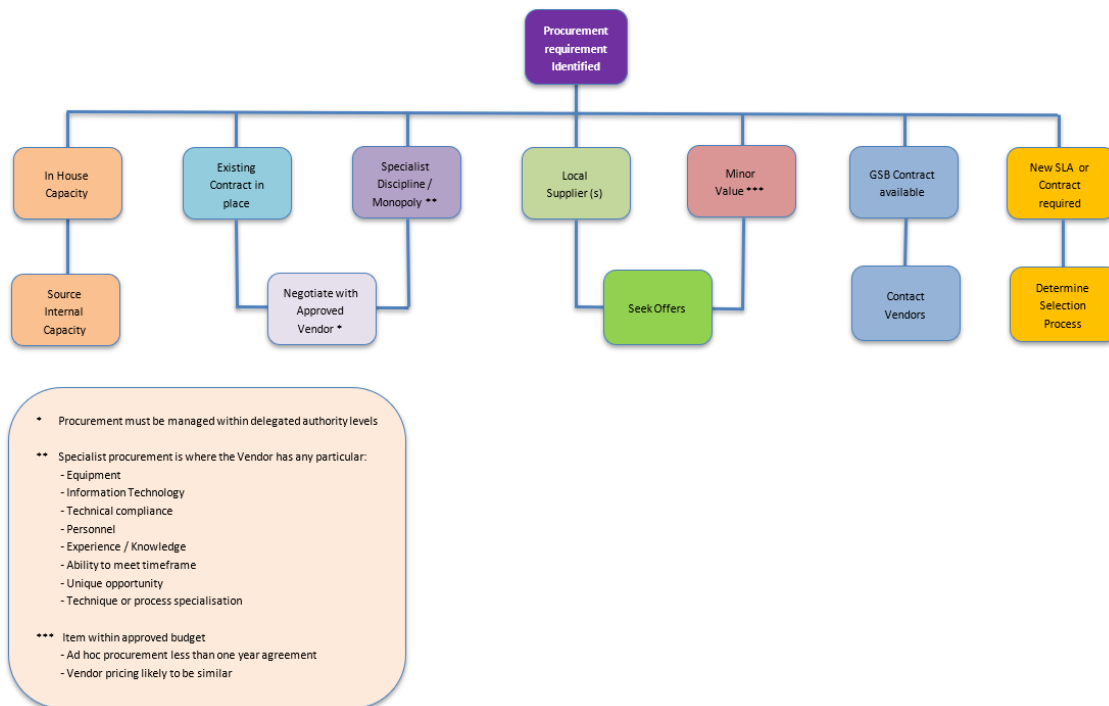
- i. wages and payroll deductions
- ii. service contracts, e.g. fleet card
- iii. phone rentals
- iv. petty cash
- v. power charges
- vi. tax payments
- vii. bank fees
- viii. debt payment
- ix. rates rebates
- x. Internal Invoicing
- xi. staff reimbursements
- xii. credit card purchases
- xiii. other regular (e.g. monthly) payments under a contract or agreement.

The cost to Council needs to be minimised so competitive prices should be obtained where there is the potential for a benefit from doing so.

Procurement Planning

32. For procurement activity to be fully effective and achieve best value, it needs to be planned.

An approved procurement plan commiserate in detail with the value or risk of a project is required prior to approaching the market. The strategy for this process is detailed as follows:



33. Procurement Methods

<u>Purchase Order</u>	An official request for goods, services or works to be conducted and specifies the quantity, description, price, terms, and other relevant conditions agreed upon between the buyer and the seller.
<u>Request for quotation (RFQ)</u>	A formal means of seeking quotations from the market. RFQ is a closed direct approach to the market, to at least three suppliers whom TDC believe may be able to provide the goods. An RFQ is best used where price is the main selection criteria, the requirement is for "stock standard" or "off the shelf" goods or services and where the risk is low.
<u>Request for information (RFI)</u>	A formal request for information to gain a more detailed understanding of the supplier market as well as the range of solutions and technologies that may be available. It is

	not a request for offers from the market and must not be used as the basis for the selection of a supplier.
<u>Expression of interest (EOI or ROI)</u>	An EOI is an optional first stage in a multi-stage procurement process and is used to reduce the number of interested suppliers in order to minimise costs to all parties. It identifies suppliers interested in and capable of delivering the required goods or services. Price information is generally not requested at the EOI stage. The only time indicative price information might be requested would be where the project had a limited budget and suppliers with solutions over the budget would not be considered.
<u>Request for proposal (RFP)</u>	A formal means of seeking proposals from the market for goods, services or works where the Council is open to supplier innovation and seeks a solution to a problem or process. Use an RFP when you know the outcomes, but you are not clear how best they can be achieved.
<u>Request for tender (RFT)</u>	A formal means of seeking tenders from the market to provide goods, services or works where Council's specifications or requirements are clearly defined and there is little room for flexibility or innovation. This method is often used for construction projects. Price normally plays a significant role within an RFT.
<u>Future Procurement Opportunities (FPO)</u>	<p>A formal means of identifying expected procurements by publishing future procurement opportunities (FPOs) on GETS. While some opportunities may not end up going ahead, FPOs give you an idea of what might come up.</p> <p>Agencies can create FPOs at any time and suppliers are able to follow an FPO and receive notifications when a related RFx is released in the market.</p> <p>Please note that all FPOs are subject to revision or cancellation.</p> <p>The information contained in an FPO is for planning purposes only. It does not represent a pre-solicitation or an invitation for bids. It is not a commitment by the government to purchase the described goods and services.</p>

34. Supplier Standards

- (i) Suppliers to TDC are required to agree and adhere to the Supplier Code of Conduct.
- (ii) Suppliers are required to agree and adhere to TDC Wellbeing, Health and Safety policies and standards; particularly those dealing with subcontractors

- (iii) All TDC suppliers once appointed, are to be onboarded using the TDC onboarding process. See Onboarding, Induction and Exit Procedure for Externals #1572072

35. Competency & Capability

- (i) Every TDC officer, or their agent, involved in a procurement process must be able to demonstrate they have the required knowledge, skills and experience for the type and value level of procurement they are engaging in.
- (ii) All TDC officers involved in the procurement of works, goods and services on behalf of TDC must act with the highest ethical standards.

36. Specific Procurement

- (i) NZTA

Activities funded through the National Land Transport Programme will follow the Waka Kotahi New Zealand Transport Agency procurement procedures.

- (ii) All-of-Government contracts

All-of-Government contract (AoG) is a type of approved collaborative contract co-ordinated through MBIE’s New Zealand Government Procurement Branch. AoGs establish supply agreements with approved suppliers for selected common goods or services purchased across government.

Council may purchase from AoGs if it is commercially advantageous to do so. Before approaching the market, Council should confirm whether there is an AoG that is available.

37. Emergency Procurement

Emergency procurement and expenditure may be required in response to an emergency situation where, due to unforeseen circumstances, goods and services are unable to be obtained through the standard procurement and purchasing processes.

- (i) Urgency does not constitute an emergency
- (ii) An emergency is when:

there is a declared state of emergency, either local, national, regional,
or
 rural fire, civil defence/ emergency management and hazardous substance emergencies
or
 emergency work to prevent immediate risk to public health, or public safety, or to prevent damage to public property or TDC assets such as burst pipes, localised weather events and other issues which adversely affect the local district of Timaru or it’s outlying areas: Temuka, Geraldine and Pleasant Point.

When making procurement decisions in emergency situations TDC will act lawfully and with integrity, and within delegated authority. TDC will endeavour to document and account for all emergency procurement activities.

TDC acknowledges that in emergency situations there can be a higher risk of fraud, bribery, corruption and inflated prices. TDC will look to include appropriate safeguards against these possibilities.

Ethics, Conflict of Interest and Sensitive Expenditure

38. All TDC officers involved in the procurement of works, goods and services on behalf of TDC must act with the highest ethical standards.

This includes:

- **Conflict of Interest:** Officers involved in procurement activities must immediately declare any actual, potential or perceived conflicts of interest as per the Conflict of Interest Policy.
- **Integrity of the process:** only approved procurement processes provide robust, relevant and fair purchasing activities that protect TDC from reputation harm and potential compliance issues.
- **Unbiased:** Transactions must be executed in a manner that ensures fair and unbiased dealings with suppliers and in a way that complies with the Fraud, Bribery and Corruption Policy, this includes acting honestly, with integrity and transparency, demonstrated through appropriate and auditable records.
- **Confidentiality:** TDC officers respect the confidentiality of information that they are exposed to within their roles at TDC. Confidentiality obligations apply throughout the entire procurement process, including after the contract has completed or has terminated or expired. All TDC officers must comply with the Conflict of Interest Policy (#1549514) and the Local Government Official Information and Meetings Act 1987.

Unsolicited Proposals

39. Unsolicited proposals are unique or innovative solutions initiated by suppliers and which may not be suitable to progress through this policy. TDC encourages innovation and will treat all unsolicited proposals in a way that respects the intellectual property rights of the proponent.

40. For an unsolicited proposal to be considered by TDC it must provide at least one of the following:

- Provide a solution to a need that is not otherwise available in the market;
- Be truly innovative and unique;
- Demonstrate that TDC will receive the best possible value;
- Align with TDC's vision, strategic priorities and community outcomes;
- Align with TDC's Long Term Plan and Annual Plan.

Monitoring

41. As per the TDC's Code of Conduct and relevant policies to this policy, disciplinary action may occur for a breach of these policies. Reporting can occur to the Risk and Assurance

Manager, or a member of the Senior Leadership Team, Chief Executive Officer or if the breach is about the Chief Executive Officer, report to the Mayor.

- 42. As per the Protected Disclosure Policies (internal and external) reporting that complies with those policies will have protections applied to the reporter.

Reporting

- 43. Auditing of TDC’s procurement activities will be undertaken periodically as required or as appropriate.

Delegations, References and Revision History	
Delegations Identify here any delegations related to the policy for it to be operative or required as a result of the policy	
Delegation	Delegations Register Reference
Procurement as per the Delegations Manual	#1417284
References Include here reference to any documents related to the policy (e.g., operating guidelines, procedures)	
Title	Relevant Reference within Document
Procurement Manual	#1617343
Delegations Manual	#1592506
Code of Conduct	#1543455
Disciplinary Policy (internally)	Disciplinary Matters- TDC Corporate Policies
Revenue and Financing Policy	#1398273
Carbon Policy	#1343312
Conflict of Interest Policy	#1549514
Sensitive Expenditure Policy and Financial Guidelines	#1549508 #1539437
Fraud, Bribery and Corruption Policy, Procedure and Plan	#1582452 #1582450
Protected Disclosure (whistle blower) Protections Policy (internal and for Elected Members)	#1562517 #1556295
Supplier Code of Conduct	#1617688

Local Government Act 2002	https://www.legislation.govt.nz/act/public/2002/0084/latest/versions.aspx			
Local Government Official Information and Meetings Act 1987	https://www.legislation.govt.nz/act/public/1987/0174/latest/DLM122242.html			
Privacy Act 2020	https://www.legislation.govt.nz/act/public/2020/0031/latest/LMS23223.html			
The Office of the Auditor-General's (OAG) Procurement Guidance for Public Entities 2008	https://oag.parliament.nz/2008/procurement-guide			
Fair Trading Act 1986	https://www.legislation.govt.nz/act/public/1986/0121/latest/DLM96439.html			
Contract and Commercial Law Act 2017	https://www.legislation.govt.nz/act/public/2017/0005/21.0/DLM6844033.html			
Construction Contracts Act 2002	https://www.legislation.govt.nz/act/public/2002/0046/latest/DLM163059.html			
Revision History Summary of the development and review of the policy				
Revision	Owner	Date Approved	Approval By	Next Review
1	Procurement Lead	14 June 2024	Chief Executive 	June 2027

9 Consideration of Urgent Business Items

10 Consideration of Minor Nature Matters

11 Public Forum Items Requiring Consideration

12 Exclusion of Public

Recommendation

That the public be excluded from—

- *(a)the whole of the proceedings of this meeting; or
- *(b)the following parts of the proceedings of this meeting, namely,—

12.1 Aorangi Road Land

12.2 Public Excluded Minutes of the Council Meeting held on 1 July 2024

12.3 Public Excluded Minutes of the Extraordinary Council Meeting held on 16 July 2024

12.4 Agreement for Sale and Purchase of High Street Property

The general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under section 48(1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

General subject of each matter to be considered	Reason for passing this resolution in relation to each matter	Plain English Reason
12.1 - Aorangi Road Land	s7(2)(h) - The withholding of the information is necessary to enable any local authority holding the information to carry out, without prejudice or disadvantage, commercial activities	To enable Council to carry out commercial activities
12.2 - Public Excluded Minutes of the Council Meeting held on 1 July 2024 Matters dealt with in these minutes: 13.1 - Public Excluded Minutes of the Council Meeting held on 26 March 2024 13.2 - Public Excluded Minutes of the Council Meeting held on 7 May 2024 13.3 - Meadows Road Land	Section 48(1) of the Local Government Official Information and Meetings Act 1987.	The public excluded minutes of the meeting held on 1 July 2024 are considered confidential pursuant to the provisions of the LGOIMA Act of 1987. The specific provisions of the Act that relate to these minutes can be found in the open minutes of the meeting held on 1 July 2024.

<p>13.4 - Extension of the Office of the Commissioner for the District Licensing Committees</p> <p>13.5 - Extension of the term of office and the nomination of Timaru District Licensing Committee members</p>		
<p>12.3 - Public Excluded Minutes of the Extraordinary Council Meeting held on 16 July 2024</p> <p>Matters dealt with in these minutes:</p> <p>6.1 - Theatre Royal and Heritage Facility Decision</p>	<p>Section 48(1) of the Local Government Official Information and Meetings Act 1987.</p>	<p>The public excluded minutes of the meeting held on 16 July 2024 are considered confidential pursuant to the provisions of the LGOIMA Act of 1987.</p> <p>The specific provisions of the Act that relate to these minutes can be found in the open minutes of the meeting held on 16 July 2024.</p>
<p>12.4 - Agreement for Sale and Purchase of High Street Property</p>	<p>s7(2)(h) - The withholding of the information is necessary to enable any local authority holding the information to carry out, without prejudice or disadvantage, commercial activities</p> <p>s7(2)(i) - The withholding of the information is necessary to enable the Council to carry out, without prejudice or disadvantage, negotiations (including commercial and industrial negotiations)</p>	<p>To enable Council to carry out commercial activities</p> <p>To enable Council to carry out commercial or industrial negotiations</p>

Note

[Section 48\(4\)](#) of the Local Government Official Information and Meetings Act 1987 provides as follows:

- “(4)Every resolution to exclude the public shall be put at a time when the meeting is open to the public, and the text of that resolution (or copies thereof)—
 - (a)shall be available to any member of the public who is present; and
 - (b)shall form part of the minutes of the local authority.”